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› Apple iPhone 11 Pro Max User Manual

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MODEL: IPHONE 11 PRO MAX

Brand: Apple

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1. INTRODUCTION

This user manual provides comprehensive instructions for your Apple iPhone 11 Pro Max (512GB, Space Gray, Unlocked). This device is a renewed product, fully functional and inspected to have minimal cosmetic damage. It is compatible with any carrier on GSM and CDMA networks.



Image: Front and back view of the Apple iPhone 11 Pro Max in Space Gray.

2. SETUP

2.1 Initial Power On and Configuration

To begin, press and hold the Side button until the Apple logo appears. Follow the on-screen instructions to select your language, region, and connect to a Wi-Fi network. You will be guided through setting up Face ID, creating a passcode, and transferring data from a previous device or setting up as new.

2.2 SIM Card Installation

Locate the SIM tray on the side of your iPhone. Use the provided SIM tray ejector tool to open the tray. Insert your nano-SIM card into the tray with the gold contacts facing down and the notched corner aligned. Gently push the tray back into the iPhone until it clicks into place.



Image: Side view of the iPhone 11 Pro Max, highlighting the SIM card tray and buttons.

2.3 Charging Your iPhone

Connect the generic (Mfi certified) charging cable to the Lightning port at the bottom of your iPhone and the other end to a compatible power adapter. The iPhone 11 Pro Max supports fast charging up to 18W and Qi-compatible wireless charging. For optimal charging, use the provided cable and a compatible power source.

3. OPERATING YOUR IPHONE

3.1 Display Features

Your iPhone 11 Pro Max features a 6.5-inch Super Retina XDR OLED display with a resolution of 1242 x 2688 pixels. It supports HDR10 and Dolby Vision for vibrant colors and deep blacks. True Tone technology automatically adjusts the display's white balance to match the ambient light, providing a more natural viewing experience.

3.2 iOS 13 and User Interface

The device runs on iOS 13, offering an intuitive user interface. Key features include system-wide Dark Mode, which darkens all white backgrounds and can be scheduled to save battery life. Haptic Touch replaces 3D Touch, allowing you to access context-sensitive actions with a long press rather than pressure. Siri, Apple's digital assistant, can be activated by holding down the Side button and now features a more natural voice.

3.3 Audio and Performance

The iPhone 11 Pro Max is equipped with stereo speakers, with the earpiece acting as the second loudspeaker, providing balanced and loud audio output. Powered by the A13 Bionic chip and 4GB of RAM, the device delivers excellent performance for gaming, multitasking, and demanding applications. It maintains good sustained performance without significant thermal throttling.

3.4 Camera System

The iPhone 11 Pro Max features a versatile triple 12MP rear camera system: an ultrawide lens (f/2.4), a main wide lens (f/1.8 with OIS), and a telephoto lens (f/2.0 with 2x optical zoom and OIS). It supports Night Mode for low-light conditions and improved HDR capabilities. The front-facing camera is a 12MP sensor with a wider 23mm lens, supporting 4K video recording at 60fps and slow-motion selfies (Slowfies) at 1080p@120fps. All three rear cameras support 4K video recording at 60fps with electronic stabilization.



Image: Back view of the iPhone 11 Pro Max, showcasing the triple camera system.

Video: A detailed review of the Apple iPhone 11 Pro Max, covering its design, display, performance, and camera features.

4. MAINTENANCE

4.1 Water Resistance

The iPhone 11 Pro Max is rated IP68, meaning it can withstand submersion in up to 4 meters of water for up to 30

minutes. While designed to be water-resistant, it is not waterproof. Avoid intentional submersion, and if your device gets wet, wipe it dry with a soft, lint-free cloth before charging.

4.2 Cleaning Your Device

To clean your iPhone, use a soft, lint-free cloth. Avoid abrasive materials, alcohol, or harsh chemicals. For stubborn smudges, slightly dampen the cloth with water. Do not spray cleaners directly onto the device.

4.3 Battery Health

As a renewed product, your iPhone is guaranteed to have a minimum battery capacity of 80%. To check your battery health, go to Settings > Battery > Battery Health. To prolong battery lifespan, avoid extreme temperatures and keep your software updated.

4.4 Storage Management

The iPhone 11 Pro Max comes with 512GB of internal storage, which is not expandable. To manage your storage, go to Settings > General > iPhone Storage. You can offload unused apps, delete large files, or optimize photos and videos to free up space.

5. TROUBLESHOOTING

5.1 Common Issues

- **Device not responding:** Press and quickly release the Volume Up button. Press and quickly release the Volume Down button. Then, press and hold the Side button until you see the Apple logo.
- **Battery draining quickly:** Check Battery Health in Settings. Reduce screen brightness, disable background app refresh for non-essential apps, and ensure all apps are updated.
- **App crashes or freezes:** Force close the app by swiping up from the bottom of the screen and swiping the app card away. Reopen the app. If the issue persists, reinstall the app or update iOS.

5.2 Renewed Product Conditions

As a renewed product, your iPhone 11 Pro Max is guaranteed to have minimal cosmetic damage, which is not noticeable when the device is held at arm's length. It has successfully passed a full diagnostic test to ensure like-new functionality.

6. SPECIFICATIONS

Feature	Detail
Brand	Apple
Model Name	iPhone 11 Pro Max
Operating System	iOS 14 (upgradable)

Processor	Apple A13 Bionic (Hexa-core, 2.66 GHz)
RAM	4 GB
Storage Capacity	512 GB
Display	6.5-inch Super Retina XDR OLED (1242 x 2688 pixels)
Rear Camera	Triple 12MP (Ultrawide, Wide OIS, Telephoto 2x OIS)
Front Camera	12MP
Battery Capacity	3969 mAh
Water Resistance	IP68 (up to 4m for 30 mins)
Dimensions	6.22 x 3.06 x 0.32 inches
Weight	7 Ounces
Color	Space Gray
Connectivity	4G LTE, Wi-Fi, Bluetooth
Included Accessories	Generic (Mfi certified) charging cable, SIM Tray Ejector

7. WARRANTY & SUPPORT

7.1 Warranty Information

Your Apple iPhone 11 Pro Max (Renewed) is covered by a 1-year Amazon Renewed warranty. Please refer to the Amazon Renewed program terms and conditions for full details on coverage and claims.

7.2 Customer Support

For technical assistance, troubleshooting, or warranty claims, please contact Amazon Renewed customer support. You can find contact information on the Amazon website under the Amazon Renewed program details.