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› Nextep NE-415 Wireless USB Keyboard and Mouse User Manual

Nextep NE-415

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INTRODUCTION

This manual provides instructions for the setup, operation, and maintenance of your Nextep NE-415 Wireless USB Keyboard and Mouse combo. Please read this guide thoroughly before use to ensure proper functionality and longevity of your device.



Image: The Nextep NE-415 Wireless Keyboard and Mouse. The keyboard is black with a standard QWERTY layout and multimedia function keys. The mouse is also black, ergonomically shaped, with left, right, and scroll wheel buttons.

PACKAGE CONTENTS

- Wireless Keyboard (104 keys)
- Wireless Mouse (3 buttons, 1000 DPI)
- USB Receiver

SETUP INSTRUCTIONS

1. Install Batteries

For the Keyboard:

Locate the battery compartment on the underside of the keyboard. Insert one (1) AAA battery, ensuring correct polarity (+/-). Close the battery compartment cover.

For the Mouse:

Locate the battery compartment on the underside of the mouse. Insert two (2) AAA batteries, ensuring correct polarity (+/-). Close the battery compartment cover.

Note: Batteries are not included and must be purchased separately.

2. Connect the USB Receiver

Plug the USB receiver into an available USB port on your computer (desktop, laptop, or tablet). The system will automatically detect and install the necessary drivers. This process may take a few moments.

3. Power On

Ensure the keyboard and mouse are switched on (if they have an on/off switch). The devices should connect automatically to the USB receiver.

OPERATING INSTRUCTIONS

Keyboard Usage

The keyboard features a standard 104-key QWERTY layout. It is compatible with Windows and iOS operating systems. Simply begin typing after successful setup.

Mouse Usage

The mouse features three buttons (left, right, and scroll wheel/middle button) and a 1000 DPI optical sensor for precise tracking. Move the mouse to control the cursor on your screen.

Wireless Connection

The keyboard and mouse operate on a 2.4GHz wireless frequency, providing a stable connection within a typical operating range.

MAINTENANCE

Cleaning

To clean the keyboard and mouse, use a soft, dry cloth. For stubborn dirt, a slightly damp cloth with a mild cleaning solution can be used, ensuring no liquid enters the device. Avoid abrasive cleaners.

Battery Replacement

When the keyboard or mouse performance degrades (e.g., delayed response, erratic cursor movement), it is likely time to replace the batteries. Follow the battery installation steps in the Setup section.

TROUBLESHOOTING

- **Devices not responding:**

Ensure batteries are correctly installed and not depleted. Replace batteries if necessary. Verify the USB receiver is securely plugged into a working USB port. Try plugging the receiver into a different USB port.

- **Intermittent connection:**

Move the keyboard and mouse closer to the USB receiver. Avoid placing the receiver near large metal objects or other wireless devices that may cause interference.

• **Keyboard not typing specific characters (e.g., 'ñ'):**

This product features a standard QWERTY layout. Ensure your computer's operating system language and keyboard layout settings match the physical keyboard layout. Adjust settings in your operating system's control panel or system preferences.

• **Mouse cursor erratic or not moving:**

Check the mouse's optical sensor for obstructions. Ensure you are using the mouse on a suitable surface (non-reflective, non-transparent). Replace batteries.

SPECIFICATIONS

Feature	Detail
Brand	Nextep
Model	NE-415
Connectivity Technology	USB Wireless (2.4GHz)
Keyboard Layout	QWERTY, 104 keys
Mouse DPI	1000 DPI
Mouse Buttons	3
Compatible Devices	Desktop, Laptop, Tablet
Operating Systems	Windows, iOS
Keyboard Power	1 x AAA Battery (not included)
Mouse Power	2 x AAA Batteries (not included)
Color	Black
Country of Origin	China

WARRANTY AND SUPPORT

This Nextep product comes with a 1-year warranty from the date of purchase. For warranty claims or technical support, please contact your retailer or Nextep customer service.

Please retain your proof of purchase for warranty purposes.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question