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GlocalMe G4 Pro

GlocalMe G4 Pro 4G LTE Mobile Hotspot User Manual

Model: G4 Pro | Brand: GlocalMe

Management	Introduction	Features	Setup	Operation	Data
	Specifications	Maintenance	Troubleshooting		Warranty & Support

1. INTRODUCTION

The GlocalMe G4 Pro is a portable 4G LTE mobile hotspot designed to provide reliable internet connectivity across more than 200 countries. Utilizing CloudSIM technology, it eliminates the need for physical SIM cards and offers flexible data plans. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your G4 Pro device.



Figure 1: GlocalMe G4 Pro Mobile Hotspot, showcasing its sleek design and touchscreen interface.

2. PRODUCT FEATURES

- **Portable WiFi for Global Travel:** Offers secure and reliable mobile WiFi hotspot coverage in over 200 countries. Features patented CloudSIM technology for smart local network auto-selection, ensuring optimal internet signal.
- **SIM-Free, Multiple Data Plans:** Operates without a physical SIM card due to Cloud SIM technology. Supports no-contract or pay-as-you-go services with thousands of flexible data packages (daily, monthly, GB) covering over 200 countries. Includes a SIM card slot for personal SIM usage.
- **Dual Band Support:** Supports both 2.4GHz and 5GHz bands for flexible network management and reduced interference. Provides 4G network speed, traffic protection, and blacklist management. Allows sharing WiFi with up to 10 devices simultaneously.
- **Large HD Screen, Visual Interface and User Friendly App:** Equipped with a 5.0" HD screen and pre-installed apps (Map, Translator, Currency Calculator) for enhanced user experience. Features include data usage viewing,

SIM card management, connected devices management, and data protection. Powered by a 3900 mAh battery, offering up to 10 hours of connectivity and can function as a power bank.

- **No Contract and Roaming Fees:** Pay-as-you-go model with flexible data plans available via the GlocalMe App. Includes 1.1GB of global data to start.

390+ Global Carriers Access Internet Coverage 200+ Countries

No SIM Required, Pay As You Go
Automatically connects to the best 4G network



Figure 2: Global coverage map illustrating the extensive network of the GlocalMe G4 Pro.

Support 2.4GHz and 5GHz Bands

Cater to dual demands for faster speed and wider coverage



Figure 3: Illustration of the G4 Pro's dual-band WiFi capabilities (2.4GHz and 5GHz).

Connect up to 10 Devices

Keep your phone, tablet, laptop, and other electronics connected to WiFi anywhere



Figure 4: Multiple users connected to the G4 Pro hotspot, demonstrating its multi-device support.

3. SETUP INSTRUCTIONS

- 1. Charge the Device:** Connect the G4 Pro to a power source using the provided USB cable. Ensure it is fully charged before first use.
- 2. Power On:** Press and hold the power button located on the device for a few seconds until the screen illuminates.
- 3. Download the GlocalMe App:** Scan the QR code provided in the Quick Start Guide or search for "GlocalMe" in your smartphone's app store (Google Play Store or Apple App Store). Install the application.
- 4. Create/Log In to Account:** Open the GlocalMe App and follow the on-screen instructions to create a new account or log in with an existing one.
- 5. Connect Device to App:** Within the GlocalMe App, navigate to the "My Device" section. Scan the QR code displayed on your G4 Pro screen or manually enter the device's information to link it to your account.
- 6. Activate Data Plan:** Once linked, you can view available data plans. Select a suitable plan and activate it through the app. Your device comes with 1.1GB of global data to get started.



Figure 5: Visual guide for the GlocalMe Quick Start process.

Setup Video

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Video 1: A GlocalMe representative demonstrates the setup and features of the G4 Pro mobile hotspot.

4. OPERATING INSTRUCTIONS

4.1 Navigating the Touch Screen

The G4 Pro features a 5.0" HD touch screen for intuitive navigation. Swipe left or right to access different menus and tap icons to select options.

With Ultra Big 5 inch Touchscreen

Like a smartphone for easy navigation with touch control

Monitor Data Usage

Manage SIM Card

Connected Devices

Data Usage Protection



Figure 6: The G4 Pro's 5-inch HD touchscreen interface.

4.2 Connecting Devices to the Hotspot

1. Ensure your G4 Pro is powered on and has an active data plan.
2. On your G4 Pro screen, locate the WiFi SSID (network name) and password. This information is typically displayed on the main screen or in the settings.
3. On your device (smartphone, tablet, laptop), go to WiFi settings.
4. Select the G4 Pro's SSID from the list of available networks.
5. Enter the password when prompted.
6. Your device should now be connected to the G4 Pro's WiFi network. Up to 10 devices can be connected simultaneously.

4.3 Using Pre-installed Apps

The G4 Pro comes with useful pre-installed applications to enhance your travel experience:

- **Map:** For navigation and location services.
- **Translator:** To assist with language barriers.

- **Currency Calculator:** For easy currency conversions.

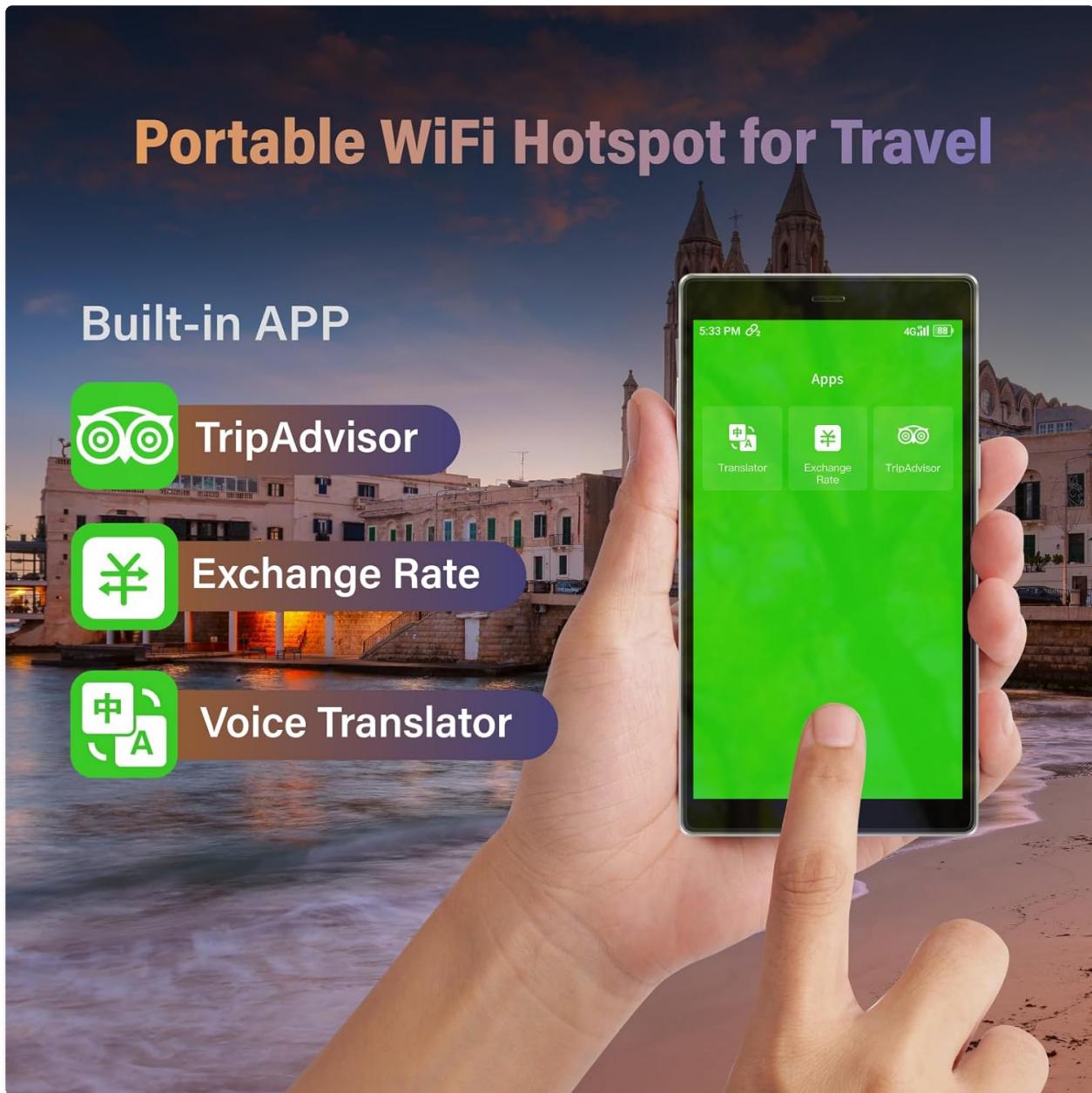


Figure 7: Pre-installed applications on the G4 Pro for travel convenience.

5. DATA PLANS AND MANAGEMENT

5.1 CloudSIM Technology

The G4 Pro utilizes CloudSIM technology, which allows it to connect to the best available local network without requiring a physical SIM card. This provides seamless connectivity across different regions.

5.2 Purchasing and Managing Data Plans

Data plans are managed through the GlocalMe App. You can choose from various flexible options:

- **Pay-as-you-go:** No long-term contracts.
- **Flexible Packages:** Daily, monthly, or GB-based plans.
- **Global Coverage:** Plans available for over 200 countries.

Monitor your data usage and purchase new plans directly from the app. The device also supports traffic protection and blacklist management features.

5.3 Using a Physical SIM Card

The G4 Pro includes a SIM card slot. If you prefer to use your own local SIM card, insert it into the designated slot and configure the network settings via the device's interface or the GlocalMe App.

6. SPECIFICATIONS

Feature	Detail
Model Name	G4 Pro
Brand	GlocalMe
Package Dimensions	6.97 x 3.82 x 2.05 inches
Item Weight	6.6 ounces
Operating System (OS)	Android 8.1
Frequency	5 GHz (Dual-Band)
Wireless Communication Technologies	4G, Wi-Fi
Connectivity Technologies	4G, Wi-Fi
Special Features	5" Touch Screen
Human Interface Input	Touchscreen
Form Factor	Slate
Color	Black
Battery Power Rating	5 Volts (3900 mAh)
Wireless Communication Standard	802.11ac, 802.11b, 802.11g, 802.11n
Compatible Devices	Gaming Console, Personal Computer, Smartphone, Tablet
Included Components	Instruction, Mobile Hotspot Device, USB Cable
Antenna Type	Internal

		
Carrier Access	390+	100+
Internet Coverage	200+ Countries	100+ Countries
Frequency Band	2.4GHz & 5GHz	Single Band
Touch Screen Display	5 Inches	Non-touchscreen
Size and Weight	Slim, 188g	Bulky

Figure 8: Feature comparison of GlocalMe G4 Pro with other devices.

7. MAINTENANCE

7.1 Battery Care

- The G4 Pro is equipped with a 3900 mAh battery, providing up to 10 hours of continuous use.
- To prolong battery life, avoid extreme temperatures and fully charge the device regularly.
- The device can also be used as a power bank to charge other devices via its USB port.

3900mAh Long Battery Life

Support 12+ hours use and reverse charging for phone

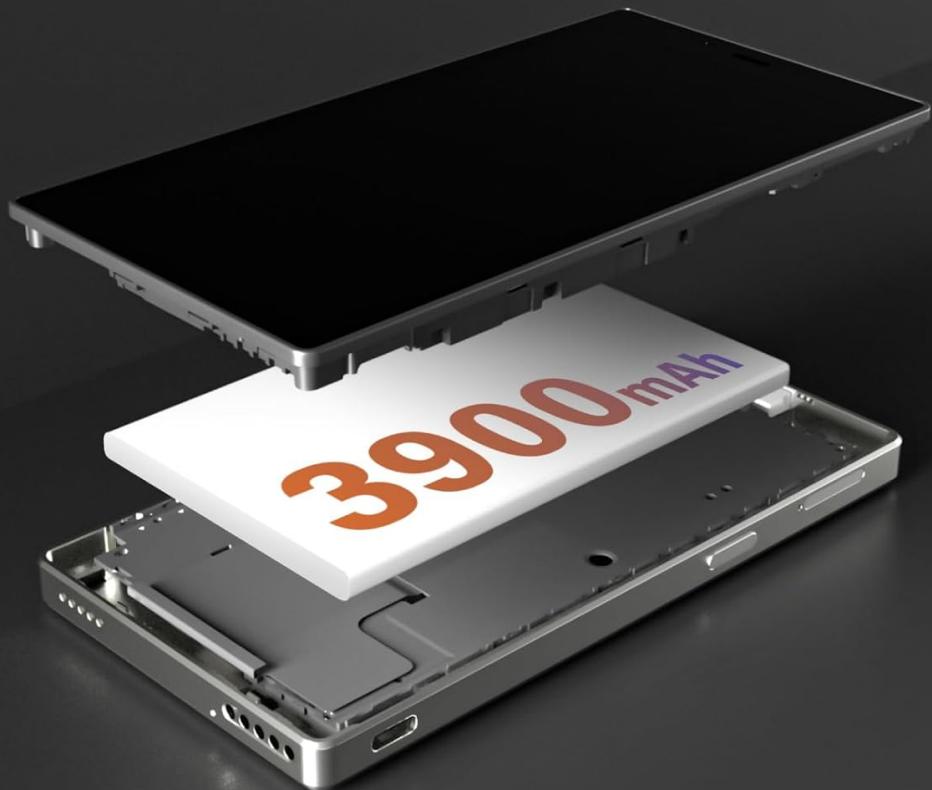


Figure 9: Internal view highlighting the 3900 mAh battery.

7.2 General Care

- Keep the device clean using a soft, dry cloth. Avoid liquid cleaners.
- Store the device in a cool, dry place when not in use.
- Protect the screen from scratches by using a screen protector or carrying case.

8. TROUBLESHOOTING

8.1 No Internet Connection

- **Check Data Plan:** Ensure your data plan is active and has sufficient data remaining via the GlocalMe App.
- **Restart Device:** Power off your G4 Pro, wait a few seconds, then power it back on.
- **Check Signal Strength:** Verify the signal strength displayed on the device screen. If the signal is weak, try moving to a different location.
- **Network Auto-Selection:** The CloudSIM technology automatically selects the best local network. If you

experience issues, ensure this feature is enabled in the device settings.

8.2 Slow Internet Speed

- Reduce Connected Devices:** Too many devices connected simultaneously can reduce speed. Disconnect unnecessary devices.
- Check Signal Strength:** A weak signal can lead to slower speeds.
- Band Selection:** If available, try switching between 2.4GHz and 5GHz WiFi bands on your connected devices, as 5GHz generally offers faster speeds over shorter distances.

8.3 Device Not Charging

- Verify Cable and Adapter:** Ensure you are using the original GlocalMe USB cable and a compatible power adapter.
- Check Charging Port:** Inspect the charging port for any debris or damage.

9. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your GlocalMe G4 Pro device or visit the official GlocalMe website. For technical support or further assistance, please contact GlocalMe customer service through the GlocalMe App or their official support channels.

Related Documents - G4 Pro

	<p><u>GlocalMe Numen Air Quick Start Guide: Setup and Usage</u></p> <p>Your essential guide to setting up and using the GlocalMe Numen Air mobile WiFi hotspot. Learn to connect via Cloud SIM or physical SIM, manage data plans, and access global internet.</p>
	<p><u>GlocalMe UPP Quick Start Guide: Connecting to the Internet</u></p> <p>This guide provides instructions on how to set up and use the GlocalMe UPP device, including Cloud SIM and physical SIM card usage, network optimization, and regulatory information.</p>
	<p><u>GlocalMe TriForce Quick Start Guide: Setup, Features, and Compliance</u></p> <p>Comprehensive quick start guide for the GlocalMe TriForce portable WiFi hotspot and power bank. Learn how to set up your device, connect to Wi-Fi, use the power bank feature, and understand safety and compliance information.</p>
	

	<p><u>GlocalMe GuardFlex Pro User Guide: Setup, Specs, and Support</u></p> <p>Get started with your GlocalMe GuardFlex Pro 4G LTE Wireless Router. This user guide provides step-by-step setup instructions, Wi-Fi connection details, SIM card usage, indicator status explanations, troubleshooting tips, and technical specifications. Learn how to optimize your network experience.</p>
	<p><u>GlocalMe K5 User Manual: Setup, Features, and Troubleshooting</u></p> <p>Comprehensive user manual for the GlocalMe K5 wireless data terminal, covering setup, technical specifications, quick start guide, FAQs, tariff information, troubleshooting, and safety warnings.</p>