

## TOUCAN WOC-CAM

# TOUCAN Wireless Outdoor Camera User Manual

Model: WOC-CAM

Brand: TOUCAN

## 1. PRODUCT OVERVIEW

The TOUCAN Wireless Outdoor Camera is designed to provide enhanced security and peace of mind for your home. Featuring a magnetic mount and a built-in rechargeable battery, it offers flexible installation options without the need for wires. Monitor your property with 1080p Full HD video, 131° wide-angle view, and reliable night vision. The camera is IP56 weather-resistant, ensuring durability in various outdoor conditions. Stay informed with instant motion detection alerts and communicate remotely using the two-way talk feature via the Toucan Smart Home app.



The TOUCAN Wireless Outdoor Camera, a compact and versatile security device.



The camera is designed to be weatherproof, suitable for outdoor installation.



Easy installation with a magnetic mount, allowing placement almost anywhere.



Monitor live video and engage in two-way communication through the app.



Receive instant notifications on your smartphone when motion is detected.



Clear recordings and motion detection are possible even in low light conditions

## 2. SETUP GUIDE

### 2.1 Package Contents

- TOUCAN Wireless Outdoor Camera
- Magnetic Mount
- USB Charging Cable
- Mounting Screws and Wall Anchors
- Adhesive Tape (for temporary mounting)

### 2.2 Charging the Camera

Before initial use, fully charge the camera's built-in 6500mAh rechargeable battery. Connect the provided USB charging cable to the camera's charging port and plug the other end into a standard USB power adapter (not included). The charging indicator light will show the charging status.

### 2.3 App Installation

Download the **Toucan Smart Home App** from your smartphone's app store (available for iOS and Android). Create an account or log in if you already have one.

### 2.4 Camera Pairing

1. Open the Toucan Smart Home App.
2. Follow the on-screen instructions to add a new device.
3. Select the Wireless Outdoor Camera from the list of devices.
4. Ensure your camera is powered on and in pairing mode (refer to app instructions for specific button presses).
5. Connect the camera to your home's 802.11 b/g/n Wi-Fi network.

### 2.5 Mounting the Camera

The camera features an innovative magnetic mount for easy installation. Choose a location that provides the desired viewing angle and has a strong Wi-Fi signal. The magnetic base allows for quick adjustments and removal for charging.



The camera easily attaches to its magnetic base for flexible mounting.

For permanent installation, use the included screws and wall anchors to secure the magnetic mount to a wall or suitable surface. Ensure the camera is positioned to cover the desired area, keeping in mind its 131° wide-angle view.

## 3. OPERATING INSTRUCTIONS

### 3.1 Live View and Two-Way Talk

Access the live video feed of your camera anytime, anywhere through the Toucan Smart Home App. Tap on the camera feed to view real-time footage. Use the microphone icon in the app to activate two-way talk, allowing you to speak to visitors or deter unwanted guests remotely.

### 3.2 Motion Detection and Alerts

The camera is equipped with a PIR motion sensor that detects movement and sends instant notifications to your smartphone. You can customize motion detection zones within the app to focus on specific areas and reduce unwanted alerts from traffic or pets.

### 3.3 Night Vision

The camera automatically switches to night vision mode in low light conditions, providing clear recordings and motion detection even in complete darkness.

### 3.4 Video History

The Toucan Smart Home App provides free 24-hour video history, allowing you to review recorded events from the past day.

### 3.5 Smart Home Integration

The TOUCAN Wireless Outdoor Camera works seamlessly with Amazon Echo Show and Google Home. You can use voice commands to view your camera feed on compatible smart displays.

### 3.6 Siren Alarm

In the event of suspicious activity, you can activate a siren alarm directly from the Toucan Smart Home App to scare away potential intruders.



Activate the siren alarm from the app to deter intruders.

### 3.7 Official Product Videos

No official product videos are available for embedding based on the provided product data.

## 4. MAINTENANCE

### 4.1 Battery Management

The camera's battery life can vary based on usage, motion events, and environmental factors like temperature. To maximize battery life, consider adjusting motion sensitivity and detection zones. Recharge the camera promptly when the battery level is low.

### 4.2 Cleaning

Periodically clean the camera lens and body with a soft, damp cloth. Avoid using harsh chemicals or abrasive materials that could damage the camera's surface or lens. Ensure the charging port is free of debris.

## 5. TROUBLESHOOTING

### 5.1 Common Issues and Solutions

- Camera Offline or Not Charging:**  
Ensure the USB charging cable is securely connected to both the camera and a working power source. Verify the power adapter is functional. Extreme cold weather can affect battery performance and charging; bring the camera indoors to charge if temperatures are very low. If the camera consistently fails to charge or go online, it may indicate a battery issue.
- Delayed Notifications:**  
Check your home's Wi-Fi signal strength at the camera's location. A weak signal can cause delays. Review the motion detection sensitivity settings in the Toucan Smart Home App; higher sensitivity might lead to more frequent but potentially delayed alerts.
- Connectivity Issues:**  
Ensure your Wi-Fi network is 802.11 b/g/n compatible. Restart your Wi-Fi router and the camera. If you have multiple Wi-Fi networks, ensure the camera is connected to the correct one.
- Short Battery Life:**  
Frequent motion events, high video recording activity, and very cold temperatures can significantly reduce battery life. Adjust motion detection zones and sensitivity to minimize unnecessary recordings.
- App-Related Problems:**  
If the app is not functioning correctly, try force-closing and reopening it. If the issue persists, uninstall and reinstall the Toucan Smart Home App. Ensure your smartphone's operating system is up to date.
- Using with Other Toucan/Kuna Devices:**  
Note that this specific Wireless Outdoor Camera (WOC-CAM) uses the Toucan Smart Home App, which is separate from the Kuna app used by some older Toucan or Kuna products. If you own both, you will need to use two different applications.

## 6. TECHNICAL SPECIFICATIONS

| Feature                         | Specification                         |
|---------------------------------|---------------------------------------|
| Model Number                    | WOC-CAM                               |
| Video Capture Resolution        | 1080p Full HD                         |
| Field of View                   | 131 Degrees                           |
| Power Source                    | Battery Powered (6500mAh Lithium Ion) |
| Connectivity Technology         | Wireless (Wi-Fi 802.11 b/g/n)         |
| International Protection Rating | IP56 (Weather Resistance)             |
| Mounting Type                   | Wall Mount (Magnetic)                 |

|                    |                                                     |
|--------------------|-----------------------------------------------------|
| Special Features   | Portable, Night Vision, Motion Sensor, Two-Way Talk |
| Compatible Devices | Tablet, Smartphone, Amazon Echo Show, Google Home   |
| Item Weight        | 15.5 ounces                                         |
| Material           | Metal                                               |
| UPC                | 874121007411                                        |

## 7. WARRANTY AND SUPPORT

### 7.1 Warranty Information

The TOUCAN Wireless Outdoor Camera comes with a limited manufacturer's warranty. Please refer to the product packaging or the official TOUCAN website for specific warranty terms and conditions, including duration and coverage details.

### 7.2 Customer Support

For technical assistance, troubleshooting, or any questions regarding your TOUCAN Wireless Outdoor Camera, please visit the official TOUCAN website or contact their customer support team. Contact information can typically be found on the product packaging or the company's website.

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### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

**Submit question**