

manuals.plus /

- › [Microsoft](#) /
- › [Microsoft Surface Pro Keyboard User Manual](#)

Microsoft QJW-00001

Microsoft Surface Pro Keyboard User Manual

Model: QJW-00001

INTRODUCTION

This manual provides essential information for the setup, operation, maintenance, and troubleshooting of your Microsoft Surface Pro Keyboard. Designed for seamless integration with Surface Pro X and Surface Pro 8 devices, this keyboard offers a full mechanical keyset, backlit keys, and a large trackpad for an optimal typing experience.



Image: The Microsoft Surface Pro Keyboard in black, showcasing its full QWERTY layout and integrated trackpad.

SETUP

Package Contents

- Surface Pro Keyboard

Connecting the Keyboard

The Microsoft Surface Pro Keyboard connects instantly to your compatible Surface device via magnetic stability. Ensure your Surface Pro X or Surface Pro 8 device is powered on.

1. Align the magnetic connector edge of the keyboard with the corresponding port at the bottom edge of your Surface Pro X or Surface Pro 8 device.
2. Gently push the keyboard towards the device until it clicks securely into place. The magnetic connection will guide it.
3. Once connected, the keyboard will be recognized automatically by your Surface device.

The keyboard is designed to adjust to almost any angle, providing a stable typing experience. It also serves as a protective cover for your screen when closed, helping to conserve battery life.



Image: A top-down view of the Microsoft Surface Pro Keyboard, illustrating its compact design and how it integrates with a Surface device.

OPERATING THE KEYBOARD

Typing and Navigation

The keyboard features a full mechanical keyset with optimal key spacing for fast and fluid typing. The large trackpad provides precise navigation and control, supporting multi-touch gestures as configured in your Surface device's settings.

Backlit Keys

The keys are backlit, allowing for comfortable use in low-light conditions. The backlight intensity can typically be adjusted through your Surface device's display settings or via dedicated function keys (if present on your specific model).

Protective and Power Saving Features

When not in use, fold the keyboard over the screen of your Surface device. This action protects the screen from scratches and helps conserve battery power by putting the device into a low-power state. To use your Surface as a tablet, fold the keyboard completely back behind the device.

MAINTENANCE

Cleaning

To maintain the appearance and functionality of your keyboard, clean it regularly:

- Use a soft, lint-free cloth slightly dampened with water or a mild cleaning solution (e.g., isopropyl alcohol diluted with water) to wipe the surface of the keys and trackpad.
- Avoid spraying liquids directly onto the keyboard.
- For dust and debris between keys, use compressed air.
- Ensure the keyboard is completely dry before reattaching it to your Surface device.

Storage

When storing the keyboard separately from your Surface device, keep it in a clean, dry environment away from extreme temperatures and direct sunlight.

TROUBLESHOOTING

Keyboard Not Responding

- **Check Connection:** Ensure the keyboard is securely attached to your Surface device. Detach and reattach it firmly.
- **Restart Device:** Restart your Surface Pro X or Surface Pro 8. This can often resolve minor software glitches.
- **Check for Updates:** Ensure your Surface device's operating system and drivers are up to date. Go to Windows Update settings.
- **Test on Another Device:** If possible, test the keyboard with another compatible Surface device to determine if the issue is with the keyboard or the device.

Backlight Not Working

- **Adjust Brightness:** Try adjusting the backlight brightness using the function keys or through Windows display settings.
- **Power Saving Mode:** Ensure your device is not in a power-saving mode that might disable the backlight.

Trackpad Issues

- **Clean Trackpad:** Ensure the trackpad surface is clean and free of debris.
- **Check Settings:** Verify trackpad settings in Windows (Settings > Devices > Touchpad).
- **Driver Reinstallation:** In Device Manager, try uninstalling and reinstalling the trackpad driver.

SPECIFICATIONS

Feature	Detail
Brand	Microsoft
Model Number	QJW-00001
Compatible Devices	Surface Pro X, Surface Pro 8




Connectivity Technology	Magnetic (Physical Connection)
Keyboard Description	Full mechanical keyset, backlit keys, large trackpad
Color	Black
Item Weight	11.8 ounces (approx. 334.5 grams)
Product Dimensions (LxWxH)	11.38 x 8.71 x 0.2 inches (approx. 28.9 x 22.1 x 0.5 cm)
Number of Keys	79
Keyboard Backlighting	Single Color LED




WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included with your Surface Pro X or Surface Pro 8 device, or visit the official Microsoft Support website. You can typically find support resources, FAQs, and contact options at support.microsoft.com. Please retain your proof of purchase for warranty claims.

© 2024 Microsoft Corporation. All rights reserved.

Related Documents - QJW-00001

	<p>Microsoft ME-MPP303 Stylus Pen for Surface - User Manual & Specifications</p> <p>User manual and specifications for the Microsoft ME-MPP303 Stylus Pen, compatible with various Surface devices. Details include auto-sleep feature, material, and printing specifications.</p>
	<p>Microsoft Surface Charging Port Replacement Guide</p> <p>Detailed step-by-step instructions for replacing the charging port on a Microsoft Surface RT (1st Gen) tablet. Includes required tools, parts, and visual descriptions of each repair stage.</p>
	<p>Surface Precision Mouse - Features, Pairing, and Setup Guide</p> <p>Learn about the Microsoft Surface Precision Mouse, its features for accuracy and comfort, how to pair multiple devices using Bluetooth, and customize settings with the Mouse and Keyboard Center app.</p>

 The image shows the cover of the Microsoft Surface Pro 4 User Manual. It features the Microsoft logo and the word 'Surface' in blue. Below that, it says 'Surface Pro 4' and '사용 설명서' (User Manual) in Korean. At the bottom, it mentions 'Windows 10'.	<p>Microsoft Surface Pro 4 User Manual</p> <p>A comprehensive user guide for the Microsoft Surface Pro 4, covering setup, features, software, and troubleshooting.</p>
 The image shows the cover of the Microsoft Surface Go 3 Quick Start Guide. It features the Microsoft logo and the text 'Microsoft Surface Go 3'. Below that, it says 'Quick Start Guide'.	<p>Microsoft Surface Go 3 Quick Start Guide</p> <p>A concise guide to setting up and using your Microsoft Surface Go 3, including information on Windows Hello and battery health.</p>
 The image shows the cover of the Kensington Elevated Stand for Surface Setup Guide & Features. It features the Kensington logo and the text 'Elevated Stand for Surface'. Below that, it says 'Setup Guide & Features'. At the bottom, there is a URL 'kensington.com/register'.	<p>Kensington Elevated Stand for Surface: Setup Guide & Features</p> <p>Comprehensive guide to setting up and using the Kensington Elevated Stand for Surface. Features installation instructions, box contents, security recommendations, and product details.</p>