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> MOUNT PRO Dual Monitor Mount (PR3002) Instruction Manual

## MOUNT PRO PR3002

# MOUNT PRO Dual Monitor Mount (PR3002) Instruction Manual

**BRAND: MOUNT PRO**

**Model: PR3002**

## 1. INTRODUCTION AND OVERVIEW

This manual provides detailed instructions for the installation, operation, and maintenance of your MOUNT PRO Dual Monitor Mount (Model PR3002). This mount is designed to enhance your workspace by providing flexible and ergonomic positioning for two monitors.

### Key Features:

- **Universal Compatibility:** Supports most 13" to 32" flat and curved screens, up to 17.6 lbs per arm. Compatible with 75x75mm and 100x100mm VESA patterns.
- **Flexible Adjustments:** Offers 360° rotation, 180° swivel, and +70° to -90° tilt functions for optimal viewing angles. Features 16.65" vertical height adjustment.
- **Integrated Cable Management:** Detachable cable clips on arms and center pole keep cables organized, improving workspace efficiency.
- **Stable and Durable:** Constructed from high-quality steel and aluminum, built to withstand extensive use.
- **Easy Installation:** Includes all necessary hardware, tools, and clear instructions for quick assembly.

## 2. SAFETY INFORMATION

Please read and understand all instructions before installation and use. Failure to do so may result in personal injury or property damage. Keep this manual for future reference.

- Do not exceed the maximum weight capacity of 17.6 lbs (8 kg) per arm.
- Ensure your desk surface is strong enough to support the combined weight of the mount and monitors.
- Verify VESA compatibility (75x75mm or 100x100mm) before attaching monitors.

- Tighten all screws firmly, but do not overtighten to avoid stripping threads.
- Keep children and pets away during installation.
- If you have any doubts about installation, consult a qualified professional.

### 3. PACKAGE CONTENTS

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Before starting installation, ensure all parts are present and undamaged. Refer to the parts list in the included installation guide.

Video: 'How to install this dual monitor mount' by OHOPE. This video provides a visual guide to the package contents and installation steps.

### 4. SETUP AND INSTALLATION

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Follow these steps carefully to install your MOUNT PRO Dual Monitor Mount.

#### Step 1: Assemble the Pole and Base

1. Attach the pole to the base using the provided screws and Allen wrench.
2. Choose your preferred mounting method: C-clamp or Grommet.

# Two Mounting Options



Image: Two Mounting Options. The mount supports both C-clamp and grommet installations to fit various desk types.

## Step 2: Install the Base to Your Desk

- **C-clamp Installation:** Secure the C-clamp to the edge of your desk. Ensure the desk thickness is between 0.71" and 2.56".
- **Grommet Base Installation:** If your desk has a grommet hole (0.39"-1.57" thickness, 0.39"-2.36" hole diameter), use the grommet base components to secure the mount through the hole.

## Step 3: Install the Monitor Arms

1. Slide the monitor arms onto the central pole. Adjust their height as needed and tighten the securing screws.

## Step 4: Attach VESA Plates to Monitors

1. Attach the VESA mounting plates to the back of your monitors using the appropriate screws. Ensure your monitors are VESA compatible (75x75mm or 100x100mm).

## Step 5: Mount Monitors to Arms

1. Carefully slide the monitors (with VESA plates attached) onto the head of the swivel arms. Secure them in place.

## Step 6: Cable Management

1. Route your power and video cables through the integrated cable clips on the arms and central pole to maintain a tidy workspace.

# Integrated cable management

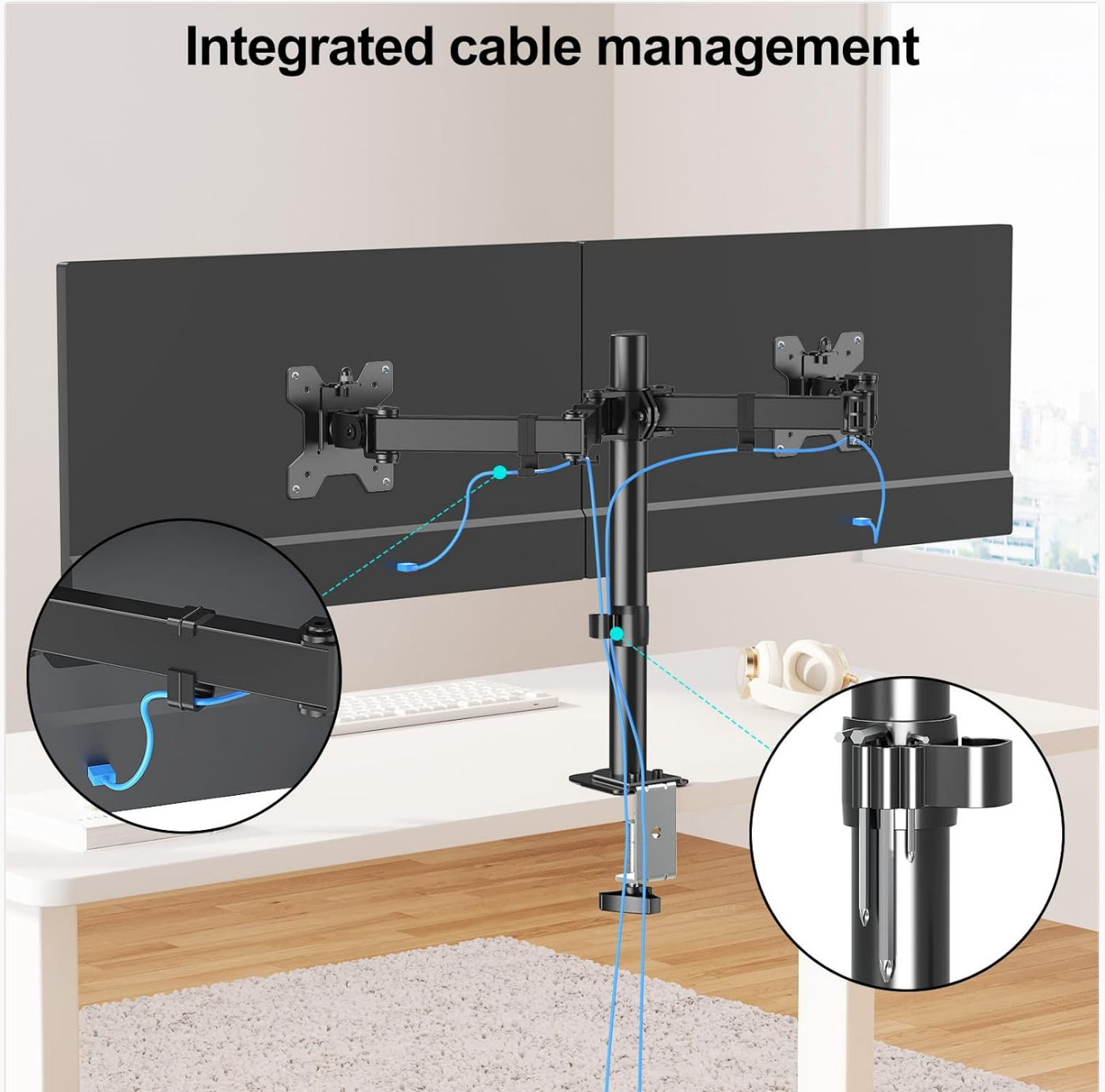


Image: Integrated Cable Management. Cables are neatly organized along the monitor arms and central pole.

Video: 'MOUNT PRO dual monitor mount' by OHOPE. This video demonstrates the assembly process and various adjustments of the mount.

## 5. OPERATING INSTRUCTIONS

Your MOUNT PRO Dual Monitor Mount offers extensive adjustability for an ergonomic viewing experience.

### Adjusting Monitor Position:

- **Height Adjustment:** Loosen the collar on the central pole to slide the arms up or down. Retighten to secure.
- **Tilt:** Adjust the monitor's vertical angle ( $+70^{\circ}$  to  $-90^{\circ}$ ) by loosening the tilt mechanism on the VESA plate, setting the desired angle, and retightening.
- **Swivel:** Pivot your monitors horizontally ( $180^{\circ}$ ) to share your screen or change viewing angles.
- **Rotation:** Rotate your monitors  $360^{\circ}$  to switch between landscape and portrait orientations.

## Customize Your Screen Angle

Rotation  $360^{\circ}$

Tilt  $+70^{\circ} \sim -90^{\circ}$



Image: Customize Your Screen Angle. Demonstrates the tilt and  $360^{\circ}$  rotation capabilities.

# Flexible Placement

Adjustable steel arm offers **180°** swivel



Image: Flexible Placement. Illustrates the 180° swivel function of the monitor arm.

## Optimizing Your Workspace:

Utilize the mount's flexibility to create various screen combinations, freeing up valuable desk space and improving ergonomics.

# Various Screen Combinations



Image: Various Screen Combinations. Examples of how monitors can be arranged for different workflows.

## 6. MAINTENANCE

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To ensure the longevity and optimal performance of your MOUNT PRO Dual Monitor Mount, follow these simple maintenance guidelines:

- **Cleaning:** Wipe the mount surfaces with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Tightness Check:** Periodically check all screws and connections to ensure they remain tight. Retighten if necessary, but do not overtighten.
- **Lubrication:** No special lubrication is required for the moving parts under normal use.

## 7. TROUBLESHOOTING

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If you encounter any issues with your monitor mount, refer to the following common problems and solutions:

| Problem                                 | Possible Cause                                 | Solution                                                                                                                                 |
|-----------------------------------------|------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|
| Monitor sags or does not hold position. | Tension screws are too loose.                  | Tighten the tension screws on the articulating arms until the monitor holds its position.                                                |
| Mount is unstable or wobbles.           | Base clamp/grommet is not securely tightened.  | Ensure the C-clamp or grommet base is fully tightened to the desk. Check desk stability.                                                 |
| Monitor cannot be attached.             | Incorrect VESA pattern or monitor size/weight. | Verify your monitor's VESA pattern (75x75mm or 100x100mm) and ensure it is within the 13-32 inch size and 17.6 lbs weight limit per arm. |
| Cables are messy.                       | Cable clips not utilized.                      | Use the integrated cable clips on the arms and central pole to route and secure cables.                                                  |

If the problem persists, please contact MOUNT PRO customer support for assistance.

## 8. SPECIFICATIONS

| Feature                   | Specification                       |
|---------------------------|-------------------------------------|
| Model Number              | PR3002                              |
| Mounting Type             | Tabletop Mount (C-clamp or Grommet) |
| Screen Size Compatibility | 13 - 32 Inches                      |
| Weight Capacity           | Up to 17.6 lbs (8 kg) per arm       |
| VESA Compatibility        | 75x75mm, 100x100mm                  |
| Movement Type             | Articulating, Rotate, Swivel, Tilt  |
| Tilt Angle                | +70° ~ -90°                         |
| Swivel Angle              | 180°                                |
| Rotation                  | 360°                                |
| Height Adjustment         | 16.65 inches vertical range         |
| Material                  | Aluminum, Steel                     |
| C-clamp Desk Thickness    | 0.71" to 2.56"                      |
| Grommet Desk Thickness    | 0.39" to 1.57"                      |
| Grommet Hole Diameter     | 0.39" to 2.36"                      |

## 9. WARRANTY AND SUPPORT

MOUNT PRO monitor stands come with lifetime technical support. For any questions, issues, or warranty claims, please contact MOUNT PRO customer service through the retailer where you purchased the product or visit the official MOUNT PRO website.

## ASK A QUESTION ABOUT THIS MANUAL

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### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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