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> Kwikset SmartCode 917 Keypad Keyless Entry Lever User Manual

Kwikset 99170-004

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Model: 99170-004 | Brand: Kwikset

INTRODUCTION

The Kwikset SmartCode 917 is an advanced keyless entry electronic lever designed for residential use, offering convenience and enhanced security. This manual provides essential information for the proper installation, operation, and maintenance of your SmartCode 917 lock. It supports up to 30 customizable user access codes and features SmartKey Security for re-keying convenience and protection against advanced break-in techniques.



Figure 1: Kwikset SmartCode 917 Keypad Keyless Entry Lever, showing both the exterior keypad and interior lever components.

SETUP AND INSTALLATION

The SmartCode 917 is designed for straightforward installation. Before beginning, ensure you have all included components: the SmartCode 917 interior assembly, SmartCode 917 touchpad electronic lever exterior assembly, left and right hand levers, strike, latch, 2 keys, spindle, SmartKey tool, mounting hardware, and a 9V battery. For detailed step-by-step instructions, please refer to the comprehensive installation guide provided with your product.



Figure 2: Rear view of the SmartCode 917 electronic lever, illustrating the internal mechanism and battery compartment.

OPERATING INSTRUCTIONS

The SmartCode 917 offers convenient keyless access and flexible locking options.

Programming User Codes

You can program up to 30 unique user access codes. These codes can be customized for family members, friends, or temporary guests. The lock also supports one-time user codes for single-use access. Refer to your installation guide for

specific programming steps.

Entry Modes

The SmartCode 917 features three distinct entry modes:

- **Auto Lock:** The lock automatically engages after every entry and exit, providing continuous security.
- **Passage:** The lock remains unlocked, and no key or code is required for entry or exit. Ideal for periods of frequent access.
- **Disable Passage:** Designed for property managers, this mode ensures the lock auto-locks every time, requiring a key or code for all entries.

SmartKey Security

Your SmartCode 917 lock is equipped with SmartKey Security, which protects against advanced break-in techniques like lock picking and bumping. This feature also allows you to re-key the lock yourself in seconds to match an existing Kwikset key, providing added convenience and control over your home's security.



Two stylish designs

Figure 3: SmartKey Security highlights, detailing re-keying capability and resistance to common break-in methods.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your SmartCode 917 lock.

Battery Replacement

The lock operates on one 9V battery, which typically lasts up to 3 years depending on usage. When the battery is low, the keypad will provide a visual or audible indicator. Replace the battery promptly to avoid interruption of service.

Cleaning

Clean the exterior of the lock with a soft, damp cloth. Avoid using abrasive cleaners or solvents, as these can damage the finish and electronic components.

TROUBLESHOOTING

If you encounter issues with your SmartCode 917 lock, consider the following common solutions:

- **Keypad Unresponsive:** Check the battery level. A low battery is the most common cause. Replace the 9V battery if necessary.
- **Code Not Working:** Ensure you are entering the correct user code. Verify that the lock is not in "Disable Passage" mode if you expect it to remain unlocked.
- **Lever Not Engaging:** Check for any obstructions in the door frame or latch mechanism. Ensure the lock is properly aligned.
- **Physical Key Not Working:** If you have recently re-keyed the lock using SmartKey Security, ensure you are using the correct key for the current re-key setting.

For more detailed troubleshooting steps or persistent issues, please consult the full user manual or contact Kwikset customer support.

SPECIFICATIONS

| Feature | Detail |
|------------------------|---|
| Brand | Kwikset |
| Model Name | SmartCode 917 Keypad Keyless Entry Contemporary Residential |
| Model Number | 99170-004 |
| Lock Type | Keypad |
| Material | Metal |
| Color | Matte Black |
| Dimensions (L x W x H) | 3.87 x 4.11 x 9.49 inches |
| Item Weight | 3.7 Pounds |
| Power Source | 9V Battery (Alkaline) |

| Feature | Detail |
|---------|--------|
|---------|--------|

| | |
|-----------------|--|
| User Codes | Up to 30 |
| Special Feature | Anti-Bump, SmartKey Security |
| BHMA Certified | AAA (Highest Residential Security Grade) |

WARRANTY INFORMATION

Kwikset provides a **Lifetime mechanical and finish warranty** for the SmartCode 917 lock, ensuring the durability and appearance of the product. Additionally, there is a **1-year electronics warranty** covering the electronic components of the lock. Please retain your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For further assistance, technical support, or warranty inquiries, please visit the official Kwikset website or contact their customer service department.

Kwikset Official Store: [Visit Kwikset Store on Amazon](#)