

Winix ZERO Pro

WINIX ZERO Pro Air Purifier User Manual

Model: ZERO Pro (AZPU370-IWE) | Brand: Winix

1. INTRODUCTION

Thank you for choosing the WINIX ZERO Pro Air Purifier. This device is designed to significantly improve your indoor air quality by effectively removing airborne pollutants such as allergens, dust, pollen, mold spores, pet dander, and volatile organic compounds (VOCs). With its advanced 4-stage filtration system and intelligent features, the ZERO Pro provides a cleaner, healthier environment for you and your family.



Image 1.1: Front view of the WINIX ZERO Pro Air Purifier.

2. PRODUCT FEATURES

The WINIX ZERO Pro is equipped with several key features to ensure superior air purification:

- **High Performance:** With a Clean Air Delivery Rate (CADR) of 470 m³/h, it is suitable for rooms up to 120 m², quickly filtering out common indoor air pollutants.
- **4-Stage Filtration System:**
 1. **Washable Pre-Filter:** Captures larger dust particles and pet hair.
 2. **Activated Carbon Filter:** Reduces household odors and VOCs.
 3. **H13 True HEPA Filter:** Captures 99.999% of airborne particles as small as 0.1 microns, including allergens, pollen, and mold spores.
 4. **PlasmaWave® Technology:** Creates Hydroxyls to neutralize bacteria, viruses, and gases at a molecular level, without producing harmful ozone.



Image 2.1: Illustration of the 4-stage filtration process.



Image 2.2: Explanation of PlasmaWave Technology.

- **User-Friendly Controls:** Intuitive control panel for easy operation.
- **Automatic Mode:** Utilizes intelligent sensors to monitor air quality and automatically adjusts fan speed.

- **Sleep Mode:** Operates quietly (28.3 dB) with dimmed lights for undisturbed rest.
- **Timer Function:** Set operation for 1 to 8 hours.
- **Certified Performance:** Tested and certified by ECARF, Allergy UK, and AHAM, ensuring genuine improvement in indoor air quality.



Image 2.3: The WINIX ZERO Pro effectively purifies air in various settings, including offices.



Image 2.4: The quiet Sleep Mode ensures undisturbed rest.

3. PACKAGE CONTENTS

Upon unpacking your WINIX ZERO Pro, please ensure all the following items are present:

- WINIX ZERO Pro Air Purifier Unit
- H13 True HEPA Filter (pre-installed or separate)
- Activated Carbon Filters (set of 4, pre-installed or separate)
- User Manual (this document)

4. SETUP GUIDE

Follow these steps to set up your WINIX ZERO Pro Air Purifier:

1. **Unpack the Unit:** Carefully remove the air purifier from its packaging. Remove any protective plastic films or tapes.
2. **Install Filters:** Open the front cover of the air purifier. Ensure the HEPA filter and Activated Carbon filters are removed from their protective plastic bags and correctly inserted into the unit. The Activated Carbon filters typically go in front of the HEPA filter. Close the front cover securely.
3. **Placement:** Place the air purifier on a firm, level surface. Ensure there is at least 30 cm (12 inches) of clear space around the sides and back of the unit for optimal airflow. Avoid placing it directly against walls or furniture.
4. **Connect Power:** Plug the power cord into a standard electrical outlet.

5. OPERATING INSTRUCTIONS

Familiarize yourself with the control panel to operate your air purifier effectively.



Image 5.1: Overview of the control panel.

- **Power On/Off:** Press the **Power** button to turn the unit on or off.
- **Mode Selection:** Press the **Mode** button to cycle through fan speeds (Low, Medium, High, Turbo) or select Auto Mode.
- **Auto Mode:** When selected, the air purifier automatically adjusts its fan speed based on the detected air quality. The air quality indicator light will change color (Blue: Good, Amber: Fair, Red: Poor).
- **Sleep Mode:** Press the **Sleep** button to activate sleep mode. The fan speed will reduce to its quietest setting, and all indicator lights will dim or turn off.

- **PlasmaWave®:** Press the **PlasmaWave** button to turn this feature on or off. It is recommended to keep it on for enhanced air purification.
- **Timer:** Press the **Timer** button to set the operating time (1, 2, 4, or 8 hours). The unit will automatically turn off after the set time.
- **Filter Reset:** After replacing filters, press and hold the **Filter Reset** button for 5 seconds to reset the filter replacement indicator.

6. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your air purifier.

- **Pre-Filter Cleaning:** The washable pre-filter should be cleaned every 2-4 weeks, or more frequently depending on air quality. Use a vacuum cleaner or rinse with water. Ensure it is completely dry before re-installing.
- **Activated Carbon Filter Replacement:** Replace the Activated Carbon filters approximately every 3 months.
- **HEPA Filter Replacement:** Replace the H13 True HEPA filter approximately every 12 months.
- **Sensor Cleaning:** Periodically clean the air quality sensor located on the side of the unit. Use a cotton swab to gently wipe away any dust accumulation.

Note: Filter lifespan may vary depending on usage and environmental conditions. Always use genuine WINIX replacement filters.

7. TROUBLESHOOTING

If you encounter issues with your WINIX ZERO Pro, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit does not turn on	Power cord not plugged in; No power at outlet	Ensure power cord is securely plugged in; Check power outlet with another device.
Airflow is weak or noisy	Filters are clogged; Obstruction near air intake/outlet	Clean or replace filters; Ensure clear space around the unit.
Air quality indicator always red/amber	Sensor is dirty; High level of pollutants in the room	Clean the air quality sensor; Allow more time for purification or increase fan speed.
Odor coming from unit	Activated Carbon filter needs replacement	Replace the Activated Carbon filters.
PlasmaWave light blinking	Malfunction	Turn off and unplug the unit for 30 minutes, then restart. If issue persists, contact customer support.

If the problem persists after trying these solutions, please contact WINIX customer support.

8. SPECIFICATIONS

Specification	Detail
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Specification	Detail
Model Number	AZPU370-IWE
Color	White
Product Dimensions (L x W x H)	24 x 41.5 x 60 cm
Item Weight	8.5 Kilograms
Room Coverage (CADR)	Up to 120 m ² (470 m ³ /h)
Power Consumption	90 Watts
Voltage	220V
Material	Plastic
Noise Level (Min)	28.3 dB
Number of Speed Settings	5
Certifications	ECARF, Allergy UK, AHAM-certified, RoHS-certified



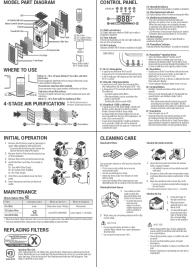



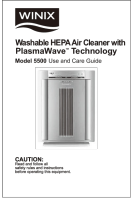
Image 8.1: Dimensions of the WINIX ZERO Pro Air Purifier.

9. WARRANTY AND SUPPORT

The WINIX ZERO Pro Air Purifier comes with a manufacturer's warranty. For detailed warranty information, product registration, or technical support, please visit the official Winix website or contact their customer service department. Keep your purchase receipt as proof of purchase. For further assistance, you may visit the [Winix Store on Amazon](#).

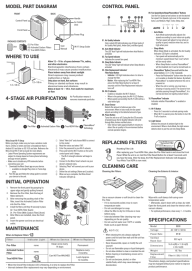
Related Documents - ZERO Pro

	<p>WINIX ZERO Pro Air Purifier User Manual: Operation and Care Guide</p> <p>Comprehensive user manual for the WINIX ZERO Pro Air Purifier (AZPU370-IWE). Learn about its 4-stage air purification system, controls, installation, operation, maintenance, safety precautions, and product specifications.</p>
	<p>Winix ZERO Pro Air Purifier User Manual and Guide</p> <p>Comprehensive user manual for the Winix ZERO Pro Air Purifier (AZPU370-IWE), covering installation, operation, filter care, safety precautions, troubleshooting, specifications, and warranty information.</p>
	<p>Winix XQ Pro Air Purifier User Manual and Guide</p> <p>Comprehensive guide to the Winix XQ Pro Air Purifier, covering setup, operation, maintenance, safety, and specifications for optimal indoor air quality.</p>
	<p>Instrukcja Obsługi Oczyszczacza Powietrza WINIX AGN335 Series</p> <p>Instrukcja obsługi dla oczyszczacza powietrza WINIX AGN335 Series, zawierająca informacje o instalacji, funkcjach, konserwacji, rozwiązywaniu problemów oraz specyfikacje techniczne.</p>



[Winix 5500 Air Cleaner: Use and Care Guide | HEPA & PlasmaWave Technology](#)

A comprehensive guide for the Winix 5500 Washable HEPA Air Cleaner, detailing its features, operation, maintenance, and PlasmaWave™ technology for optimal home air purification.



[Winix 9800 Air Purifier User Manual and Guide](#)

Comprehensive user manual for the Winix 9800 Air Purifier. Learn about setup, operation, maintenance, filter replacement, safety precautions, specifications, and Wi-Fi connectivity for your Winix air purifier.