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Plantronics S8240

Plantronics Savi S8240 Headset

User Manual

Introduction

The Plantronics Savi S8240 wireless headset system is designed for seamless connectivity across multiple devices, including desk phones, mobile phones, and computers. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your headset system to ensure optimal performance.

What's in the Box

- Savi S8240 Base Station
- Savi S8240 Headset
- Ear Hook (pre-attached or separate)
- Headband
- Neckband
- Charging Cradle
- USB Cable
- Telephone Interface Cable
- Power Adapter
- Headset Cleaning Wipe

Image: The Plantronics Savi S8240 wireless headset system, showing the base station, the headset docked for charging, and a headset cleaning wipe.

Setup

1. Initial Charging

Before first use, place the headset in the charging cradle on the base station. Connect the power adapter to the base station and plug it into a power outlet. Allow the headset to charge fully, which typically takes approximately 14 hours for a complete charge.

2. Connecting to Devices

The Savi S8240 offers triple connectivity:

- **Desk Phone:** Connect the telephone interface cable from the base station to your desk phone's headset port or handset port, following your phone's specific instructions.
- **Computer:** Connect the USB cable from the base station to an available USB port on your computer. The system will typically install necessary drivers automatically.
- **Mobile Phone:** Pair your mobile phone via Bluetooth. On the base station, press and hold the Bluetooth pairing button until the indicator light flashes. On your mobile phone, enable Bluetooth and select "Plantronics Savi S8240" from the list of available devices.

3. Wearing Styles

The Savi S8240 headset offers three comfortable wearing styles:

Image: The Savi S8240 headset configured with an ear hook for over-the-ear wear.

Ear Hook: Provides a secure and discreet fit over the ear. Ideal for users who prefer a lightweight, unobtrusive option.

Image: The Savi S8240 headset attached to a traditional over-the-head headband.

Headband: Offers stability and comfort for extended wear. Suitable for users who prefer a traditional headset feel.

Image: The Savi S8240 headset connected to a neckband for behind-the-neck wear.

Neckband: Worn behind the neck, providing an alternative comfortable fit without resting on the top of the head.

Operating Instructions

Basic Controls

- **Answer/End Call:** Press the call control button on the headset.
- **Volume Adjustment:** Use the volume up/down buttons on the headset.
- **Mute:** Press the mute button on the headset to mute or unmute your microphone.
- **Switching Audio:** Use the dedicated buttons on the base station to select between desk phone, mobile phone, or computer audio sources.

Wireless Range

The Savi S8240 offers wireless freedom up to 590 feet (approximately 180 meters) from the base station, allowing you to move freely during calls.

Maintenance

- **Cleaning:** Regularly wipe the headset and base station with a soft, dry cloth. For hygienic cleaning, use the provided headset cleaning wipes or a similar non-abrasive, alcohol-free wipe.
- **Battery Care:** To maximize battery life, avoid fully discharging the headset frequently. Store the headset in its charging cradle when not in use.
- **Storage:** When storing for extended periods, ensure the headset is fully charged and stored in a cool, dry place.

Troubleshooting

- **No Audio / Poor Audio Quality:**

- Ensure the headset is properly seated in the charging cradle and fully charged.
- Verify the correct audio source (desk phone, computer, mobile) is selected on the base station.
- Check all cable connections between the base station and your devices.
- Adjust the microphone boom closer to your mouth.
- If using with a computer, check audio settings in your operating system and communication software.

- **Headset Disconnects Frequently:**
  - Ensure you are within the operational range of the base station (up to 590 feet).
  - Check for potential interference from other wireless devices (e.g., Wi-Fi routers, microwaves).
  - Re-pair the headset with the base station if necessary.
- **Cannot Pair with Mobile Phone:**
  - Ensure Bluetooth is enabled on your mobile phone.
  - Place the mobile phone close to the base station during pairing.
  - Delete previous pairings from your mobile phone's Bluetooth list and try again.
- **Base Station Indicator Lights Not Functioning:**
  - Verify the power adapter is securely connected and plugged into a working outlet.
  - Try a different power outlet.

Specifications

Feature	Detail
Model Name	Savi S8240
Brand	Plantronics
Connectivity Technology	Wireless, DECT 6.0
Wireless Range	Up to 590 feet (approx. 180 meters)
Noise Control	Active Noise Cancellation
Microphone	Noise-canceling
Audio Frequency Range	20 Hz - 20,000 Hz
Battery Type	Lithium Ion
Charging Time	Approximately 14 Hours
Wearing Styles	Ear Hook, Headband, Neckband
Compatible Devices	Laptops, Desktops, Gaming Consoles, Tablets, Telephones, Smart Speaker, Cellphones
Item Weight	1.1 pounds (0.5 kg)
Material	Plastic, Metal
UPC	811723031574

Warranty and Support

The Plantronics Savi S8240 Headset System comes with a**1-year advanced replacement warranty** provided by the seller. For warranty claims, technical assistance, or product support, please contact the seller directly. Keep your proof of purchase for warranty validation.

For additional resources and frequently asked questions, you may visit the official Plantronics (now Poly) support website.

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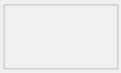

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