

Altice SBDV01

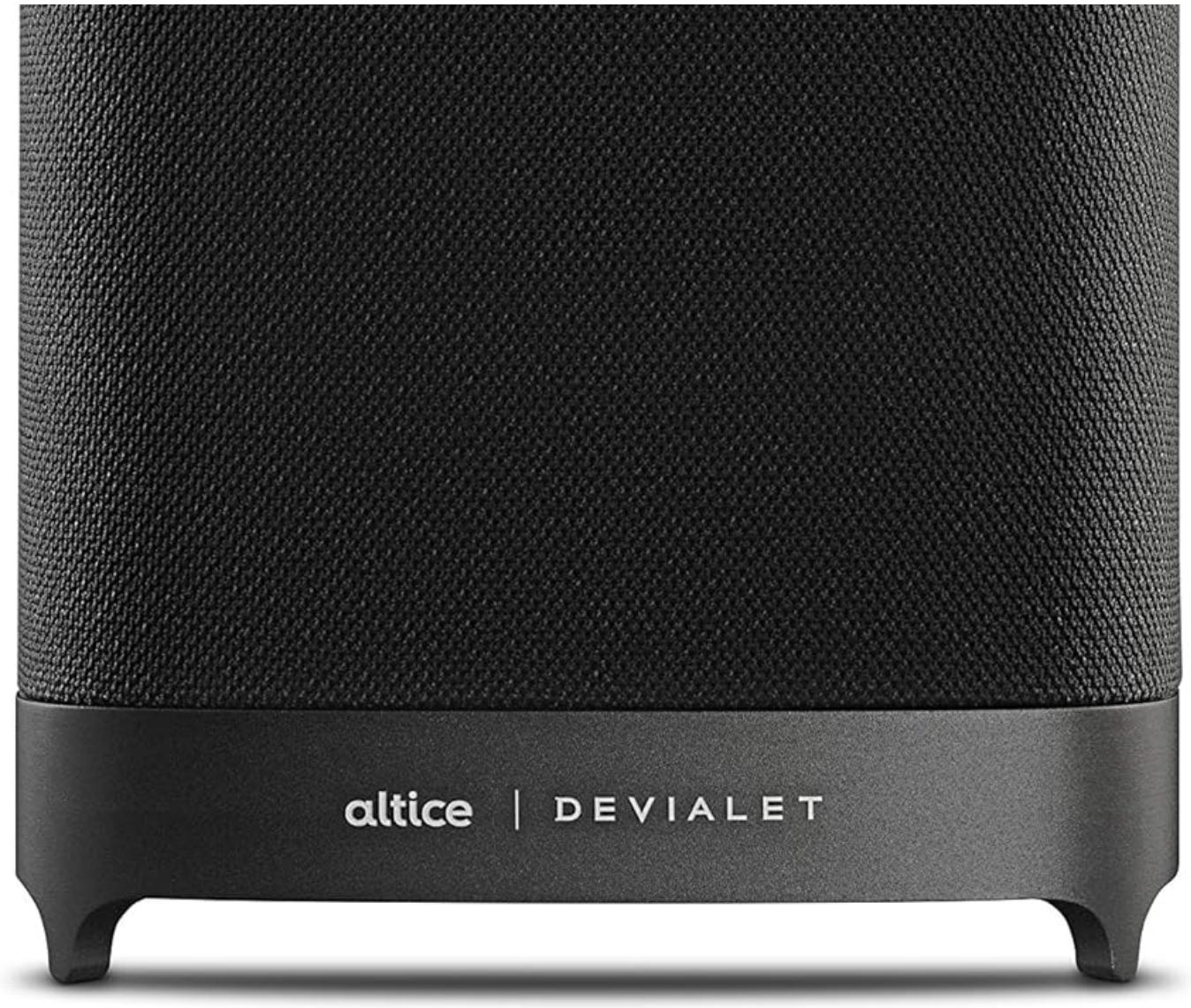
Altice Amplify Smart Speaker User Manual

Model: SBDV01

1. INTRODUCTION

The Altice Amplify is an intelligent, high-fidelity smart speaker designed to enhance your home entertainment experience. Powered by Devialet technologies, it delivers exceptional sound quality with rich detail. Integrated with Alexa Voice Control, it allows for hands-free operation, music playback, smart home control, and seamless connection to various streaming services.





Front view of the Altice Amplify Smart Speaker, showcasing its sleek design.

Key features include:

- Devialet sound processing technologies for extraordinary audio quality through 5 speakers.
- Far-field AI voice assistant powered by Alexa for convenient hands-free control.
- Multiple connectivity options: Wi-Fi, Bluetooth, and Optical audio input for TV playback.
- Native streaming music support for popular services like Spotify, Pandora, Amazon Music, Apple Music, Audible, TuneIn, Tidal, and iHeartRadio.
- Control of smart home accessories leveraging Alexa skills.

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Official video showcasing the features and design of the Altice Amplify Smart Speaker.

2. PRODUCT OVERVIEW

2.1. What's in the Box

- Altice Amplify Smart Speaker
- Optical cable
- Power supply unit

2.2. Speaker Components





Rear view of the Altice Amplify Smart Speaker, showing the optical input and power port.



Top view of the Altice Amplify Smart Speaker, highlighting the touch-sensitive control panel for volume, play/pause, and microphone mute.

3. SETUP

3.1. Placement

Place your Altice Amplify speaker indoors on a stable, flat surface such as a tabletop or floor. Ensure it is positioned to provide optimal sound distribution in your desired listening area.



The Altice Amplify speaker positioned on a shelf, ideal for TV audio.

3.2. Power Connection

Connect the provided power supply unit to the speaker's power input port and then plug it into a wall outlet. The speaker will power on automatically.

3.3. Connecting to TV

For TV audio, use the included optical cable to connect the speaker's optical input to your TV's optical audio output. To switch to the optical input, press and hold the play/pause button on the speaker's top panel until the input changes.

3.4. Network and App Setup

To utilize smart features and streaming services, connect the speaker to your Wi-Fi network. Download the Altice Amplify companion app on your smartphone or tablet. Follow the in-app instructions for initial setup, including Wi-Fi configuration and linking your Alexa account. The app facilitates the setup process and allows for management of speaker settings.

4. OPERATING YOUR SPEAKER

4.1. Voice Control with Alexa

With Alexa built-in, you can control your speaker and smart home devices using voice commands. Simply say "Alexa" followed by your request. For example, "Alexa, play music," "Alexa, what's the weather?" or "Alexa, turn off the lights."

4.2. Audio Streaming

The Altice Amplify supports premier audio streaming from various services. Once connected to Wi-Fi, you can stream

directly from Spotify, Amazon Music, Apple Music, Pandora, Audible, TuneIn, Tidal, and iHeartRadio. You can also stream audio via Bluetooth from any compatible device.

4.3. Adjusting Volume and Sources

Volume can be adjusted using the touch controls on the top of the speaker (plus and minus symbols) or via voice commands through Alexa. To switch between audio sources (Optical, Bluetooth, Wi-Fi), press and hold the play/pause button on the top panel. Note that the volume control may not be highly incremental, so adjust carefully.

5. MAINTENANCE

To maintain the performance and appearance of your Altice Amplify speaker, follow these guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe the exterior surfaces. Avoid using liquid cleaners, aerosols, or abrasive materials.
- **Placement:** Keep the speaker away from direct sunlight, heat sources, and areas with high humidity or dust.
- **Ventilation:** Ensure proper airflow around the speaker to prevent overheating. Do not block any ventilation openings.
- **Power:** Disconnect the power supply during electrical storms or when unused for long periods.

6. TROUBLESHOOTING

If you encounter issues with your Altice Amplify speaker, refer to the following common problems and solutions:

- **No Power:** Ensure the power supply unit is securely connected to both the speaker and a working electrical outlet.
- **No Audio Output:**
 - Verify the correct audio source is selected (Optical, Bluetooth, Wi-Fi) by pressing and holding the play/pause button to cycle through inputs.
 - Check the volume level on both the speaker and the connected device.
 - If using optical, ensure the optical cable is securely connected and your TV's audio output is set to PCM/Stereo (not Bitstream or Dolby Digital).
- **Wi-Fi Connectivity Issues:**
 - Ensure the speaker is within range of your Wi-Fi router.
 - Restart your Wi-Fi router and the speaker.
 - If the speaker loses contact with the Wi-Fi network and cannot reconnect, try resetting the speaker (refer to the app or online resources for specific reset instructions).
 - Some users have reported difficulties with the Android app for setup; ensure your app is updated to the latest version.
- **Bluetooth Pairing Problems:**
 - Ensure the speaker is in Bluetooth pairing mode.
 - Make sure Bluetooth is enabled on your device and it is discoverable.
 - Delete previous pairings on your device and try pairing again.
- **Alexa Not Responding:**
 - Check if the microphone is muted on the speaker (indicated by a specific light pattern or button).
 - Ensure the speaker has a stable internet connection.
 - Verify your Alexa account is properly linked in the companion app.

For persistent issues, consult the Altice support website or contact their customer service.

7. SPECIFICATIONS

Feature	Specification
Model Name	Altice Amplify
Speaker Type	Smart Speaker, 3D/Atmospheric, Soundbar, Subwoofer
Special Feature	Devialet Sound Processing Technology
Recommended Uses For Product	Music, home entertainment, parties, or background music
Compatible Devices	Smartphone, Tablet, Laptop
Controller Type	vera, Amazon Alexa
Surround Sound Channel Configuration	2.1
Color	Black
Included Components	Optical cable, Power supply unit
Item Weight	5.73 Pounds
Is Waterproof	FALSE
Warranty Type	Limited Warranty
Number of Items	1
Control Method	Voice
Wireless Communication Technology	Bluetooth, Wi-Fi
Power Source	Corded Electric
Signal-to-Noise Ratio	5 dB
Customer Package Type	Standard Packaging
Audio Driver Type	Dynamic Driver
Bluetooth Range	10 Meters
Subwoofer Connectivity Technology	Wireless
Connectivity Protocol	Bluetooth, Wi-Fi
Includes MP3 player?	No
UPC	810038290003
Indoor/Outdoor Usage	Indoor
Global Trade Identification Number	00810038290003
Manufacturer	Altice, Devialet

Package Dimensions	12.2 x 8.6 x 7 inches
Item model number	SBDV01
Date First Available	November 4, 2019
Speaker Maximum Output Power	5 Watts
Audio Output Mode	Stereo
Mounting Type	Floor Standing, Tabletop Mount

8. WARRANTY AND SUPPORT

The Altice Amplify Smart Speaker comes with a Limited Warranty. For detailed information regarding warranty coverage, terms, and conditions, please refer to the documentation included with your product or visit the official Altice support website.

For technical support, troubleshooting assistance beyond this manual, or to inquire about service, please contact Altice customer support through their official channels. Keep your product model number (SBDV01) and proof of purchase ready when contacting support.