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Tecno Camon 12 Air

Tecno Camon 12 Air User Manual

Model: Camon 12 Air | Brand: Tecno

1. Introduction

Welcome to the user manual for your new Tecno Camon 12 Air smartphone. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. Please read it carefully to ensure optimal performance and longevity of your phone.

The Tecno Camon 12 Air is a feature-rich smartphone designed for everyday use, offering a large display, capable cameras, and long-lasting battery life.

2. PACKAGE CONTENTS

Upon opening the package, please verify that all the following items are included:

- Handset (Tecno Camon 12 Air)
- Charger
- USB Cable
- Back Cover
- SIM Ejector Tool

Note: Earphones are not included in the box.

3. DEVICE OVERVIEW

Familiarize yourself with the physical components of your Tecno Camon 12 Air.



Figure 3.1: Front and Rear View of Tecno Camon 12 Air. The front features a large display with a punch-hole camera. The rear shows the triple camera setup, LED flash, fingerprint sensor, and Tecno branding. The phone is in Stellar Purple color.

Key Components:

- Front Camera: 8-megapixel with f/2.0 aperture, located in the punch-hole display.
- Rear Cameras: 16-megapixel primary (f/1.8), 2-megapixel, and 5-megapixel cameras.
- Fingerprint Sensor: Located on the rear for secure unlocking.
- Power Button: Typically on the right side, used to power on/off and lock/unlock the screen.
- Volume Buttons: Typically on the right side, used to adjust media and call volume.
- USB Port: For charging and data transfer.
- Speaker: For audio output.
- SIM/SD Card Slot: Located on the side, for inserting Nano-SIM cards and a microSD card.

4. SETUP

4.1 Inserting SIM and SD Cards

- 1. Locate the SIM/SD card slot on the side of your phone.
- 2. Insert the SIM ejector tool into the small hole next to the tray to pop it open.
- 3. Carefully pull out the tray.
- 4. Place your Nano-SIM cards (supports dual SIM) and microSD card (up to 256GB) into the designated slots on the tray. Ensure they are correctly oriented.
- 5. Gently push the tray back into the phone until it clicks into place.

4.2 Initial Power On and Setup Wizard

- 1. Press and hold the Power button until the Tecno logo appears.
- 2. Follow the on-screen instructions to complete the initial setup. This includes selecting your language, connecting to Wi-Fi, setting up your Google account, and configuring security features like fingerprint and face unlock.

5. OPERATING YOUR DEVICE

5.1 Basic Navigation

- Touchscreen: Navigate by tapping, swiping, pinching, and spreading on the 6.55-inch display.
- Home Screen: Your central hub for apps and widgets.
- Notifications Panel: Swipe down from the top of the screen to access notifications and quick settings.

5.2 Making Calls and Sending Messages

- Calls: Open the Phone app, dial a number or select a contact, and tap the call icon.
- Messages: Open the Messages app, tap to start a new conversation, enter the recipient and your message.

5.3 Camera Usage

The Tecno Camon 12 Air features a versatile camera system:

- · Open the Camera app.
- Select your desired mode (e.g., Photo, Video, Portrait, Night Mode).
- Tap the shutter button to capture photos or start/stop video recording.
- Switch between front and rear cameras using the camera switch icon.

5.4 Internet and Connectivity

- Wi-Fi: Go to Settings > Network & Internet > Wi-Fi to connect to available networks.
- Mobile Data: Ensure mobile data is enabled in Quick Settings or Settings > Network & Internet > Mobile network.
- Bluetooth: Pair with other devices via Settings > Connected devices > Bluetooth.

6. MAINTENANCE

6.1 Battery Care

- Use only the provided charger and USB cable.
- · Avoid extreme temperatures when charging or using the device.
- Do not let the battery drain completely regularly.

6.2 Cleaning Your Device

- Use a soft, lint-free cloth to clean the screen and body.
- Avoid using harsh chemicals or abrasive materials.

6.3 Software Updates

Regularly check for software updates to ensure your device has the latest features and security patches. Go to Settings > System > System update.

7. TROUBLESHOOTING

Problem	Possible Solution
Phone does not turn on.	Ensure the battery is charged. Connect to the charger for at least 15 minutes, then try powering on.
Apps are crashing or freezing.	Close background apps. Clear app cache (Settings > Apps & notifications > App info > [App Name] > Storage & cache > Clear cache). Restart the phone.
Poor battery life.	Reduce screen brightness. Turn off Wi-Fi/Bluetooth when not in use. Close unused apps. Check battery usage in Settings.
Cannot connect to Wi-Fi.	Ensure Wi-Fi is enabled. Restart your router. Forget the network and reconnect.
Fingerprint sensor not working.	Ensure your finger is clean and dry. Re-register your fingerprints in Settings > Security & Location > Fingerprint.

8. SPECIFICATIONS

Below are the detailed technical specifications for the Tecno Camon 12 Air:

OS: Android 9 Pie (with HiOS 5.5)

RAM: 4GB

Internal Storage: 64GB (expandable up to 256GB via microSD)

Processor: 2GHz octa-core Helio P22

Display: 6.55-inch touchscreen, 720x1600 pixels resolution, 20:9 aspect ratio

Rear Camera: 16MP (f/1.8) + 2MP + 5MP triple camera setup

Front Camera: 8MP (f/2.0)

Battery: 4000mAh Lithium-ion

Dimensions (HxWxT): 164.29 x 76.30 x 8.15mm

Weight: 172.00 grams

SIM Type: Dual Nano-SIM (GSM)

Connectivity: Wi-Fi 802.11 b/g/n, GPS, Bluetooth v5.00, 3G, 4G (Band 40 support)

Sensors: Accelerometer, Ambient light sensor, Compass/Magnetometer, Fingerprint sensor, Proximity sensor

Security: Fingerprint sensor, Face Unlock

Color: Stellar Purple (also available in Bay Blue)

9. WARRANTY AND SUPPORT

9.1 Warranty Information

Your Tecno Camon 12 Air comes with a manufacturer's warranty:

- Device Warranty: 1 year + 1 month from the date of purchase.
- In-box Accessories Warranty: 6 months from the date of purchase (includes batteries).

Please retain your proof of purchase for warranty claims.

9.2 Customer Support

For any queries, technical assistance, or warranty claims, please contact Tecno customer support:

• Customer Care Number: 18004190525

• Email ID: Itelcare@transsion.com

• Manufacturer: G mobile devices limited

• Address: Unit no B303, Third Floor, TowerB, Plot No.7, Sec-142, Noida, UP-201301

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Related Documents



TECNO Spark and Camon Smartphone Specifications Comparison

A detailed comparison of TECNO Spark 8, Spark 8T, Spark 8 Pro, Camon 18, and Camon 18 Premier smartphone models, including launch dates, processors, displays, cameras, battery, and pricing.



Tecno Camon 20 Premier CK9n 8GB + 512GB Mr Doodle Edition - Product Catalog

Product catalog entry for the Tecno Camon 20 Premier CK9n smartphone, featuring 8GB RAM, 512GB storage, and the distinctive Mr Doodle Edition design. Includes details on camera specifications, price, and internal reference.

TECNO

TECNO CAMON 12 User Manual

User manual for the TECNO CAMON 12 smartphone, detailing its features, specifications, usage guidelines, and warranty information.





TECNO CC6 CAMON 12 Air User Manual

User manual for the TECNO CC6 CAMON 12 Air smartphone, covering its features, specifications, setup, usage guidelines, safety precautions, and warranty information.

Documents - Tecno - Camon 12 Air



TECNO CAMON 12 Air User Manual (CC6)

User manual for the TECNO CAMON 12 Air mobile phone (Model: CC6), covering setup, charging, and safety information.

lang:en score:41 filesize: 455.03 K page_count: 12 document date: 2020-07-18



TECNO CC6 CAMON 12 Air User Manual

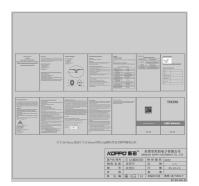
User manual for the TECNO CC6 CAMON 12 Air smartphone, covering its purpose, package contents, specifications, operating instructions, safety precautions, and warranty information.

lang:nl score:32 filesize: 619.83 K page_count: 6 document date: 2019-12-10



TECNO CC6 CAMON 12 Air User Manual

User manual for the TECNO CC6 CAMON 12 Air smartphone, covering its features, specifications, setup, usage guidelines, safety precautions, and warranty information. lang:nl score:32 filesize: 602.82 K page_count: 6 document date: 2019-12-10



TECNO Ace A3 Wireless Earphone User Manual

User manual for the TECNO Ace A3 Wireless Earphone, detailing product overview, functions, specifications, and compliance information.

lang:en score:27 filesize: 830.8 K page_count: 1 document date: 2020-10-13

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Edge Family of Products: Supported Android Devices

A comprehensive list of Android devices compatible with the Edge Family of Products, including model names and codes.

lang:es score:16 filesize: 441.94 K page_count: 160 document date: 2021-10-27



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Ankur Varma Get Up to Additional ₹ 1500 on Exchange Samsung Galaxy C5 M20 M31s M51 M10s M01 Core M30s M42 5G M30 M10 S20 FE M32 F12 M31 galaxy year end cashify upgrade tnc images samsung is content assets in |||

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Offer Title:

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Exchange for devices purchased via Samsung.com - Important Information

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Samsung Galaxy Fold 6 Exchange Offer: Up to ₹12,500 Bonus on Trade-in

Explore the Samsung Galaxy Fold 6 exchange offer, providing up to ₹12,500 bonus on trade-in of eligible Samsung and other brand smartphones. Learn about the terms, conditions, and eligible device list.

lang:en score:12 filesize: 717.1 K page count: 49 document date: 2025-01-07

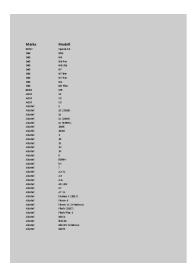


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Абонентская радиостанция торговой марки TECNO модели CC6 CAMON 12 Air Серийный выпуск
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Comprehensive List of Mobile Phone Models

A detailed catalog of mobile phone brands and their corresponding models, covering a wide range of manufacturers and devices.

lang:de score:10 filesize: 1.2 M page_count: 116 document date: 2023-09-01



Supported Android Devices for Edge Family of Products

A comprehensive list of Android devices supported by the Edge Family of products, including manufacturer, model name, model code, and form factor. Updated October 27, 2021.

lang:es score:9 filesize: 444.39 K page_count: 160 document date: 2021-10-27

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The WOO Way A whitepaper on accurate jump height measurement V1.3 June 3, 2024 The WOO Way Table ... Spark 4/Air/Lite Tecno Mobile Tecno Camon 12 Tecno Mobile Tecno Camon 12 Pro Tecno Mobile Tecno Camon 12 Air Tecno Mobile Tecno Camon 15/Pro Tecno Camon 15 Air/Premier Tecno Mobile Tecno Mobile... lang:i-klingon score:9 filesize: 6.29 M page_count: 109 document date: 2024-06-05