

Urmet 11835

Urmet 2Voice Comfort 1183/5 Intercom User Manual

Model: 11835

INTRODUCTION

This manual provides comprehensive instructions for the installation, operation, and maintenance of your Urmet 2Voice Comfort 1183/5 Intercom. Designed for 2Voice systems, this wall-mounted intercom features a handset and a glossy white finish. It offers various functionalities including call sound selection for external and internal calls, a MUTE function, a door opener button, and 3 additional buttons for extended control such as opening inputs, switching on stair lights, or making intercom calls. It also features signal lights for call indication and other active functions. The unit supports up to 3 intercom calls and is ready for mounting on 503 flush-mounted and 60mm round housings. Programming is done via DIP switches. Please read this manual carefully before installation and use to ensure proper functionality and safety.



Figure 1: Front view of the Urmet 2Voice Comfort 1183/5 Intercom. The device is white with a handset on the right side and control buttons on the left. The Urmet logo is visible at the top left. Below the logo are a key-shaped button for door opening, followed by three smaller circular buttons with dot indicators, and a coiled cord connecting the handset to the main unit at the bottom.

SETUP AND INSTALLATION

The Urmet 2Voice Comfort 1183/5 Intercom is designed for wall mounting and is compatible with 2Voice systems. Installation should be performed by a qualified technician.

Mounting

- The unit is ready for mounting on 503 flush-mounted boxes or 60 mm diameter round housings.
- Ensure the mounting surface is stable and provides adequate support for the intercom unit.
- Follow local electrical codes and safety regulations during installation.

Wiring

Connect the intercom to the 2Voice system wiring according to the system's wiring diagram. Pay close

attention to polarity and connection points to avoid damage to the unit or system.

Programming (DIP Switches)

The intercom's functions and address are configured using DIP switches located on the unit. Refer to the specific 2Voice system documentation for detailed DIP switch settings for your installation. Incorrect settings may prevent the intercom from functioning correctly.

OPERATING INSTRUCTIONS

This section details the primary functions of the Urmet 2Voice Comfort 1183/5 Intercom.

Receiving a Call

- When an external call (from the main entrance panel) or an internal call (from another intercom unit) is received, the unit will ring.
- Lift the handset to answer the call.
- Signal lights on the unit will indicate an active call.

Door Opening Function

- Press the button marked with a key symbol () to activate the door opener. This will release the electric lock of the main entrance door.

Additional Functions (3 Buttons)

The intercom features three additional buttons for various programmable functions. These functions depend on your specific 2Voice system configuration.

- **Button 1 (top):** Typically used for opening additional inputs (e.g., a second gate).
- **Button 2 (middle):** Can be configured to switch on stair lighting or other auxiliary functions.
- **Button 3 (bottom):** Often used for making intercom calls to other units within the system or to a central telephone exchange.

MUTE Function

The MUTE function allows you to temporarily silence the incoming call ringtone. Consult your system's specific documentation for how to activate and deactivate this feature, as it may be tied to one of the programmable buttons or a specific sequence.

Intercom Calls

The unit supports the possibility of making up to 3 intercom calls to other units within the 2Voice system. The method for initiating these calls will depend on your system's programming, often involving the use of the additional function buttons.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your Urmet 2Voice Comfort 1183/5 Intercom.

Cleaning

- Clean the exterior of the intercom with a soft, dry, or slightly damp cloth.
- Do not use abrasive cleaners, solvents, or strong chemicals, as these can damage the glossy white finish.
- Ensure no liquid enters the internal components of the unit.

General Care

- Avoid exposing the unit to extreme temperatures, direct sunlight for prolonged periods, or high humidity.
- Do not attempt to open the unit or perform internal repairs. This should only be done by authorized service personnel.

TROUBLESHOOTING

This section addresses common issues you might encounter with your intercom. For problems not listed here, contact technical support.

Problem	Possible Cause	Solution
No ringtone when called.	MUTE function activated; incorrect DIP switch settings; wiring issue.	Deactivate MUTE function; verify DIP switch settings against system documentation; check wiring connections.
Door opener button not working.	No active call; wiring issue to the electric lock; system fault.	Ensure a call is active before pressing; check wiring to the lock; consult system administrator.
No audio during a call.	Handset not properly seated; wiring issue; system fault.	Ensure handset is fully lifted; check wiring connections; contact technical support.
Additional buttons not functioning.	Not programmed; incorrect DIP switch settings; system fault.	Verify programming with system administrator; check DIP switch settings.

SPECIFICATIONS

Brand: Urmet

Model Number: 11835

Dimensions (L x H x D): 8 x 19 x 3 cm

Colour: Gloss White

Item Weight: 380 g

Manufacturer: URMET

Number of Channels: 2

Mounting: Wall-mounted, compatible with 503 flush-mounted and 60 mm round housings.

System Compatibility: Urmet 2Voice Systems

Functions: Call sound selection, MUTE, Door opener, 3 additional programmable buttons, Intercom calls (up to 3).

Programming: DIP switches

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Urmet website or contact your local Urmet distributor. Keep your purchase receipt as proof of purchase for warranty claims.

Manufacturer: URMET

Part Number: 11835

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