Soundcore A3025

Soundcore Life Q20 Hybrid Active Noise Cancelling Headphones User Manual

Model: A3025

Introduction

The Soundcore Life Q20 headphones are designed to provide an immersive audio experience with advanced features. These over-ear headphones offer Hybrid Active Noise Cancellation, Hi-Res Audio certification, and BassUp technology for enhanced sound quality. With a comfortable design and extended playtime, they are suitable for various listening environments.



Image: Soundcore Life Q20 Hybrid Active Noise Cancelling Headphones in black.

What's in the Box

Verify that all components are present in your package:

- Soundcore Life Q20 Active Noise Cancelling Headphones
- Micro-USB Cable (for charging)
- 3.5 mm AUX Cable (for wired listening)
- Travel Pouch
- User Manual (this document)



Image: The Soundcore Life Q20 headphones, charging cable, AUX cable, and travel pouch laid out.

Setup

Charging the Headphones

Before first use, fully charge your Soundcore Life Q20 headphones. Connect the provided Micro-USB cable to the charging port on the headphones and the other end to a USB power adapter (not included) or a computer's USB port. The LED indicator will show charging status.
A full charge provides up to 40 hours of playtime in wireless ANC mode, or up to 60 hours in standard wireless listening mode.

Bluetooth Pairing

1. Ensure the headphones are powered off.
2. Press and hold the Power button on the headphones until the LED indicator flashes blue, indicating pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for new devices.
4. Select "Soundcore Life Q20" from the list of available devices.
5. Once connected, the LED indicator will turn solid blue.



Image: A user holding the Soundcore Life Q20 headphones and a smartphone, demonstrating the pairing process.

Wired Connection

For unlimited listening or when Bluetooth is not available, use the included 3.5 mm AUX cable. Connect one end to the headphone's audio jack and the other end to your audio source's 3.5 mm port.

Operating the Headphones

Power On/Off

- **Power On:** Press and hold the Power button for 2 seconds.
- **Power Off:** Press and hold the Power button for 3 seconds.

Active Noise Cancellation (ANC)

The Life Q20 headphones feature Hybrid Active Noise Cancellation to reduce ambient noise by up to 90%. This is particularly effective for low and mid-frequency sounds like car engines or airplane noise.

- **Activate/Deactivate ANC:** Press the ANC button (usually located on one of the earcups). The LED indicator will illuminate when ANC is active.

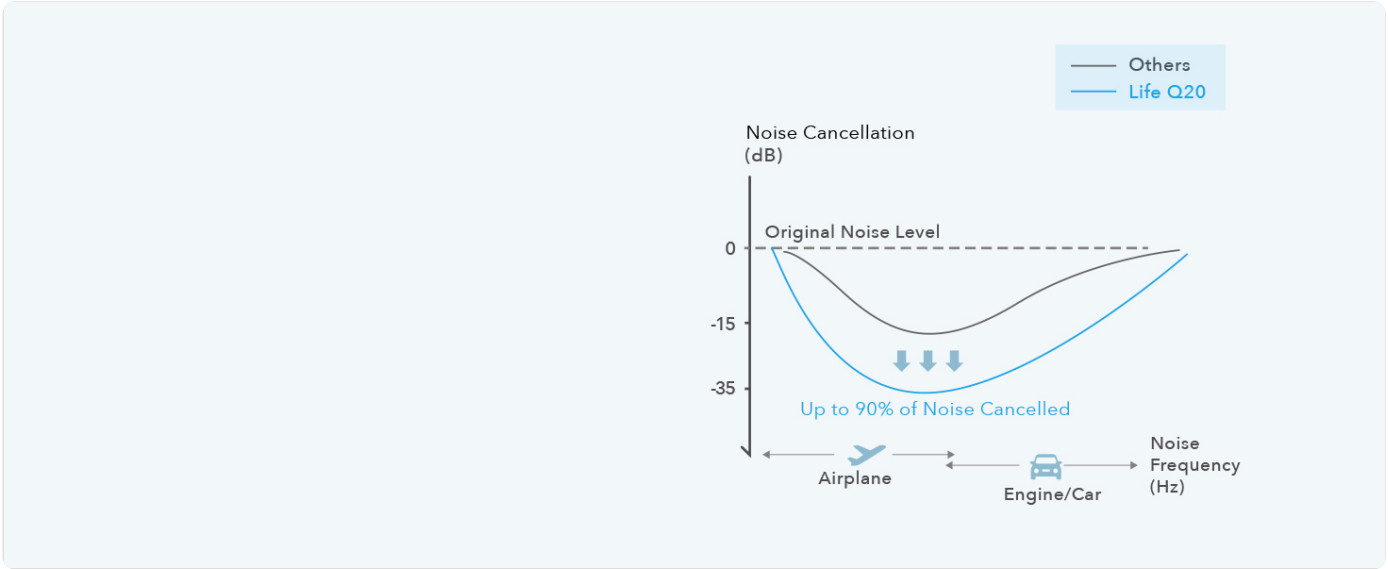


Image: A graph illustrating the effectiveness of noise cancellation in reducing ambient sound from sources like airplanes and cars.



Image: A person wearing the Soundcore Life Q20 headphones, touching the earcup, likely activating or deactivating the noise cancellation feature.

BassUp Technology

Soundcore's exclusive BassUp technology analyzes low frequencies in real-time to strengthen bass output by up to 100%.

- **Activate BassUp:** Double-press the Play button while music is playing.



Image: Soundcore Life Q20 headphones with a visual representation of sound waves emanating from the earcups, highlighting BassUp technology.

Making Calls

The built-in microphone allows for convenient, hands-free calls when connected via Bluetooth.

- **Answer/End Call:** Press the Multi-function button once.
- **Reject Call:** Press and hold the Multi-function button for 2 seconds.

Maintenance

Cleaning

Wipe the headphones with a soft, dry cloth. Do not use any abrasive cleaners or solvents. For the earcups, gently wipe with a damp cloth and allow to air dry completely before use.

Storage

When not in use, store the headphones in the provided travel pouch to protect them from dust and scratches. Avoid storing in extreme temperatures or high humidity.

Optimal Fit and Hearing Protection

For optimal noise cancellation and sound quality, ensure the earcups create a tight seal around your ears. Adjust the headband for a comfortable and secure fit. To protect your hearing, it is recommended to avoid listening at excessively loud volumes for prolonged periods.



Image: A close-up of the Soundcore Life Q20 earcup, highlighting its multi-angle rotation, breathable mesh, and memory foam cushions for all-day comfort.

Troubleshooting

Problem	Solution

Problem	Solution
Cannot pair with device.	Ensure headphones are in pairing mode (flashing blue LED). Turn off Bluetooth on other devices that may be connected. Restart your device and the headphones, then try pairing again.
No sound or low volume.	Check volume levels on both headphones and your device. Ensure headphones are properly connected via Bluetooth or AUX cable. Try playing different audio sources.
Active Noise Cancellation is not effective.	Ensure ANC is activated (LED indicator on). Adjust the headphones to ensure a tight seal around your ears. ANC is most effective for low-frequency sounds; it may not completely block out voices or high-frequency noises.

Specifications

Model Name	A3025
Noise Control	Active Noise Cancellation
Frequency Response	16 Hz - 40 kHz (Hi-Res Audio)
Impedance	16Ω
Driver Size	40 mm Dynamic Drivers
Connectivity Technology	Bluetooth, RF (3.5 mm AUX)
Bluetooth Version	5
Bluetooth Range	10 Meters
Battery Life	Up to 40 Hours (ANC on), 60 Hours (ANC off)
Item Weight	263 Grams (9.3 ounces)
Product Dimensions	7.68 x 7.09 x 3.07 inches

Warranty and Support

Soundcore Life Q20 headphones come with an**18-month warranty** from the date of purchase. This warranty covers manufacturing defects and ensures reliable performance.
For technical support, warranty claims, or general inquiries, please contact Soundcore customer service. Refer to the official Soundcore website for the most up-to-date contact information.
Note: The warranty does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question