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EKSA E900

EKSA E900 Gaming Headset User Manual

Brand: EKSA | Model: E900

Introduction

Thank you for choosing the EKSA E900 Gaming Headset. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your headset to ensure optimal performance and an enhanced gaming experience. The E900 headset is designed for multi-platform compatibility, offering clear audio and communication.

What's in the Box

Verify that all items are present in your package:

- 1x EKSA E900 Gaming Headset
- 1x Detachable Microphone
- 1x User Manual
- 1x Microphone Foam Cover
- 1x 3.5mm Y Splitter Extension Cable (for separate headphone/microphone jacks)
- 1x Carry Pouch



Image: Contents of the EKSA E900 box, including the headset, detachable microphone, user manual, Y splitter cable, and carry pouch.

Product Overview and Features

The EKSA E900 Gaming Headset is engineered for immersive audio and clear communication across various gaming platforms.

Key Features:

- **Multi-platform Compatibility:** Connects to PlayStation 4, PlayStation 5, Xbox One Controller, PC, Nintendo 3DS, Laptop, PSP, Tablet, iMac, Computer, and Mobile Phones via a 3.5mm audio jack. An extra adapter (not included) is required for older Xbox One controllers.
- **Comfortable Design:** Features a sturdy construction with an adjustable metal headband, flexible microphone, thick memory foam cushion pads, and large, soft earmuffs for extended wear comfort.
- **Noise-Cancelling Microphone:** High-sensitivity omnidirectional microphone with noise reduction technology minimizes background noise for clear voice capture.
- **Convenient Controls:** Integrated volume adjustment and a one-key microphone mute switch are located on the

headset cable for easy access during gameplay or calls.

- **High-Resolution Audio:** Equipped with 50mm oversized neodymium drivers that deliver powerful surround sound, crystal-clear highs, and strong bass with a frequency response of 20 Hz to 40 kHz.



Image: A person wearing the EKSA E900 headset, depicting an immersive audio experience with 50mm drivers for powerful surround sound.



Image: Diagram illustrating the internal structure of the EKSA E900 headset's 50mm neodymium drivers, highlighting high-resolution audio capabilities.



Image: Close-up view of the EKSA E900 headset's adjustable metal headband, emphasizing its lightweight and durable construction.



Image: Stylized illustration demonstrating the adaptive suspension head beam design of the EKSA E900 headset for comfortable fit.



Image: A person smiling while wearing the EKSA E900 headset, highlighting the comfort provided by its design and soft ear cups.

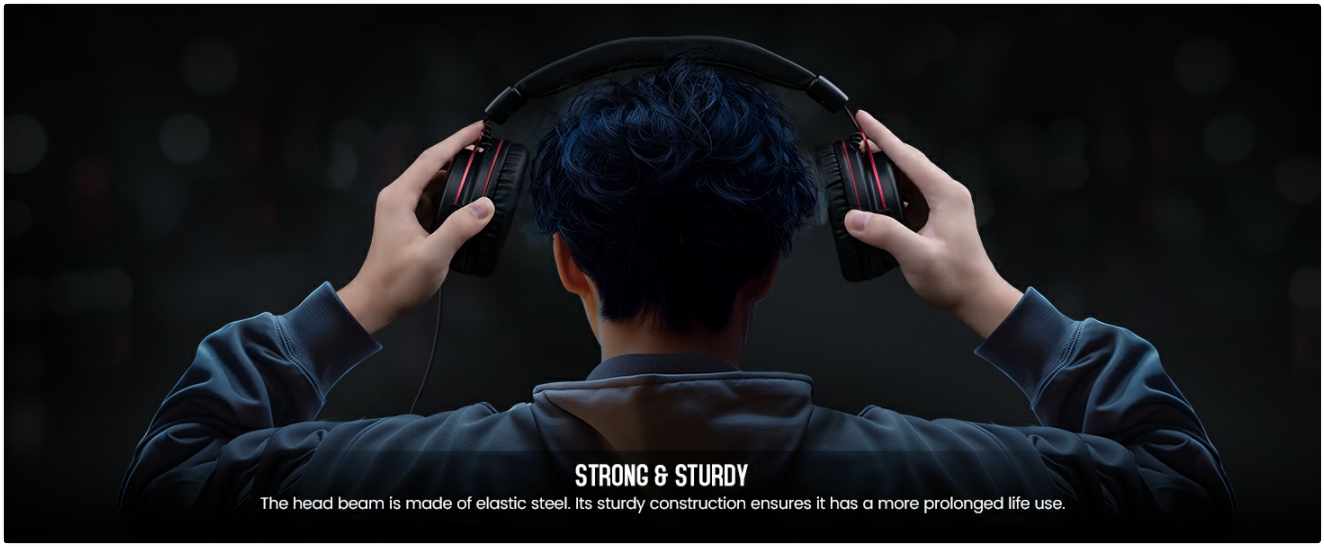


Image: Hands holding the EKSA E900 headset, showcasing the strong and sturdy construction of its head beam made of elastic steel.

Setup Instructions

1. Attaching the Microphone

Gently insert the detachable microphone into the microphone port located on the left earcup of the headset until it clicks into place. Ensure it is securely connected for optimal voice input.



Image: Close-up of the EKSA E900 headset showing the detachable microphone being inserted into its port.

Your browser does not support the video tag.

Video: Official EKSA USA video demonstrating the features and setup of the E900 gaming headset, including microphone attachment.

2. Connecting to Devices

The EKSA E900 uses a standard 3.5mm audio jack for connectivity.

- **For devices with a single 3.5mm audio jack (e.g., PS4, PS5, Xbox Series X/S, Nintendo Switch, Laptops, Mobile Phones):** Plug the headset's 3.5mm jack directly into the device's audio port.
- **For PCs with separate audio and microphone jacks:**Use the included Y Splitter Extension Cable. Connect the headset's 3.5mm jack to the female end of the splitter, then plug the green-coded male end into your PC's headphone jack and the red-coded male end into your PC's microphone jack.
- **For older Xbox One controllers:** An additional adapter (not included) may be required to connect the headset.



Image: The EKSA E900 headset connected to various gaming consoles and devices, demonstrating its multi-platform compatibility.



Image: The EKSA E900 headset shown with various gaming devices like a laptop, phone, Mac, PC, Xbox, PlayStation, and Switch, illustrating its broad compatibility.

Operating Instructions

1. Adjusting the Headset

Adjust the metal headband to fit comfortably over your head. The earcups should fully enclose your ears without excessive pressure. The adaptive suspension design ensures a snug fit for various head sizes.

2. Volume Control

Locate the inline volume controller on the headset cable. Rotate the wheel up or down to increase or decrease the audio volume.

3. Microphone Mute Function

On the inline controller, slide the switch to mute or unmute the microphone. Ensure the microphone is unmuted when you wish to communicate.

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Video: Official Amazon Seller Central video showcasing the EKSA Gaming headset, including its microphone and inline controls.

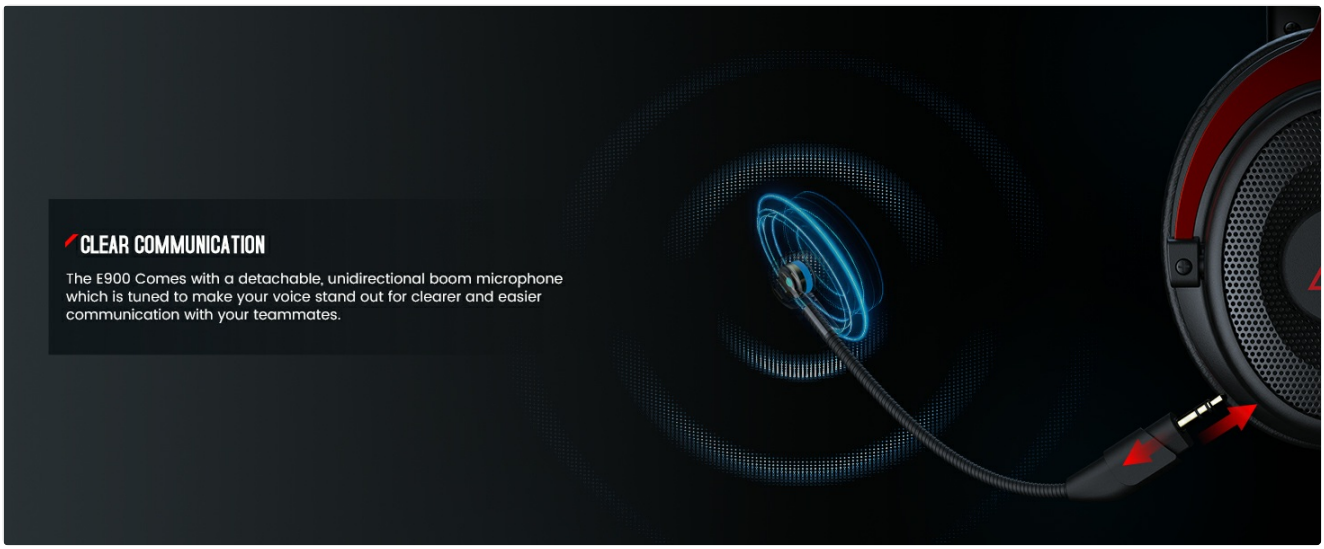


Image: Diagram illustrating the clear communication capabilities of the EKSA E900's microphone, highlighting its noise-canceling features.

Maintenance

- **Cleaning:** Use a soft, dry cloth to clean the headset. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the headset in the included carry pouch when not in use to protect it from dust and damage.
- **Cable Care:** Avoid sharp bends or excessive pulling on the cable to prevent internal damage.
- **Microphone Care:** Ensure the microphone foam cover is properly placed to protect against moisture and reduce plosive sounds.

Troubleshooting

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
No sound from headset	Volume too low; incorrect connection; device audio settings.	Increase volume using inline controller and device settings. Ensure 3.5mm jack is fully inserted. Check device's audio output settings to ensure headset is selected.
Microphone not working	Microphone muted; incorrect connection; device microphone settings; microphone not attached properly.	Unmute microphone using inline switch. Ensure microphone is securely attached. Check device's input settings to ensure headset microphone is selected. If using PC, ensure Y splitter is correctly connected.
Sound quality is poor	Loose connection; audio source quality; incorrect device settings.	Ensure all connections are secure. Test with a different audio source. Check device's audio settings for any enhancements or equalizers that might be affecting sound.

Specifications

Feature	Detail
Brand	EKSA
Model Name	E900
Connectivity Technology	Wired (3.5mm Jack)
Ear Placement	Over Ear
Noise Control	Active Noise Cancellation (Microphone)
Audio Driver Type	Dynamic Driver (50mm Neodymium)
Compatible Devices	PS4, Xbox One, Nintendo Switch, PC, Mac, Laptop, Mobile Phone
Material	Metal (Headband)
Additional Features	Lightweight, Detachable Cable (Microphone)

Warranty and Support

The EKSA E900 Gaming Headset comes with a**12-month warranty** from the date of purchase. This warranty covers manufacturing defects and issues arising from normal use.

For technical support, warranty claims, or any questions regarding your EKSA E900 headset, please contact EKSA customer service through their official website or the retailer where the product was purchased. Please have your proof of purchase ready when contacting support.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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