Naim Mu-so Qb V2

Naim Mu-so Qb V2 Multi-Room Wireless Music System User Manual

Model: Mu-so Qb V2

INTRODUCTION

The Naim Mu-so Qb V2 is a compact, high-performance wireless music system designed to deliver exceptional audio quality in a multi-room environment. This manual provides essential information for setting up, operating, and maintaining your device, ensuring optimal performance and longevity.

SAFETY INFORMATION

Please read all safety instructions before using the product. Keep this manual for future reference.

- Do not expose the device to rain, moisture, or extreme temperatures.
- Ensure proper ventilation around the unit to prevent overheating.
- Use only the power supply provided by the manufacturer.
- Do not attempt to open or service the unit yourself. Refer all servicing to qualified personnel.
- Avoid placing the unit near heat sources or in direct sunlight.

PACKAGE CONTENTS

Verify that all items are present in the packaging:

- Naim Mu-so Qb V2 Wireless Music System
- Remote Control
- Customisable Grilles
- Power Cable
- Quick Start Guide (not included in this manual)

PRODUCT OVERVIEW

The Naim Mu-so Qb V2 features a sophisticated design with intuitive controls and powerful audio components.

Figure 1: Front view of the Naim Mu-so Qb V2. This image displays the compact, cube-shaped design with the speaker grille covering the front and sides, and the illuminated control dial visible on the top surface.

Figure 2: Top view of the Naim Mu-so Qb V2, highlighting the illuminated control dial. This dial provides access to volume adjustment, input selection, and playback controls.

Figure 3: Front view of the Naim Mu-so Qb V2 with the grille removed, revealing the internal speaker drivers. This shows the arrangement of the woofers, mid-range drivers, and tweeters for optimal sound dispersion.

SETUP

1. Placement

Place the Mu-so Qb V2 on a stable, flat surface such as a tabletop. Ensure there is adequate space around the unit for proper airflow. Avoid placing it in enclosed cabinets or directly against walls that might impede sound quality or ventilation.

Figure 4: The Naim Mu-so Qb V2 positioned on a side table in a living room, demonstrating a typical placement for optimal sound and aesthetics.

2. Power Connection

1. Connect the provided power cable to the power input on the rear of the Mu-so Qb V2.
2. Plug the other end of the power cable into a suitable wall outlet.
3. The unit will power on automatically or can be turned on using the power button on the control dial.

3. Network Connection

The Mu-so Qb V2 supports both Wi-Fi and wired Ethernet connections for network audio streaming.

Wi-Fi Setup:

1. Download and install the Naim app on your smartphone or tablet.
2. Open the Naim app and follow the on-screen instructions to connect your Mu-so Qb V2 to your Wi-Fi network. This typically involves selecting your network and entering the password.

Ethernet Setup:

1. Connect an Ethernet cable from your router or network switch to the Ethernet port on the rear of the Mu-so Qb V2.
2. The unit will automatically detect the wired connection.

4. App Installation and Initial Configuration

The Naim app is essential for full control and configuration of your Mu-so Qb V2.

- Search for 'Naim' in your device's app store (iOS or Android).
- Install the Naim app.
- Launch the app and follow the prompts to discover and add your Mu-so Qb V2. The app will guide you through naming your device and setting up any initial preferences.

OPERATING INSTRUCTIONS

1. Basic Controls

The Mu-so Qb V2 can be controlled via its top-mounted touch interface, the included remote control, or the Naim app.

- **Volume Control:** Rotate the illuminated dial on the top of the unit or use the volume buttons on the remote/app.
- **Input Selection:** Tap the input icon on the touch interface or use the source buttons on the remote/app to switch between sources (e.g., Wi-Fi, Bluetooth, Optical, Analog).
- **Playback Controls:** Use the play/pause, skip forward, and skip backward buttons on the touch interface, remote, or app.

2. Wireless Streaming

The Mu-so Qb V2 supports various wireless streaming protocols:

- **Apple AirPlay 2:** Stream audio directly from Apple devices (iPhone, iPad, Mac) to the Mu-so Qb V2.
- **Chromecast Built-in:** Cast audio from compatible apps on Android devices, iOS devices, and Chrome browsers.
- **UPnP (Universal Plug and Play):** Stream music from network-attached storage (NAS) devices or computers running UPnP server software.
- **Bluetooth:** Connect any Bluetooth-enabled device for direct audio streaming. Pair your device by selecting Bluetooth input and initiating pairing from your source device.

3. Multi-room Audio

Connect up to five Naim streaming devices, including other Mu-so Qb V2 units or Mu-so 2nd Generation systems, to create a synchronized multi-room audio experience. This feature is managed through the Naim app.

4. Supported Audio Formats

The system supports a wide range of high-resolution audio formats, including WAV, FLAC, AIFF, and DSD, ensuring high-fidelity playback.

MAINTENANCE

1. Cleaning

- Ensure the unit is powered off and unplugged before cleaning.
- Use a soft, dry, lint-free cloth to wipe the surfaces.
- Do not use liquid cleaners, aerosols, or abrasive materials, as these can damage the finish.
- The customizable grilles can be carefully removed and cleaned according to their specific material instructions.

2. Software Updates

Naim regularly releases software updates to improve performance and add new features. It is recommended to keep your Mu-so Qb V2's firmware up to date.

- Updates are typically managed through the Naim app.
- Ensure a stable internet connection during the update process.
- Do not power off the unit during a firmware update.

TROUBLESHOOTING

If you encounter issues with your Mu-so Qb V2, refer to the table below for common problems and solutions.

Problem	Possible Cause	Solution
No sound	Volume too low, incorrect input selected, source device issue.	Increase volume, select correct input, check source device playback.
Cannot connect to Wi-Fi	Incorrect password, weak signal, router issue.	Verify Wi-Fi password, move unit closer to router, restart router, try Ethernet.
Remote control not working	Dead battery, obstructed signal, pairing issue.	Replace CR2 battery (1 required), ensure clear line of sight, re-pair if necessary.
App not detecting device	Device not powered on, network issue, app glitch.	Ensure unit is on, check network connection, restart app, restart Mu-so Qb V2.
Sound distortion	Volume too high, poor source quality, speaker placement.	Reduce volume, use high-quality audio sources, adjust speaker placement.

Factory Reset

If problems persist, a factory reset may resolve the issue. Consult the Naim app or Naim support website for specific instructions on performing a factory reset for your Mu-so Qb V2 model.

SPECIFICATIONS

Feature	Detail
Model Name	Mu-so Qb V2
Item Model Number	NAIMMU-SOQB-2ND
Brand	Naim
Mounting Type	Tabletop Mount
Material	Aluminum
Speaker Type	Indoor
Connectivity Technology	Bluetooth, Wi-Fi
Wireless Communication Technology	Wi-Fi
Control Method	Remote
Audio Output Mode	Stereo
Speaker Maximum Output Power	25 Watts
Product Dimensions	8.35"D x 8.58"W x 8.23"H
Item Weight	12.32 pounds (5.6 Kilograms)

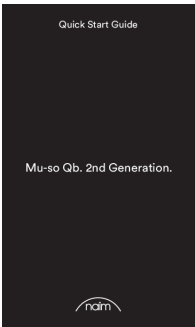| Feature	Detail
Power Source	Corded Electric
Batteries	1 CR2 battery required (included for remote)
Compatible Devices	Smartphone, Tablet, Laptop, Television
Global Trade Identification Number (GTIN)	05060332107933

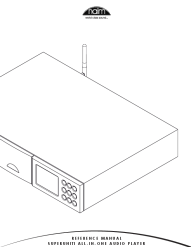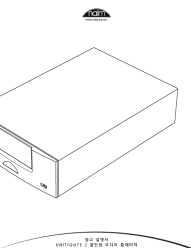## WARRANTY AND SUPPORT

Warranty Information

The Naim Mu-so Qb V2 comes with a limited warranty. Please refer to the warranty card included with your product or visit the official Naim website for detailed terms and conditions regarding coverage and duration.

Customer Support

For technical assistance, product inquiries, or warranty claims, please contact Naim customer support through their official website or the contact information provided in your product documentation.

Related Documents - Mu-so Qb V2

Quick Start Guide Mu-so Qb. 2nd Generation. naim	[Naim Mu-so Qb 2nd Generation Quick Start Guide](#) A concise guide to setting up and using the Naim Mu-so Qb 2nd Generation wireless music system, covering unboxing, controls, remote, music playback options, support, and warranty information.
Quick Start Guide Uniti Star naim	[Naim Uniti Star Quick Start Guide: Setup, Features, and Music Playback](#) Comprehensive quick start guide for the Naim Uniti Star all-in-one music system. Covers unboxing, system overview, setup, remote pairing, app installation, music playback options, and support resources.

Manuel de référence – Français (mu-so) /naim	**[Manuel de Référence Naim mu-so : Guide Complet d'Installation et d'Utilisation](#)** Découvrez le manuel de référence complet pour l'enceinte Naim mu-so. Apprenez à installer, connecter, configurer et utiliser toutes les fonctionnalités audio, réseau et sans fil de votre appareil.
Quick Start Guide Uniti Atom /naim	**[Naim Uniti Atom Quick Start Guide](#)** A quick start guide for the Naim Uniti Atom, a complete music centre with streaming capabilities. This guide covers what's in the box, system overview, setup, connection, remote pairing, app download, music playback, and further support.
/naim	**[Naim SuperUniti All-in-One Audio Player Reference Manual](#)** Comprehensive reference manual for the Naim SuperUniti All-in-One Audio Player, covering installation, connection, operation, setup, integrated amplifier, multi-mode radio tuner, UPnP audio interface, USB/iPod interface, and detailed specifications.
/naim	**[Naim UnitiQute 2 All-in-One Audio Player: User Manual](#)** Comprehensive user manual for the Naim UnitiQute 2, covering setup, operation, settings, specifications, and features of this all-in-one audio player, amplifier, and network streamer.