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› MALOUF E255 Adjustable Bed Base User Manual

MALOUF STE255SCAB

MALOUF E255 Adjustable Bed Base User Manual

Model: STE255SCAB

INTRODUCTION

This manual provides essential information for the safe and effective operation, assembly, and maintenance of your MALOUF E255 Upholstered Adjustable Bed Base. Please read this manual thoroughly before setup and use, and retain it for future reference.

IMPORTANT SAFETY INFORMATION

WARNING: To reduce the risk of electric shock, burns, fire, or injury, always unplug the bed base from the electrical outlet before cleaning or servicing. Keep the cord away from heated surfaces. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.

CAUTION:

- Ensure proper assembly to prevent instability or collapse.
- Be aware of potential pinch points or sharp edges, especially when adjusting the head and foot inclines.
- This product has a maximum weight capacity of 750 pounds. Do not exceed this limit.
- Keep a safe distance from the bed to prevent tripping over the zero-clearance design.
- Children and pets should not be left unattended near the bed base.
- Do not allow children to operate the remote control.

PACKAGE CONTENTS

Before beginning assembly, ensure all components are present and undamaged. If any parts are missing or damaged, do not proceed with assembly and contact customer support.

- Adjustable Bed Base (folded)
- Wireless Remote Control (with batteries)
- Base Legs (12-inch)

- Mattress Retainer Bar

SETUP AND ASSEMBLY

The MALOUF E255 Adjustable Bed Base is designed for convenient shipping and storage, folding in half. Assembly primarily involves unfolding the base and attaching the legs and mattress retainer bar.

Step 1: Unpack and Unfold

Carefully remove the bed base from its packaging. Place the folded base on a flat, clear surface. Unfold the base completely until it lies flat. Ensure all locking mechanisms (if any) are engaged to secure the two halves.



Image: The adjustable bed base shown in its fully flat, unfolded position, ready for leg attachment.

Step 2: Attach Legs

Screw the provided 12-inch legs into the designated threaded holes on the underside of the bed base. Hand-tighten firmly. Ensure all legs are securely attached and the base is stable.

Note: For a zero-clearance setup, the legs can be removed, allowing the base to be placed directly on foundations, platform bases, or slat beds. Ensure the supporting structure is robust enough for the bed base and mattress weight.

Step 3: Install Mattress Retainer Bar

Locate the slots at the foot end of the bed base. Insert the mattress retainer bar into these slots. This bar helps keep the mattress in place during adjustments.



Image: A close-up view of the mattress retainer bar securely inserted into the foot end of the bed base.

Step 4: Connect Power

Plug the power cord from the bed base into a grounded electrical outlet. Ensure the cord is not pinched or tangled.

OPERATING INSTRUCTIONS

Your MALOUF E255 Adjustable Bed Base is controlled by a wireless remote. Ensure the remote has fresh batteries (included).

Wireless Remote Control



Image: The wireless remote control, showing buttons for various preset positions and manual incline adjustments.

- **Head Incline:** Use the dedicated buttons to raise or lower the head section (0 - 60°).
- **Foot Incline:** Use the dedicated buttons to raise or lower the foot section (0 - 45°).
- **Zero Gravity:** Press the "ZERO GRAVITY" button to achieve a position that elevates both the head and feet, designed to relieve pressure on the back.
- **Anti-Snore:** Press the "ANTI SNORE" button to slightly elevate the head, which can help open airways.
- **Flat:** Press the "FLAT" button to return the bed base to a completely flat position.
- **Programmable Positions:** The remote features two programmable positions. Adjust the bed to your desired comfort level, then press and hold one of the programmable buttons until the bed beeps or the light flashes, saving your preferred position.



Image: The adjustable bed base with both the head and foot sections raised, demonstrating its incline capabilities.



Image: An illustrative image showing the full range of motion for both the head and foot sections of the adjustable bed base.

MAINTENANCE

- **Cleaning:** Unplug the bed base before cleaning. Use a soft, damp cloth to wipe down the upholstered surfaces. Do not use harsh chemicals or abrasive cleaners.
- **Motor Care:** The motors are designed for long-term use and require minimal maintenance. Avoid spilling liquids on the motors or electrical components.
- **Cord Management:** Periodically check the power cord for any signs of damage or fraying. Ensure it is not pinched by moving parts of the bed.
- **Battery Replacement:** Replace the remote control batteries when the signal weakens or the remote stops responding.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Bed does not operate.	No power to the unit. Remote control batteries are dead. Remote control is not paired.	Check if the power cord is securely plugged into a working outlet. Replace batteries in the remote control. Refer to the pairing instructions (usually found in a separate quick start guide or on the manufacturer's website).
Motor runs but bed does not move.	Obstruction under the bed. Mechanism is jammed.	Check for any objects obstructing the movement of the bed base. Ensure no bedding or wires are caught in the moving parts.
Remote control not responding.	Batteries are low or dead. Remote is out of range. Interference.	Replace batteries. Move closer to the bed base. Ensure there are no strong radio frequency sources nearby.

If the problem persists after attempting these solutions, please contact MALOUF customer support.

SPECIFICATIONS

Feature	Detail
Model	STE255SCAB
Size	Split Cal King (83.46"L x 35"W x 15"H)
Material	Polyester Upholstery
Color	Black
Head Incline	0 - 60°
Foot Incline	0 - 45°
Preset Positions	Zero Gravity, Anti-Snore, Flat
Programmable Positions	2
Weight Capacity	750 pounds
Height (floor to top of base)	15 inches (with 12-inch legs)
Included Components	Adjustable Bed, Wireless Remote Control with batteries, Base Legs
Assembly Required	Yes
Item Weight	101 pounds



Image: Dimensional drawing of the adjustable bed base, indicating its length, width, and height.

WARRANTY INFORMATION

The MALOUF E255 Adjustable Bed Base comes with a **10-year limited warranty**, guaranteeing high-quality construction and materials. This warranty covers manufacturing defects and workmanship under normal use. Please retain your proof of purchase for warranty claims. For full warranty terms and conditions, please refer to the documentation included with your product or visit the official MALOUF website.

CUSTOMER SUPPORT

For assistance with assembly, operation, troubleshooting, or warranty claims, please contact MALOUF customer support:

- **Website:** www.maloufsleep.com (Check for support section or contact page)
- **Phone:** Refer to the contact information provided on the MALOUF website or product packaging.

When contacting support, please have your product model number (STE255SCAB) and proof of purchase readily available.