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Google GA01144-US

Google Nest Wifi Mesh Router System (GA01144-US) Instruction Manual

1. INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Google Nest Wifi Mesh Router System. The system is designed to provide fast, reliable whole-home Wi-Fi coverage, eliminating buffering and extending wireless internet access throughout your residence. This package includes two Nest Wifi router units, which work together to create a seamless mesh network.

2. PACKAGE CONTENTS

Verify that your package contains the following items:

- Two (2) Google Nest Wifi Routers
- One (1) Ethernet cable
- Two (2) Power adapters
- Google 1 Year Limited Warranty documentation

3. SETUP GUIDE

3.1. Before You Begin

- An active broadband internet connection and modem.
- A smartphone or tablet with the Google Home app installed (available on Android and iOS).
- A Google Account.

3.2. Step-by-Step Installation

- Connect the Primary Router: Connect one Nest Wifi router to your modem using the provided Ethernet cable. Plug the Ethernet cable into the WAN port (globe icon) on the Nest Wifi router and the other end into your modem.
- 2. **Power On:** Plug the power adapter into the Nest Wifi router and then into a power outlet. The light on the router will pulse white when it's ready for setup.
- 3. **Download Google Home App:** If you haven't already, download and open the Google Home app on your smartphone or tablet.

- 4. **Set Up New Device:** In the Google Home app, tap the '+' icon in the top left corner, then select 'Set up device' > 'New device'. Follow the on-screen instructions to set up your first Nest Wifi router and create your Wi-Fi network.
- 5. **Place the Secondary Router:** Position the second Nest Wifi router in a central location within your home, ideally within range of the primary router to ensure optimal mesh connectivity.
- 6. **Add Secondary Router:** In the Google Home app, tap the '+' icon again, select 'Set up device' > 'New device', and follow the prompts to add the second Nest Wifi router to your existing network. The app will guide you through scanning the QR code on the bottom of the device.



Google Nest Wifi routers, illustrating the two units included in the package.

4. OPERATING YOUR NEST WIFI SYSTEM

4.1. Network Management with Google Home App

The Google Home app is your central control panel for the Nest Wifi system. It allows you to:

- Create a Guest Network: Easily set up a separate Wi-Fi network for guests, keeping your main network secure.
- **Prioritize Devices:** Allocate more bandwidth to specific devices for critical activities like video calls or gaming.
- Manage Parental Controls: Set schedules to pause internet access for specific devices or groups of devices.
- Monitor Connected Devices: View all devices connected to your network and their current usage.
- Run Speed Tests: Test your internet speed directly from the app.

4.2. Mesh Network Functionality

Your Nest Wifi system creates a single, unified Wi-Fi network that intelligently manages your connection. Devices automatically switch between the routers as you move around your home, ensuring a consistent and strong signal without manual intervention. The system also receives automatic software updates to enhance performance and security.

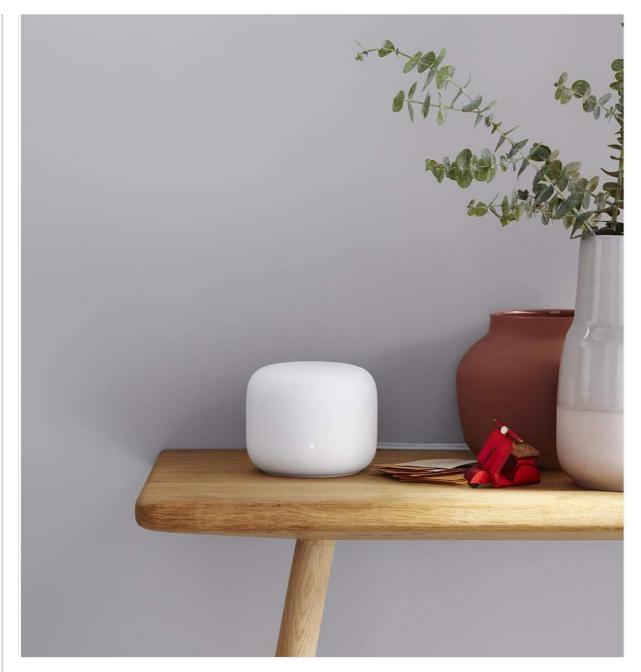


Google Nest Wifi router integrated into a modern home environment, demonstrating its discreet design.

5. MAINTENANCE

To ensure optimal performance and longevity of your Google Nest Wifi system, consider the following maintenance tips:

- **Automatic Updates:** Nest Wifi automatically updates its software. Ensure your devices are connected to the internet regularly to receive these updates, which include security patches and feature enhancements.
- **Optimal Placement:** Place your Nest Wifi routers in open, central locations, away from large metal objects, thick walls, and other electronics that may cause interference.
- **Regular Reboots:** If you experience consistent network issues, a simple reboot of your modem and all Nest Wifi routers can often resolve connectivity problems. Unplug them for 30 seconds and then plug them back in.
- **App Updates:** Keep your Google Home app updated to the latest version for access to new features and improved stability.



A single Google Nest Wifi router placed on a wooden surface, highlighting its compact and minimalist design.

6. TROUBLESHOOTING COMMON ISSUES

• No Internet Connection:

- Check if your modem is working correctly and has an active internet connection.
- Ensure the Ethernet cable is securely connected between your modem and the primary Nest Wifi router's WAN port.
- Restart your modem and all Nest Wifi routers.
- Contact your Internet Service Provider (ISP) to check for outages in your area.

• Slow Wi-Fi Speeds:

- Use the Google Home app to run a speed test and verify your internet speed.
- Check if any devices are prioritized in the Google Home app, potentially consuming more bandwidth.
- Ensure your Nest Wifi routers are optimally placed and not obstructed.
- Reduce the number of active devices or bandwidth-intensive activities if possible.

Intermittent Disconnections:

- Restart all network equipment (modem, Nest Wifi routers).
- Check for sources of interference (e.g., microwaves, cordless phones, neighboring Wi-Fi networks).
- Ensure your Nest Wifi system has the latest firmware updates.

• Cannot Connect to Network:

- Verify that you are entering the correct Wi-Fi password.
- Restart the device you are trying to connect.
- Check the network status in the Google Home app to ensure your Nest Wifi system is online.

• Google Home App Issues:

- Ensure the Google Home app is updated to the latest version.
- Restart your smartphone or tablet.
- Clear the app's cache or reinstall the app if problems persist.

7. TECHNICAL SPECIFICATIONS

Feature	Specification
Product Dimensions	4.33 x 4.33 x 3.56 inches
Item Weight	1.7 pounds
Model Number	GA01144-US
Brand	Google
Model Name	Nest Wifi Router
Special Feature	Guest Mode
Frequency Band Class	Dual-Band
Wireless Communication Standard	802.11ac
Compatible Devices	Laptop, Personal Computer, Smartphone, Tablet
Recommended Uses	Gaming, Home, Office, Security
Connectivity Technology	Ethernet
Color	White

8. WARRANTY AND SUPPORT

Your Google Nest Wifi system is covered by a Google 1 Year Limited Warranty. For detailed warranty terms and conditions, please refer to the documentation included in your package.

For further assistance, technical support, or to access online resources, please visit the official Google Nest support website. You can typically find support information and contact options at support.google.com/nest.

Related Documents - GA01144-US

