Westpoint WTX-1017

Westpoint WTX-1017 Semi-Automatic Twin-Tub Washing Machine

User Manual

1. Introduction

Thank you for choosing the Westpoint WTX-1017 Semi-Automatic Twin-Tub Washing Machine. This appliance is designed for efficient and convenient laundry care. This manual provides essential information for safe installation, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your washing machine. Please read it thoroughly before using the appliance and keep it for future reference.



Figure 1: Westpoint WTX-1017 Semi-Automatic Twin-Tub Washing Machine. This image shows the complete washing machine unit, highlighting its compact design and top-load access.

2. Safety Instructions

To prevent injury to yourself and others, or damage to the appliance, please observe the following safety precautions:

- Read all instructions before using the appliance.
- Ensure the power supply voltage matches the rating label on the machine.
- Do not operate the machine with a damaged power cord or plug. Contact authorized service personnel for repairs.
- Keep children away from the appliance during operation.

- Do not wash items that are soiled with flammable or explosive substances.
- Never reach into the machine while it is operating.
- Unplug the machine before cleaning or performing any maintenance.
- Ensure the machine is placed on a firm, level surface to prevent excessive vibration.
- Do not connect to a hot water supply. This machine is designed for cold water intake only.

3. Product Overview

The Westpoint WTX-1017 features two tubs: one for washing and rinsing, and another for spinning. The control panel, located at the top, allows you to manage various functions.



Figure 2: Control Panel. This image displays the rotary dials for Wash Timer, Wash Selector, Cycle Selector, and Spin Timer, along with the water inlet.

Control Panel Functions:

- **Wash Timer (Min):** Sets the duration for the wash cycle (up to 15 minutes).

- **Wash Selector:** Selects wash intensity (Normal or Gentle).
- **Water Inlet:** Point for connecting the cold water supply hose. *Do not connect to the hot water supply.*
- **Cycle Selector:** Directs water flow for Wash/Rinse or Drain.
- **Spin Timer (Min):** Sets the duration for the spin cycle (up to 5 minutes).



Figure 3: Interior Tubs. This image shows the two separate tubs for washing and spinning, characteristic of a twin-tub design.

4. Setup and Installation

4.1 Unpacking

Carefully remove all packaging materials. Inspect the machine for any damage incurred during transit. Keep packaging materials away from children.

4.2 Placement

- Place the washing machine on a firm, level, and dry surface.
- Ensure there is adequate ventilation around the machine.
- Avoid direct sunlight or placing near heat sources.
- Do not install in areas where the temperature may drop below freezing.

4.3 Water Connection

- Connect the water inlet hose to a cold water tap.
- Securely attach the other end of the hose to the water inlet on the washing machine (refer to Figure 2).
- Ensure all connections are tight to prevent leaks.

4.4 Drain Hose

Position the drain hose to allow for proper water drainage. It can be placed over a sink or into a floor drain. Ensure the hose is not kinked or blocked.

5. Operating Instructions

5.1 Preparing Laundry

- Sort clothes by fabric type, color, and degree of soiling.
- Empty pockets and close zippers.
- For delicate items, use a laundry bag.

5.2 Washing Cycle

1. Load clothes into the wash tub, ensuring not to overload (maximum 10 kg).
2. Add appropriate amount of detergent.
3. Fill the wash tub with cold water to the desired level.

4. Set the **Wash Selector** to 'Normal' for regular loads or 'Gentle' for delicate items.
5. Turn the **Wash Timer** dial to the desired wash duration (e.g., 10-15 minutes for heavily soiled items, 3-5 minutes for light loads). The machine will start washing.
6. Once the wash cycle is complete, turn the **Cycle Selector** to 'Drain' to empty the water from the wash tub.

5.3 Rinsing Cycle

1. After draining the wash water, refill the wash tub with clean cold water.
2. Set the **Wash Timer** for a short duration (e.g., 3-5 minutes) to rinse the clothes.
3. Repeat the rinse cycle if necessary.
4. After the final rinse, drain the water from the wash tub.

5.4 Spin Cycle

1. Carefully transfer the rinsed clothes from the wash tub to the spin tub. Distribute them evenly to prevent imbalance.
2. Close the inner and outer lids of the spin tub.
3. Turn the **Spin Timer** dial to the desired spin duration (up to 5 minutes). The machine will start spinning.
4. Once the spin cycle is complete, the machine will stop automatically. Open the lids and remove the clothes.

6. Maintenance

Regular maintenance ensures the efficient operation and extends the lifespan of your washing machine.

6.1 Cleaning the Exterior

- Wipe the exterior with a soft, damp cloth.
- Do not use abrasive cleaners, solvents, or harsh chemicals.

6.2 Cleaning the Lint Filter

- Locate the lint filter inside the wash tub (if applicable, design may vary).
- Remove the filter and clean any accumulated lint under running water.
- Reinsert the filter securely. Clean regularly, especially after washing lint-producing fabrics.

6.3 Draining and Storage

- After each use, ensure all water is drained from both tubs.
- If storing for an extended period, unplug the machine and ensure it is completely dry.

7. Troubleshooting

Before contacting service, please check the following common issues:

Problem	Possible Cause	Solution
Machine does not start	No power supply; Lid not closed; Timer not set.	Check power plug; Ensure lids are closed; Set the timer dial.
Water does not drain	Drain hose kinked or blocked; Cycle Selector not set to 'Drain'.	Straighten drain hose; Clear any blockages; Turn Cycle Selector to 'Drain'.

Problem	Possible Cause	Solution
Excessive vibration/noise	Machine not level; Uneven load in spin tub.	Adjust machine to be level; Redistribute clothes evenly in the spin tub.
Water leakage	Loose water inlet hose connection; Drain hose improperly positioned.	Tighten water inlet hose; Ensure drain hose is correctly placed.

8. Specifications

Feature	Detail
Brand	Westpoint
Model Number	WTX-1017
Product Type	Semi-Automatic Twin-Tub Washing Machine
Capacity	10 kg
Dimensions (D x W x H)	51 cm x 87 cm x 95 cm
Item Weight	23 kg
Material	Plastic
Color	White
Installation Type	Freestanding
Control Type	Dial / Push Button
Special Features	Top-load, Energy Efficient
Recommended Use	Residential

9. Warranty and Support

This Westpoint washing machine comes with a manufacturer's warranty. Please refer to the warranty card included with your purchase for specific terms and conditions. For technical support, service, or spare parts, please contact your local Westpoint authorized service center or the retailer where you purchased the product. Keep your purchase receipt as proof of purchase for warranty claims.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Where can I purchase a replacement drain piston for the Westpoint WTX-1017 semi-automatic washing machine to fix a water leak?

To obtain a replacement drain piston for your Westpoint WTX-1017 semi-automatic washing machine, you should follow these steps as outlined in the manufacturer's support guidelines:Contact Authorized Service Centers: The manual recommends contacting your local...

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