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› XVIM 3MP Wireless Dome Camera User Manual (Model N1010)

XVIM N1010

XVIM 3MP Wireless Dome Camera User Manual

Model: N1010 | Brand: XVIM

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your XVIM 3MP Wireless Dome Camera. Please read this manual thoroughly before using the product to ensure proper setup and functionality. This camera is designed for indoor surveillance, offering advanced features for home security.



Image 1.1: The XVIM 3MP Wireless Dome Camera shown alongside its mobile application interface.

2. PRODUCT FEATURES

- **3MP HD Resolution:** Provides clear and smooth real-time video.
- **2.4Ghz WiFi Connectivity:** Stable wireless connection (5Ghz WiFi is not supported).
- **360-Degree Pan/Tilt:** Remotely control the camera's viewing angle (355° horizontal, 90° vertical).
- **Two-Way Audio:** Built-in speaker and microphone for communication.
- **Infrared Night Vision:** Clear surveillance images in low-light conditions.

- **Motion Detection & Real-time Alerts:** High-sensitivity motion sensor triggers recording and app notifications.
- **APP Access:** Remote viewing, playback, and control via the 'HoMeYe Pro' mobile application.
- **Smart Storage:** Supports Micro SD card (not included) and cloud storage options.



Image 2.1: Visual summary of the camera's main features.

3. SETUP AND INSTALLATION

3.1 Physical Installation

1. **Choose Location:** Select an indoor location with a standard E27 light bulb socket. Ensure the location has stable 2.4Ghz WiFi coverage.
2. **Power Off:** Before installation, ensure the power to the light bulb socket is turned off to prevent electrical hazards.
3. **Install Camera:** Carefully screw the XVM Dome Camera into the E27 threaded base of the light bulb socket.

4. **Use Adapter (Optional):** If no light socket is available, use the provided adapter by screwing the camera into it and plugging the adapter into a power supply.
5. **Power On:** Restore power to the light bulb socket. The camera will power on and begin its startup sequence.

Important Note: This camera is not waterproof. Install it in indoor environments only.



EASY TO INSTALL

As easy replacing a light bulb

Image 3.1: The camera is designed for easy installation, similar to replacing a light bulb.

3.2 App Installation and Connection

1. **Download App:** Download the 'HoMeYe Pro' application from the Google Play Store (for Android) or the Apple App Store (for iOS). You can also scan the QR code provided in the product packaging or on the 'easy connection' image below. Alternatively, visit <http://d.xmeye.net/HMeYe>.
2. **Register Account:** Open the 'HoMeYe Pro' app and follow the on-screen instructions to register a new user account.
3. **Add Camera:** Once logged in, follow the app's instructions to add your new camera. This typically involves scanning a QR code on the camera or entering its device ID.
4. **Connect to WiFi:** Ensure your smartphone is connected to a 2.4Ghz WiFi network. The app will guide you

through connecting the camera to your home's 2.4Ghz WiFi network. **Note: 5Ghz WiFi networks are not supported.**



Image 3.2: Steps for connecting the camera to the 'HoMeYe Pro' app.



Image 3.3: The 'HoMeYe Pro' mobile application for camera control.

4. OPERATING INSTRUCTIONS

4.1 Remote Access and Pan/Tilt Control

Once connected, you can remotely view the surveillance feed from anywhere using the 'HoMeYe Pro' app. The camera supports 355° horizontal rotation and 90° vertical tilt. Use the directional controls within the app to adjust the camera's viewing angle and achieve 360° observation.

4.2 Two-Way Audio

The camera features a built-in speaker and microphone. To use the two-way audio function, access the live view in the 'HoMeYe Pro' app and activate the microphone icon to speak, and the speaker icon to listen. This allows for

real-time communication through the camera.

Two-way Audio

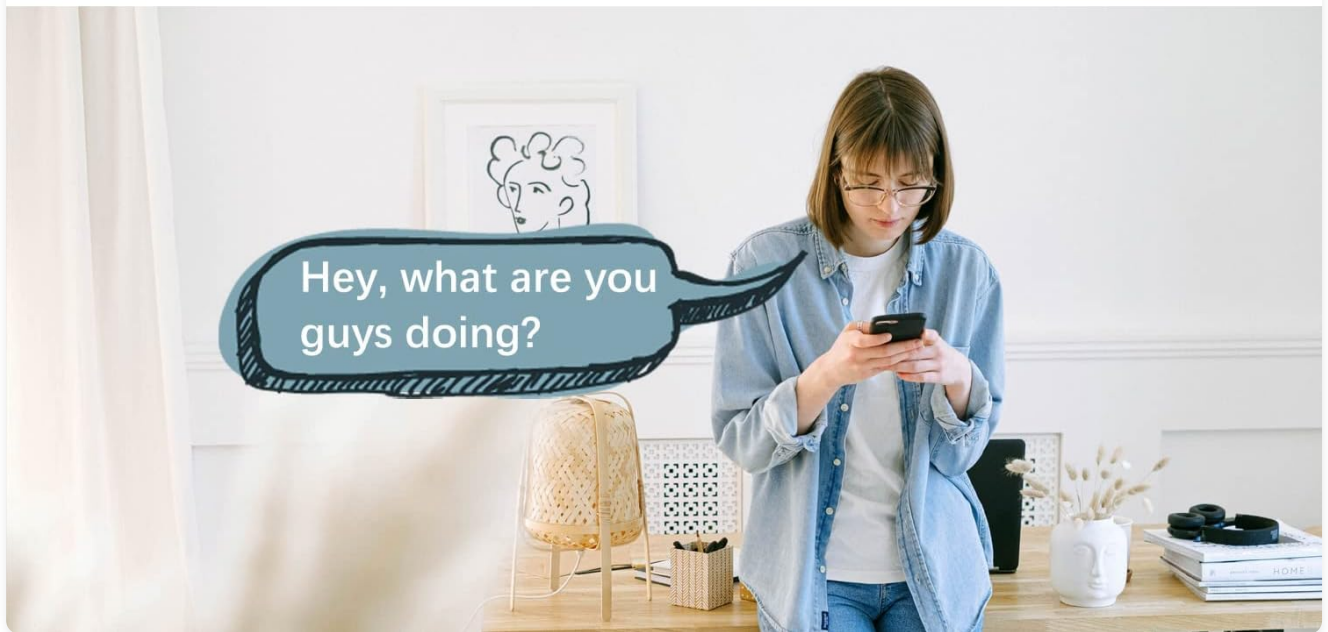


Image 4.1: Demonstrating the two-way audio capability for communication.

4.3 Motion Detection and Alerts

The camera is equipped with a high-sensitivity motion sensor. When motion is detected within its field of view, the camera will automatically record the event and send a real-time notification to your 'HoMeYe Pro' app. This feature helps you stay informed of potential activity in your home.

Motion Detection and APP Alert



Image 4.2: Motion detection triggers an alert on the mobile app.

Motion Detection Alert & Tracking

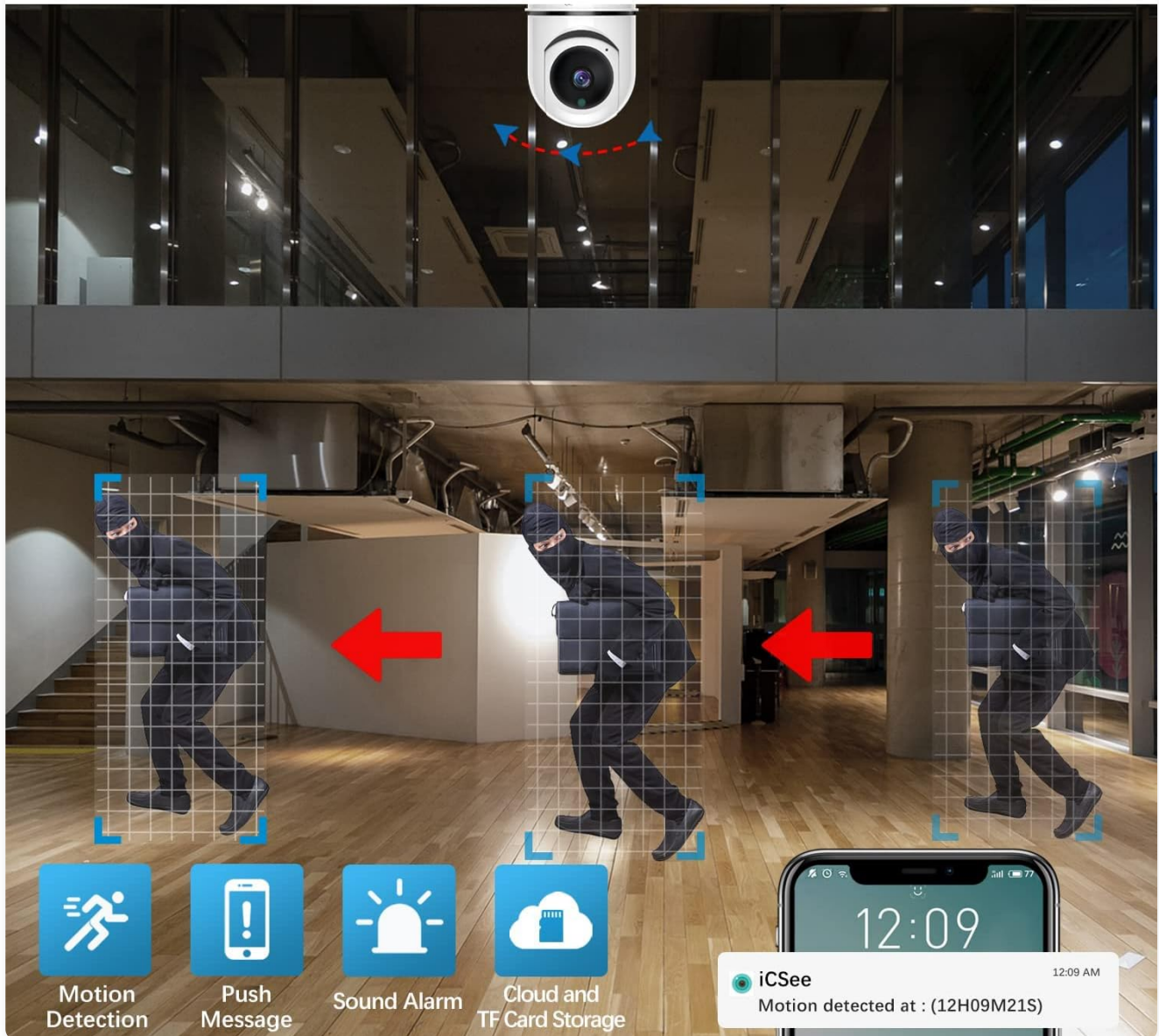


Image 4.3: Motion detection includes alerts and tracking capabilities.

4.4 Night Vision

The camera integrates infrared night vision technology, providing clear black-and-white images in complete darkness. This ensures continuous surveillance and security for your property, day and night.

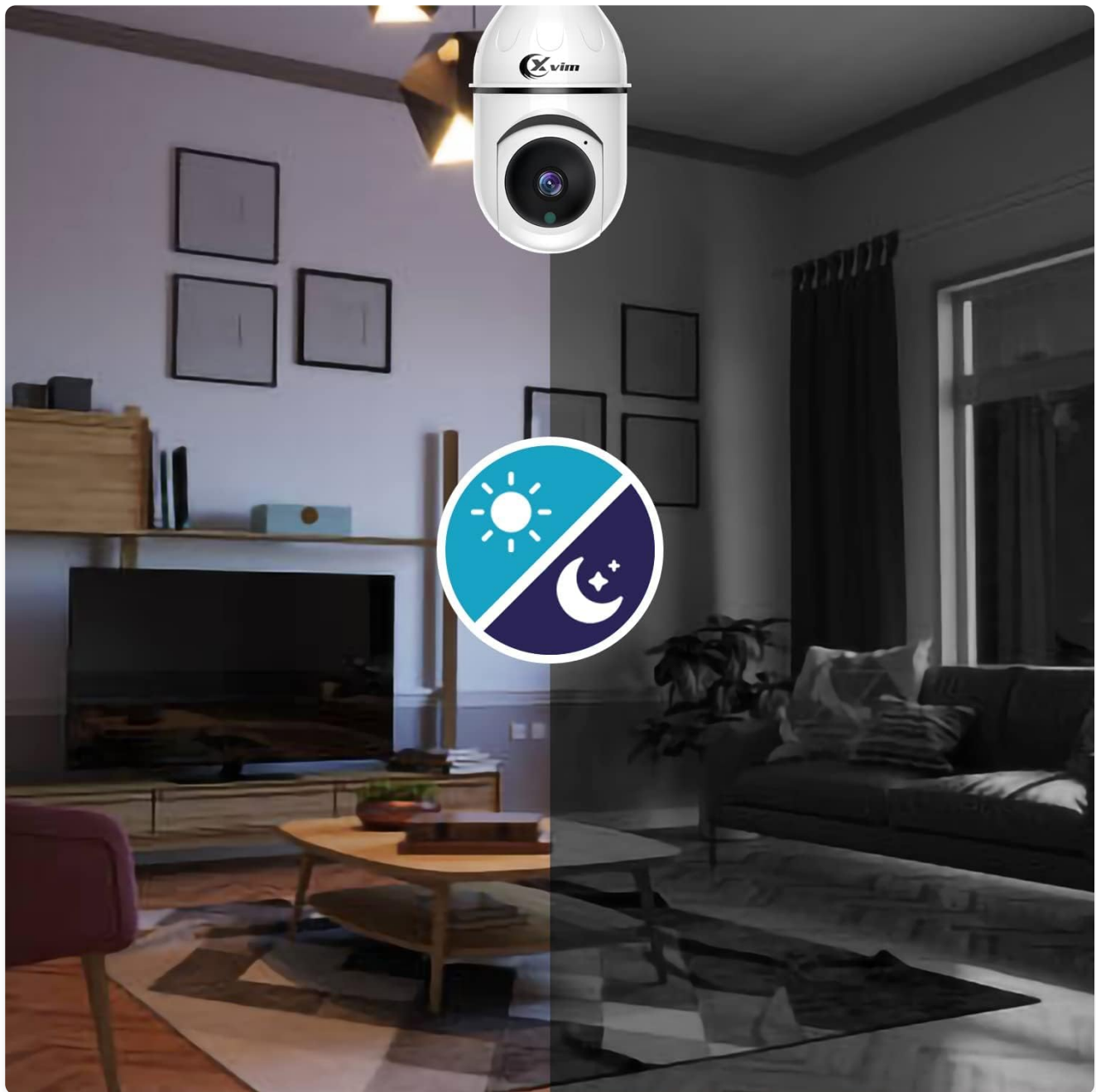


Image 4.4: The camera provides clear night vision for 24/7 monitoring.

4.5 Storage Options

The camera supports two storage methods for recorded footage:

- **Micro SD Card:** Insert a Micro SD card (not included) into the designated slot on the camera for local storage.
- **Cloud Storage:** The 'HoMeYe Pro' app offers cloud storage services (subscription may be required). This allows you to view, play back, and download recordings from the cloud anytime, anywhere.

5. MAINTENANCE

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Firmware Updates:** Regularly check the 'HoMeYe Pro' app for available firmware updates to ensure optimal

performance and security.

- **Power Cycle:** If the camera experiences issues, try power cycling it by turning off the power to the socket, waiting 10 seconds, and then turning it back on.

6. TROUBLESHOOTING

- **Camera Offline:**
 - Ensure the camera is properly powered and the light socket has electricity.
 - Verify your WiFi router is on and functioning.
 - Confirm the camera is connected to a 2.4Ghz WiFi network. 5Ghz networks are not supported.
 - Check the camera's distance from the router; move it closer if the signal is weak.
 - Restart the camera and your WiFi router.
- **Cannot Connect to App:**
 - Ensure you have downloaded the correct app: 'HoMeYe Pro'.
 - Verify your phone is connected to a 2.4Ghz WiFi network during the setup process.
 - Reset the camera (refer to product documentation for reset procedure, if available) and try the connection process again.
- **Poor Image Quality:**
 - Clean the camera lens with a soft cloth.
 - Ensure adequate lighting in the surveillance area during the day.
 - Check your internet connection speed; a slow connection can affect streaming quality.
- **Motion Detection Not Working:**
 - Check motion detection settings in the 'HoMeYe Pro' app to ensure it is enabled and sensitivity is adjusted correctly.
 - Ensure the camera's field of view is clear of obstructions.

If you encounter persistent issues, please contact XVIM customer support for assistance.

7. SPECIFICATIONS

Feature	Specification
Model Name	N1010
Video Capture Resolution	3 MP, 1080p
Connectivity Technology	Wireless (Wi-Fi)
Wireless Communication Technology	Wi-Fi (2.4Ghz only)

Mounting Type	E27
Pan/Tilt Capability	Pan 355°, Tilt 90°
Special Features	Two Way Audio, APP Access, Night Vision, Motion Detection, Alarm Push
Compatible Devices	Smartphone (Android, iOS)
Power Source	DC
Water Resistance Level	Not Water Resistant
Item Weight	9.1 ounces
UPC	675234632497

8. WARRANTY AND SUPPORT

XVIM is committed to providing high-quality products and customer service. For any questions regarding installation, operation, or troubleshooting, please contact our customer support team. Refer to your product packaging or the official XVIM website for specific warranty details and contact information.

8.1 Privacy Policy

XVIM prioritizes user privacy. Our products are designed to protect your privacy and provide you with control over your information. For detailed information on our data handling practices, please refer to the privacy policy available within the 'HoMeYe Pro' app or on the official XVIM website.



Image 8.1: XVIM's commitment to user privacy.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question