

Flow Med Dry-Cap UV2

Flow Med Dry-Cap UV2 Electronic Hearing Aid Dryer

User Manual

1. INTRODUCTION

The Flow Med Dry-Cap UV2 is an electronic device designed for the optimal care of rechargeable hearing aids. It combines efficient drying with hygienic UV-C light cleansing and simultaneous charging. This manual provides essential information for the safe and effective use of your Dry-Cap UV2.

The device features two operational modes: **Dry & Clean Mode** for comprehensive drying and hygiene, and **Clean Mode** for quick UV-C sterilization.

2. SAFETY INSTRUCTIONS

- Read all instructions before using the device.
- Keep the device away from water and other liquids. Do not immerse the unit.
- Do not operate the device if it has been damaged in any way.
- Use only the power adapter supplied with the device.
- Keep out of reach of children.
- Avoid direct eye or skin exposure to UV-C light. The device is designed to contain UV-C light safely when the lid is closed.
- Ensure proper ventilation around the device during operation.

3. PACKAGE CONTENTS

Please check that all items are present in the package:

- Flow Med Dry-Cap UV2 Unit
- Power Adapter
- User Manual

4. PRODUCT OVERVIEW



Figure 1: Front view of the Flow Med Dry-Cap UV2 Electronic Hearing Aid Dryer, showing the control panel and ventilation holes.



Figure 2: The Flow Med Dry-Cap UV2 Electronic Hearing Aid Dryer packaged in its retail box, illustrating its compact design.

The Dry-Cap UV2 consists of a main unit with a transparent drying chamber, a removable lid, and a control panel. The control panel typically includes indicator lights and buttons for selecting operating modes. Inside the chamber, a UV-C lamp and an air blower work to dry and sanitize your hearing aids. A USB port is integrated for simultaneous charging of your hearing aids.

5. SETUP

1. **Unpack the Device:** Carefully remove the Dry-Cap UV2 unit and all accessories from its packaging.
2. **Connect Power:** Plug the provided power adapter into the power input port on the Dry-Cap UV2 unit. Connect the other end of the adapter to a standard electrical outlet.
3. **Placement:** Place the unit on a stable, flat surface, away from direct sunlight and heat sources. Ensure there is adequate space around the unit for ventilation.

6. OPERATING INSTRUCTIONS

6.1. Preparing Hearing Aids

- Before placing your hearing aids into the Dry-Cap UV2, ensure they are clean and free from visible debris.
- Open the battery compartments of your hearing aids if they use disposable batteries (though this unit is primarily for rechargeable aids, some users might have hybrid setups). For rechargeable aids, ensure they are ready for charging.

- Place your hearing aids into the drying chamber. If your hearing aids have a separate charging case, place the entire charging case with the hearing aids inside the Dry-Cap UV2. Connect the hearing aid charger to the USB port on the Dry-Cap UV2 if simultaneous charging is desired.
- Close the lid of the Dry-Cap UV2 securely.

6.2. Dry & Clean Mode

This mode provides comprehensive drying and UV-C hygiene for your hearing aids. It is recommended for daily use, typically overnight.

1. After placing your hearing aids and closing the lid, press the **Dry & Clean** button (or the designated button for this mode).
2. The indicator light for Dry & Clean mode will illuminate. The device will begin its drying cycle, which typically lasts for approximately 2 hours. During this cycle, the UV-C light will activate at the beginning and end for sterilization.
3. The device will automatically shut off once the cycle is complete.
4. You can remove your hearing aids once the cycle is finished.

6.3. Clean Mode

This mode provides a quick UV-C hygiene cycle without extended drying. It is suitable for additional sterilization during the day or when drying is not required.

1. After placing your hearing aids and closing the lid, press the **Clean** button (or the designated button for this mode).
2. The indicator light for Clean mode will illuminate. The UV-C light will activate for a shorter duration, typically a few minutes, to provide hygiene.
3. The device will automatically shut off once the cycle is complete.
4. You can remove your hearing aids once the cycle is finished.

7. MAINTENANCE

- **Cleaning the Unit:** Wipe the exterior of the Dry-Cap UV2 with a soft, dry cloth. Do not use abrasive cleaners or solvents. Ensure the unit is unplugged before cleaning.
- **Drying Chamber:** Periodically inspect the drying chamber for any dust or debris. Clean gently with a soft brush or cloth if necessary.
- **UV-C Lamp:** The UV-C lamp is designed for long-term use and is typically sealed within the unit. Do not attempt to replace it yourself.
- **Storage:** When not in use for extended periods, unplug the device and store it in a cool, dry place.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Device does not turn on.	No power supply or faulty adapter.	Check if the power adapter is securely plugged into both the device and the electrical outlet. Try a different outlet. Ensure the adapter is not damaged.

Problem	Possible Cause	Solution
Drying cycle not effective.	Lid not closed properly; excessive moisture in hearing aids.	Ensure the lid is fully closed. For very moist hearing aids, an additional cycle may be needed. Ensure hearing aids are placed correctly.
UV-C light not visible.	Lid not closed; lamp malfunction.	The UV-C light is designed to operate only when the lid is securely closed for safety. If the lid is closed and the light still does not activate, contact customer support.

9. SPECIFICATIONS

- **Model:** Dry-Cap UV2
- **Manufacturer:** Flow Med
- **ASIN:** B07Z4XYBTM
- **Package Dimensions:** 6.81 x 6.38 x 6.38 inches
- **Weight:** 1.26 Pounds
- **Power Input:** (Refer to power adapter for specific voltage and current ratings)
- **Operating Modes:** Dry & Clean, Clean
- **Features:** UV-C Light, Air Blower Drying, Simultaneous Charging (via USB)

10. WARRANTY INFORMATION

For detailed warranty information, please refer to the warranty card included with your product or visit the official Flow Med website. Keep your proof of purchase for warranty claims.

11. CUSTOMER SUPPORT

If you have any questions, require technical assistance, or need to report an issue with your Flow Med Dry-Cap UV2, please contact Flow Med customer service. Contact details can typically be found on the manufacturer's website or on the product packaging.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question