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**tag8 800020**

## **tag8 Mobile Recovery Tag for Android: User Manual**

Model: 800020

### **1. INTRODUCTION**

The tag8 Mobile Recovery Tag is designed to help you locate your lost Android smartphone. By attaching this digital tag to your device and utilizing the accompanying mobile application, you can enhance the security and recovery potential of your phone. This manual provides detailed instructions for setup, operation, and maintenance of your tag8 Mobile Recovery Tag.



**Image 1.1:** The tag8 Mobile Recovery Tag, featuring a QR code and a unique Owner ID for identification and recovery.

## 2. PRODUCT OVERVIEW

The tag8 Mobile Recovery Tag is a compact, circular device designed to be affixed to the back of your Android smartphone. It features a scannable QR code and a unique Owner ID. When scanned, the tag initiates a recovery process through the tag8 system, connecting the finder with the owner while maintaining privacy.



**IF YOU LOSE YOUR PHONE , WE HELP YOU FIND IT**

Image 2.1: An Android smartphone with the tag8 Mobile Recovery Tag securely attached to its rear surface.

### 3. SETUP AND ACTIVATION

Follow these steps to activate your tag8 Mobile Recovery Tag and link it to your Android device:

- 1. Download the App:** Download the 'Digital Tag : Find My Phone' Android application from the Google Play Store. You can also visit the official tag8 website at [digitaltag.tag8.in](http://digitaltag.tag8.in) to find the download link.
- 2. Sign Up & Register:** Open the app and follow the on-screen instructions to create a new account or sign in if you already have one.
- 3. Activate Premium Membership:** Enter the provided coupon code within the app to activate your premium membership. This unlocks full functionality of the recovery service.
- 4. Attach the Tag:** Carefully peel the adhesive backing from your tag8 Mobile Recovery Tag and firmly attach it to a clean, flat surface on the back of your Android phone. Ensure it is placed where it won't obstruct cameras or sensors.



Image 3.1: Visual guide illustrating the four activation steps for the tag8 Mobile Recovery Tag.



Image 3.2: The 'Digital Tag: Find My Phone' application interface on an Android smartphone, showing options to track, download, and learn more.

## 4. OPERATING INSTRUCTIONS

Once activated, the tag8 Mobile Recovery Tag and its associated app provide several features to help you recover your lost phone.

### 4.1. Locating Your Lost Phone

If your phone is lost, you can use the tag8 app or web portal to initiate a search:

- **Ring Your Phone:** From the app or web portal, you can send a command to make your phone ring, even if it's on silent mode. This is useful if your phone is nearby.
- **Track Location:** The app provides real-time location tracking of your device on a map, helping you pinpoint its last known location or current position.



Image 4.1: A smartphone emitting sound waves, indicating the 'Ring Your Phone' feature in action.

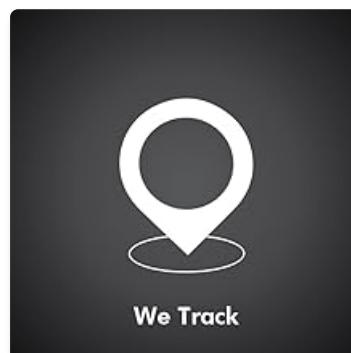


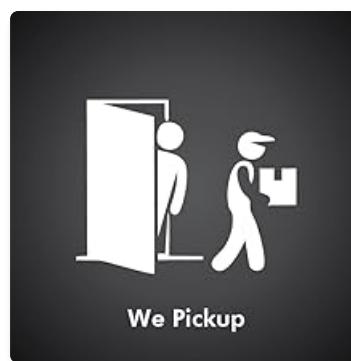
Image 4.2: A smartphone screen showing a map with the device's current location marked by a pin.

## 4.2. Unauthorized Access Detection

The tag8 system can detect and alert you to unauthorized attempts to access your phone. If someone tries to power off your phone or enters an incorrect password multiple times, the system can capture an image of the person and their location, sending it to your registered email or another device.



**Image 4.3:** Depiction of unauthorized access attempts on a smartphone, showing power-off and incorrect password entry screens.



**Image 4.4:** A smartphone screen showing a captured image of an individual, indicating the unauthorized access detection feature.

### 4.3. Pickup & Delivery Service

The tag8 service includes a pickup and delivery feature. If your phone is found and the tag is scanned, tag8 can coordinate with the finder to retrieve your device and arrange for its safe return to you.

**Image 4.5:** Icon depicting a person losing their phone.

Image 4.6: Icon depicting a location pin, symbolizing tracking.

Image 4.7: Icon depicting a person picking up a package.

Image 4.8: Icon depicting a person delivering a package.

## 4.4. Web-Based Application

In addition to the mobile app, you can manage your tag8 Mobile Recovery Tag and track your phone through a web-based application. This provides an alternative access point if your phone is unavailable.



Image 4.9: A laptop screen showing the tag8 web-based application, featuring a map for device location tracking.

## 5. MAINTENANCE

The tag8 Mobile Recovery Tag requires minimal maintenance:

- **Cleaning:** Wipe the tag periodically with a soft, dry cloth to remove dust or smudges. Avoid using harsh chemicals or abrasive materials.
- **Adhesion:** Ensure the tag remains firmly attached to your phone. If it starts to peel, you may need to re-

secure it or replace the tag.

- **App Updates:** Regularly update the 'Digital Tag : Find My Phone' app to ensure you have the latest features and security enhancements.

## 6. TROUBLESHOOTING

If you encounter issues with your tag8 Mobile Recovery Tag, consider the following:

- **Tag Not Scanning:** Ensure the QR code is clean and unobstructed. Try scanning in good lighting conditions. Verify your phone's camera is functioning correctly.
- **App Not Connecting/Location Not Updating:** Check your phone's internet connection (Wi-Fi or mobile data) and GPS settings. Ensure location services are enabled for the 'Digital Tag : Find My Phone' app. Restart the app or your phone.
- **Website Access Issues:** If you cannot access the tag8 website ([digitaltag.tag8.in](http://digitaltag.tag8.in)), verify your internet connection and try clearing your browser's cache. Ensure you are typing the correct URL.
- **Activation Code Issues:** If your premium membership activation code is not working, double-check for typos. Contact tag8 customer support for assistance.

## 7. SPECIFICATIONS

Feature	Detail
Model Number	800020
Item Weight	5 Grams (0.176 ounces)
Product Dimensions	1.18 x 1.18 x 1.18 inches
Connectivity Technology	Bluetooth (for app communication)
Operating System Compatibility	Android
Special Feature	Bluetooth
Human Interface Input	Touchscreen (via connected phone)

## 8. WARRANTY AND SUPPORT

tag8 offers a **Lifetime Lost & Found Service** with your Mobile Recovery Tag. This includes **24x7 Customer Service** for lost phones and global logistical support to facilitate recovery and return.

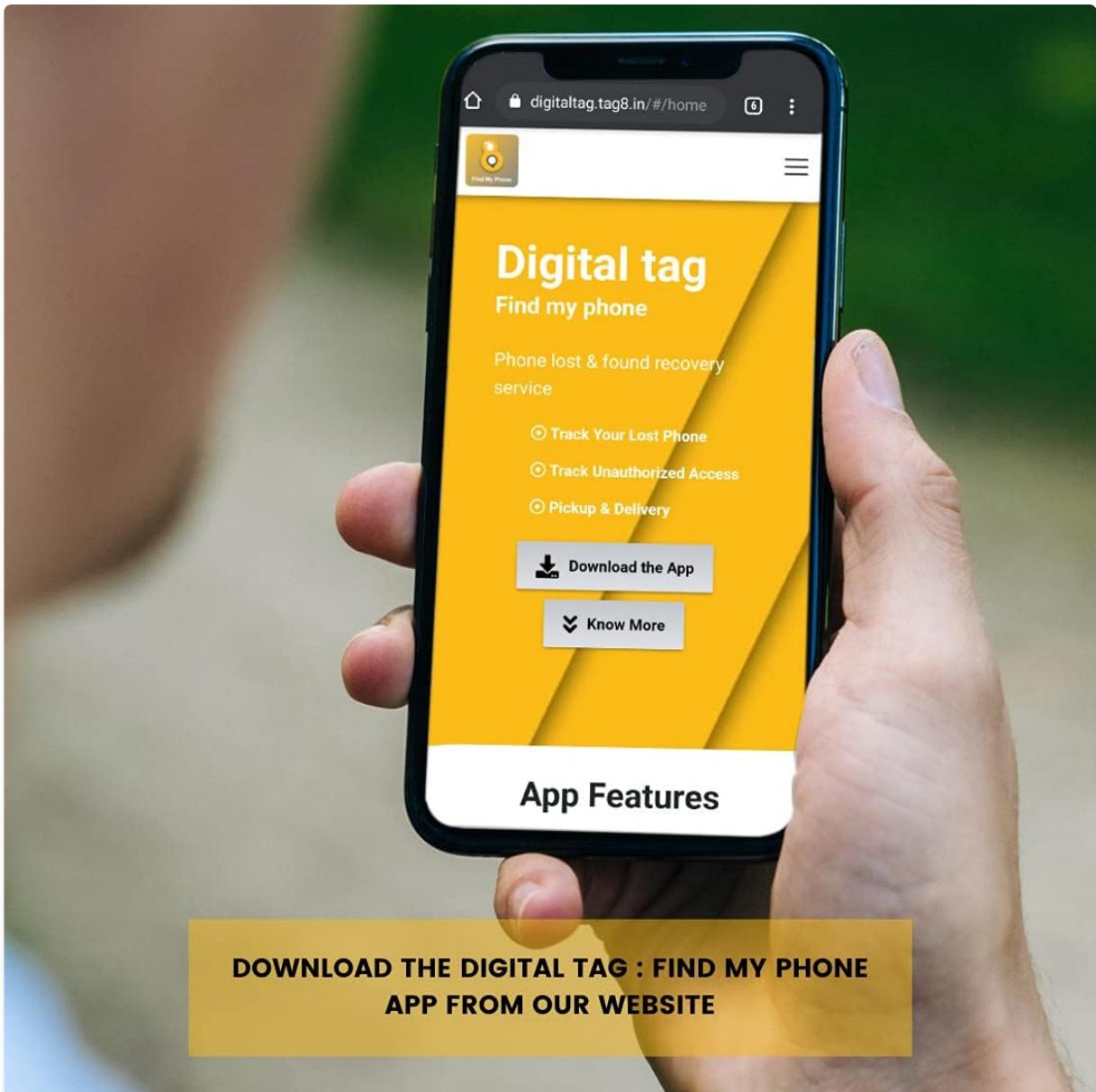
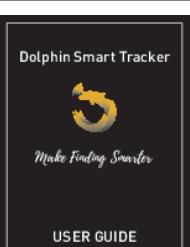


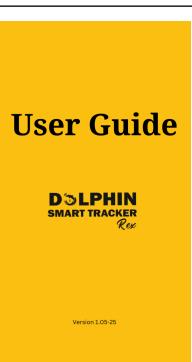
Image 8.1: A smartphone with the tag8 tag, highlighting the lifetime lost and found service and 24x7 customer support.

For any inquiries, technical support, or assistance with a lost device, please contact tag8 customer service through the mobile application or the official website.

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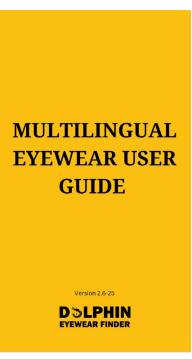
## Related Documents - 800020

 <p>Dolphin Smart Tracker Make Finding Smarter USER GUIDE</p>	<p><a href="#">Dolphin Smart Tracker User Guide - Setup, Features, and Troubleshooting</a> Comprehensive user guide for the tag8 Dolphin Smart Tracker, covering setup, pairing, features like Find My Phone and Separation Alerts, FAQ, technical specifications, troubleshooting, and warranty information.</p>
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### [Dolphin Smart Tracker Rex User Guide](#)

This user guide provides comprehensive instructions for setting up, using, and maintaining the Dolphin Smart Tracker Rex. It covers device features, app integration with Google's Find My Device network, troubleshooting, technical specifications, and important battery safety information.



### [Dolphin Eyewear Finder User Guide: Setup, Features, and FAQs](#)

Comprehensive user guide for the Dolphin Eyewear Finder by Dolphin. Learn how to set up, charge, use features like tracking and alerts, and find answers to frequently asked questions. Supports multiple languages.