

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [Sitecom](#) /

› [Sitecom CH-005 Wireless Charging Stand and Power Bank 10,000 mAh User Manual](#)

## Sitecom CH-005

# Sitecom CH-005 Wireless Charging Stand & Power Bank

Model: CH-005 | Brand: Sitecom

## INTRODUCTION

The Sitecom CH-005 Wireless Charging Stand & Power Bank is a versatile 2-in-1 solution designed to quickly charge your smartphone and other devices. It functions as a wireless charging stand for home or office use and as a portable 10,000 mAh power bank for on-the-go charging. Featuring Qi-certified wireless charging, USB-C Power Delivery, and USB-A ports, it offers multiple fast-charging options for a wide range of devices.

## WHAT'S IN THE BOX

- Sitecom CH-005 Wireless Charging Stand & Power Bank (10,000 mAh)
- Docking Station
- USB-C to USB-A Cable (0.8m, male-to-male)
- User Manual



Image: The product packaging for the Sitecom CH-005, illustrating the wireless charging stand and power bank along with key features like 10W wireless charging, 18W USB-C PD, and 18W USB-A.

1. **Unpack:** Carefully remove all components from the packaging.
2. **Connect the Docking Station:** Use the provided USB-C to USB-A cable to connect the docking station to a compatible USB power adapter (not included, 10W (5V/2A) USB charger recommended).
3. **Insert Power Bank:** Place the 10,000 mAh power bank into the docking station. Ensure it is seated correctly; the power bank will automatically begin charging when docked.





Image: The Sitecom CH-005 Wireless Charging Stand with the power bank securely docked, ready for use.

## OPERATING INSTRUCTIONS

### 1. Wireless Charging (Stand Mode)

When the power bank is docked in the charging stand and connected to power, it acts as a wireless charging stand.

1. Ensure the docking station is powered on.
2. Place your Qi-compatible smartphone vertically on the power bank while it is in the docking station. The dual-coil charging zone allows for flexible placement.
3. The charging indicator on your phone will show that charging has begun.





Image: A smartphone placed vertically on the Sitecom CH-005 charging stand, indicating active wireless charging.



Image: A smartphone placed horizontally on the Sitecom CH-005 charging stand, demonstrating wireless charging in landscape mode.





Image: An illustrative diagram showing the internal wireless charging coils within the Sitecom CH-005 power bank and how a smartphone aligns for optimal charging.

## 2. Wireless Charging (Power Bank Mode)

The power bank can be used independently for wireless charging on the go.

1. Remove the power bank from the docking station.
2. Place your Qi-compatible smartphone directly on the rubberized surface of the power bank.
3. Ensure the phone is centered over the charging coils for optimal performance. The power bank's rubberized surface

helps keep the phone in place.

4. The charging indicator on your phone will show that charging has begun.



Image: A smartphone lying flat on the Sitecom CH-005 power bank, demonstrating its portable wireless charging capability.



Image: A top-down view of the Sitecom CH-005 power bank, highlighting its charging indicators and the USB-A and USB-C ports.

3. Wired Charging (Power Bank Mode)

The power bank features both USB-C Power Delivery (PD) and USB-A ports for fast wired charging.

- **USB-C PD Output:** Connect your device to the USB-C port using a compatible USB-C to USB-C cable for fast charging (e.g., 5V/2A, 9V/2A, 12V/1.5A).
- **USB-A Output:** Connect your device to the USB-A port using a compatible USB-A cable for fast charging (e.g., 5V/3A, 9V/2A, 12V/1.5A).

4. Recharging the Power Bank

The power bank can be recharged in two ways:

- **Via Docking Station:** Simply place the power bank into the docking station. It will automatically begin to recharge.
- **Via USB-C PD Input:** Connect a USB-C cable from a power source to the USB-C port on the power bank (e.g., 5V/2A, 9V/2A).

SPECIFICATIONS

Feature	Detail
---------	--------



Model Number	CH-005
Battery Type	1 Lithium-Polymer Battery (3.7V/10,000mAh/37Wh)
Wireless Charging Output	5W / 7.5W (for iPhone 8/X) / 10W (for Samsung Galaxy)
USB-C PD Input	5V/2A, 9V/2A
USB-C PD Output	5V/2A, 9V/2A, 12V/1.5A
USB-A Output	5V/3A, 9V/2A, 12V/1.5A
Total Output	18W max
Docking Station Input/Output	5V/2A
Dimensions	12.3 x 7 x 16.5 cm
Weight	354 grams
Safety Features	Overcurrent, Overvoltage, Short-circuit, Overheating Protection, Foreign Object Detection
Certifications	Qi-certified (Version 1.2.4)

## Safety Information

- Do not expose the device to extreme temperatures, direct sunlight, or high humidity.
- Do not disassemble, modify, or repair the device yourself. Refer to qualified service personnel.
- Keep away from water and other liquids.
- Avoid dropping or subjecting the device to strong impacts.
- Do not place metal objects or foreign materials between the charging surface and your device during wireless charging, as this may cause overheating or damage.
- Use only the provided cable or certified cables for charging.
- Dispose of the product responsibly according to local regulations for electronic waste.

## Troubleshooting

Problem	Possible Solution
Device not charging wirelessly.	Ensure your device is Qi-compatible. Reposition the device on the charging surface to ensure proper alignment with the coils. Remove any thick phone cases or metal attachments. Check if the power bank/docking station is powered on.
Slow charging.	Ensure you are using a compatible fast-charging adapter (e.g., 10W (5V/2A) for the docking station). Check the cable for damage. Some phone cases can hinder optimal wireless charging speed.

Power bank not recharging.	Ensure the docking station is properly connected to a power source, or if charging via USB-C, ensure the cable and adapter are functional. Check the connection points for debris.
LED indicators not working.	The device might be fully charged or not connected to a power source. If the issue persists, contact customer support.

MAINTENANCE



- **Cleaning:** Use a soft, dry cloth to clean the surface of the device. Do not use abrasive cleaners or solvents.
- **Storage:** Store the device in a cool, dry place away from direct sunlight and extreme temperatures when not in use for extended periods.
- **Battery Care:** For optimal battery life, avoid fully discharging the power bank frequently. Recharge it regularly, even if not in constant use.

WARRANTY AND SUPPORT

Sitecom products are designed and manufactured to the highest quality standards. For information regarding warranty terms and conditions, please refer to the warranty card included with your product or visit the official Sitecom website. If you encounter any issues or require technical assistance, please contact Sitecom customer support through their official channels.

**Website:** [www.sitecom.com](http://www.sitecom.com)

Related Documents - CH-005

<div><div><div>SITECOM</div><div>User manual</div></div><div></div><div><div>USB-C to 4x USB-C</div><div>10Gbps Power Delivery Hub</div><div>Type: CN-5015</div></div><div></div></div>	<div><a href="#">SITECOM CN-5015 USB-C Hub: User Manual, Specs &amp; Features   10Gbps Power Delivery</a></div> <div>Comprehensive user manual for the SITECOM CN-5015 USB-C to 4x USB-C 10Gbps Power Delivery Hub. Find detailed specifications, connection guides, safety instructions, and support information.</div>
---	--

## Sitecom MD-1012 USB-A + USB-C Stick Card Reader User Manual

User manual for the Sitecom MD-1012 USB-A + USB-C Stick Card Reader with USB port, detailing its features, specifications, safety instructions, and compliance information.

## Sitecom 4-Port USB-C Hub (ACN-5004) User Manual and Specifications

User manual and specifications for the Sitecom ACN-5004 USB-C hub, featuring 2x USB-C and 2x USB-A ports for enhanced connectivity. Learn about its features, compatibility, and safety.

A black, rectangular power bank with a matte finish. It has a USB-A port on the top edge and a micro-USB port on the side. A black charging cable is attached to the micro-USB port. The power bank is shown at an angle, highlighting its slim profile.

User manual for the SITECOM APB-100 Powerbank. This guide provides comprehensive information on using the 10,000 mAh portable charger, detailing its features, specifications, charging capabilities via USB-C and USB-A ports, and essential safety instructions for optimal performance and device longevity.



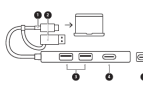
6 in 1  
USB-C PD Multiport  
Adapter G3 LAN

Type: CN-5603



## [SITECOM CN-5603 6-in-1 USB-C PD Multiport Adapter G3 LAN User Manual](#)

User manual for the SITECOM CN-5603, a 6-in-1 USB-C PD Multiport Adapter with Gigabit LAN. This adapter expands the connectivity of your USB-C enabled device, offering a versatile solution for connecting peripherals and networks. Features include USB-C, HDMI, USB-A ports, SD/MicroSD card slots, and Ethernet connectivity. Details specifications, safety instructions, and support.



### EN - At a glance

Item	Description	Accessories
1	4 Ports USB-C Hub	1 x USB-C to USB-A adapter cable (supplied)
2	USB-C to USB-A adapter cable	
3	USB-C to USB-A adapter cable	
4	USB-C to USB-A adapter cable	

### EN - Specifications

Model	ACN-5002	4 Ports USB-C Hub
Dimensions	115 x 35 x 15 mm	
Weight	22 g	
Package contents	1 x ACN-5002 4 Ports USB-C Hub	

### EN - Important safety instructions

- Do not drop or subject to excessive force.
- Do not use the device in wet or damp environments.
- Do not use the device near open flames or heat sources.
- Do not use the device near strong magnetic fields.

### EN - Warnings

- Read the user manual carefully before using the device.
- Do not use the device if you are pregnant or have a medical condition.
- Do not use the device if you are taking medication.

### EN - Support

Model	ACN-5002	4 Ports USB-C Hub
Support	24 hours online support	
Website	www.sitecom.com	
Contact	support@sitecom.com	

### EN - About this manual

Item	Description	Accessories
1	4 Ports USB-C Hub	1 x USB-C to USB-A adapter cable (supplied)
2	USB-C to USB-A adapter cable	
3	USB-C to USB-A adapter cable	
4	USB-C to USB-A adapter cable	

### EN - Specifications

Model	ACN-5002	4 Ports USB-C Hub
Dimensions	115 x 35 x 15 mm	
Weight	22 g	
Package contents	1 x ACN-5002 4 Ports USB-C Hub	

### EN - Important safety instructions

- Do not drop or subject to excessive force.
- Do not use the device in wet or damp environments.
- Do not use the device near open flames or heat sources.
- Do not use the device near strong magnetic fields.

### EN - Warnings

- Read the user manual carefully before using the device.
- Do not use the device if you are pregnant or have a medical condition.
- Do not use the device if you are taking medication.

### EN - Support

Model	ACN-5002	4 Ports USB-C Hub
Support	24 hours online support	
Website	www.sitecom.com	
Contact	support@sitecom.com	

### EN - About this manual

Item	Description	Accessories
1	4 Ports USB-C Hub	1 x USB-C to USB-A adapter cable (supplied)
2	USB-C to USB-A adapter cable	
3	USB-C to USB-A adapter cable	
4	USB-C to USB-A adapter cable	

### EN - Specifications

Model	ACN-5002	4 Ports USB-C Hub
Dimensions	115 x 35 x 15 mm	
Weight	22 g	
Package contents	1 x ACN-5002 4 Ports USB-C Hub	

### EN - Important safety instructions

- Do not drop or subject to excessive force.
- Do not use the device in wet or damp environments.
- Do not use the device near open flames or heat sources.
- Do not use the device near strong magnetic fields.

### EN - Warnings

- Read the user manual carefully before using the device.
- Do not use the device if you are pregnant or have a medical condition.
- Do not use the device if you are taking medication.

### EN - Support

Model	ACN-5002	4 Ports USB-C Hub
Support	24 hours online support	
Website	www.sitecom.com	
Contact	support@sitecom.com	

### EN - About this manual

Item	Description	Accessories
1	4 Ports USB-C Hub	1 x USB-C to USB-A adapter cable (supplied)
2	USB-C to USB-A adapter cable	
3	USB-C to USB-A adapter cable	
4	USB-C to USB-A adapter cable	

### EN - Specifications

Model	ACN-5002	4 Ports USB-C Hub
Dimensions	115 x 35 x 15 mm	
Weight	22 g	
Package contents	1 x ACN-5002 4 Ports USB-C Hub	

### EN - Important safety instructions

- Do not drop or subject to excessive force.
- Do not use the device in wet or damp environments.
- Do not use the device near open flames or heat sources.
- Do not use the device near strong magnetic fields.

### EN - Warnings

- Read the user manual carefully before using the device.
- Do not use the device if you are pregnant or have a medical condition.
- Do not use the device if you are taking medication.

### EN - Support

Model	ACN-5002	4 Ports USB-C Hub
Support	24 hours online support	
Website	www.sitecom.com	
Contact	support@sitecom.com	

### EN - About this manual

Item	Description	Accessories
1	4 Ports USB-C Hub	1 x USB-C to USB-A adapter cable (supplied)
2	USB-C to USB-A adapter cable	
3	USB-C to USB-A adapter cable	
4	USB-C to USB-A adapter cable	

### EN - Specifications

Model	ACN-5002	4 Ports USB-C Hub
Dimensions	115 x 35 x 15 mm	
Weight	22 g	
Package contents	1 x ACN-5002 4 Ports USB-C Hub	

### EN - Important safety instructions

- Do not drop or subject to excessive force.
- Do not use the device in wet or damp environments.
- Do not use the device near open flames or heat sources.
- Do not use the device near strong magnetic fields.

### EN - Warnings

- Read the user manual carefully before using the device.
- Do not use the device if you are pregnant or have a medical condition.
- Do not use the device if you are taking medication.

### EN - Support

Model	ACN-5002	4 Ports USB-C Hub
Support	24 hours online support	
Website	www.sitecom.com	
Contact	support@sitecom.com	



Especificaciones		
<b>Modelo</b>		
Modelo	ACN-5002	Modelo
Descripción	Hub de expansión de puerto USB-C y USB-A de 4 puertos	
Material	Aluminio	Material
Color	Blanco	Color

Especificaciones		
<b>Características</b>		
1	4 puertos USB-C	4 puertos USB-C
2	2 puertos USB-A	2 puertos USB-A
3	1 puerto de carga	1 puerto de carga
4	1 puerto de audio	1 puerto de audio
5	1 puerto de video	1 puerto de video
6	1 puerto de red	1 puerto de red
7	1 puerto de almacenamiento	1 puerto de almacenamiento
8	1 puerto de expansión	1 puerto de expansión
9	1 puerto de seguridad	1 puerto de seguridad
10	1 puerto de mantenimiento	1 puerto de mantenimiento

Especificaciones		
<b>Garantía</b>		
Garantía	2 años	Garantía
Descripción	Garantía de 2 años de garantía	
Modelo	ACN-5002	Modelo
Color	Blanco	Color
Contacto	support@sitecom.com	

Especificaciones		
<b>Características</b>		
1	4 puertos USB-C	4 puertos USB-C
2	2 puertos USB-A	2 puertos USB-A
3	1 puerto de carga	1 puerto de carga
4	1 puerto de audio	1 puerto de audio
5	1 puerto de video	1 puerto de video
6	1 puerto de red	1 puerto de red
7	1 puerto de almacenamiento	1 puerto de almacenamiento
8	1 puerto de expansión	1 puerto de expansión
9	1 puerto de seguridad	1 puerto de seguridad
10	1 puerto de mantenimiento	1 puerto de mantenimiento

Especificaciones		
<b>Garantía</b>		
Garantía	2 años	Garantía
Descripción	Garantía de 2 años de garantía	
Modelo	ACN-5002	Modelo
Color	Blanco	Color
Contacto	support@sitecom.com	

Especificaciones		
<b>Características</b>		
1	4 puertos USB-C	4 puertos USB-C
2	2 puertos USB-A	2 puertos USB-A
3	1 puerto de carga	1 puerto de carga
4	1 puerto de audio	1 puerto de audio
5	1 puerto de video	1 puerto de video
6	1 puerto de red	1 puerto de red
7	1 puerto de almacenamiento	1 puerto de almacenamiento
8	1 puerto de expansión	1 puerto de expansión
9	1 puerto de seguridad	1 puerto de seguridad
10	1 puerto de mantenimiento	1 puerto de mantenimiento

Especificaciones		
<b>Garantía</b>		
Garantía	2 años	Garantía
Descripción	Garantía de 2 años de garantía	
Modelo	ACN-5002	Modelo
Color	Blanco	Color
Contacto	support@sitecom.com	

Especificaciones		
<b>Características</b>		
1	4 puertos USB-C	4 puertos USB-C
2	2 puertos USB-A	2 puertos USB-A
3	1 puerto de carga	1 puerto de carga
4	1 puerto de audio	1 puerto de audio
5	1 puerto de video	1 puerto de video
6	1 puerto de red	1 puerto de red
7	1 puerto de almacenamiento	1 puerto de almacenamiento
8	1 puerto de expansión	1 puerto de expansión
9	1 puerto de seguridad	1 puerto de seguridad
10	1 puerto de mantenimiento	1 puerto de mantenimiento

Especificaciones		
<b>Garantía</b>		
Garantía	2 años	Garantía
Descripción	Garantía de 2 años de garantía	
Modelo	ACN-5002	Modelo
Color	Blanco	Color
Contacto	support@sitecom.com	

Especificaciones		
<b>Características</b>		
1	4 puertos USB-C	4 puertos USB-C
2	2 puertos USB-A	2 puertos USB-A
3	1 puerto de carga	1 puerto de carga
4	1 puerto de audio	1 puerto de audio
5	1 puerto de video	1 puerto de video
6	1 puerto de red	1 puerto de red
7	1 puerto de almacenamiento	1 puerto de almacenamiento
8	1 puerto de expansión	1 puerto de expansión
9	1 puerto de seguridad	1 puerto de seguridad
10	1 puerto de mantenimiento	1 puerto de mantenimiento

Especificaciones		
<b>Garantía</b>		
Garantía	2 años	Garantía
Descripción	Garantía de 2 años de garantía	
Modelo	ACN-5002	Modelo
Color	Blanco	Color
Contacto	support@sitecom.com	

Especificaciones		
<b>Características</b>		
1	4 puertos USB-C	4 puertos USB-C
2	2 puertos USB-A	2 puertos USB-A
3	1 puerto de carga	1 puerto de carga
4	1 puerto de audio	1 puerto de audio
5	1 puerto de video	1 puerto de video
6	1 puerto de red	1 puerto de red
7	1 puerto de almacenamiento	1 puerto de almacenamiento
8	1 puerto de expansión	1 puerto de expansión
9	1 puerto de seguridad	1 puerto de seguridad
10	1 puerto de mantenimiento	1 puerto de mantenimiento

Especificaciones		
<b>Garantía</b>		
Garantía	2 años	Garantía
Descripción	Garantía de 2 años de garantía	
Modelo	ACN-5002	Modelo
Color	Blanco	Color
Contacto	support@sitecom.com	

## Sitecom ACN-5002 USB-C Hub: 4-Port Expansion for USB-C and USB-A Devices

Expand your connectivity with the Sitecom ACN-5002 USB-C Hub, featuring 2x USB-C and 2x USB-A ports. Learn about specifications, compatibility, and safety instructions for this versatile computer accessory.

