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Samsung Galaxy A50 (A502018) User Manual

Model: A502018

1. INTRODUCTION AND OVERVIEW

This manual provides essential instructions for setting up, operating, maintaining, and troubleshooting your Samsung Galaxy A50 smartphone. The Samsung Galaxy A50 (Model A502018) is a global 4G LTE GSM factory unlocked device, featuring a 6.4-inch display, a 25MP triple camera system, and 64GB of internal storage with 4GB RAM. This particular unit is a renewed product, which means it has been inspected and restored to full functionality.



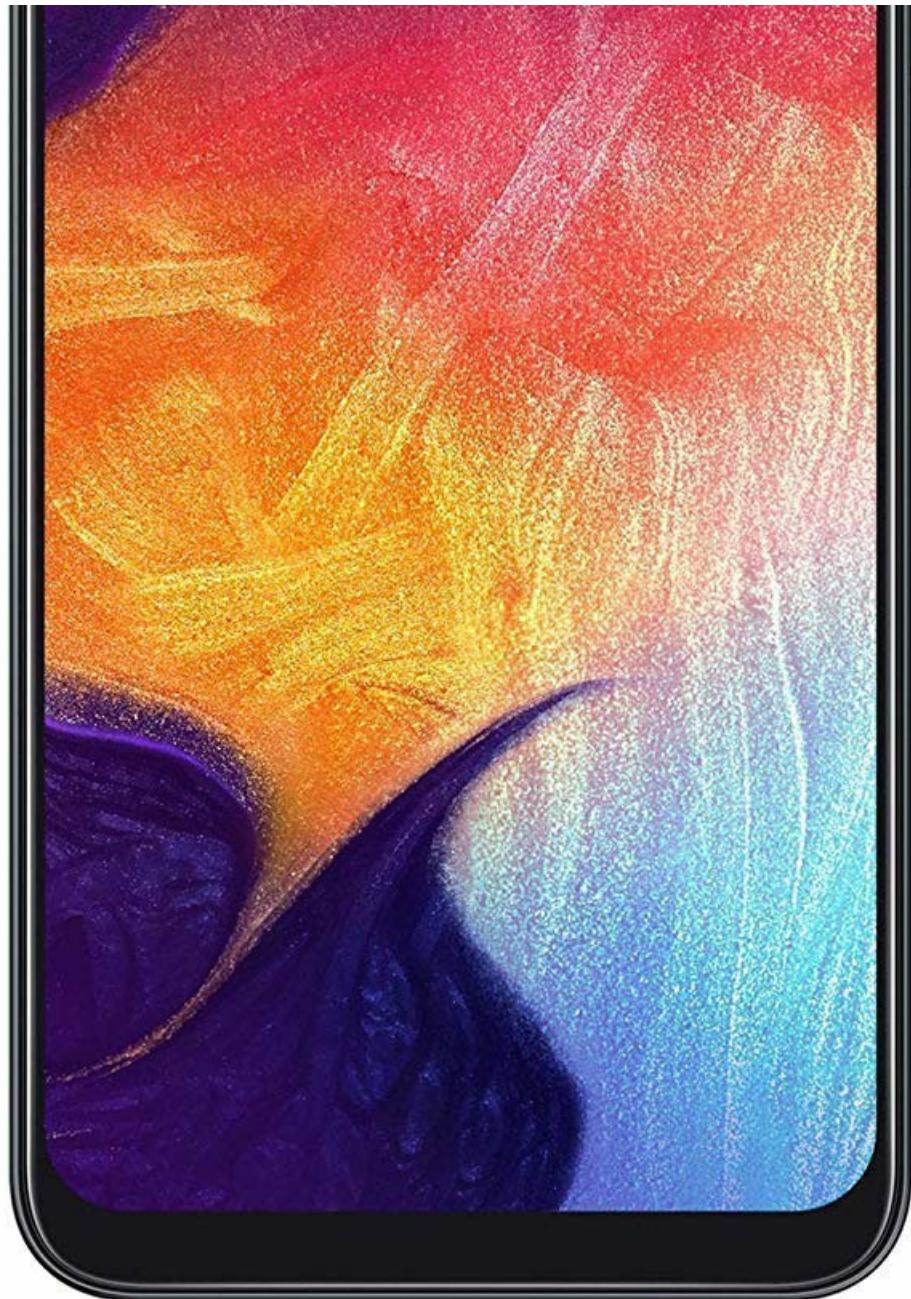


Image: Front view of the Samsung Galaxy A50 smartphone, showcasing its large, vibrant display.

2. SETUP

2.1 What's in the Box

Your Samsung Galaxy A50 package typically includes:

- Samsung Galaxy A50 Smartphone
- Adapter (for charging)
- Lithium Polymer Battery (pre-installed)

2.2 SIM Card Installation

The Samsung Galaxy A50 supports a single Nano-SIM card. To install the SIM card:

1. Locate the SIM card tray on the side of the device.
2. Insert the SIM ejection tool (not always included with renewed devices; a small paperclip can be used) into the small hole on the tray to eject it.
3. Place your Nano-SIM card into the tray with the gold contacts facing down.
4. Carefully reinsert the tray into the phone.

Note: This international model is compatible with most GSM carriers like T-Mobile, AT&T, and MetroPCS. It will not work with CDMA carriers such as Verizon, Sprint, or Boost.

2.3 Initial Charging and Power On

Before first use, it is recommended to fully charge your device.

1. Connect the provided adapter to the USB Type-C port at the bottom of the phone.
2. Plug the adapter into a power outlet.
3. Once sufficiently charged, press and hold the Power button (located on the right side) until the Samsung logo appears to turn on the device.



Image: Right side view of the Samsung Galaxy A50, highlighting the power and volume buttons.

3. OPERATING INSTRUCTIONS

3.1 Basic Navigation

The Galaxy A50 features a 6.4-inch FHD+ multi-touch capacitive touchscreen. Navigate by tapping, swiping, pinching, and spreading fingers on the display.

3.2 Camera Usage

Your device is equipped with a versatile camera system:

- **Rear Camera:** Triple lens setup (25MP with F1.7, 5MP, and 8MP wide angle with F2.2).
- **Front Camera:** 25MP with F2.0.

To access the camera, tap the Camera icon on your home screen or lock screen. Select between photo, video, and other modes by swiping across the screen. Tap the shutter button to capture images or start/stop video recording.



Image: Back view of the Samsung Galaxy A50, highlighting the triple camera module and Samsung branding.

3.3 Connectivity

The Galaxy A50 supports 4G LTE cellular networks and Wi-Fi connectivity. To manage these settings, go to **Settings > Connections**. For audio output, a 3.5 mm audio jack is available.

3.4 Operating System

The device runs on Android Pie V9.0, powered by a 2.29 GHz Exynos 9610 Octa Core Processor. Regular software updates may be available to enhance performance and security.

4. MAINTENANCE

4.1 Cleaning Your Device

To clean your phone, use a soft, lint-free cloth. Avoid abrasive materials or harsh chemicals. For the screen, a screen cleaner specifically designed for electronics can be used. Ensure the device is powered off before cleaning.

4.2 Battery Care

The device is equipped with a 4000mAH lithium-ion battery. To prolong battery life:

- Avoid extreme temperatures.
- Do not leave the phone charging for extended periods after it reaches 100%.
- Use the provided 15W fast charger for optimal charging.

4.3 Software Updates

Keep your device's software updated to ensure optimal performance and security. You can check for updates by going to **Settings > Software update > Download and install**

5. TROUBLESHOOTING

If you encounter issues with your Samsung Galaxy A50, refer to the following common solutions:

5.1 Device Freezing or Unresponsive

- **Restart:** Press and hold the Power button and Volume Down button simultaneously for about 7-10 seconds until the device restarts.
- **Close Apps:** Close any recently opened applications that might be causing the issue.
- **Clear Cache:** Go to **Settings > Apps**, select the problematic app, then **Storage > Clear cache**.

5.2 Network Connectivity Issues

- **Check SIM:** Ensure the SIM card is correctly inserted.
- **Airplane Mode:** Toggle Airplane Mode on and off (**Settings > Connections > Airplane mode**).
- **Network Settings Reset:** Go to **Settings > General management > Reset > Reset network settings**

5.3 Screen Issues (e.g., unresponsive touch)

- **Restart Device:** A simple restart can often resolve temporary screen unresponsiveness.
- **Check for Physical Damage:** Inspect the screen for any visible cracks or damage.

5.4 Factory Reset (Last Resort)

If problems persist, a factory reset may be necessary. This will erase all data on your phone, so ensure you back up important information first. Go to **Settings > General management > Reset > Factory data reset**

6. SPECIFICATIONS

Detailed technical specifications for the Samsung Galaxy A50 (Model A502018):

Feature	Specification
Model Name	Galaxy A50 (A502018)
Display Size	6.4 inches
Resolution	2340 x 1080 pixels (FHD+)
Operating System	Android 9.0 (Pie)
Processor	2.29 GHz Exynos 9610 Octa Core
RAM	4 GB
Internal Storage	64 GB (expandable up to 512GB)
Rear Camera	25MP (F1.7) + 5MP + 8MP (F2.2 wide angle)
Front Camera	25MP (F2.0)
Battery Capacity	4000 mAh Lithium-ion
Charging	15W Type-C Fast Charging
Connectivity	4G LTE, Wi-Fi, Bluetooth
Audio Jack	3.5 mm
Dimensions	7.72 x 4.37 x 2.17 inches (Package)
Item Weight	5.9 ounces

7. WARRANTY AND SUPPORT

As a renewed product, the Samsung Galaxy A50 (A502018) is typically covered by the Amazon Renewed Guarantee. This guarantee provides a replacement or refund within 90 days of receipt if the product does not work as expected. For specific details regarding your renewed product's warranty and return policy, please refer to the documentation provided with your purchase or the Amazon Renewed program terms and conditions.

For technical support or further assistance, please contact the seller from whom you purchased the renewed device. You can usually find their contact information through your order history on the Amazon platform.

Amazon Renewed conditions

All Amazon Renewed products are fully functional, and come with generic or original accessories and packaging.

Example body scratches and dents – not actual products

Excellent

Body: No cosmetic damage visible from 12" away

Screen: No scratches

Battery life: Greater than 80%



Good

Body: Light scratches, barely visible from 12" away

Screen: No scratches

Battery life: Greater than 80%



Acceptable

Body: Light scratches, clearly visible from 12" away

Screen: May have scratches, invisible when turned on

Battery life: Greater than 80%



Image: An informational graphic detailing the conditions for Amazon Renewed products, categorizing them as Excellent, Good, or Acceptable based on cosmetic damage visibility and battery life.

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