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Orbegozo REW 2000

Orbegozo REW 2000 Digital Wi-Fi Radiant Panel Heater User Manual

Model: REW 2000

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Orbegozo REW 2000 Digital Wi-Fi Radiant Panel Heater. Please read these instructions carefully before installation and use, and retain them for future reference. Proper use ensures optimal performance and extends the product's lifespan.

2. SAFETY INSTRUCTIONS

Always observe basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury.

- Ensure the voltage indicated on the rating label matches your mains supply.
- Do not cover the heater, as this can lead to overheating.
- Keep flammable materials (curtains, furniture, etc.) at a safe distance from the heater.
- Do not operate the heater with a damaged cord or plug.
- Avoid placing the heater directly below a power outlet.
- This appliance is suitable for bathroom use (IP21 rating), but avoid direct water spray.
- Unplug the heater from the power outlet when not in use or before cleaning.
- Do not allow children to operate the appliance unsupervised. Utilize the child lock function.
- Do not insert objects into the heater's openings.

3. PRODUCT OVERVIEW

The Orbegozo REW 2000 is a digital radiant panel heater featuring Wi-Fi connectivity for convenient control. It

includes a touch control panel and an LCD display for easy temperature management and programming.

3.1 Components

- · Radiant Panel Heater Unit
- · Digital LCD Display
- Touch Control Panel
- Wall Mounting Kit (screws, anchors)
- Optional Floor Stands
- Remote Control

3.2 Heater Diagram



Figure 1: Front view of the Orbegozo REW 2000 heater, showing the digital display on the right and the Wi-Fi connectivity label on the left. The heater is white with silver-colored floor stands.



Figure 2: Another front view of the Orbegozo REW 2000 heater, highlighting its sleek white design and integrated digital



Figure 3: Side view of the Orbegozo REW 2000 heater, illustrating its slim profile and the design of the floor stands.

4. SETUP

4.1 Installation Options

The REW 2000 heater can be used as a freestanding unit with the provided floor stands or permanently mounted to a wall using the included wall mounting kit.

4.1.1 Wall Mounting

- 1. Choose a suitable wall location, ensuring adequate clearance from flammable materials and power outlets.
- 2. Mark the drilling points on the wall using the mounting bracket as a template.
- 3. Drill holes and insert wall anchors.
- 4. Secure the mounting bracket to the wall with screws.
- 5. Carefully attach the heater to the mounting bracket, ensuring it is securely fastened.

4.1.2 Freestanding Use

- 1. Attach the floor stands to the base of the heater using the provided screws.
- 2. Place the heater on a stable, level surface.
- 3. Ensure the heater is not placed in a high-traffic area where it could be accidentally knocked over.

4.2 Initial Power-On

- 1. After installation, plug the heater into a grounded 230V ~ 50Hz power outlet.
- 2. The LCD display will illuminate, indicating the heater is in standby mode.
- 3. Press the power button on the control panel or remote control to turn the heater on.

5. OPERATING INSTRUCTIONS

5.1 Basic Operation

- Power On/Off: Press the power button (•) on the control panel or remote.
- Temperature Adjustment: Use the '+' and '-' buttons on the control panel or remote to set the desired temperature between 7°C and 35°C. The LCD display will show the set temperature.

5.2 Wi-Fi Connection via Orbegozo App

The heater can be controlled remotely via the Orbegozo App on your smartphone. This feature allows for convenient management from any location.

- 1. Download the "Orbegozo App" from your smartphone's app store (available for iOS and Android).
- 2. Register an account or log in if you already have one.
- 3. Follow the in-app instructions to add a new device. This typically involves putting the heater into pairing mode (refer to the heater's display for specific indicators) and connecting it to your home Wi-Fi network.
- 4. Once connected, you can control the heater's power, temperature, modes, and programming directly from the app.

5.3 Programming

The heater offers daily and weekly programming options, allowing you to set specific temperatures for different times and days.

- Access the programming menu via the control panel or the Orbegozo App.
- Select the day(s) you wish to program.
- Set the desired start and end times for each heating period.
- · Assign a target temperature for each programmed period.

• Save your settings. The heater will then operate automatically according to your schedule.

5.4 Operating Modes

The REW 2000 offers different operating modes to suit your heating needs:

- Comfort Mode: Maintains the set temperature for continuous comfortable heating.
- Anti-freeze Mode: Designed to prevent freezing, typically maintaining a low temperature (e.g., 7°C) to protect pipes and property in unoccupied spaces.

5.5 Special Functions

- Open Window Detection: If the heater detects a sudden drop in temperature (indicating an open window or door), it will temporarily switch off to conserve energy. It will resume operation once the temperature stabilizes or after a set period.
- Child Lock: Activates to prevent accidental changes to settings by children. Refer to the specific
 instructions in the Orbegozo App or the heater's display for how to activate and deactivate this function.

6. MAINTENANCE

Regular maintenance ensures the longevity and efficient operation of your heater.

- Cleaning: Before cleaning, always unplug the heater and allow it to cool completely. Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners, solvents, or immerse the heater in water.
- **Storage:** If storing the heater for an extended period, ensure it is clean and dry. Store it in a cool, dry place, preferably in its original packaging.
- **Inspection:** Periodically check the power cord and plug for any signs of damage. If damage is found, discontinue use and contact qualified service personnel.

7. TROUBLESHOOTING

If you encounter issues with your Orbegozo REW 2000 heater, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Heater does not turn on.	No power supply; power button not pressed; child lock active.	Check power connection and outlet; press power button; deactivate child lock.
Heater not heating effectively.	Temperature setting too low; open window detection activated; room too large.	Increase temperature setting; close windows/doors; ensure heater matches room size.
Wi-Fi connection fails.	Incorrect Wi-Fi password; heater too far from router; router issues.	Verify Wi-Fi password; move heater closer to router; restart router; re-attempt pairing.
Display shows an error code.	Internal fault.	Unplug the heater for 10 minutes, then plug it back in. If the error persists, contact customer support.

If the problem persists after attempting these solutions, please contact Orbegozo customer support or your retailer for assistance.

8. SPECIFICATIONS

Feature	Detail
Brand	Orbegozo
Model Number	REW 2000
Power	2000 W
Voltage	230 V ~ 50 Hz
Dimensions (L x W x H)	104 x 5.8 x 38.6 cm (approximate, based on 5,8P x 104l x 38,6H centimètres)
Weight	5.92 kg
Temperature Range	7°C to 35°C
Control Type	Touch Control, Remote Control, Wi-Fi App Control
Display	Digital LCD
Special Features	Wi-Fi Connectivity, Daily/Weekly Programming, Open Window Detection, Child Lock, IP21 (Bathroom Suitable)
Heating Method	Convection
Energy Class	A+ to G
Noise Level	44 Decibels
Country of Origin	Spain

9. WARRANTY AND SUPPORT

This Orbegozo REW 2000 heater comes with a manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions. Spare parts are generally available for a period of 2 years from the date of purchase.

For technical assistance, troubleshooting beyond this manual, or warranty claims, please contact your retailer or the official Orbegozo customer support. Keep your proof of purchase for warranty validation.

Manufacturer: Orbegozo

Related Documents - REW 2000



Manual de Instrucciones Orbegozo Panel Radiante Serie REW

Manual de instrucciones detallado para los paneles radiantes Orbegozo de la serie REW (modelos REW 500 A, 1000 A, 1500 A, 2000 A). Contiene información esencial sobre seguridad, instalación y uso del producto.



Orbegozo FH 7000 - FH 7001 Fan Heater Instruction Manual

Comprehensive instruction manual for the Orbegozo FH 7000 and FH 7001 fan heaters, covering safety instructions, operation, general description, maintenance, technical specifications, disposal, conformity, and warranty information.



Orbegozo CR 5029 Split Type Ceramic Heater - Instruction Manual

User manual for the Orbegozo CR 5029 Split Type Ceramic Heater, providing safety instructions, operating guidelines, technical specifications, and maintenance information.



Orbegozo Electric Oil Filled Radiator RS Series - Instruction Manual

Instruction manual for the Orbegozo RS Series Electric Oil Filled Radiator, covering safety instructions, assembly, operation, cleaning, storage, and warranty information.



Orbegozo CVT 3300 Convector Heater - Instruction Manual and Safety Guide

Comprehensive instruction manual for the Orbegozo CVT 3300 convector heater, covering safety warnings, operation, assembly, cleaning, storage, and warranty information. Ensure safe and effective use of your electric heater.



Orbegozo SP 6200 Ceramic Split Heater Instruction Manual

Comprehensive instruction manual for the Orbegozo SP 6200 Ceramic Split Heater, covering safety precautions, installation, operation, and maintenance.