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meross MSS210

meross Smart Plug WiFi Socket MSS210 User Manual

Model: MSS210 | Brand: meross

1. INTRODUCTION

This manual provides instructions for the installation, operation, and maintenance of your meross Smart Plug WiFi Socket (Model MSS210). Please read this manual thoroughly before using the product to ensure correct usage and optimal performance. Keep this manual for future reference.

2. SAFETY INFORMATION

- Ensure the smart plug is used within its specified electrical ratings (13A, 3120W max).
- Do not disassemble or modify the device.
- Avoid exposing the device to water or humid environments.
- Keep out of reach of children. The sliding safety cover design helps prevent accidental contact with live parts.
- Do not use with medical or life-support equipment.
- Operate the device in a clean, dry environment.

I Sliding Safety Cover

Prevent children from inserting fingers or other objects into it.



Image: The meross Smart Plug features a sliding safety cover to prevent children from inserting objects into the socket, enhancing household safety.

3. PACKAGE CONTENTS

The standard package includes:

- meross Smart Plugs (quantity as purchased, e.g., 4-pack)
- User Manual



Image: A typical 4-pack of meross Smart Plugs, illustrating the product's appearance.

4. PRODUCT OVERVIEW

The meross Smart Plug MSS210 is designed to integrate seamlessly into your smart home ecosystem, offering remote control and scheduling capabilities for your appliances. It features a compact design that does not obstruct adjacent wall switches.

I Dimension

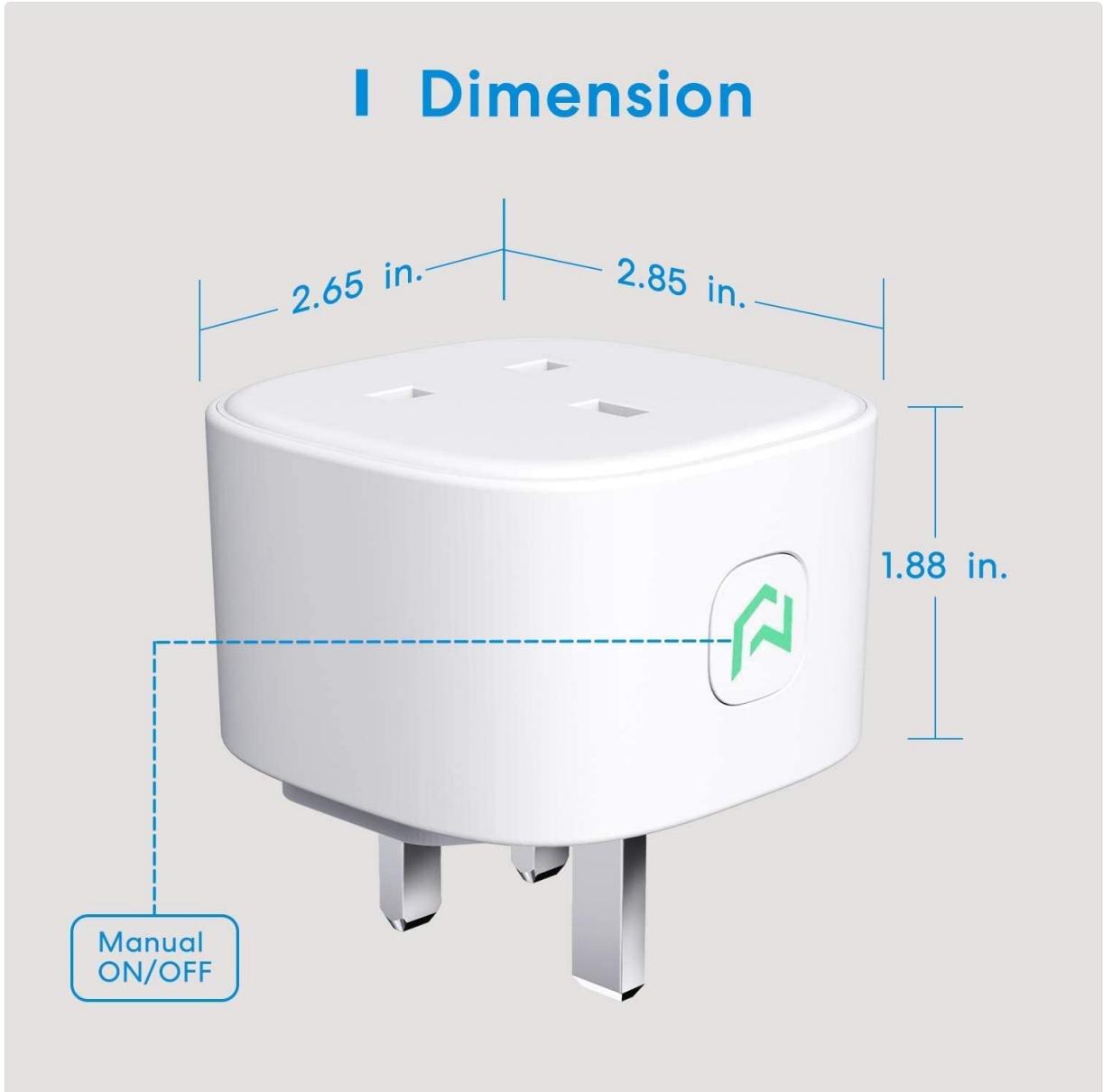


Image: Dimensional diagram of the meross Smart Plug, highlighting its compact size and the location of the manual ON/OFF button.

I Never Block the Switch

Fits into UK wall socket and won't interfere with the switch.



Image: The smart plug's design ensures it fits into a UK wall socket without interfering with the operation of the adjacent switch.

5. SETUP INSTRUCTIONS

5.1. Download the meross App

Search for "meross" in the Apple App Store or Google Play Store and download the application. Alternatively, scan the QR code provided in the quick start guide included with your product.

5.2. Connect to Wi-Fi

The meross Smart Plug requires a 2.4GHz Wi-Fi network. It does not support 5GHz Wi-Fi. Ensure your router is configured for 2.4GHz or has a dual-band setup. No separate hub or bridge is required.

5.3. Add Device

1. Plug the meross Smart Plug into a wall socket.
2. Open the meross app and follow the on-screen instructions to add your new device.
3. The app will guide you through connecting the smart plug to your home Wi-Fi network.



Image: Connection diagram showing the smart plug, router, internet, and meross app interaction for setup and control.

6. OPERATING INSTRUCTIONS

6.1. Voice Control

The meross Smart Plug is compatible with Amazon Alexa and Google Home Assistant. Once integrated, you can control your connected devices using voice commands.

- **For Amazon Alexa:** "Alexa, turn on the living room light."
- **For Google Home:** "Hey Google, turn off the fan."

I Voice Control

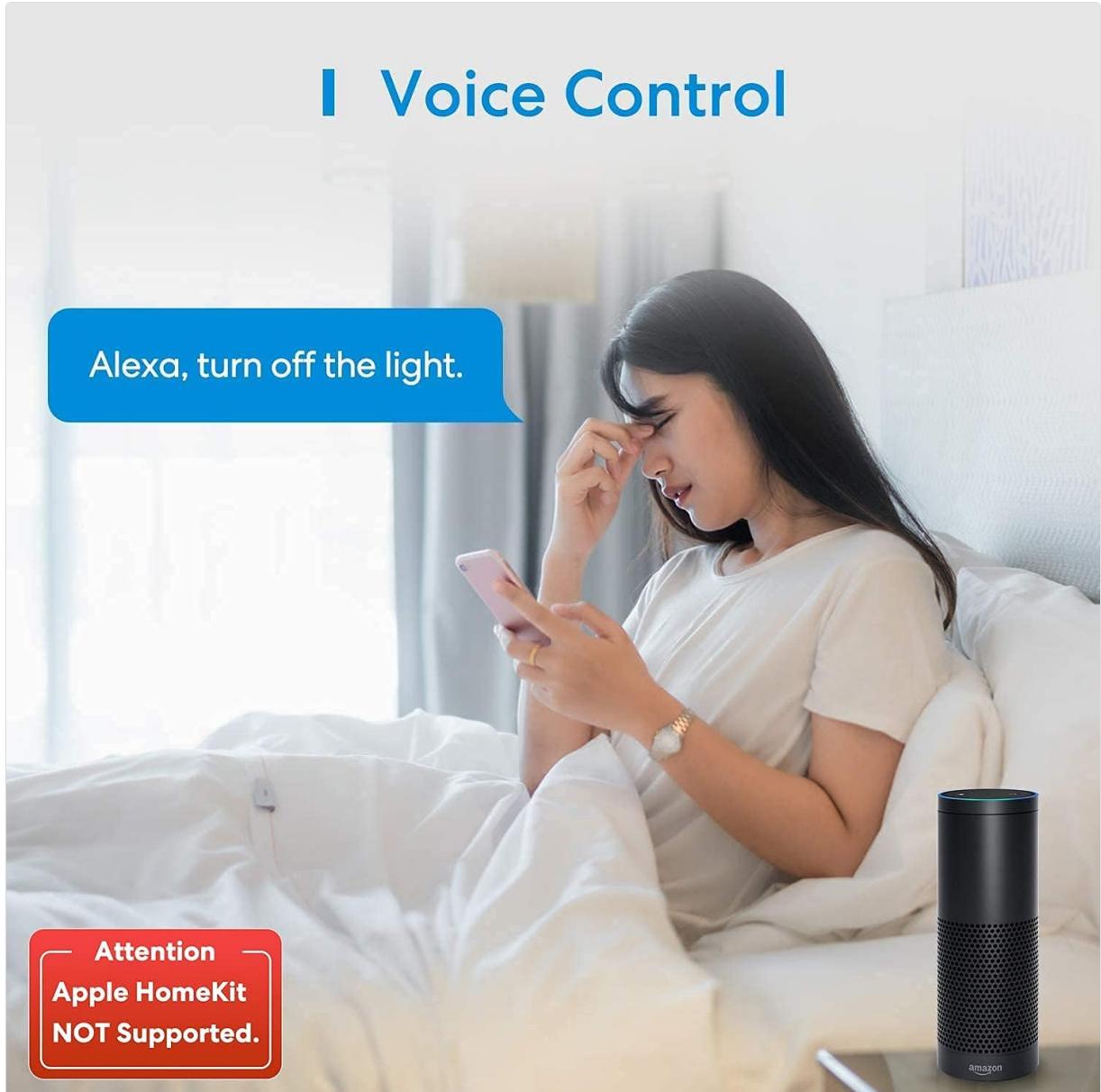


Image: Voice control in action, showing a user interacting with Alexa to manage a smart plug connected device.

Note: Apple HomeKit is NOT supported by this model (MSS210).

6.2. Remote Control via meross App

Control your devices from anywhere with an internet connection using the meross app on your smartphone or tablet.

- Open the meross app.
- Select the desired smart plug.
- Tap the ON/OFF button to toggle power.

I Remote Control

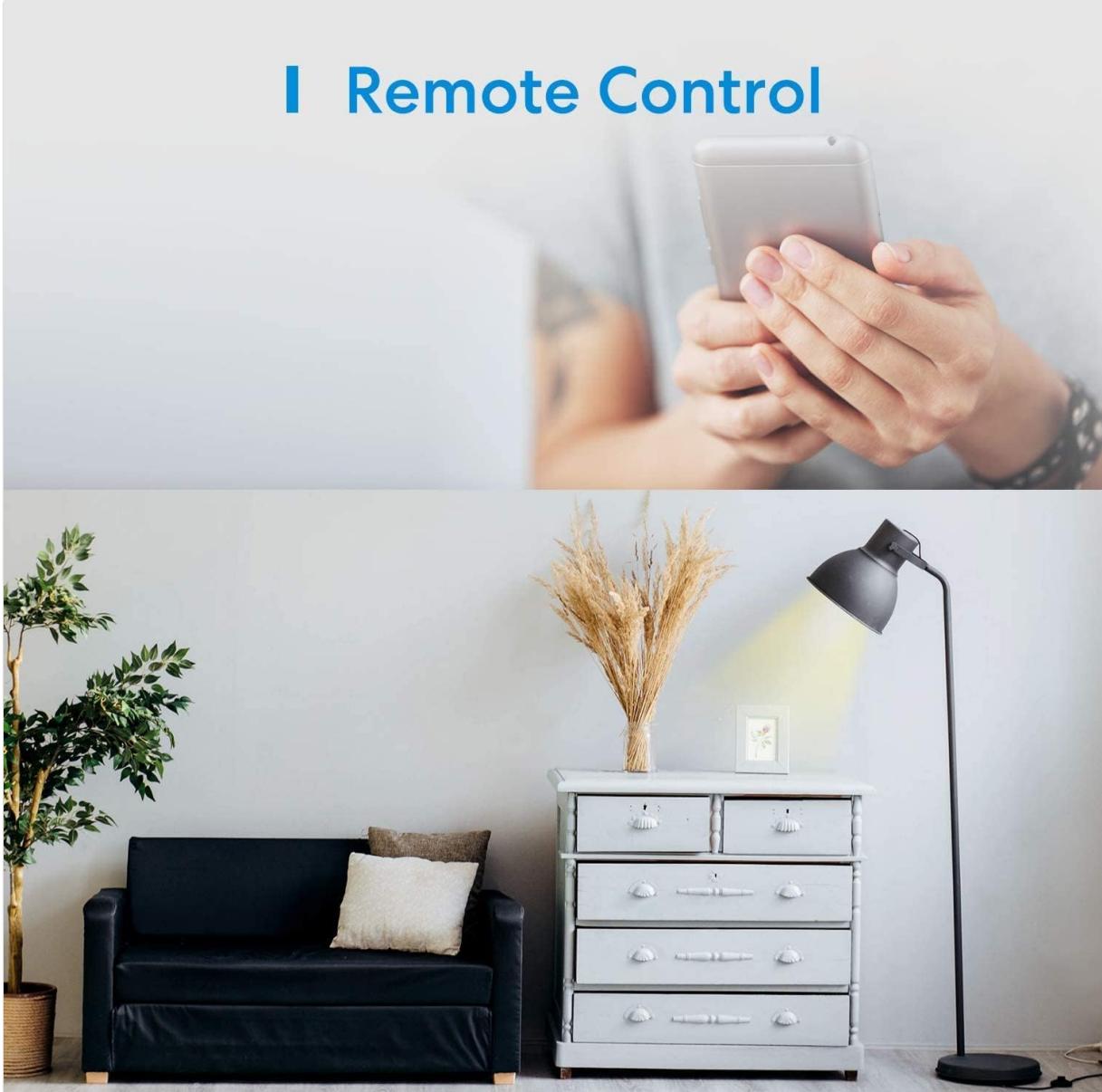


Image: Remote control of a lamp using the meross app on a smartphone.

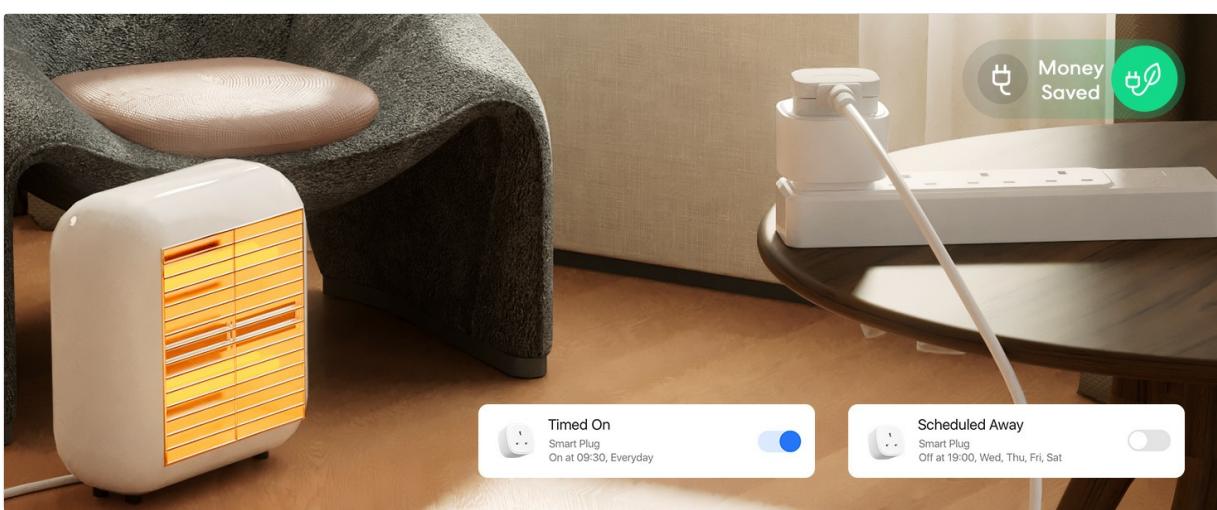


Image: Multiple smart plugs in a home being controlled remotely via the meross app.

6.3. Scheduling and Timers

Set schedules and timers to automate your devices. This feature allows you to turn devices on or off at specific times, or based on sunrise/sunset.

- In the meross app, navigate to the specific device settings.

- Select "Schedule" or "Timer" to create new automation rules.
- Configure desired ON/OFF times and repeat days.

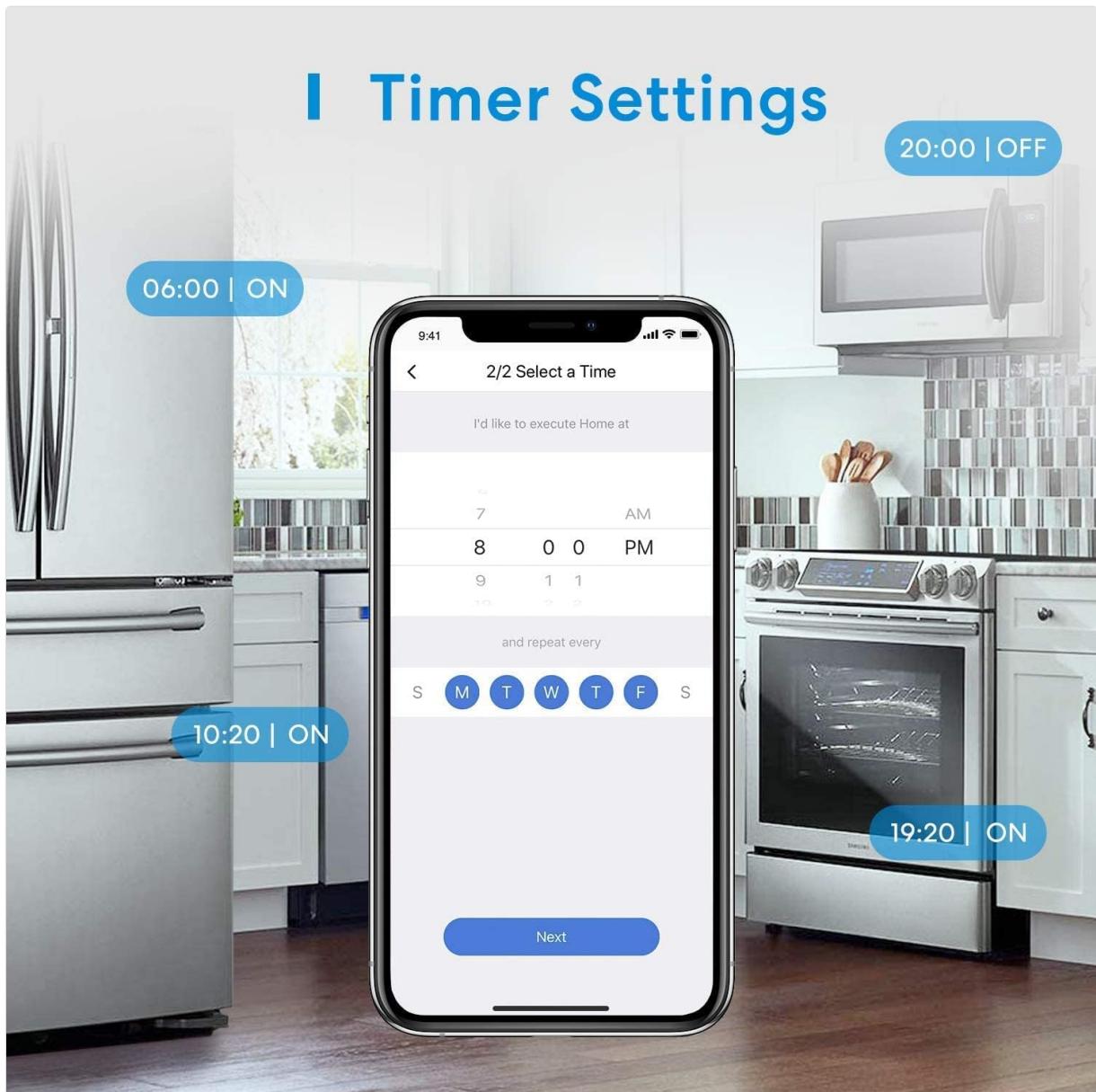


Image: Meross app interface for setting timers, allowing precise control over device operation.

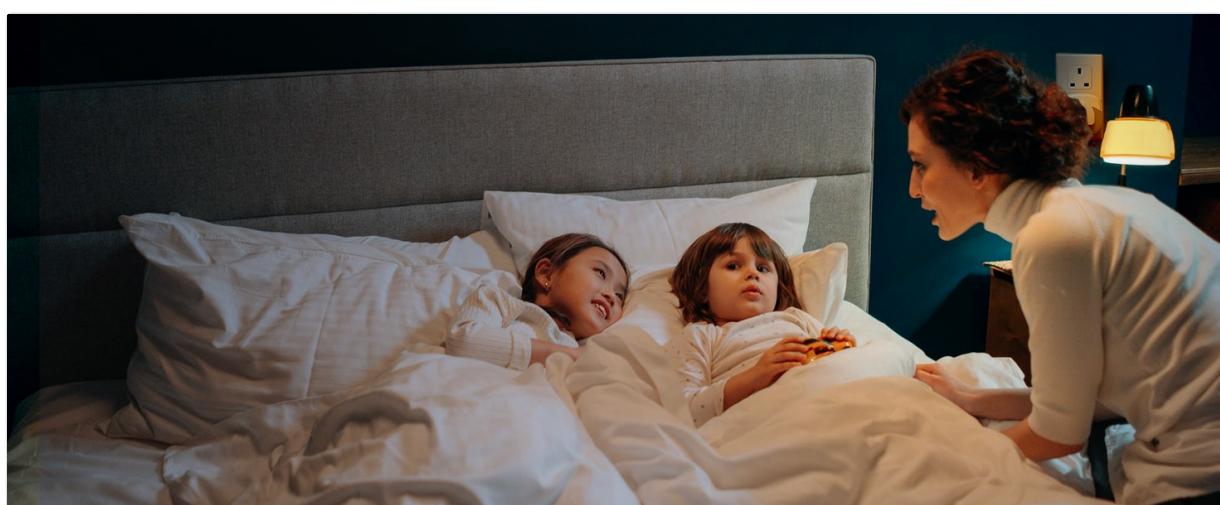


Image: Example of scheduled operation, showing a lamp controlled by a smart plug with 'Timed On' and 'Scheduled Away' settings.

6.4. Scene Settings

Create custom scenes to control multiple devices with a single command or action. For example, a "Good Morning" scene could turn on your coffee machine and a lamp simultaneously.

- In the meross app, go to the "Scenes" section.
- Create a new scene and add the desired smart plugs.
- Define the actions for each device within the scene.

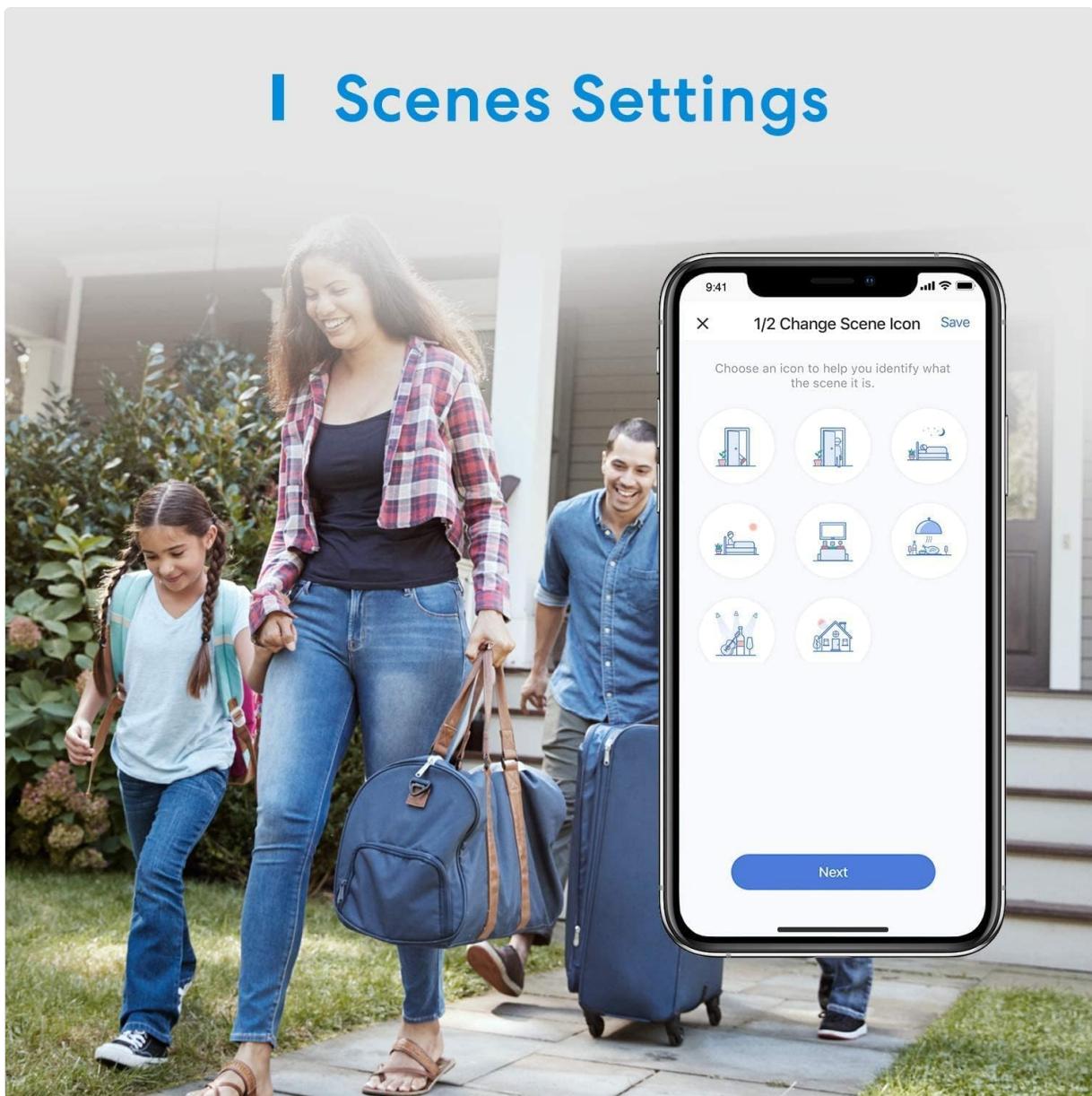


Image: Meross app interface for configuring scenes, allowing users to group actions for multiple devices.

6.5. Manual Control

Each meross Smart Plug features a physical ON/OFF button on the device itself, allowing for manual control directly at the socket.

7. MAINTENANCE

- Keep the smart plug clean and free from dust. Use a dry cloth for cleaning.
- Ensure the firmware of your smart plug is updated regularly through the meross app for optimal performance and security.
- Avoid placing the smart plug in direct sunlight or near heat sources.

8. TROUBLESHOOTING

8.1. Device Cannot Connect to Wi-Fi

- Ensure your Wi-Fi network is 2.4GHz. The smart plug does not support 5GHz networks.
- Verify that your Wi-Fi password is correct.
- Move the smart plug closer to your Wi-Fi router during the initial setup.
- Restart your router and try the setup process again.
- Perform a factory reset on the smart plug (refer to meross app instructions for specific reset procedure).

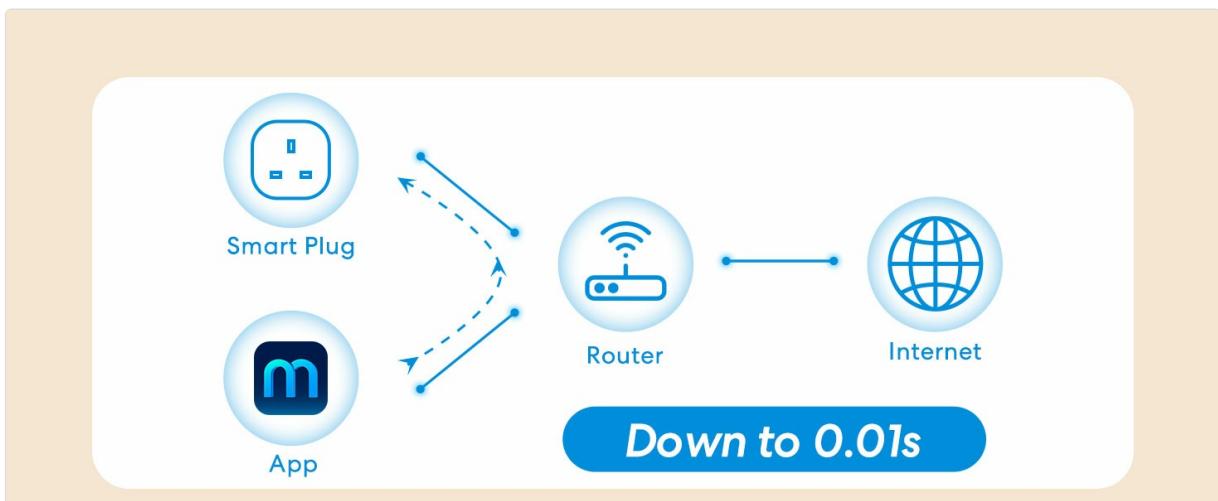


Image: Illustration of a smart plug experiencing a Wi-Fi disconnection, with the app showing an error.

8.2. Voice Control Not Responding

- Ensure the smart plug is properly linked to your Amazon Alexa or Google Home account within their respective apps.
- Check if the device name used in your voice command matches the name set in the meross app and your smart assistant app.
- Verify that your smart assistant device (e.g., Echo, Google Home speaker) is online and functioning correctly.

8.3. Smart Plug is Bulky and Blocks Adjacent Sockets

While the meross MSS210 is designed to avoid blocking wall switches, its size may interfere with adjacent sockets on some multi-plug extensions or double wall sockets. Consider using it in single sockets or where space allows.

9. SPECIFICATIONS

Feature	Specification
Model Number	MSS210
Brand	meross
Input Voltage	240 Volts AC
Max Load Current	13 Amps

Feature	Specification
Max Power	3120 Watts
Wi-Fi Standard	2.4GHz (IEEE 802.11 b/g/n)
Plug Type	Type G (UK Standard)
Material	Polycarbonate (PC) fire-retardant housing
Dimensions (L x W x H)	6.7 x 6.7 x 4.8 cm (approx. 2.65 x 2.85 x 1.88 inches)
Weight	600 g (for 4-pack)
Certifications	CE, RoHS, UKCA (BS1363)
Compatibility	Amazon Alexa, Google Home, SmartThings



Image: Internal view highlighting the safety and electrical specifications of the meross Smart Plug.

10. WARRANTY AND SUPPORT

meross products typically come with a standard manufacturer's warranty. For specific warranty details, please refer to the warranty card included with your product or visit the official meross website. For technical support, troubleshooting assistance, or any inquiries, please contact meross customer service through the meross app or their official support channels. You can find more information and support resources on the [meross Store on Amazon](#).

Related Documents - MSS210

 User Manual	<p><u>Meross Smart Plug User Manual: Setup, Features, and Troubleshooting</u></p> <p>Comprehensive user manual for the Meross Smart Plug, covering safety information, installation guide, LED/button rules, FAQs, and warranty details.</p>
 User Manual	<p><u>Meross Smart Plug User Manual</u></p> <p>Comprehensive user manual for the Meross Smart Plug (MSS210), covering safety information, installation, usage, LED/button rules, voice control integration, and troubleshooting. Includes setup instructions for HomeKit, Amazon Alexa, and Google Assistant.</p>
	<p><u>Meross Quick Start Guide: Smart Plugs and Sockets</u></p> <p>Get started quickly with Meross smart plugs, power strips, and sockets. This guide covers operating frequency, safety, warranty, and product specifications for European models, including Matter-compatible devices.</p>
 User Manual	<p><u>Meross Smart Plug User Manual: Setup, Usage, and Troubleshooting</u></p> <p>Comprehensive user manual for the Meross Smart Plug (MSS210/MSS310HK), covering safety information, installation guides for Android and iOS (including HomeKit), LED/button rules, how to use features like voice control and widgets, FAQ, warranty, and disclaimer.</p>
 User Manual	<p><u>Meross Smart WiFi Plug Benutzerhandbuch</u></p> <p>Umfassende Anleitung zur Einrichtung und Nutzung des Meross Smart WiFi Plug. Erfahren Sie, wie Sie Ihr Gerät mit Smart-Home-Systemen wie Apple HomeKit, Amazon Alexa und Google Assistant verbinden.</p>
 User Manual	<p><u>Meross MSS110 Smart Plug Mini User Manual Setup, Features, and Support</u></p> <p>Comprehensive user manual for the Meross MSS110 Smart Plug Mini. Learn about safety information, installation, LED rules, app setup, voice assistant integration, FAQ, warranty, and troubleshooting.</p>