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Intrusion 6290W

Honeywell 6290W Touch Center 7" Color Wireless Touchscreen Keypad Alarm Control User Manual

Model: 6290W

1. Introduction

This manual provides comprehensive instructions for the installation, operation, and maintenance of the Honeywell 6290W Touch Center 7" Color Wireless Touchscreen Keypad. This device serves as a primary interface for your security system, offering intuitive control and clear status indications. Please read this manual thoroughly before attempting to install or operate the keypad.

2. Safety Information

- **Professional Installation:** The Honeywell 6290W keypad requires professional hard-wired installation. Do not attempt to install this device yourself unless you are a qualified security system technician.
- **Power Source:** Ensure the power source is disconnected before performing any wiring or maintenance. This device operates on corded electric power.
- **Environmental Conditions:** Install the keypad in a dry, indoor location, away from direct sunlight, extreme temperatures, and high humidity.
- **Authorized Personnel:** Only authorized users should have access to the keypad and its programming functions.

3. Product Overview

The Honeywell 6290W is a 7-inch color touchscreen keypad designed for seamless integration with compatible security systems, including Honeywell sensors, cameras, and smart home platforms. It features a high-resolution display (1024 x 600) and provides clear voice annunciation for system status, alarm types, and affected zones.

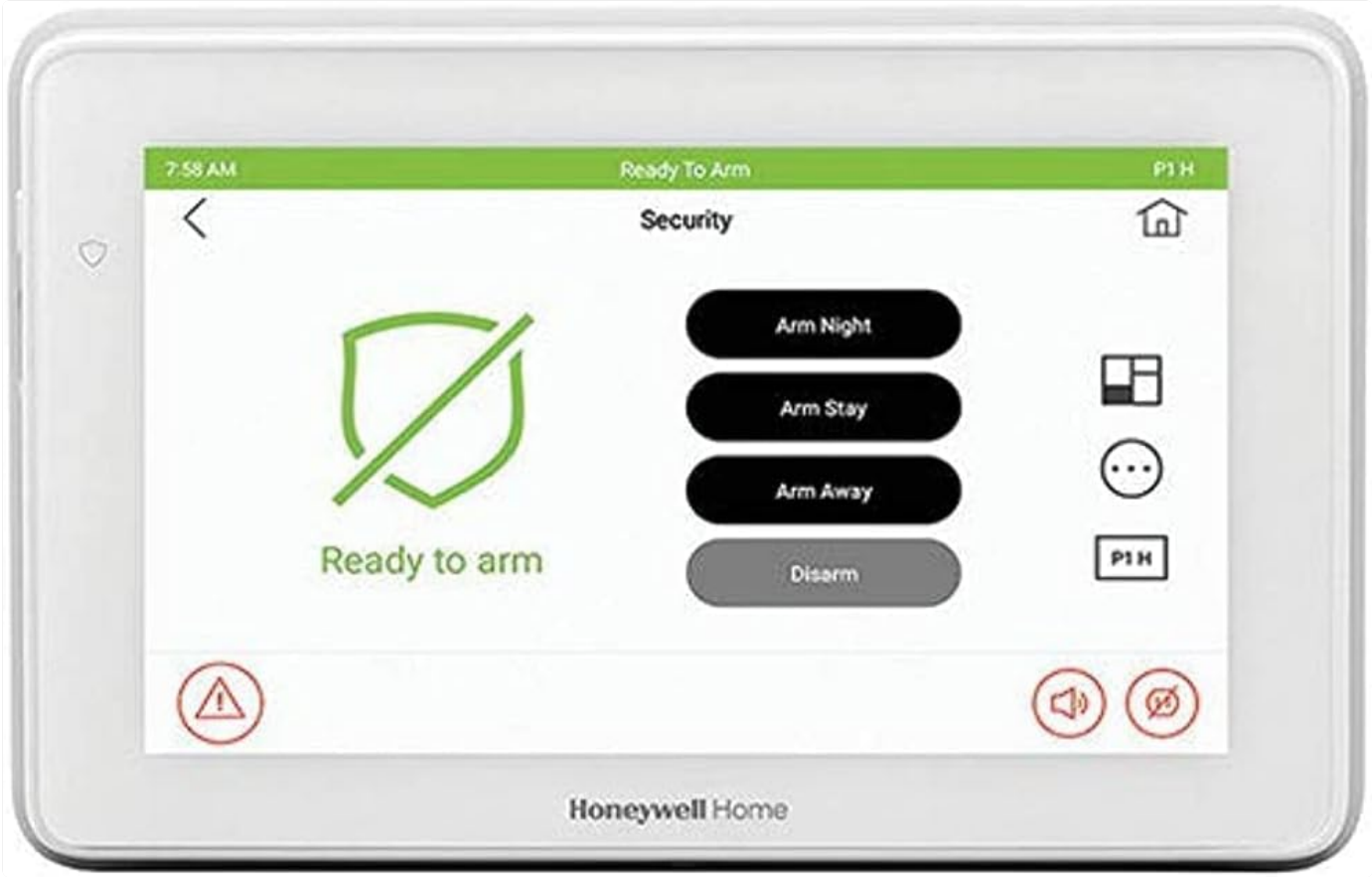


Figure 1: Honeywell 6290W Keypad Main Screen

This image shows the main screen of the Honeywell 6290W keypad. The top left displays the time '7:58 AM'. The center features a shield icon with a diagonal line, indicating 'Ready to arm'. On the right, there are buttons for 'Arm Night', 'Arm Stay', 'Arm Away', and 'Disarm'. Below these, icons for home, window, and a three-dot menu are visible. The bottom of the screen shows 'Honeywell Home'.

Key Features:

- 7-inch WSVGA (1024 x 600) color touchscreen display.
- Voice annunciation for system status and events.
- Customizable home screen with identifiable icons.
- Ability to add and delete user codes directly from the keypad.
- Event log tracking for system activities.
- Designed for easy retrofit of existing 6160 and 6280W installations.

4. Setup

Installation of the Honeywell 6290W keypad should be performed by a qualified professional. The keypad is designed for hard-wired integration with compatible alarm control panels.

Installation Steps (Professional Guidance Recommended):

1. **Mounting:** Secure the keypad backplate to a suitable wall surface. The backplate is designed to facilitate updates or retrofits of older Honeywell 6160 and 6280W installations.
2. **Wiring:** Connect the keypad to the alarm control panel using appropriate wiring. Ensure all connections are secure and follow the wiring diagrams provided with your alarm control panel.
3. **Power Connection:** Connect the corded electric power source to the keypad.
4. **Initial Power-Up:** Upon initial power-up, the keypad will boot and display the system status.
5. **System Integration:** Configure the keypad with your alarm control panel according to the panel's programming instructions. This typically involves assigning a device address and enabling communication.

Software Updates:

Critical software updates can be received via push from Resideo or performed locally using the 6290W's SD card slot. Consult your security provider for details on software update procedures.

5. Operating Instructions

The 6290W keypad offers a user-friendly interface for managing your security system.

Arming and Disarming the System:

- **Arming:** From the main screen (refer to Figure 1), select the desired arming mode:
  - **Arm Night:** Arms perimeter and interior zones, typically used when occupants are sleeping.
  - **Arm Stay:** Arms perimeter zones, allowing movement within the protected area.
  - **Arm Away:** Arms all zones, used when no occupants are present.

  Enter your user code when prompted.
- **Disarming:** To disarm the system, select the 'Disarm' button on the main screen and enter your user code.

User Code Management:

Authorized users can add or delete user codes directly from the keypad. Access this function through the system's menu, typically found under 'Security' or 'Tools', and follow the on-screen prompts. Refer to your alarm control panel's manual for specific programming details.

Voice Annunciation:

The keypad provides clear voice annunciation for system status, such as "System Armed Away," and for alarm events, indicating the type of alarm and the affected zone (e.g., "Front Door Open").

Event Log:

The keypad maintains an event log that tracks system activities, including when the system is armed or disarmed and by which user code. This log can be accessed through the keypad's menu.

6. Maintenance

- **Cleaning:** Clean the touchscreen with a soft, dry, lint-free cloth. Do not use abrasive cleaners or solvents.
- **Software Updates:** Ensure your keypad's software is kept up-to-date to benefit from the latest features and security enhancements. Updates can be pushed remotely by your security provider or applied locally via the SD card slot.
- **System Checks:** Periodically test your security system in conjunction with your security provider to ensure all components, including the keypad, are functioning correctly.

7. Troubleshooting

This section addresses common issues you might encounter with your Honeywell 6290W keypad.

Problem	Possible Cause	Solution
Keypad is unresponsive or blank.	No power, loose connection, or system fault.	Verify power supply. Check wiring connections. Contact your security system installer for assistance.

Problem	Possible Cause	Solution
System fails to arm.	Open zones, incorrect user code, or system trouble.	Check the keypad display for open zones and secure them. Ensure the correct user code is entered. Check for system trouble messages.
Voice annunciation is not working.	Volume settings too low or disabled.	Adjust the volume settings through the keypad's menu. Ensure voice annunciation is enabled.
Difficulty adding/deleting user codes.	Insufficient authorization or incorrect procedure.	Ensure you are using a master user code with appropriate permissions. Refer to your alarm control panel's programming manual or contact your installer.

For issues not covered here, or if troubleshooting steps do not resolve the problem, please contact your professional security system installer or Honeywell Security support.

8. Specifications

- **Model:** 6290W
- **Brand:** Intrusion (Honeywell Security)
- **Display:** 7-inch WSVGA Color Touchscreen
- **Resolution:** 1024 x 600
- **Power Source:** Corded Electric
- **Connectivity:** Wireless (for communication with control panel, not Wi-Fi for internet)
- **Control Method:** Touch, Voice
- **Compatible Devices:** Honeywell Sensors, Cameras, Smart Home Platforms
- **Item Weight:** 1.39 pounds (0.63 Kilograms)
- **Dimensions:** 8.43 x 5.51 x 2.64 inches (Package)
- **UPC:** 194160000779

9. Warranty and Support

For warranty information, please refer to the documentation provided with your complete security system or contact your authorized Honeywell Security dealer or installer. Technical support is typically provided by your security system installer or the manufacturer.
For further assistance, please contact your security system provider or visit the official Honeywell Security website for support resources.

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Example: How do I reset this device or fix this error?

Details

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Why is my Honeywell Home 6290W display frozen on the logo screen and not responding to touch?

If your Honeywell 6290W Touch Center display is stuck on the "Honeywell Home" screen and will not respond to touch, it typically indicates a system fault, a power issue, or a software hang during...

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