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**OnePlus OnePlus 7 Pro**

# OnePlus 7 Pro (Model GM1915) User Manual

Comprehensive instructions for your OnePlus 7 Pro smartphone.

## 1. Introduction

This user manual provides essential information for the safe and efficient operation of your OnePlus 7 Pro smartphone, model GM1915. Please read this manual thoroughly before using your device to ensure proper functionality and to understand its features.

## 2. Package Contents

Verify that all items are present in your product packaging:

- OnePlus 7 Pro Smartphone (Model GM1915)
- Power Adapter
- USB Cable
- SIM Ejector Tool (may be included)
- Quick Start Guide (may be included)

## 3. Device Overview

Familiarize yourself with the physical components of your OnePlus 7 Pro.




**Image 3.1:** Front and back view of the OnePlus 7 Pro, showcasing the full-screen display and the extended pop-up front camera. The rear features a triple camera system and the OnePlus logo.




**Image 3.2:** Comprehensive view of the OnePlus 7 Pro from multiple angles, including the front, back, top, bottom, and sides. This image highlights the device's sleek design and port placement.




**Image 3.3:** Detailed back view of the OnePlus 7 Pro, emphasizing the vertical triple camera module and the subtle OnePlus branding. The Mirror Gray finish is visible.

## Key Components:

- **Front Display:** 6.67-inch Fluid AMOLED QHD+ display with 90Hz refresh rate.
- **Pop-up Front Camera:** 16MP camera located on the top edge, retracts when not in use.
- **Rear Cameras:** Triple camera system (48MP main, 16MP ultra-wide, 8MP telephoto) with dual LED flash.
- **In-Display Fingerprint Sensor:** Integrated into the screen for secure unlocking.
- **Power Button:** Located on the right side.
- **Volume Rocker:** Located on the left side.
- **Alert Slider:** Three-position slider on the right side to quickly switch between Ring, Vibrate, and Silent modes.

- **USB Type-C Port:** Located at the bottom for charging and data transfer.
- **SIM Card Tray:** Located at the bottom, supports dual SIM cards.
- **Speakers:** Stereo speakers, one at the bottom and one integrated into the earpiece.

## 4. Setup

### 4.1. Inserting the SIM Card

1. Locate the SIM card tray on the bottom edge of the phone.
2. Insert the SIM ejector tool into the small hole on the tray and press firmly until the tray pops out.
3. Place your Nano-SIM card(s) into the tray with the gold contacts facing down. The OnePlus 7 Pro supports dual SIM cards.
4. Carefully reinsert the tray into the phone until it clicks into place.

### 4.2. Initial Power On

1. Press and hold the Power button on the right side of the device until the OnePlus logo appears.
2. Follow the on-screen instructions to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

### 4.3. Setting Up the In-Display Fingerprint Sensor

1. Navigate to **Settings > Security & lock screen > Fingerprint**
2. Follow the prompts to register your fingerprint by placing your finger on the designated area of the screen until the registration is complete.
3. You can register multiple fingerprints for convenience.

## 5. Operating Instructions

### 5.1. Display Features

- The 6.67-inch Fluid AMOLED display offers QHD+ resolution (1440 x 3120 pixels) for clear visuals.
- The 90Hz refresh rate provides a smoother scrolling and gaming experience. This can be adjusted in **Settings > Display > Refresh rate**.
- HDR10+ support enhances color and contrast for compatible content.

### 5.2. Camera Operation

The OnePlus 7 Pro features a versatile camera system:

- **Rear Camera:** A triple lens setup including a 48MP main sensor (f/1.6), a 16MP ultra-wide angle lens (f/2.2), and an 8MP telephoto lens (f/2.4) with 3x optical zoom.
- **Front Camera:** A 16MP pop-up camera for selfies and video calls.
- **Nightscape 2.0:** Utilize this mode for improved low-light photography.
- **Video Recording:** Supports 4K resolution at 30/60 fps, 1080p at 30/60 fps, Super Slow Motion (1080p at 240 fps, 720p at 480 fps), and Time-Lapse.

To access camera modes and settings, open the Camera application and swipe through the available options or tap the mode selector.

### 5.3. OxygenOS

Your device runs on OxygenOS, based on Android 9 (Pie), offering a clean and fast user experience. Explore the settings menu to customize your device, manage notifications, and optimize performance.

## 6. Maintenance

### 6.1. Battery Care

- The device is equipped with a Lithium Polymer battery.
- To prolong battery life, avoid extreme temperatures and fully discharging the battery frequently.
- Use the provided adapter and USB cable for charging.

### 6.2. Cleaning Your Device

- Use a soft, lint-free cloth to clean the screen and body of the phone.
- Avoid using harsh chemicals or abrasive materials, as these can damage the device's finish.
- Ensure no liquid enters ports or openings.

## 7. Troubleshooting

If you encounter issues with your OnePlus 7 Pro, consider the following basic troubleshooting steps:

- **Device not responding:** Press and hold the Power button for approximately 10-15 seconds to force a restart.
- **Battery draining quickly:** Check battery usage in **Settings > Battery** to identify apps consuming excessive power. Reduce screen brightness or disable unnecessary features like GPS or Wi-Fi when not in use.
- **Network connectivity issues:** Ensure your SIM card is properly inserted. Try toggling Airplane Mode on and off. If issues persist, contact your network carrier.
- **App not working:** Try clearing the app's cache and data in **Settings > Apps & notifications > See all apps > [App Name] > Storage & cache**. If the problem continues, consider reinstalling the app.
- **Fingerprint sensor not working:** Ensure your finger is clean and dry. Re-register your fingerprint if necessary.

For more complex issues, refer to the official OnePlus support website or contact customer service.

## 8. Specifications

| Feature | Specification |
|---|---|
| Model Number | GM1915 |
| Operating System | OxygenOS based on Android 9 (Pie) |
| CPU | Qualcomm Snapdragon 855 (Octa-core, 7nm processor) |
| RAM | 8GB |
| Storage | 256GB |
| Display Size | 6.67 inches |
| Display Type | Fluid AMOLED, 90Hz, HDR10+ |
| Display Resolution | 1440 x 3120 pixels (QHD+) |

| | |
|---|---|
| Rear Camera | 48MP (main) + 16MP (ultra-wide) + 8MP (telephoto) |
| Front Camera | 16MP (pop-up) |
| Battery | Lithium Polymer (included) |
| Talk Time | Up to 13 Hours |
| Dimensions | 6.4 x 2.92 x 0.35 inches |
| Weight | 6.2 ounces |
| Connectivity | Wi-Fi, Cellular (GSM compatible), GPS |
| Special Features | Dual SIM, In-Display Fingerprint Sensor |

## 9. Safety Information

Your OnePlus 7 Pro contains a lithium-ion battery. Please handle and dispose of the device responsibly according to local regulations. Avoid exposing the device to extreme heat or direct sunlight for prolonged periods. Do not attempt to disassemble or repair the battery yourself.

## 10. Warranty and Support

For information regarding warranty coverage, technical support, or service, please refer to the documentation provided with your purchase or visit the official OnePlus support website. Keep your proof of purchase for warranty claims.

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