

Sitecom CN-385

Sitecom CN-385 USB-C Hub 4 Port Instruction Manual

Model: CN-385

1. INTRODUCTION

The Sitecom CN-385 USB-C Hub 4 Port is designed to expand the connectivity of your USB-C enabled device. It converts a single USB-C port into four USB-C ports, allowing you to connect multiple USB-C peripherals simultaneously. This hub supports data transfer speeds of up to 5 Gbps and provides 7.5W of power per port for connected devices. Its compact, bus-powered design makes it a portable and convenient accessory.

2. FEATURES

- Expands one USB 3.1 Type-C input into four USB 3.1 Type-C outputs.
- Supports USB SuperSpeed 5 Gbps data transfer, backward compatible with USB 3.0/2.0.
- Each output port provides up to 7.5 W (5 V/1.5 A) power, supporting USB Battery Charging (BC) 1.2.
- Plug & Play functionality, requiring no additional software drivers.
- Integrated USB Type-C cable for direct connection.
- Compact and durable aluminum design.

3. PACKAGE CONTENTS

- 1x Sitecom CN-385 USB-C Hub 4 Port



Image: The Sitecom CN-385 USB-C Hub 4 Port shown in its retail box, highlighting its compact design and USB-C to USB-C functionality.

4. SETUP AND CONNECTION

1. **Identify Host Port:** Ensure your laptop or device has an available USB Type-C port.
2. **Connect the Hub:** Plug the integrated USB Type-C cable of the CN-385 hub into the USB Type-C port on your host device.
3. **Connect Peripherals:** Connect your USB Type-C devices (e.g., external hard drives, flash drives, smartphones) to the four available USB Type-C female ports on the hub.





Image: A detailed view of the Sitecom CN-385 USB-C Hub, showing its integrated USB-C input cable and one of the USB-C output ports.



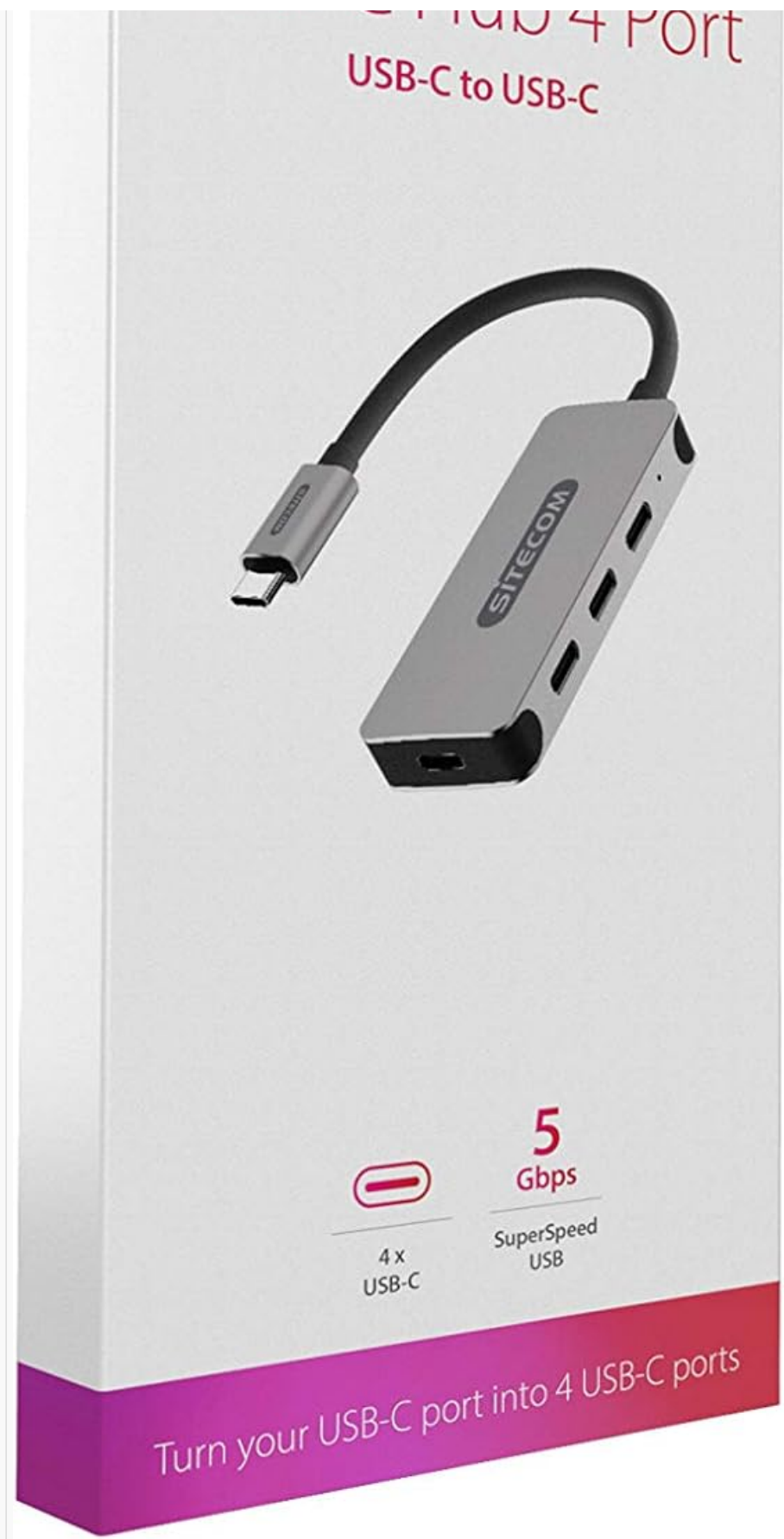


Image: A top-down view of the Sitecom CN-385 USB-C Hub, clearly showing the four USB-C female output ports for connecting peripherals.

5. OPERATING INSTRUCTIONS

The Sitecom CN-385 USB-C Hub is a Plug & Play device. Once connected to your host device, it will be

automatically recognized by the operating system without the need for driver installation. You can then connect your USB-C peripherals to the hub's ports.

- **Data Transfer:** Connect USB-C storage devices (e.g., external SSDs, flash drives) to any of the hub's ports for data transfer at up to 5 Gbps.
- **Charging:** The hub provides up to 7.5W (5V/1.5A) of power per port for charging compatible devices. Note that this is standard USB power and not Power Delivery (PD).

6. MAINTENANCE

- Keep the hub clean and free from dust. Use a soft, dry cloth for cleaning.
- Avoid exposing the hub to extreme temperatures, humidity, or direct sunlight.
- Do not attempt to disassemble or repair the device yourself. Refer to qualified service personnel.
- Handle the integrated cable with care to prevent damage.

7. TROUBLESHOOTING

Q: Devices are not recognized when connected to the hub.

A: Ensure the hub's integrated USB-C cable is securely connected to your host device. Try connecting the peripheral directly to your host device's USB-C port to verify its functionality. If the peripheral works directly, try a different port on the hub. Ensure your host device's USB-C port is fully functional.

Q: Data transfer speeds are slower than expected.

A: The hub supports up to 5 Gbps. Actual speeds depend on the host device's USB-C port capabilities and the connected peripheral's speed. Ensure both your host port and peripheral support USB 3.1 Gen 1 (5 Gbps) or higher for optimal performance. Older USB 2.0 devices will operate at their native slower speeds.

Q: My device is not charging or charging slowly.

A: The hub provides 7.5W (5V/1.5A) per port. This is standard USB charging and is not designed for high-power devices like laptops that require Power Delivery (PD). Ensure your device is compatible with 7.5W charging. If your device requires more power, it may charge slowly or not at all.

Q: The hub feels warm during operation.

A: It is normal for the hub to generate some heat during operation, especially when multiple devices are connected or when transferring large amounts of data. The aluminum casing helps dissipate heat. If the hub becomes excessively hot or malfunctions, disconnect it immediately.

8. SPECIFICATIONS

Feature	Detail
Model Number	CN-385
Input	USB 3.1 Type-C Male ×1
Output	USB 3.1 Type-C Female ×4
Data Transfer Rate	Up to 5 Gbps (USB SuperSpeed)
Power Output (per port)	7.5 W (5 V/1.5 A) - USB Battery Charging (BC) 1.2
Material	Aluminum enclosure

Color	Black
Dimensions (L x W x H)	1.14" x 2.83" x 0.41" (29mm x 72mm x 10.5mm)
Weight	0.03 Kilograms (30 grams)
Operating System Compatibility	Linux, Mac OS X 10.6 Snow Leopard and later, Windows Vista and later

9. COMPATIBILITY AND LIMITATIONS

The Sitecom CN-385 USB-C Hub is compatible with any computer or device featuring an available USB Type-C port, regardless of the operating system.

Important Limitations:

- **No DisplayPort Alternate Mode (DP Alt Mode) Support:** This hub does not support video output. It cannot be used to connect monitors or displays.
- **No 10Gbps Transfer Speed Support:** The hub supports USB 3.1 Gen 1 (5 Gbps) data transfer speeds. It does not support USB 3.1 Gen 2 (10 Gbps) speeds.
- **No Power Delivery (PD) Support:** The hub does not support Power Delivery for charging host laptops or high-power devices. It provides standard USB 5V/1.5A (7.5W) power to connected peripherals only.

10. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Sitecom website or contact your local retailer. Keep your proof of purchase for warranty claims.

