

MOUNTUP 28XTu2564

MOUNTUP Full Motion TV Wall Mount (Model 28XTu2564) Instruction Manual

Model: 28XTu2564 | Brand: MOUNTUP

INTRODUCTION

Welcome and thank you for choosing the MOUNTUP Full Motion TV Wall Mount. This manual provides essential information for the safe and correct installation, operation, and maintenance of your TV wall mount. Please read all instructions carefully before beginning installation to ensure proper setup and to prevent damage or injury.

SAFETY INFORMATION

Always observe the following safety precautions during installation and use:

- **Weight Capacity:** Do not exceed the maximum weight capacity of 88 lbs (40 kg). Overloading can result in serious injury or property damage.
- **Wall Structure:** Ensure the mounting surface (wall) can safely support the combined weight of the mount and the television.
- **UL Listed:** This product is UL Listed, indicating it meets specific safety standards.
- **Professional Assistance:** If you are unsure about any part of the installation process, consult a qualified professional.
- **Children:** Keep children away from the installation area during setup.
- **Tools:** Use appropriate tools and follow all instructions for their safe operation.

PACKAGE CONTENTS

Before installation, verify that all components are present and undamaged. If any parts are missing or defective, contact MOUNTUP customer service.

- Wall Plate Assembly
- TV Brackets (2 pieces)
- Various TV Screws (M4, M6, M8)
- Spacers and Washers
- Lag Bolts and Concrete Anchors (for specific wall types)
- Bubble Level

- Wrench
- Installation Template

SPECIFICATIONS

Model Number	28XTu2564
Brand	MOUNTUP
TV Size Compatibility	26 to 65 inches
Weight Capacity	88 lbs (40 kg)
VESA Compatibility	Min: 75x75mm (3"x3"), Max: 400x400mm (16"x16")
Wall Type Compatibility	16" Wood Studs (Not for alone dry wall application). Concrete/Brick walls require anchors.
Tilt Angle	+5° / -13°
Swivel Angle	±45° (Maximum swivel angle depends on TV size)
Level Adjustment	±3° (Post-installation)
Wall Distance	3" to 15.7"
Material	Alloy Steel

SETUP AND INSTALLATION

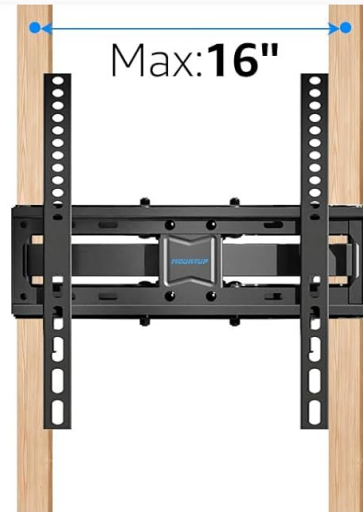
Pre-Installation Checks

Before you begin, it is crucial to confirm compatibility and prepare your installation area.

- **Check TV VESA Pattern:** Locate the four mounting holes on the back of your TV and measure the horizontal and vertical distance between them. This mount supports VESA patterns from 75x75mm to 400x400mm.
- **Check TV Weight and Size:** Ensure your TV weighs no more than 88 lbs (40 kg) and is between 26 and 65 inches.
- **Check Wall Type:** This mount is designed for installation on 16-inch wood studs. For concrete or brick walls, specific anchors (included) are required. **Do not install on drywall alone.**

Compatible Wall Type

NOT for
18"/24" wood stud



Wood Stud



Concrete Wall
(Need anchor)



Brick Wall
(Need anchor)

Figure 1: Compatible Wall Types. The mount is suitable for 16-inch wood studs, concrete walls, and brick walls. Anchors are required for concrete and brick installations.



Figure 2: TV Size and VESA Compatibility. This mount fits TVs from 26 to 65 inches with VESA patterns ranging from 75x75mm to 400x400mm.

Installation Steps

Follow these steps carefully for a secure installation. The main part of the TV mount is pre-assembled for convenience.

Easy Installation

Step1

Attach Brackets to TV



Step2

Attach Wall Plate to Wall



Step3

Hang and Secure TV to Wall Plate

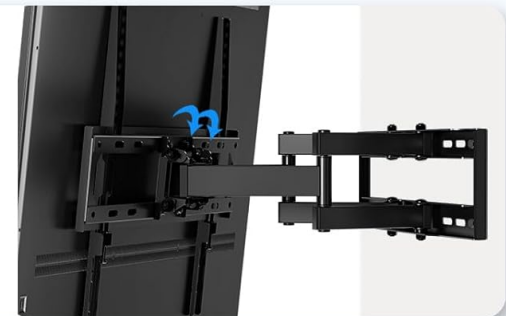


Figure 3: Overview of the 3-Step Easy Installation Process.

Step 1: Attach Brackets to TV

1. Carefully place your TV face down on a soft, clean surface to prevent screen damage.
2. Align the TV brackets with the mounting holes on the back of your TV.
3. Select the appropriate screws, washers, and spacers from the hardware kit that fit your TV's mounting holes.
4. Securely fasten the brackets to the TV using a screwdriver. Do not overtighten.

Step 2: Attach Wall Plate to Wall

1. Determine the desired height and location for your TV.
2. Use a stud finder to locate the center of two adjacent wood studs (16-inch spacing). Mark the pilot hole locations.
3. For concrete or brick walls, use a drill to create pilot holes at the marked locations and insert the appropriate anchors.
4. Position the wall plate against the wall, aligning the holes with your marks. Use the included bubble level to ensure it is perfectly horizontal.
5. Secure the wall plate to the wall using the lag bolts (for wood studs) or anchors and bolts (for concrete/brick). Tighten all bolts firmly.

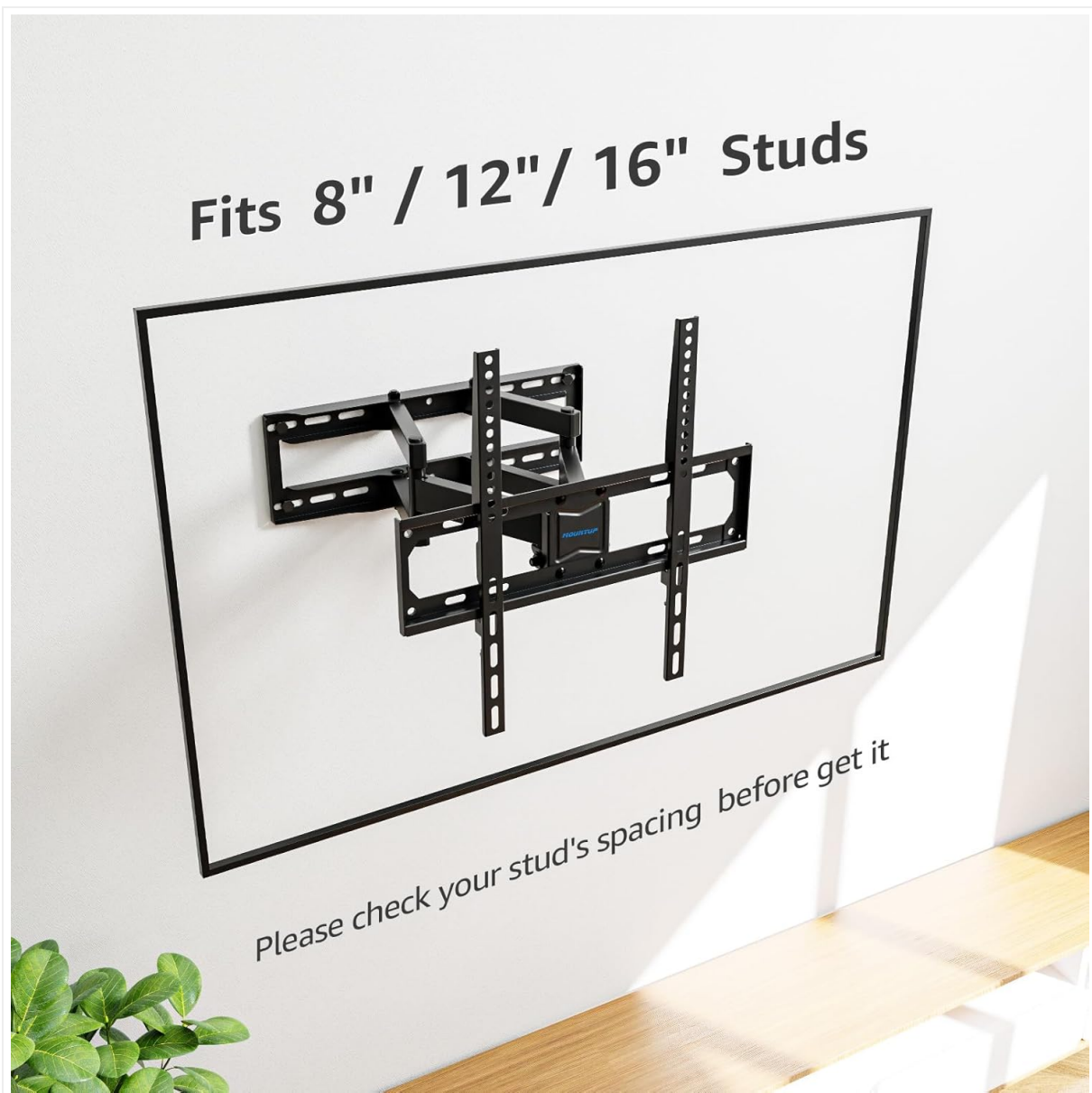


Figure 4: Stud Spacing Compatibility. Ensure your wall studs align with the mount's design for secure installation.

Step 3: Hang and Secure TV to Wall Plate

1. With assistance, carefully lift the TV with the attached brackets and hook them onto the wall plate.
2. Ensure the TV is securely seated on the wall plate.
3. Locate the safety screws or locking mechanisms on the bottom of the TV brackets and tighten them to prevent accidental dislodging.

OPERATING INSTRUCTIONS

This full motion TV mount allows for flexible adjustment of your TV's position to achieve optimal viewing angles.

Adjusting Viewing Angle

- **Tilt:** The mount allows for a tilt range of +5° (upward) to -13° (downward). Gently push or pull the top or bottom of your TV to adjust the vertical angle. This helps reduce glare from lights or windows and prevents neck strain.

No more TV glare and neck strain!



Figure 5: Tilt Adjustment. Adjust the TV's vertical angle to minimize glare and enhance viewing comfort.

- **Swivel:** The articulating arm allows the TV to swivel up to $\pm 45^\circ$ left or right. The maximum swivel angle depends on the size of your TV and its distance from the wall. Gently push the TV to the desired horizontal angle.

Don't be limited by your TV's placement

Max swivel angle depends on TV size



Figure 6: Swivel Adjustment. Reposition your TV horizontally for optimal viewing from different areas of the room.

- **Extension:** The mount can extend your TV from 3 inches (retracted) to 15.7 inches (extended) from the wall. Pull the TV gently forward or push it back towards the wall.
- **Leveling:** After installation, you can make minor horizontal adjustments of $\pm 3^\circ$ to ensure your TV is perfectly level. This adjustment is typically done by loosening specific bolts on the TV brackets, adjusting, and then re-tightening. Refer to the detailed PDF manual for specific instructions.

Make the Viewing Angle Comfortable

Level after Installation



Figure 7: Post-Installation Leveling. Fine-tune the TV's horizontal alignment after mounting.

MAINTENANCE

Regular maintenance helps ensure the longevity and safe operation of your TV wall mount.

- **Cleaning:** Wipe the mount with a soft, dry cloth to remove dust. Avoid using abrasive cleaners or solvents.
- **Periodic Checks:** Periodically check all screws and bolts to ensure they remain tight. Re-tighten if necessary.
- **Movement:** If the mount's movement becomes stiff, a small amount of silicone-based lubricant can be applied to the articulating joints.

TROUBLESHOOTING

If you encounter issues during or after installation, consider the following common solutions:

- **TV Not Level:** Use the post-installation leveling feature ($\pm 3^\circ$) as described in the Operating Instructions. Ensure the wall plate was installed level initially.
- **Mount Feels Loose:** Re-check all wall mounting bolts and TV bracket screws for tightness. Ensure the wall type is appropriate and anchors (if used) are correctly installed.
- **Difficulty Adjusting:** Ensure no cables are snagged or obstructing movement. If joints are stiff, apply a

small amount of lubricant.

- **Missing Parts:** Refer to the Package Contents section. If parts are missing, contact MOUNTUP customer service.

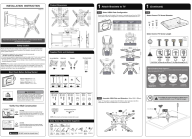
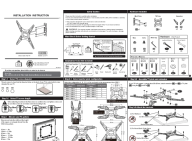



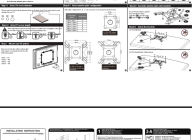
WARRANTY AND SUPPORT

MOUNTUP TV wall mount series are backed by a **3-year protection plan**. Our dedicated customer support team is available to answer any questions you may have regarding installation, operation, or product issues.

For further assistance or detailed diagrams, please refer to the official installation manual:

[Download Official Installation Manual \(PDF\)](#)

Related Documents - 28XTu2564

	<p>MOUNTUP MU0057 Full Motion TV Wall Mount Installation Guide</p> <p>Comprehensive installation guide for the MOUNTUP MU0057 full motion TV wall mount. Covers attachment to wood studs and concrete, VESA compatibility, safety, and adjustments for TVs up to 77 lbs.</p>
	<p>MOUNTUP MU0014 TV Wall Mount Installation Guide</p> <p>Detailed installation instructions for the MOUNTUP MU0014 TV Wall Mount, covering safety, hardware, VESA compatibility, wall mounting (wood stud and concrete), and adjustments for full-motion tilting and leveling.</p>
	<p>MOUNTUP MU0036 Universal TV Stand Installation Guide</p> <p>Detailed installation instructions for the MOUNTUP MU0036 Universal TV Stand. It is designed for flat-screen TVs ranging from 37 to 55 inches, supporting a maximum weight of 88 lbs (40 kg) and VESA patterns up to 400x400mm. Learn how to safely assemble and mount your TV with this height-adjustable stand featuring a tempered glass base and swivel functionality.</p>
	<p>MOUNTUP YZ2352 US1.0 TV Wall Mount Installation Guide</p> <p>Detailed installation instructions for the MOUNTUP YZ2352 US1.0 TV Wall Mount. This guide covers mounting to wood studs and concrete walls, VESA compatibility, and safety precautions for a secure and optimal viewing experience. Supports TVs up to 88 lbs with VESA patterns up to 400x400mm.</p>
	<p>MOUNTUP MU0029 TV Wall Mount Installation Guide</p> <p>Comprehensive installation instructions for the MOUNTUP MU0029 TV wall mount, covering VESA compatibility, wall plate mounting (wood stud and concrete), and final adjustments for flat-screen TVs from 14 to 40 inches.</p>
	<p>MOUNTUP YZ2214_WG1.0 TV Wall Mount Installation Instructions</p> <p>Comprehensive installation guide for the MOUNTUP YZ2214_WG1.0 TV wall mount, covering safety precautions, parts list, and step-by-step assembly for wood stud and concrete walls. Includes details on VESA plate attachment, wall plate installation, TV mounting, and adjustment procedures.</p>