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› JUEYINGBAILI USB C to Dual HDMI Adapter (Model USC3303-1) Instruction Manual

JUEYINGBAILI USC3303-1

JUEYINGBAILI USB C to Dual HDMI Adapter

Model: USC3303-1

INTRODUCTION

The JUEYINGBAILI USB C to Dual HDMI Adapter is a versatile 4-in-1 hub designed to expand the connectivity of your USB-C enabled devices. It allows for dual HD screen extension or mirroring, provides a high-speed USB 3.0 port for data transfer, and supports 100W Power Delivery for charging. This manual provides essential information for proper setup, operation, and maintenance of your adapter.

PRODUCT FEATURES

- **Dual 4K HDMI Output:** Supports resolutions up to 3840x2160 4K@30Hz, 1920x1200, 1920x1080, and 1280x1024 for extended or mirrored displays.
- **4-in-1 Connectivity:** Integrates two HDMI ports, one USB 3.0 port, and one USB-C Power Delivery (PD) port.
- **High-Speed Data Transfer:** The USB 3.0 port offers data transmission speeds of up to 5 Gigabits Per Second.
- **100W Power Delivery:** The USB-C PD port supports fast charging for your connected device.
- **Durable Design:** Constructed with a compact and lightweight aluminum alloy case for efficient heat dissipation and stability.
- **Plug & Play:** No driver installation required for most compatible operating systems.
- **Safety Protections:** Equipped with a safety system that provides surge protection, overload protection, and over-heat protection.

SETUP INSTRUCTIONS

1. **Compatibility Check:** Ensure your host device's USB-C port supports video output functionality (DisplayPort Alternate Mode). Without this, the HDMI output will not function.
2. **Connect the Adapter:** Plug the adapter's integrated USB-C cable into the USB-C port of your laptop, tablet, or smartphone.

3. **Connect HDMI Displays:** Connect your HDMI monitors to the HDMI ports on the adapter using standard HDMI cables.
4. **Power Connection (Optional but Recommended):** For stable performance, especially with multiple displays or power-intensive devices like the Nintendo Switch, connect your device's original power adapter to the USB-C Power Delivery port on the hub. This will charge your device while using the adapter.
5. **Connect USB Devices (Optional):** Plug any USB 3.0 compatible peripherals (e.g., mouse, keyboard, USB drive) into the USB 3.0 Type-A port on the adapter.

Charging is Necessary When Extending The Nintendo Switch Into a Screen



The adapter features two HDMI ports, one USB 3.0 port, and one USB-C Power Delivery port.



When connecting a Nintendo Switch to a TV, ensure the adapter is also connected to a power source for stable operation.

OPERATING INSTRUCTIONS

Display Modes

- **For Windows Systems:** This USB C Hub allows you to mirror or extend dual HD screens. Compatible resolutions include 1920x1200, 1920x1080, and lower. The display behavior is influenced by your computer system's compatibility.
- **For Mac OS Systems:** The HDMI Adapter only allows mirroring dual 4K@30Hz screens, or extending only one 4K monitor. It is compatible with 1920x1200, 1920x1080, and lower resolutions. This is a limitation of the Mac OS system.

Extend Dual HD Screens For Windows System



For Windows systems, the adapter supports extending your desktop across two external HD screens.

Mirror Dual 4K@30HZ Screens For Mac OS System



For macOS, the adapter supports mirroring dual 4K@30Hz screens or extending to a single 4K monitor.

Power Delivery and Data Transfer

- **Power Delivery:** The USB-C PD port supports up to 100W fast charging for your connected device.
- **USB 3.0 Data:** The USB 3.0 port provides data transfer speeds of up to 5Gbps, ideal for external storage or peripherals.

**Stable & Unbroken Files Transmission / 5 Gbps Speed For
USB 3.0 / 100W PD Charge For USB C Port**



The adapter provides stable 5Gbps data transmission via USB 3.0 and up to 100W Power Delivery for charging.

Enjoy The Large Screen As Much As You Likes



For your USB C Devices



Connect your USB-C enabled phone or iPad to a larger screen for enhanced viewing.

MAINTENANCE

To ensure the longevity and optimal performance of your JUEYINGBAILI USB C to Dual HDMI Adapter, follow these maintenance guidelines:

- Keep the adapter in a dry environment and avoid exposure to moisture or liquids.
- Clean the adapter's surface with a soft, dry cloth. Do not use harsh chemicals or abrasive cleaners.
- Avoid dropping or subjecting the adapter to strong impacts.
- Store the adapter in a cool, dry place when not in use.
- Do not attempt to disassemble or repair the adapter yourself. This will void the warranty.



Its compact size makes the adapter portable and convenient for travel.

TROUBLESHOOTING

If you encounter issues with your adapter, please refer to the following common solutions:

- **No Display on Monitor:**

- Ensure your host device's USB-C port supports video output (DisplayPort Alternate Mode).
- Verify all HDMI cables are securely connected to both the adapter and the monitors.
- Check that the monitors are powered on and set to the correct HDMI input source.
- Try connecting a single monitor first to isolate the issue.

- **Mac OS Dual Display Limitation:** As noted in the operating instructions, Mac OS systems typically only support mirroring dual displays or extending to a single external monitor. This is an operating system limitation, not a fault of the adapter.

- **Adapter Feels Warm:** The aluminum alloy casing is designed to dissipate heat. It is normal for the adapter to feel warm during operation, especially when multiple ports are in use or during charging. If it becomes excessively hot, disconnect it and allow it to cool.
- **Charging Issues:** Ensure your power adapter is connected to the USB-C PD port on the hub. Some devices require a specific power input for charging through the hub.
- **USB 3.0 Device Not Recognized:** Try reconnecting the USB device. Ensure the device is functioning correctly when connected directly to your host device.

SPECIFICATIONS

Brand	JUEYINGBAILI
Model Number	Dual HDMI Adapter USC3303-1
Color	Gray
Hardware Interface	HDMI, USB 3.0, USB-C PD
Special Feature	Plug and Play
Compatible Devices	USB C devices (Mac OS, Windows, Android, iOS, Nintendo Switch)
Total USB Ports	4 (2x HDMI, 1x USB 3.0, 1x USB-C PD)
Data Transfer Rate	5 Gigabits Per Second (USB 3.0)
Operating System	Mac OS 9, Windows 10, Windows 7
Item Dimensions (L x W x H)	8.66" x 1.77" x 0.59"

WARRANTY & SUPPORT

JUEYINGBAILI stands behind the quality of its products. This adapter comes with:

- **60-Day Money Back Guarantee:** If you are not satisfied with your purchase, you may return it within 60 days for a full refund.
- **12-Month Free Replacement Service:** In the event of a manufacturing defect or malfunction within 12 months of purchase, we offer a free replacement.

For any further issues, technical assistance, or warranty claims, please contact us directly through Amazon email. Our customer support team is ready to assist you.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question