Ring Alarm Keypad (2nd Gen)

Ring Alarm Keypad (2nd Gen) Instruction Manual

Model: Alarm Keypad (2nd Gen)

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Ring Alarm Keypad (2nd Gen). The keypad is designed to easily arm and disarm your Ring Alarm system, offering convenient control and enhanced security features.

Ring Alarm Keypad

Easily arm and disarm your Ring Alarm system

Image: Front view of the Ring Alarm Keypad (2nd Gen), displaying the numerical keypad and mode buttons.

SETUP AND INSTALLATION

Before installation, ensure you have a Ring Alarm Kit, as it is required for the keypad's operation. The keypad can be installed in two primary ways:

- **Wall Mount:** Utilize the Quick-Release Bracket for secure wall mounting.
- **Flat Surface Placement:** The keypad can also be placed on any flat surface, such as a table or shelf.

The keypad connects to your Ring Alarm Base Station via Z-Wave technology, offering a range of up to 250 feet in open air with a clear line of sight. Power is supplied by an included AC adapter, and it features a rechargeable battery for backup operation.

Image: The Ring Alarm Keypad (2nd Gen) shown both wall-mounted and resting on a wooden table, demonstrating flexible placement options.
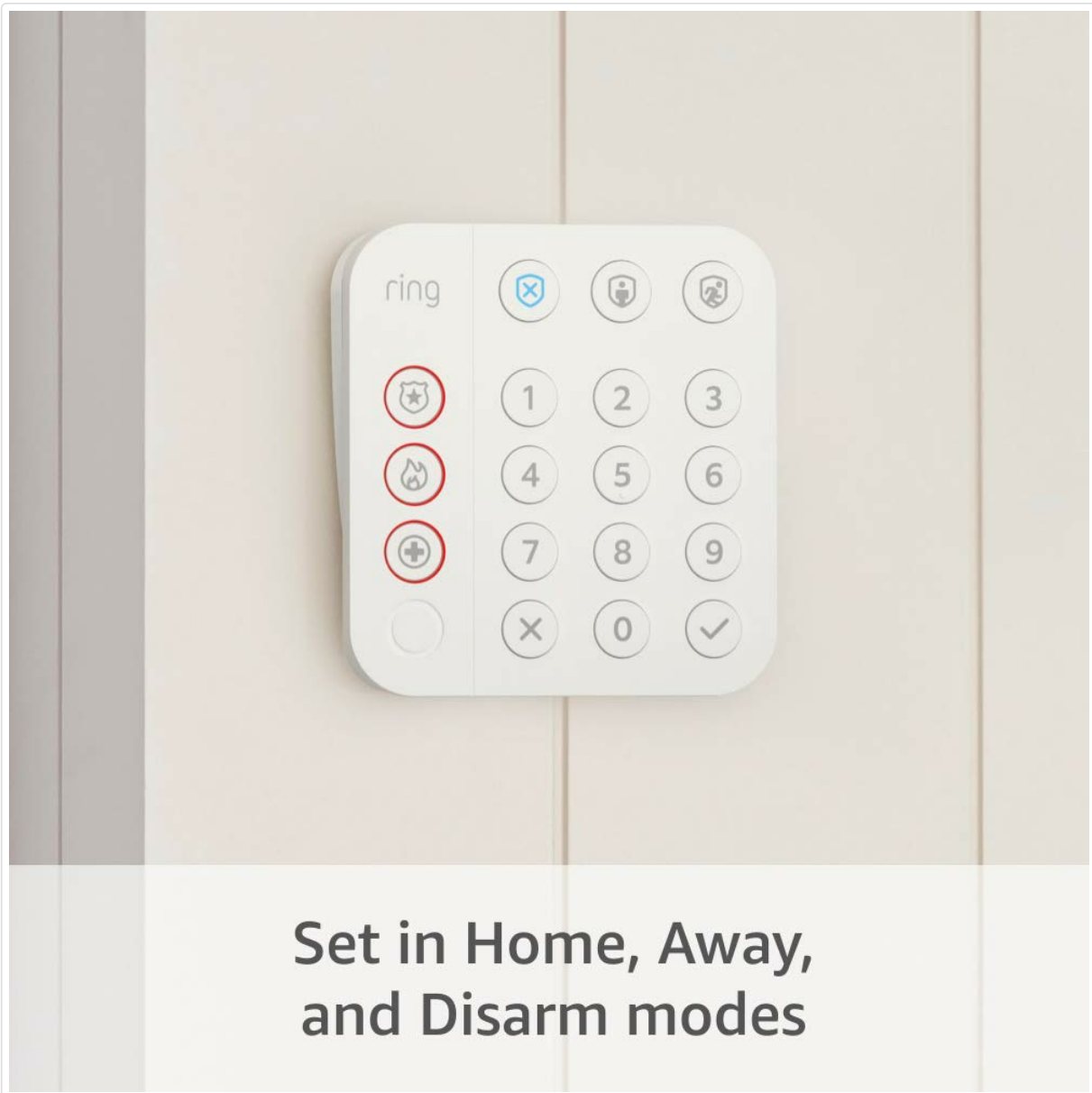
Pairing with Your Ring Alarm System

1. Ensure your Ring Alarm Base Station is powered on and in setup mode.
2. Follow the instructions within the Ring app to add a new device.
3. The app will guide you through the pairing process. If you encounter difficulties, ensure the keypad is within range of the Base Station and try again.

OPERATING THE KEYPAD

The Ring Alarm Keypad (2nd Gen) allows you to manage your security system with ease. It supports three primary security modes:

- **Disarmed:** The system is off, and no sensors are actively monitoring.
- **Home:** Selected sensors are armed, typically for perimeter protection while you are inside.
- **Away:** All sensors are armed for full protection when no one is home.

Image: A close-up of the Ring Alarm Keypad (2nd Gen) highlighting the dedicated buttons for Home, Away, and Disarm modes.

Arming and Disarming

To arm or disarm your system, enter your personal identification number (PIN) on the numerical keypad, then press the desired mode button (Home, Away, or Disarm).

Image: The Ring Alarm Keypad (2nd Gen) with its buttons illuminated, indicating readiness for input.

Emergency Response Buttons

The 2nd Gen Keypad includes dedicated emergency response buttons for Police, Fire, and Medical assistance. Pressing any of these buttons will immediately trigger the alarm and initiate the appropriate emergency response, provided you have a compatible Ring Home subscription.

Important: Activating any emergency button will sound the alarm. Use these buttons only in genuine emergency situations.

All-new emergency response buttons

Image: The Ring Alarm Keypad (2nd Gen) with a focus on the red-outlined emergency buttons for Police, Fire, and Medical services.

LED Settings

You can customize the LED behavior of your keypad through the Ring app. Navigate to the device settings for your keypad and select 'LED Settings'. Here, you can choose the 'Keep Mode Button Lit' option when the keypad is plugged in. Otherwise, the mode light will illuminate when motion is detected by the keypad's sensor.

MAINTENANCE

Charging the Battery

The keypad includes a rechargeable battery. To charge, connect the provided AC adapter to the charging port. Ensure the USB plug is perfectly connected to avoid charging issues. A full charge ensures backup power during outages.

Cleaning

To clean the keypad, gently wipe it with a soft, dry cloth. Avoid using abrasive cleaners or solvents, as these can damage the device's finish and internal components.

TROUBLESHOOTING

- **Keypad Not Pairing:** If the keypad fails to pair with your Base Station, ensure it is within the 250-foot Z-Wave range and there are no significant obstructions. Try restarting the pairing process through the Ring app. If issues persist, contact Ring customer support.

- **Charging Issues:** If the keypad is not charging, verify that the AC adapter is securely connected to both the keypad's port and a working power outlet. The charging port is narrow, so ensure a firm and correct connection.

- **Sound Quality:** In rare cases, users have reported initial scratchy sound from the keypad. This issue may resolve itself over time or with firmware updates. Ensure your Ring system is up to date.

SPECIFICATIONS

Feature	Detail
Brand	Ring
Model	Alarm Keypad (2nd Gen)
Color	WHITE
Product Dimensions	4.41"L x 4.13"W x 0.75"H
Material	Plastic
Item Weight	0.02 Kilograms
Power	AC Adapter, rechargeable battery included
Security Modes	Disarmed, Away, and Home
Operating Conditions	Indoor use, 32°F to 104°F (0°C to 40°C)
Installation	Wall mount with Quick-Release Bracket or place on any flat surface, Ring Alarm Kit required
Connectivity	Z-Wave (250-foot range to Base Station open air, line of sight)

WARRANTY AND SUPPORT

The Ring Alarm Keypad (2nd Gen) comes with a **1-year limited warranty and service**. Use of the Ring Alarm Kit is subject to the terms found on the official Ring website.

For additional information and support, please visit the Ring Alarm Kit support page. For monitoring licenses, refer to ring.com/licenses.

Related Documents - Alarm Keypad (2nd Gen)

	[Ring Alarm Keypad – 2nd Generation User Manual and Setup Guide](#) Comprehensive guide for the Ring Alarm Keypad 2nd Generation, covering setup, installation, Z-Wave integration, configuration, and compliance information. Learn how to arm and disarm your system, manage alarm conditions, and utilize Z-Wave features.
	[Ring Software Version History and Release Notes](#) Comprehensive release notes and version history for Ring software updates, detailing firmware versions, release dates, device compatibility, and file sizes for Ring Alarm, Video Doorbells, Surveillance Cameras, Access Control devices, and Accessories.
	[Ring Keypad 2nd Generation Z-Wave Technical Manual](#) Comprehensive technical manual for the Ring Alarm Keypad 2nd Generation, covering Z-Wave integration, setup, inclusion, exclusion, factory reset, command classes, configuration parameters, and compliance information.
	[Ring Alarm Range Extender - 2nd Generation User Manual](#) User manual for the Ring Alarm Range Extender (2nd Generation), detailing its introduction, setup, installation, Z-Wave instructions, inclusion and exclusion processes, factory reset, and technical specifications.
	[Ring Residents Guide for Haven Park: Smart Home Device Setup](#) This guide provides Haven Park residents with instructions to set up their Ring Alarm system, Honeywell thermostat, LiftMaster garage control, and Schlage smart deadbolt. Learn how to connect your devices and access support.
	[Ring Alarm Contact Sensor 2nd Gen: Z-Wave Technical Manual and Integration Guide](#) Comprehensive technical manual for the Ring Alarm Contact Sensor 2nd Gen, detailing Z-Wave integration, setup, installation, command classes, and troubleshooting for smart home security systems.