

## Apple MWP22AM/A

# Apple AirPods Pro User Manual

Model: MWP22AM/A

## INTRODUCTION

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The Apple AirPods Pro are advanced wireless earbuds designed to deliver an immersive audio experience with Active Noise Cancellation, Transparency mode, and a customizable fit. This manual will guide you through the essential steps to get the most out of your AirPods Pro, from initial setup to advanced features and maintenance.

## SAFETY INFORMATION

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Please read all safety information before using your AirPods Pro to avoid injury. Keep the charging case and small parts away from young children. Avoid prolonged listening at high volumes to prevent hearing damage. Do not expose the device to extreme temperatures or liquids beyond its water resistance rating. The AirPods Pro are sweat and water resistant for non-water sports and exercise, and they are IPX4 rated. Sweat and water resistance are not permanent conditions and resistance might decrease as a result of normal wear. Do not attempt to charge wet AirPods Pro.

## WHAT'S IN THE BOX

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Your Apple AirPods Pro package includes the following items:

- Apple AirPods Pro earbuds (Left and Right)
- Wireless Charging Case
- Silicone ear tips (three sizes: S, M, L)
- USB-C to Lightning Cable
- Documentation (User Manual, Warranty Information)



Image: The complete contents of the AirPods Pro retail packaging, showing the earbuds in their open charging case, the three different sizes of silicone ear tips, and the included USB-C to Lightning charging cable.

## SETUP

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### Initial Pairing (Apple Devices)

1. Ensure your iPhone, iPad, or iPod touch is running the latest iOS/iPadOS version.
2. Unlock your device and go to the Home screen.
3. Open the charging case with your AirPods Pro inside and hold it near your device.
4. A setup animation will appear on your device's screen. Follow the on-screen instructions.
5. Once connected, your AirPods Pro will automatically pair with all supported devices signed in to your iCloud account.

### Pairing with Other Bluetooth Devices

1. With your AirPods Pro in the charging case, open the lid.
2. Press and hold the setup button on the back of the case until the status light flashes white.
3. On your non-Apple device (e.g., Android phone, Windows PC), go to Bluetooth settings and select "AirPods Pro" from the list of available devices.

### Charging Your AirPods Pro

The AirPods Pro and their Wireless Charging Case can be charged using a Lightning cable or a Qi-certified

wireless charging mat.

- **Wired Charging:** Plug the USB-C to Lightning cable into the Lightning port on the bottom of the case, then connect the other end to a USB-C power adapter or port.
- **Wireless Charging:** Place the charging case (with AirPods Pro inside) on a Qi-certified wireless charging mat with the status light facing up.

The status light on the case indicates the charging status:

- **Green:** Fully charged.
- **Amber:** Less than one full charge remaining.
- **Flashing White:** Ready to pair.

## Changing Ear Tips and Fit Test

For optimal sound quality and Active Noise Cancellation, it's crucial to have a good seal. The AirPods Pro come with three sizes of silicone ear tips (Small, Medium, Large).

1. Gently pull off the current ear tip from the AirPods.
2. Align the new ear tip with the oval-shaped connector on the AirPods and push until it clicks into place.
3. Perform an Ear Tip Fit Test: On your iPhone, go to **Settings > Bluetooth**, tap the information icon (i) next to your AirPods Pro, then tap **Ear Tip Fit Test**. Follow the on-screen instructions to determine the best fit.



Image: A detailed view of a single AirPods Pro, highlighting the soft, tapered silicone ear tip designed for a comfortable and secure fit.

## OPERATING YOUR AIRPODS PRO

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### Force Sensor Controls

The force sensor on the stem of each AirPods Pro allows you to control audio playback, calls, and noise control modes.

- **Press once:** Play, pause, or answer a phone call.
- **Press twice:** Skip forward.
- **Press three times:** Skip back.

- **Press and hold:** Switch between Active Noise Cancellation and Transparency mode.



Image: A user interacting with the force sensor on the stem of an AirPods Pro, illustrating how to control playback and modes.

## Active Noise Cancellation and Transparency Mode

AirPods Pro offer two primary noise control modes:

- **Active Noise Cancellation (ANC):** Blocks out external sounds, allowing for an immersive listening experience.
- **Transparency Mode:** Allows you to hear your surroundings while still listening to your audio, useful for awareness in busy environments.

You can switch between these modes by pressing and holding the force sensor on either AirPods Pro, or through Control Center on your iOS device.



Image: A user enjoying their AirPods Pro in a public transport setting, demonstrating the effectiveness of noise control features.

## Using Siri

To activate Siri, simply say "Hey Siri" or press and hold the force sensor (if configured for Siri instead of noise control). You can then ask Siri to play music, make calls, get directions, and more.

## Audio Sharing

With Audio Sharing, you can share audio from your iPhone, iPad, or iPod touch with another pair of AirPods or Beats headphones. Bring the second pair of headphones close to your device and follow the on-screen prompts.

## Spatial Audio

AirPods Pro support Spatial Audio with dynamic head tracking, providing a theater-like experience for movies and TV shows. This feature creates an immersive sound field that adapts as you move your head.

## MAINTENANCE AND CARE

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### Cleaning Your AirPods Pro

To clean your AirPods Pro and charging case:

- Wipe them with a soft, dry, lint-free cloth.
- For stubborn dirt, lightly dampen the cloth with water. Do not use cleaning products or abrasive materials.
- Ensure the AirPods Pro and charging case are completely dry before placing them back in the case or charging.
- Remove ear tips and rinse them with water. Dry thoroughly before reattaching.

## Water and Sweat Resistance

AirPods Pro are sweat and water resistant, but they are not waterproof. Avoid submerging them in water or exposing them to pressurized water. If they get wet, wipe them dry with a soft, lint-free cloth before placing them back in the charging case.

## Battery Care

To maximize battery life:

- Store your AirPods Pro in their charging case when not in use.
- Avoid exposing them to extreme temperatures.
- Charge them regularly, even if not fully depleted.

## TROUBLESHOOTING

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If you encounter issues with your AirPods Pro, try the following steps:

- **No Sound:** Ensure AirPods Pro are charged and connected to your device. Check the volume level on your device.
- **Connection Issues:** Place AirPods Pro back in the case, close the lid for 15 seconds, then open it. If issues persist, try resetting them by holding the setup button on the back of the case for about 15 seconds until the status light flashes amber, then white.
- **Active Noise Cancellation Not Working:** Ensure ear tips provide a good seal. Perform an Ear Tip Fit Test. Clean the mesh on the AirPods Pro.
- **Charging Problems:** Ensure the Lightning cable is securely connected or the wireless charger is properly aligned. Check for debris in the charging port.
- **Firmware Update:** AirPods Pro firmware updates are delivered automatically when connected to an iOS device and charging. Ensure your iOS device is updated to the latest version.

## SPECIFICATIONS

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Feature	Detail
Model Name	AirPods Pro
Model Number	MWP22AM/A
Connectivity	Bluetooth 5.0
Chip	Apple H1 Chip
Noise Control	Active Noise Cancellation, Transparency Mode
Water Resistance	Sweat and Water Resistant (IPX4)
Battery Life (with case)	More than 24 hours listening time, up to 11 hours talk time
AirPod Weight (each)	0.19 ounce (5.4 g)
Charging Case Weight	1.61 ounces (45.6 g)
AirPod Dimensions (each)	0.94 x 0.86 x 1.22 inches
Charging Case Dimensions	1.78 x 0.85 x 2.39 inches
Sensors	Dual beamforming microphones, Dual optical sensors, Motion-detecting accelerometer, Speech-detecting accelerometer, Force sensor
Compatible Devices	Cellphones, Tablets, Gaming Consoles, Motorcycles, Telephones, Music Production Equipment, Laptops, Desktops
Release Date	October 28, 2019

## WARRANTY AND SUPPORT

Apple AirPods Pro come with a limited warranty. For detailed warranty information, please refer to the documentation included in your product box or visit the official Apple support website. You can also find additional support, FAQs, and troubleshooting guides online.

For service and support, visit [support.apple.com/airpods](https://support.apple.com/airpods).