TUINYO WH-960

TUINYO Wireless Headphones User Manual

Model: WH-960

Introduction

Thank you for choosing TUINYO Wireless Headphones. These headphones are designed to provide a superior audio experience with advanced features such as Active Noise Cancelling, deep bass Hi-Fi stereo sound, and an extended 60-hour playtime. Their comfortable earpads make them ideal for travel, home, and office use. This manual will guide you through the setup, operation, and maintenance of your new headphones.

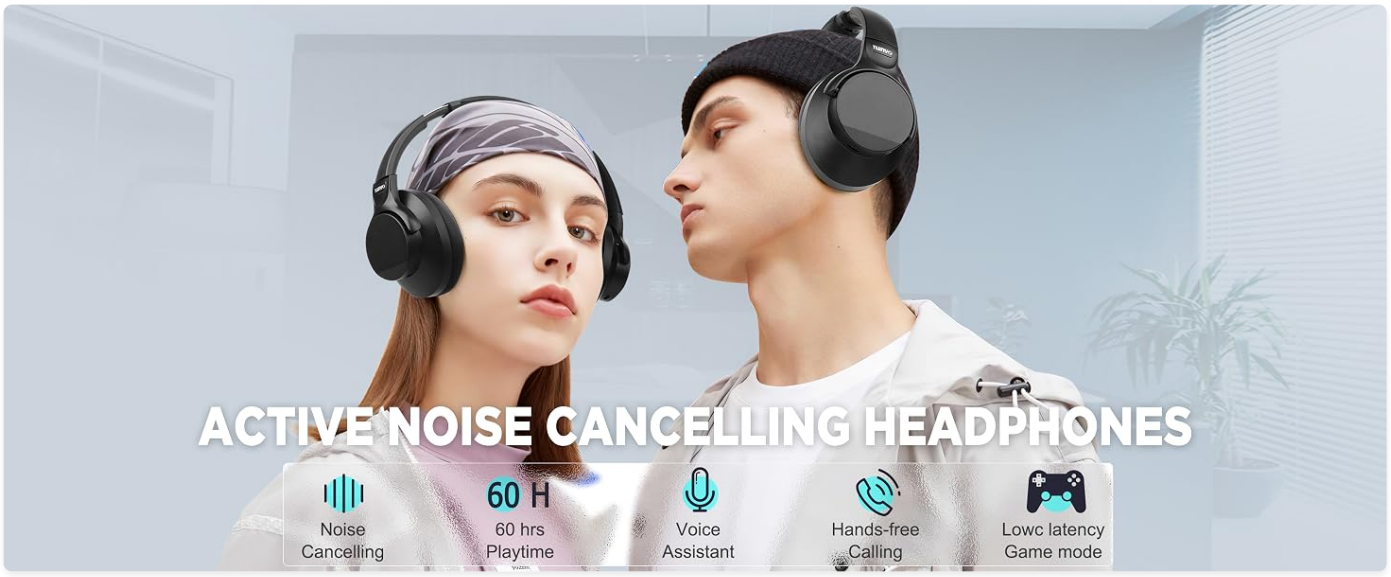

Image: TUINYO Wireless Headphones highlighting key features like noise cancelling, long playtime, and voice assistant.

Safety Information

- Do not expose the headphones to extreme temperatures or humidity.
- Avoid dropping or subjecting the headphones to strong impacts.
- Do not disassemble or attempt to repair the headphones yourself. This will void the warranty.
- Clean the headphones with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Prolonged listening at high volume levels may cause hearing damage. Adjust volume to a safe level.

Package Contents

Please check the package for the following items:

- TUINYO Wireless Headphones (Model: WH-960)
- USB-C to USB-A Charging Cable
- 3.5mm Audio Cable
- User Manual
- Carrying Case
- Carabiner

Image: All items included in the TUINYO Wireless Headphones package.

Product Overview

Familiarize yourself with the different parts of your TUINYO Wireless Headphones.

Image: A detailed view of the TUINYO Wireless Headphones.

Key Features and Design:

- **Comfortable Earpads:** Designed with memory foam cushions and a soft protein leather cover for extended wear.
- **Multi-angle Rotation:** Earpads can rotate for a comfortable fit and compact storage.
- **Adjustable Headband:** The headband can be extended to fit various head sizes.
- **Foldable Design:** The headphones can be folded for easy portability and storage in the included carrying case.

Image: Detail of the comfortable earpads.

Image: Adjustable headband feature.

Image: Foldable design for portability.

Setup

1. Charging the Headphones

Before first use, fully charge your headphones. A full charge provides up to 60 hours of playtime.

1. Connect the USB-C end of the charging cable to the charging port on the headphones.
2. Connect the USB-A end to a USB power adapter (not included) or a computer's USB port.
3. The LED indicator will show charging status (e.g., red for charging, blue for fully charged).

Fast Charging: A 10-minute charge can provide up to 5 hours of playtime.

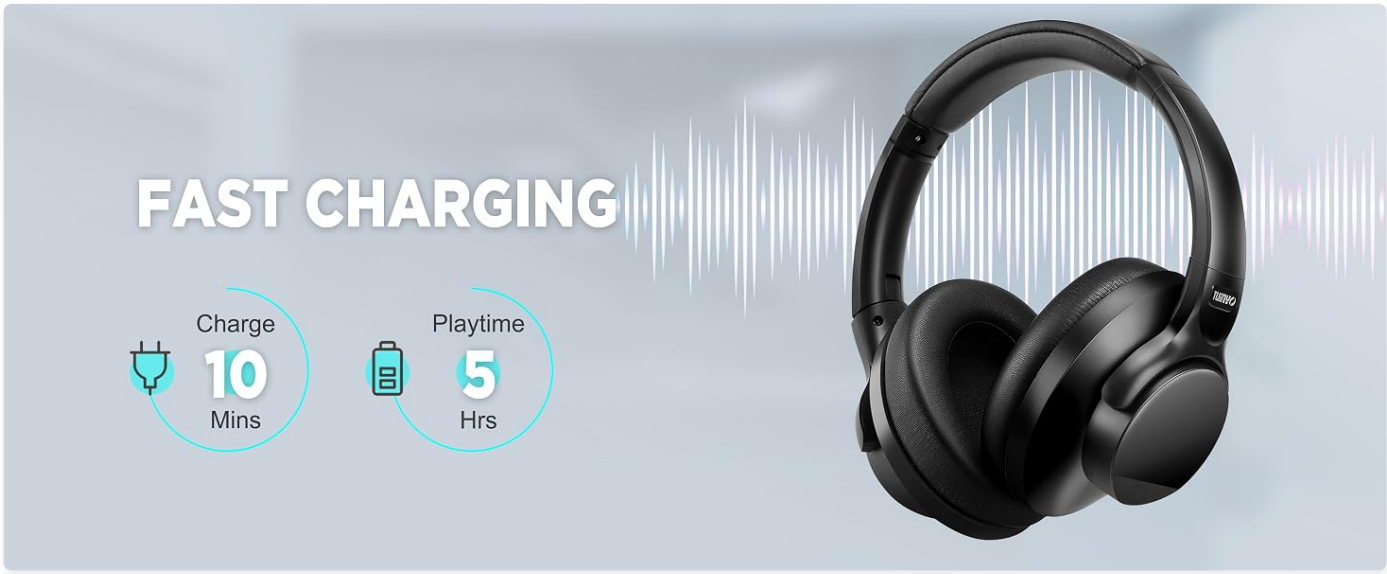

Image: Fast charging feature of the headphones.

2. Bluetooth Pairing

Pair your headphones with your Bluetooth-enabled device.

1. Ensure the headphones are charged and powered off.
2. Press and hold the Power button until the LED indicator flashes blue and red alternately, indicating pairing mode.
3. On your device, enable Bluetooth and search for "TUINYO WH-960" (or similar name).
4. Select the headphones from the list of available devices to connect.
5. Once connected, the LED indicator will turn solid blue or flash blue slowly.

3. Wired Connection (3.5mm Audio Cable)

You can use the headphones with the included 3.5mm audio cable, even if the battery is depleted.

1. Plug one end of the 3.5mm audio cable into the audio jack on the headphones.
2. Plug the other end into the 3.5mm audio output of your device.
3. The headphones will automatically switch to wired mode.

Image: Wired connection option using the 3.5mm audio cable.

Operating Instructions

Power On/Off

- **Power On:** Press and hold the Power button for 3 seconds. The LED indicator will flash blue.
- **Power Off:** Press and hold the Power button for 3 seconds. The LED indicator will turn red and then off.

Music Playback

- **Play/Pause:** Press the Multi-function button once.
- **Next Track:** Press and hold the Volume Up button.
- **Previous Track:** Press and hold the Volume Down button.
- **Volume Up:** Press the Volume Up button briefly.
- **Volume Down:** Press the Volume Down button briefly.

Call Management

- **Answer/End Call:** Press the Multi-function button once.
- **Reject Call:** Press and hold the Multi-function button for 2 seconds.
- **Redial Last Number:** Double-press the Multi-function button.

Active Noise Cancelling (ANC)

The ANC feature reduces ambient noise, allowing for a more immersive listening experience.

- **Activate ANC:** Press the ANC button once. The ANC indicator light will turn green.
- **Deactivate ANC:** Press the ANC button again. The ANC indicator light will turn off.

Image: Demonstrating the Active Noise Cancelling feature in a travel setting.

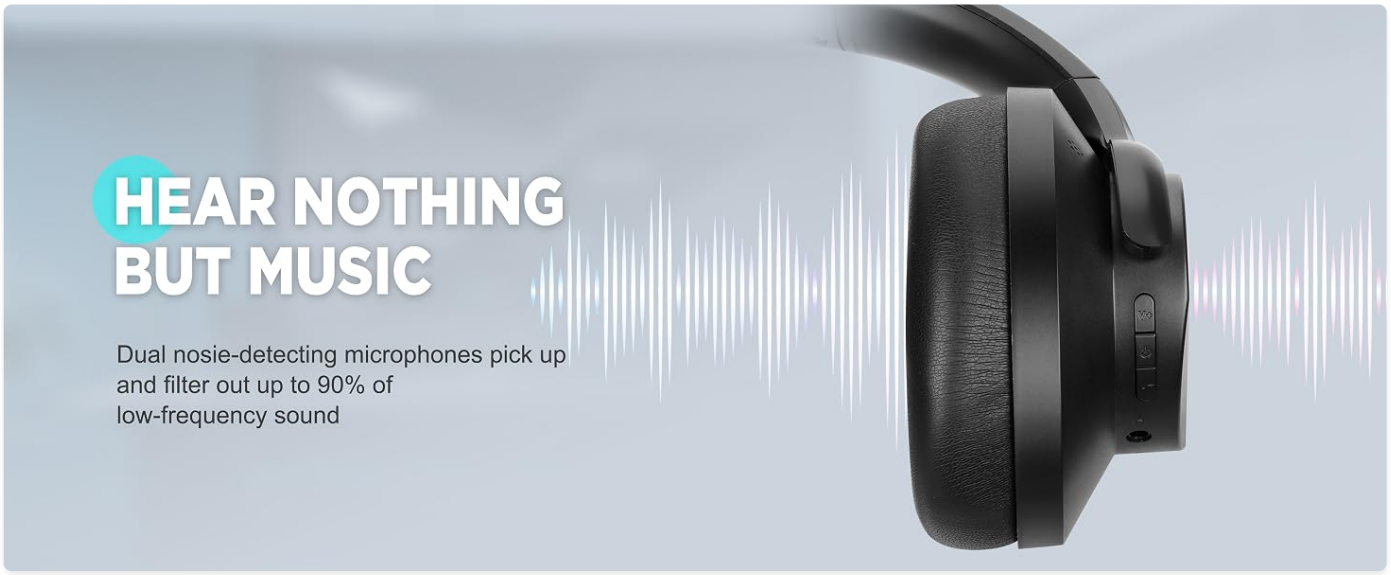

Image: Visual representation of noise cancellation, allowing you to hear only music.

Your browser does not support the video tag.

Video: A demonstration of the wired and noise-cancelling features of the headphones, provided by the seller TUINYO.

Game Mode (Low Latency)

Activate Game Mode for ultra-low latency, ensuring perfect audio and video synchronization during gaming or video playback.

- **Activate Game Mode:** Refer to the specific button on your headphones (usually a dedicated button or a long press combination).
- **Deactivate Game Mode:** Repeat the activation step.

Image: Highlighting the low latency Game Mode for synchronized audio and video.

Voice Assistant

Access your device's voice assistant (Siri, Google Assistant, etc.) directly through the headphones.

- **Activate Voice Assistant:** Double-press the Multi-function button (or refer to specific button on your model).

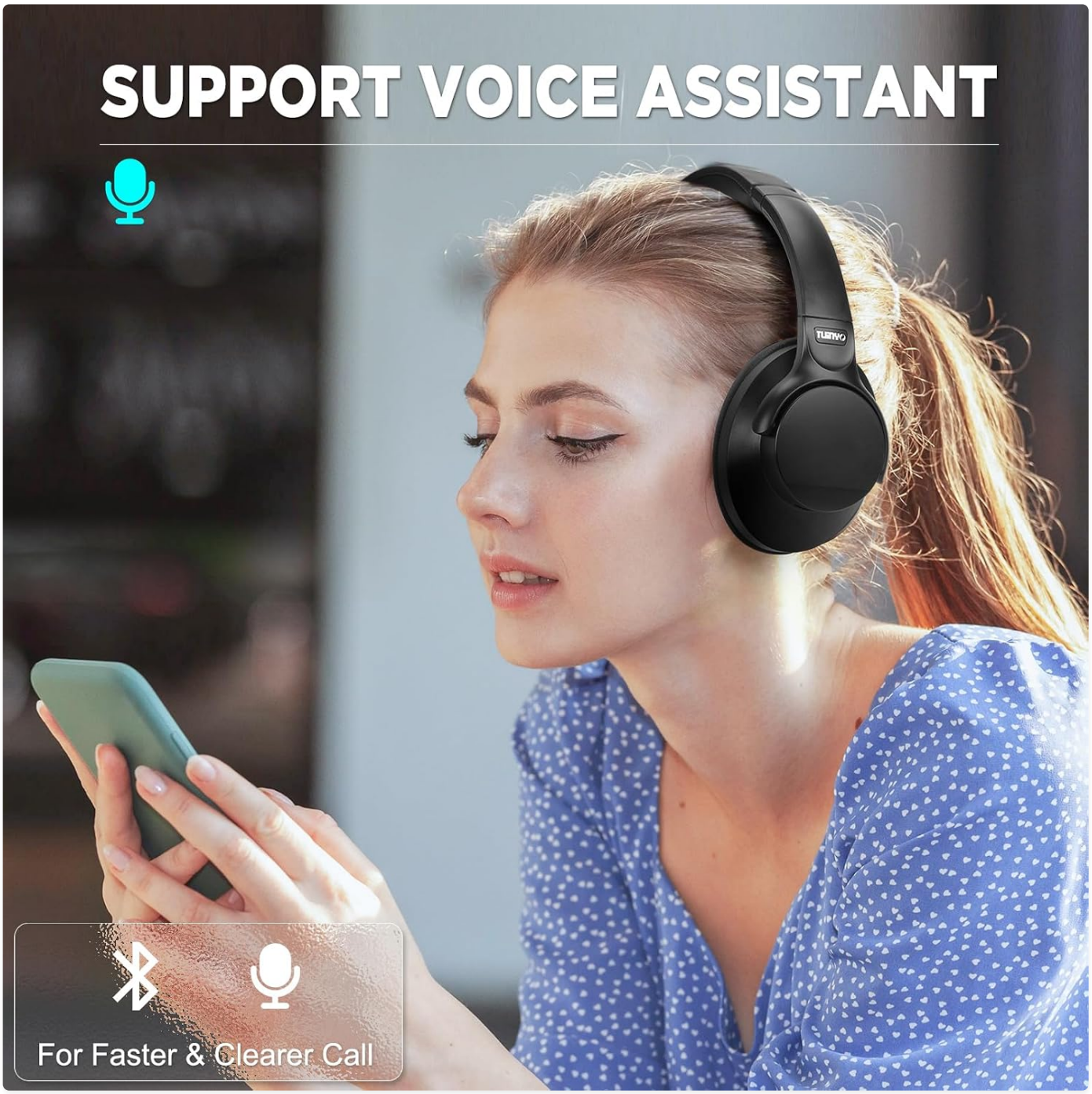

Image: Headphones supporting voice assistant for hands-free control.

Maintenance

- **Cleaning:** Use a soft, lint-free cloth to wipe the headphones. For stubborn dirt, slightly dampen the cloth with water. Do not use alcohol, benzene, or other chemicals.
- **Storage:** When not in use, store the headphones in the provided carrying case to protect them from dust and scratches. Avoid storing in extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the headphones frequently. Charge them regularly, even if not in constant use.

Troubleshooting

Problem	Solution

Problem	Solution
Headphones won't turn on.	Ensure the headphones are fully charged. Connect to a power source and try again.
Cannot pair with device.	Ensure headphones are in pairing mode (LED flashing blue/red). Turn off Bluetooth on your device and turn it back on. Delete "TUINYO WH-960" from your device's Bluetooth list and try pairing again. Move headphones closer to your device.
No sound or low volume.	Adjust volume on both headphones and your device. Ensure headphones are properly connected (Bluetooth or wired). If using wired connection, ensure the cable is fully inserted.
ANC not working effectively.	Ensure ANC is activated (green LED). ANC is most effective for low-frequency, constant noise (e.g., engine hum). It may not completely cancel out voices or sudden sounds.

Specifications

Feature	Detail
Model Name	WH-960
Noise Control	Active Noise Cancellation
Connectivity Technology	Wireless (Bluetooth), Wired (3.5mm Jack)
Playtime	Up to 60 Hours
Charging Time	Approx. 2 Hours
Impedance	32 Ohm
Item Weight	15.8 ounces
Manufacturer	TUINYO

Warranty & Support

TUINYO Wireless Headphones come with a standard manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions.
For technical support, troubleshooting assistance, or warranty claims, please contact TUINYO customer service through the following channels:

- **Email:** [Insert Customer Service Email Here, if available in data, otherwise placeholder]
- **Website:** Visit the official TUINYO store on Amazon: TUINYO Store

Please have your model number (WH-960) and purchase date ready when contacting support.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question