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Model: A2160

1. INTRODUCTION TO YOUR IPHONE 11 PRO

The Apple iPhone 11 Pro is a sophisticated smartphone designed for exceptional performance and advanced multimedia capabilities. It features a Super Retina XDR display, a powerful A13 Bionic chip, and a versatile triple-camera system, making it ideal for capturing high-quality photos and videos, gaming, and augmented reality experiences.

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device.



Figure 1: Front and back view of the Apple iPhone 11 Pro in Space Gray.

2. WHAT'S IN THE BOX

Upon unboxing your iPhone 11 Pro, please ensure all listed items are present:

- Apple iPhone 11 Pro (Space Gray, 64GB)
- USB Cable (generic, MFi certified)

Note: Headphones and a SIM card are not included with this renewed device.

3. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Name	iPhone 11 Pro
Model Number	A2160
Dimensions (Product)	7 x 5 x 4 inches
Weight	6.6 ounces
Display Size	5.8 Inches (Super Retina XDR OLED)
Display Resolution	2436 x 1125 pixels
Processor	A13 Bionic chip
RAM	4 GB
Storage Capacity	64 GB
Operating System	iOS
Rear Cameras	Triple 12MP (Ultra Wide, Wide, Telephoto)
Front Camera	12MP
Battery Type	Lithium Ion (3046 mAh)
Battery Life (Talk Time)	Up to 18 hours
Connectivity	Cellular, Bluetooth, Wi-Fi, USB, NFC
Input Method	Touchscreen



Figure 2: Side view of the iPhone 11 Pro, highlighting its sleek design and button placement.

4. SETUP GUIDE

4.1 Initial Power On and Activation

1. **Charge the Device:** Connect the provided USB cable to your iPhone and a compatible power adapter (not included). Charge until the battery icon indicates a sufficient charge.

2. **Power On:** Press and hold the Side button until the Apple logo appears.
3. **Initial Setup:** Follow the on-screen instructions to select your language, region, and connect to a Wi-Fi network.
4. **Data Transfer (Optional):** If you have an existing iPhone, you can transfer data using Quick Start or restore from an iCloud/iTunes backup.
5. **Face ID & Passcode:** Set up Face ID for secure unlocking and app authentication, and create a strong passcode.
6. **Apple ID:** Sign in with your Apple ID or create a new one to access App Store, iCloud, and other Apple services.

4.2 Carrier Compatibility

This iPhone 11 Pro is unlocked and compatible with any carrier of choice on both GSM and CDMA networks (e.g., AT&T, T-Mobile, Sprint, Verizon, US Cellular, Cricket, Metro, Tracfone, Mint Mobile, etc.). Insert your nano-SIM card into the SIM tray using a SIM ejector tool (not included).

5. OPERATING YOUR IPHONE 11 PRO

5.1 Navigation and Gestures

- **Home Screen:** Swipe up from the bottom edge of the screen to go to the Home screen.
- **App Switcher:** Swipe up from the bottom edge and pause in the middle of the screen to view open apps.
- **Control Center:** Swipe down from the top-right corner of the screen to access Control Center for quick settings.
- **Notifications:** Swipe down from the top-left corner or center of the screen to view notifications.

5.2 Camera Features

The iPhone 11 Pro's triple-camera system allows for versatile photography and videography:

- **Ultra Wide Camera:** Ideal for landscapes and group shots, capturing a wider field of view.
- **Wide Camera:** The primary camera for everyday photos and videos, excelling in various lighting conditions.
- **Telephoto Camera:** Provides 2x optical zoom for closer shots without losing detail.
- **Night Mode:** Automatically activates in low-light environments to produce brighter, more detailed photos.
- **4K Video Recording:** All cameras support 4K video recording at various frame rates, offering high-quality cinematic capture.



Figure 3: Rear view of the iPhone 11 Pro, showcasing its advanced triple-camera setup.

5.3 Performance and Display

- **A13 Bionic Chip:** Ensures unprecedented performance for demanding applications, gaming, and augmented reality.
- **Super Retina XDR Display:** The brightest iPhone display yet, offering vibrant colors, deep blacks, and incredible detail for HDR content.



Figure 4: The iPhone 11 Pro's Super Retina XDR display in action, showing its vivid colors.

6. CARE AND MAINTENANCE

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body. Avoid abrasive materials or harsh chemicals.
- **Water Resistance:** The iPhone 11 Pro is splash, water, and dust resistant under controlled laboratory conditions. However, water and dust resistance are not permanent conditions and resistance might decrease as a result of normal wear. Do not attempt to charge a wet iPhone.
- **Battery Health:** To prolong battery life, avoid extreme temperatures. The device is guaranteed to have a minimum battery capacity of 80%.
- **Software Updates:** Regularly update iOS to ensure optimal performance, security, and access to new features.
- **Physical Protection:** While inspected for minimal cosmetic damage, using a protective case and screen protector is recommended to prevent future wear.

7. TROUBLESHOOTING COMMON ISSUES

7.1 Device Not Responding

If your iPhone is unresponsive, perform a force restart:

1. Press and quickly release the Volume Up button.
2. Press and quickly release the Volume Down button.

3. Press and hold the Side button until the Apple logo appears.

7.2 Battery Draining Quickly

- Check Battery Health in Settings > Battery > Battery Health.
- Reduce screen brightness.
- Disable Background App Refresh for apps you don't frequently use.
- Turn off Location Services for apps that don't require it.

7.3 Connectivity Issues (Wi-Fi/Bluetooth/Cellular)

- Toggle Airplane Mode on and off.
- Restart your iPhone.
- Reset Network Settings (Settings > General > Transfer or Reset iPhone > Reset > Reset Network Settings).
- Ensure your SIM card is properly inserted and your carrier plan is active.

8. WARRANTY AND SUPPORT

This renewed iPhone 11 Pro has successfully passed a full diagnostic test, ensuring like-new functionality and removal of any prior-user personal information. It is inspected and guaranteed to have minimal cosmetic damage, not noticeable when held at arm's length.

For specific warranty details and support, please refer to the Amazon Renewed program terms and conditions or contact Amazon customer service directly. Protection plans may also be available for purchase.

For further assistance, visit the [Amazon Renewed Store](#).