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Tata Play HS3C03

Tata Play HD Connection User Manual

Model: HS3C03

1. Product Overview

The Tata Play HD Connection provides a high-definition television viewing experience with advanced audio and video capabilities. This system is designed to deliver clear images and immersive sound for your entertainment needs.



Image: The Tata Play HD set-top box, its remote control, and a satellite dish, illustrating the complete connection system.

Key features include 1080i resolution for sharp images and Dolby Digital Surround Sound for an enhanced audio experience. The system is designed for high-definition compression.

2. Product Components

The Tata Play HD Connection package typically includes the following components:

- Tata Play HD Set-Top Box
- Remote Control Unit
- Satellite Dish (for signal reception)
- Power Adapter

- HDMI Cable (for connecting to TV)
- User Manual (this document)
- 1 month basic package and free installation (as per included components)



Image: The Tata Play HD set-top box and remote control positioned in front of a television screen, demonstrating the entertainment setup.

3. Setup Instructions

Follow these steps for proper installation and setup of your Tata Play HD Connection:

1. **Satellite Dish Installation:** The satellite dish must be installed by a qualified technician to ensure proper alignment and signal reception. This is typically part of the free installation service.
2. **Connect the Set-Top Box to TV:**

- Ensure both your TV and the Tata Play HD Set-Top Box are powered off.
- Connect one end of the HDMI cable to the HDMI OUT port on the set-top box.
- Connect the other end of the HDMI cable to an available HDMI IN port on your television. Note the HDMI port number (e.g., HDMI 1, HDMI 2).

3. **Connect to Power:** Plug the power adapter into the DC IN port on the set-top box, then plug the adapter into a wall power outlet.
4. **Connect Satellite Cable:** Connect the coaxial cable from the satellite dish to the LNB IN port on the back of the set-top box.
5. **Initial Power On:** Power on your television and select the correct HDMI input source using your TV remote. Then, power on the Tata Play HD Set-Top Box.
6. **Activation:** Follow the on-screen instructions for initial setup and activation. This may involve calling Tata Play customer service for service activation.

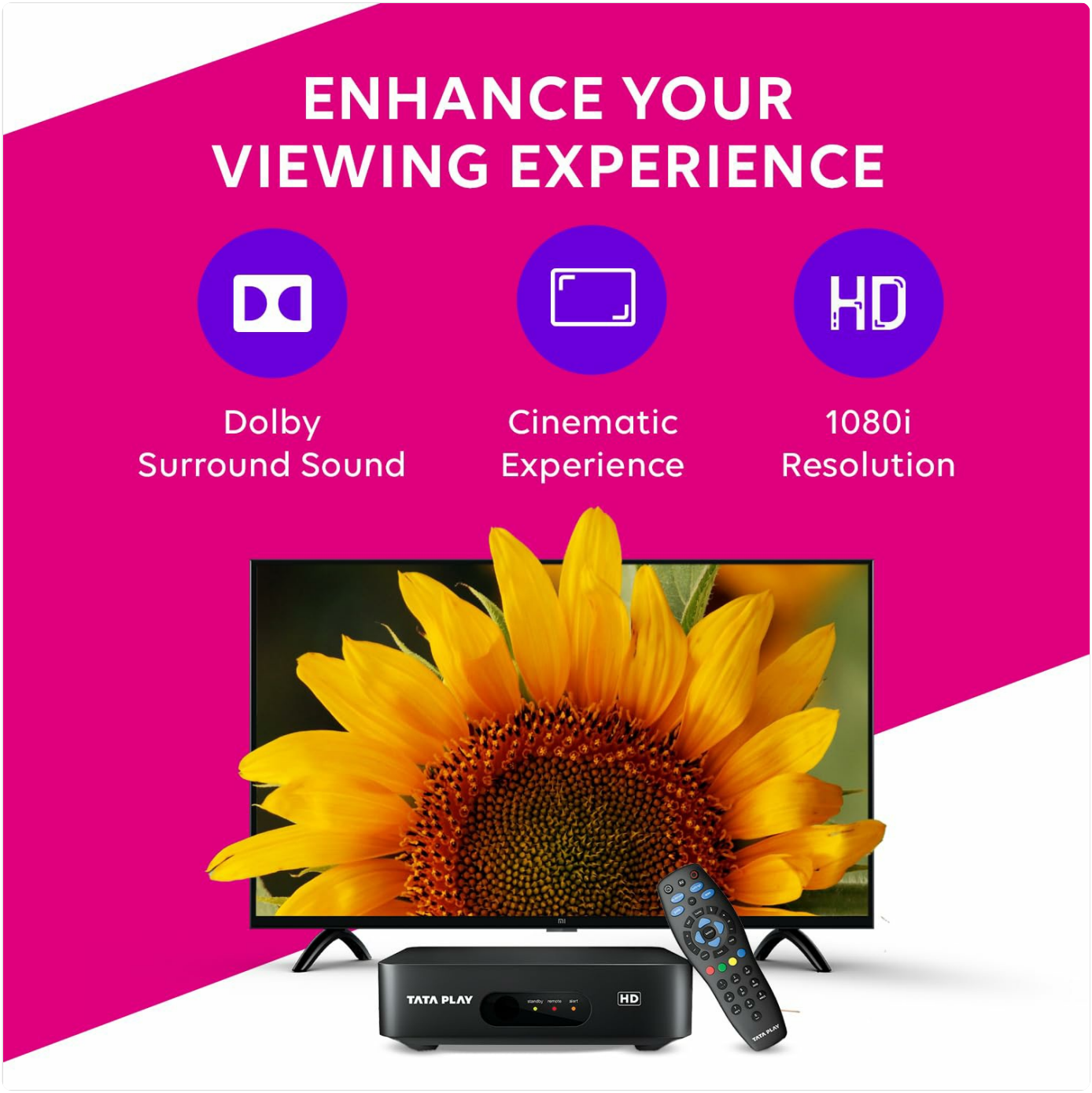


Image: The Tata Play HD set-top box and remote control in front of a television displaying a vibrant sunflower, illustrating the enhanced viewing experience with Dolby Surround Sound, Cinematic Experience, and 1080i Resolution.

4. Operating Instructions

Once your Tata Play HD Connection is set up and activated, you can begin enjoying your channels. Use the provided remote control to navigate the system.

Remote Control Functions:

- **Power Button:** Turns the set-top box on or off.
- **Channel Up/Down:** Changes channels sequentially.
- **Volume Up/Down:** Adjusts the audio volume.
- **Number Buttons (0-9):** Directly enter channel numbers.
- **OK/Select Button:** Confirms selections in menus.
- **Navigation Arrows:** Move through menus and channel guides.
- **Menu Button:** Accesses the main menu for settings, channel lists, and other features.
- **Guide Button:** Displays the electronic program guide (EPG).
- **Info Button:** Shows information about the current program.
- **Back/Exit Button:** Returns to the previous screen or exits a menu.

Channel Management:

You can modify or customize your channel pack directly through the set-top box menu or by contacting Tata Play customer service. The system allows you to pay only for the channels you watch, with access to over 650 channels.



Image: The Tata Play HD set-top box and remote control surrounded by logos of popular television channels, illustrating the wide selection of channels available and the "Pay only for what you watch" feature.

5. Maintenance

To ensure the longevity and optimal performance of your Tata Play HD Connection, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the set-top box and remote control. Do not use liquid cleaners or abrasive materials.
- **Ventilation:** Ensure the set-top box has adequate ventilation. Do not block the ventilation openings or place it in an enclosed space.
- **Power Off When Not in Use:** If you plan to be away for an extended period, it is advisable to power off the set-top

box and unplug it from the power outlet.

- **Protect from Elements:** Keep the set-top box away from direct sunlight, heat sources, and moisture. The satellite dish should be regularly checked for obstructions (e.g., tree branches) by a qualified technician.

6. Troubleshooting

If you encounter issues with your Tata Play HD Connection, refer to the following common problems and solutions:

- **No Signal/Black Screen:**
  - Check all cable connections (HDMI, satellite cable, power).
  - Ensure your TV is set to the correct HDMI input source.
  - Restart the set-top box by unplugging it from the power outlet for 30 seconds and then plugging it back in.
  - Verify that the satellite dish is not obstructed.
- **No Audio:**
  - Check the volume level on both your TV and the set-top box.
  - Ensure the TV is not muted.
  - Check HDMI cable connection.
- **Remote Control Not Responding:**
  - Replace the batteries in the remote control.
  - Ensure there are no obstructions between the remote and the set-top box.
  - Point the remote directly at the set-top box.
- **Picture Quality Issues (Pixelation, Freezing):**
  - This may indicate a weak satellite signal. Contact Tata Play customer support for assistance.
  - Ensure all cables are securely connected.

If the problem persists after trying these steps, please contact Tata Play customer support for further assistance.



Image: The Tata Play HD set-top box and remote control positioned in front of a television screen displaying a live cricket match, demonstrating the high-definition viewing experience.

7. Specifications

Feature	Detail
Brand	Tata Play
Model Number	HS3C03
Manufacturer	Tata Sky

Country of Origin	India
Colour	BLACK
Item Weight	22 kg
Product Dimensions (LxWxH)	500 x 200 x 200 cm
Channels	Surround Sound Capable
Number of USB Ports	1
Number of HDMI Ports	1
Connectivity Technology	HDMI
Compatible Device	TATA PLAY AND TATA SKY
Resolution	1080i
Aspect Ratio	16:9
Audio	Dolby Digital Surround Sound

8. Warranty and Support

For any product-related queries, technical support, or service requests, please contact Tata Play customer service.

- **Customer Support:** Refer to your activation documents or the official Tata Play website for contact numbers and support channels.
- **Installation and Activation:** Please note that once the service is installed and activated at your address, refunds will not be entertained.
- **Additional Accessories:** Any additional accessories or extra cable required beyond the standard package may be chargeable.

It is recommended to keep your purchase receipt and installation details for warranty purposes.

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For more information, visit the official Tata Play website.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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