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S Stand Up Desk Store SUD

Stand Up Desk Store Electric Adjustable Height Standing Desk User Manual

Model: SUD (Black Frame/Teak Top, 72-inch Wide)

INTRODUCTION

This manual provides comprehensive instructions for the assembly, operation, maintenance, and troubleshooting of your Stand Up Desk Store Electric Adjustable Height Standing Desk. Please read these instructions carefully before use to ensure proper function and longevity of your product. Keep this manual for future reference.

SETUP AND ASSEMBLY

Your electric standing desk features an EZ assemble frame designed for quick setup. It is recommended that two people assemble the desk, although it can be assembled by one person. A screwdriver is the only tool recommended for assembly, in addition to the hex wrenches provided.

Assembly Steps:

1. Unpack all components and verify against the parts list (not included in this document, refer to packaging).
2. Assemble the desk frame according to the included instructions. Ensure all bolts are securely tightened.
3. Attach the desktop to the assembled frame.
4. Install the included furniture feet. Optional 2-inch locking casters can be installed instead for mobility.
5. Connect the control panel and power cables to the motor and power supply. Ensure all connections are firm.



Image: The fully assembled electric adjustable height standing desk, showcasing its spacious teak top and black frame, ready for use with multiple monitors and accessories.

OPERATION

Your desk features electric height adjustment with programmable memory settings, allowing you to easily switch between sitting and standing positions.

Height Adjustment:

- Use the **Up (▲)** and **Down (▼)** arrow buttons on the control panel to manually adjust the desk height. The current height will be displayed on the digital screen.
- The 3-stage telescoping legs provide an extended height adjustment range to accommodate various user heights.

Programmable Memory Settings:

The control panel allows you to save your preferred sitting and standing heights for quick recall.

1. Adjust the desk to your desired height using the Up/Down arrows.
2. Press the **M1** or **M2** button until the display flashes, indicating the height has been saved to that preset.
3. To recall a saved height, simply press the corresponding **M1** or **M2** button. The desk will automatically move to the saved position.
4. The **HOME** button may also be available for a default home position.



Image: The intuitive control panel for the electric standing desk, featuring buttons for manual height adjustment and programmable memory settings (M1, M2, HOME).

Video: An official product video demonstrating the features and operation of the Electric Flat Top Desks, including height adjustment and stability. This video is provided by Stand Up Desk Store.

MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your standing desk.

- **Cleaning:** Wipe the desk surfaces with a dry cloth. Avoid abrasive cleaners or harsh chemicals that may damage the finish.
- **Weight Capacity:** Do not exceed the maximum weight capacity of 220 lbs (100 kg) on the desktop. Overloading can strain the motor and frame.
- **Cable Management:** Periodically check and organize cables to prevent snagging or damage during height adjustments.
- **Casters/Feet:** If using casters, ensure they are locked when the desk is in a stationary position. Periodically check that all feet or casters are securely attached.

TROUBLESHOOTING

If you encounter issues with your desk, refer to the following common troubleshooting steps:

- **Desk Not Adjusting Height:**
 - Check all power connections. Ensure the power cord is securely plugged into both the desk and a working wall outlet.
 - Verify that the control panel cable is firmly connected to the motor.
 - If the motor seems unresponsive or erratic, try unplugging the desk from the wall for 30 seconds, then plug it back in to reset the system.
- **Unstable Desk:**
 - Ensure all assembly bolts are tightened.
 - If using casters, confirm they are locked. Note that even locked casters may allow some movement on certain floor types.
 - Distribute weight evenly on the desktop.

- **Error Codes on Display:**

- If an error code appears, consult the full product manual (if provided separately) or contact customer support for specific guidance.

If these steps do not resolve the issue, please contact Stand Up Desk Store customer support.

SPECIFICATIONS

Feature	Detail
Brand	S Stand Up Desk Store
Model Number	SUD
Product Dimensions	70.9" W x 29.5" D x 25" to 50.5" H (with furniture feet)
Maximum Height (with casters)	51.5" H
Color	Black Frame/Teak Top
Base Material	Powder Coated Steel
Top Material Type	Manufactured Wood (Teak Finish)
Lifting Mechanism	Electric (Dual Motors)
Maximum Weight Capacity	220 lbs (100 kg)
Assembly Required	Yes
Recommended People for Assembly	1 (2 recommended)
Certifications	BIFMA certified

WARRANTY INFORMATION

Stand Up Desk Store provides a **limited lifetime warranty** against defects for this product. This warranty covers manufacturing defects in materials and workmanship under normal use. For specific terms and conditions, please refer to the warranty documentation included with your purchase or contact customer support.

CUSTOMER SUPPORT

As a US-based company, Stand Up Desk Store is committed to providing excellent customer service and stands behind all items sold. If you have any questions, require assistance with assembly, or need to report an issue, please contact our customer support team.

For support, please visit the official Stand Up Desk Store website or refer to the contact information provided in your product packaging.