SHW OD-009-4

SHW 48-Inch Electric Height Adjustable Standing Desk User Manual

Model: OD-009-4

1. Introduction

Thank you for choosing the SHW 48-Inch Electric Height Adjustable Standing Desk. This manual provides essential information for the safe and efficient operation, assembly, and maintenance of your new desk. Please read it thoroughly before use and retain it for future reference.



Figure 1: SHW 48-Inch Electric Height Adjustable Standing Desk (Maple)

2. Important Safety Information

Please observe the following safety precautions to prevent injury or damage to the product:

- **Maximum Weight Capacity:** Do not exceed the maximum weight recommendation of 50 pounds on the desk surface. Overloading can cause damage to the motor and frame.
- **Electrical Safety:** Ensure the electric lifting mechanism is properly grounded. Do not operate the desk with damaged cords or plugs. Keep liquids away from electrical components.
- **Pinch Points:** Be cautious of pinch points during height adjustment. Keep hands, fingers, and other objects clear of moving parts, especially between the desktop and the frame, and around the lifting columns.
- **Assembly and Stability:** Ensure proper assembly and anchoring as per the instructions. An improperly assembled desk may be unstable and pose a tipping hazard.
- **Clearance:** Maintain adequate clearance around the desk (28 to 45 inches height adjustment range) to prevent collisions with walls, furniture, or other objects during height changes.
- **Children and Pets:** Keep children and pets away from the desk during operation to prevent accidental injury.
- **Intended Use:** This desk is designed for home office and study room use. Do not use it for purposes other than its

intended function.

3. Setup and Assembly

The SHW Electric Height Adjustable Standing Desk is designed for straightforward assembly. Follow these steps carefully:

3.1 Unpacking and Inventory

Carefully unpack all components and verify against the parts list provided in your packaging. Ensure all screws, the Allen wrench, and other accessories are present.

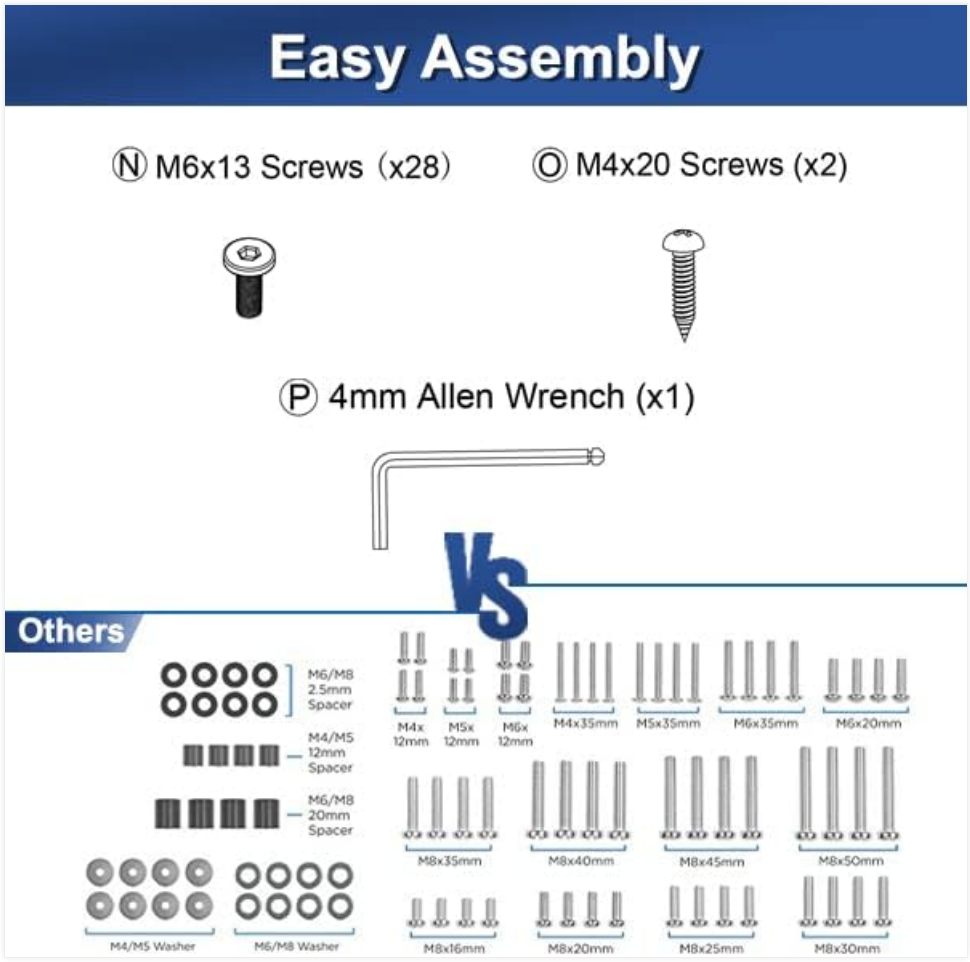

Figure 2: Included Assembly Hardware

3.2 Assembly Steps

1. **Attach Legs to Desktop:** Securely fasten the desk legs to the underside of the desktop using the provided screws and Allen wrench.
2. **Install Control Panel:** Mount the digital control panel to the designated area on the underside of the desktop. A Phillips screwdriver (not included) may be required for this step.
3. **Connect Cables:** Connect all motor and control panel cables according to the wiring diagram in your physical manual. Ensure connections are secure.
4. **Attach Cable Management Tray and Hooks:** Install the integrated cable management tray and utility hooks as shown in the diagrams to organize cords and accessories.
5. **Position Desk:** Carefully place the assembled desk in its desired location, ensuring it is on a level surface and has sufficient clearance for height adjustments.



Figure 3: Cable Management Tray and Utility Hooks

4. Operating Instructions

Your SHW Electric Height Adjustable Standing Desk features an intuitive digital controller for easy height adjustments and memory presets.

4.1 Basic Height Adjustment

- **Raise Desk:** Press and hold the "Up" arrow button (^) to raise the desk.
- **Lower Desk:** Press and hold the "Down" arrow button (v) to lower the desk.
- The desk will move smoothly and quietly between 28 inches and 45 inches.



Figure 4: Digital Control Panel

4.2 Setting Memory Presets

The desk features four programmable memory presets (1, 2, 3, 4) to save your preferred sitting and standing heights.

1. Adjust the desk to your desired height using the up/down arrows.
2. Press the "M" button. The display will flash.
3. Within 3 seconds, press the desired number button (1, 2, 3, or 4) to save the current height to that preset.

4.3 Using Memory Presets

To move the desk to a saved height, simply double-tap the corresponding number button (1, 2, 3, or 4). The desk will automatically adjust to the saved position.



Figure 5: Desk Dimensions and Height Range

5. Maintenance

Regular maintenance ensures the longevity and optimal performance of your SHW standing desk.

- **Cleaning:** Wipe the desk surface and frame with a soft, damp cloth. Avoid abrasive cleaners or harsh chemicals that may damage the finish.
- **Cable Management:** Periodically check and reorganize cables in the cable management tray to prevent tangling and ensure smooth operation.
- **Fasteners:** Occasionally check all screws and fasteners to ensure they are tight. Retighten if necessary.
- **Motor Care:** The electric motor is designed for durability. Avoid continuous operation for extended periods without rest. If the motor feels hot, allow it to cool down before further use.

6. Troubleshooting

If you encounter issues with your SHW standing desk, refer to the following common troubleshooting steps:

Problem	Possible Cause	Solution
Desk does not move.	Power cord disconnected, motor overload, control panel issue.	Check power connection. Unplug for 10 minutes, then plug back in. Reduce weight on desk.
Desk moves unevenly or makes unusual noise.	Uneven load, loose fasteners, obstruction.	Distribute weight evenly. Check and tighten all assembly screws. Ensure no obstructions are in the path of the legs.
Memory presets not working.	Incorrect saving procedure, temporary glitch.	Re-save presets following the instructions in Section 4.2. Ensure you double-tap the preset button to activate.

If the issue persists after attempting these solutions, please contact SHW customer support for further assistance.

7. Product Specifications

Feature	Detail
Brand	SHW
Model Number	OD-009-4
Product Dimensions	48" (W) x 24" (D) x 28-45" (H)
Color	Maple
Base Material	Metal (Alloy Steel)
Top Material Type	Engineered Wood
Maximum Weight Recommendation	50 Pounds
Special Features	Height Adjustable, Memory Preset, Cable Management Tray, Utility Hooks
Lifting Mechanism	Electric

8. Warranty Information

The SHW 48-Inch Electric Height Adjustable Standing Desk comes with a limited warranty. Please refer to the warranty card included with your product for specific terms, conditions, and duration of coverage. Retain your proof of purchase for warranty claims.

9. Customer Support

For any questions, technical assistance, or parts replacement, please contact SHW customer support. Visit the official SHW website or refer to your product packaging for contact details.
Online Resources: For additional information and FAQs, you may visit theSHW Store on Amazon.

10. Product Videos

No official product videos from the seller are available for embedding at this time. Please refer to the images and text instructions for guidance.

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