eufy HomeVac S11 Go (T2501111)

eufy HomeVac S11 Go Cordless Stick Vacuum Cleaner

User Manual

1. Product Overview

The eufy HomeVac S11 Go is a lightweight and cordless stick vacuum cleaner designed for versatile cleaning across various surfaces, from carpets to hard floors. It features powerful suction, a detachable battery for extended runtime, and multiple attachments to tackle different cleaning tasks.



Image 1.1: eufy HomeVac S11 Go with included accessories.

What's in the Box:

- HomeVac S11 Go Main Unit
- Wall Mounting Accessories
- Floor Brush
- AC Charger
- Metal Hose
- Long Crevice Tool
- 2-in-1 Crevice Tool
- Mini-Motorized Brush
- Extension Hose

2. Safety Information

Please read all safety warnings and instructions before using this appliance to avoid electric shock, fire, and/or serious injury.

- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Prevent unintentional starting. Ensure the switch is in the off-position before connecting to battery pack, picking up or carrying the appliance.

3. Setup

3.1 Assembly

Follow these steps to assemble your HomeVac S11 Go:

1. Insert the metal hose into the main unit until it clicks into place.
2. Attach the floor brush to the other end of the metal hose, ensuring it clicks securely.
3. For handheld use, detach the metal hose and connect desired attachments (e.g., 2-in-1 crevice tool, mini-motorized brush) directly to the main unit.



Image 3.1: The main unit, metal hose, and floor brush connect securely.

3.2 Charging the Battery

Before first use, fully charge the battery. The detachable battery allows for convenient charging.

- Remove the battery pack from the main unit by pressing the release button and sliding it out.
- Connect the AC charger to the battery pack.
- Plug the charger into a power outlet. The charging indicator lights will show charging status.
- A full charge takes approximately 210 minutes.



Image 3.2: The detachable battery pack can be charged independently.

4. Operating the Vacuum

4.1 Power Modes and Runtime

The HomeVac S11 Go offers three power modes to suit your cleaning needs:

- **Low Mode:** Up to 40 minutes runtime, ideal for light cleaning and extended use.
- **Mid Mode:** Up to 25 minutes runtime, perfect for everyday messes.
- **Max Mode:** Up to 8 minutes runtime with 120AW suction power, for deep cleaning and stubborn debris.



Image 4.1: Battery runtime varies by power mode.

4.2 Using Attachments

Select the appropriate attachment for your cleaning task:

- **Floor Brush:** Best for general floor cleaning on both hard floors and carpets. Features LED lights to illuminate hidden dust.

- **Long Crevice Tool:** Ideal for reaching tight spaces, corners, and edges.
- **2-in-1 Crevice Tool:** Combines a crevice tool with a brush for delicate surfaces or stubborn dirt.
- **Mini-Motorized Brush:** Excellent for pet hair and embedded dirt on upholstery and stairs.
- **Extension Hose:** Provides flexibility for cleaning awkward areas, such as inside drawers or car interiors.



Image 4.2: The vacuum provides strong suction for various messes.



Image 4.3: Lightweight design allows for easy cleaning of high-up areas.

Any Surface, Every Corner



Image 4.4: Versatile attachments for cleaning any surface and every corner.

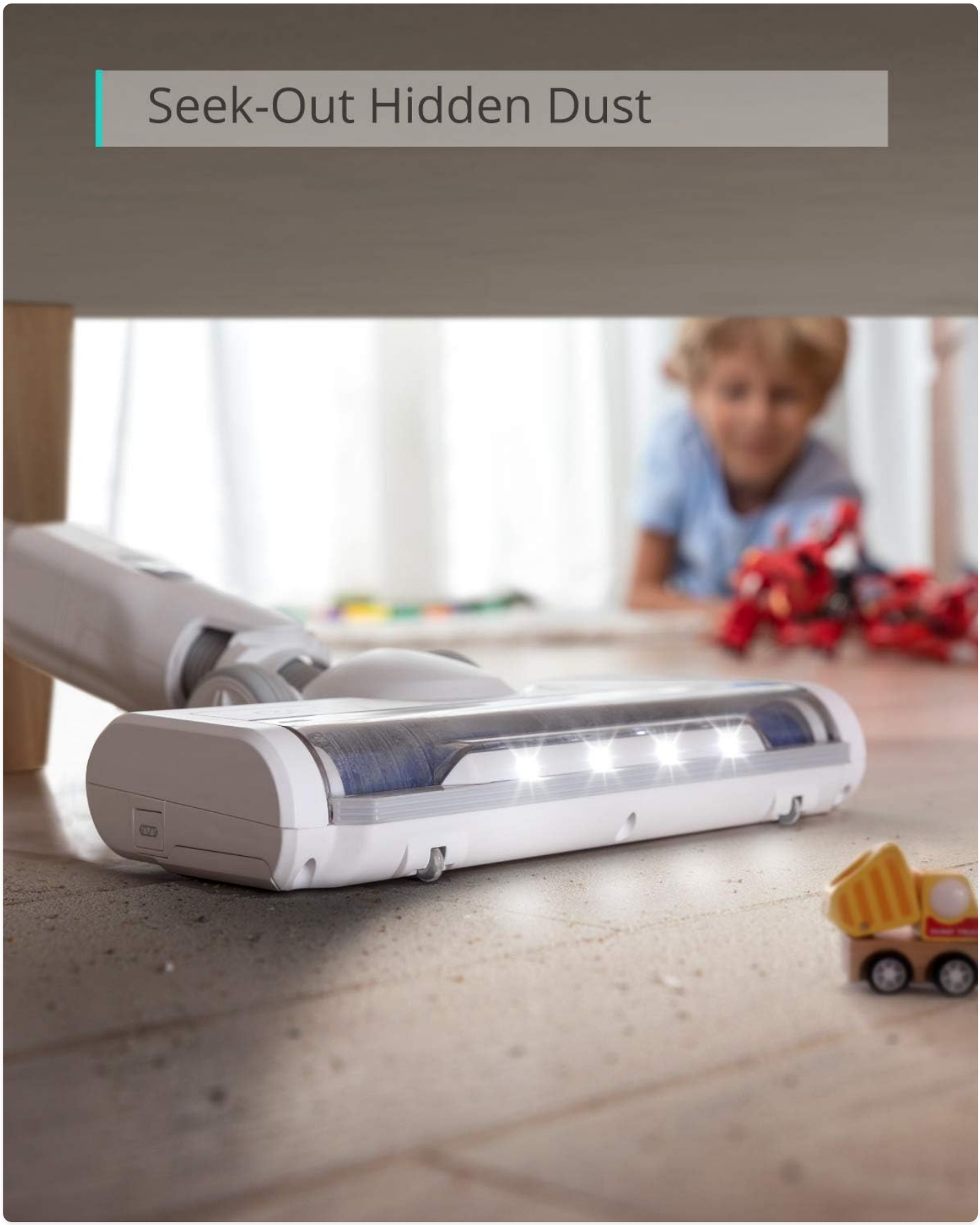


Image 4.5: LED lights on the floor brush help seek out hidden dust.

5. Maintenance

5.1 Emptying the Dustbin

Empty the dustbin regularly to maintain optimal suction power.

1. Hold the main unit over a trash can.
2. Press the dustbin release button to open the bottom flap and empty contents.
3. Close the flap securely until it clicks.



Image 5.1: Emptying the dustbin is quick and easy.

5.2 Cleaning Filters

Clean filters once a week (twice a week if heavily used) and replace them every 6 months or after 50 rounds of cleaning to ensure efficient operation.

1. Twist and pull to remove the filter assembly from the dustbin.
2. Separate the high-performance filter, second cyclone filter, and net filter.
3. Rinse all filter components under running water until clean.
4. Allow all parts to air dry completely for at least 24 hours before reassembling and placing back into the vacuum.



Image 5.2: Regularly clean the filters to maintain performance.



Image 5.3: The multi-layer filtration system includes high-performance and cyclone filters.

5.3 Cleaning the Brush Roll

Periodically check and clean the brush roll to remove tangled hair or debris.

1. Turn off the vacuum and detach the floor brush.
2. Use a coin or flathead screwdriver to unlock the brush roll cover.
3. Remove the brush roll and cut away any tangled hair or fibers using scissors.
4. Clean any debris from the brush roll housing.
5. Reinsert the brush roll and secure the cover.



Image 5.4: The brush roll effectively cleans various debris from floors.

6. Troubleshooting

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is not charged or not properly inserted.	Ensure battery is fully charged and securely inserted.
Low suction power.	Dustbin is full, filters are clogged, or brush roll is tangled.	Empty dustbin, clean filters, and clear any tangles from the brush roll.
Brush roll not spinning.	Brush roll is jammed or needs cleaning.	Turn off the vacuum, remove the brush roll, and clear any obstructions.
Short runtime.	Battery not fully charged or operating in Max Mode.	Ensure battery is fully charged. Use Mid or Low Mode for longer runtime. Battery degradation over time is normal.

7. Specifications

Feature	Detail
Model Name	eufy by Anker, HomeVac S11 Go
Item Model Number	T2501111
Suction Power	120AW (Max Mode)
Runtime	Up to 40 minutes (Low Mode)
Charging Time	210 minutes
Dustbin Capacity	0.5 Liters
Filter Type	Disk (Multi-layer filtration)
Item Weight	3.31 pounds
Product Dimensions	49.21"L x 10.24"W x 8.66"H
Noise Level	80 dB

8. Warranty and Support

8.1 Warranty Information

The eufy HomeVac S11 Go comes with a **2-year warranty** for the vacuum unit and a **12-month warranty** for the battery pack, covering manufacturing defects from the date of purchase.

Please retain your proof of purchase for warranty claims.

8.2 Additional Resources

For further assistance, detailed instructions, or to explore other eufy products, please refer to the official resources:

- Official User Manual (PDF): Download PDF
- Visit the eufy Store: eufy Official Store

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