

Apple MWYV2ZM/A

Apple Silicone Case for iPhone 11 Pro Max (PRODUCT)RED User Manual

Model: MWYV2ZM/A

INTRODUCTION

This manual provides instructions for the proper use and care of your Apple Silicone Case for iPhone 11 Pro Max. This case is designed to protect your device while maintaining a comfortable feel and supporting wireless charging functionality.

- Features a soft microfiber lining to protect the iPhone's finish.
- The silicone exterior offers a soft-touch finish for a comfortable grip.
- Designed to allow wireless charging without removing the case.
- Engineered by Apple for a precise fit and protection against scratches and drops.

SETUP: INSTALLING THE CASE

Follow these steps to correctly install the silicone case on your iPhone 11 Pro Max:

1. **Clean your iPhone:** Ensure your iPhone 11 Pro Max is clean and free of dust or debris before installation to prevent scratches.
2. **Align the top:** Gently slide the top edge of your iPhone into the top of the silicone case, ensuring the camera module aligns with the case's cutout.
3. **Press into place:** Carefully press the remaining edges of your iPhone into the case until it is fully seated. Ensure all corners are securely covered and buttons align with the case's button covers.



Image: The Apple Silicone Case in (PRODUCT)RED color, securely fitted onto an iPhone 11 Pro Max. The image highlights the precise fit around the screen, buttons, and charging port, demonstrating the case's slim profile and vibrant red color.

OPERATING: DAILY USE

The Apple Silicone Case is designed for seamless daily interaction with your iPhone 11 Pro Max.

- **Button Access:** The case features integrated button covers that provide tactile feedback for the volume buttons and side button.
- **Port Access:** Precision cutouts ensure full access to the Lightning port and speakers.
- **Wireless Charging:** The case is compatible with Qi-certified wireless chargers. You can charge your iPhone wirelessly without removing the case.
- **Screen Protection:** The case features a slightly raised edge around the screen to help protect it when placed face down on a flat surface.

MAINTENANCE AND CARE

To maintain the appearance and functionality of your silicone case, follow these care guidelines:

- **Cleaning:** Wipe the case with a soft, damp, lint-free cloth. Avoid using harsh chemicals, abrasive cleaners, or solvents, as these can damage the silicone material.
- **Dust and Lint:** Silicone can attract dust and lint. Regularly wipe the case to keep it clean.
- **Avoid Sharp Objects:** Prevent contact with sharp objects that could scratch or puncture the silicone surface.
- **Color Transfer:** In some instances, dyes from clothing or other materials may transfer to the silicone case. This is more noticeable on lighter-colored cases.

TROUBLESHOOTING

If you encounter any issues with your Apple Silicone Case, consider the following:

- **Case not fitting correctly:** Ensure you have the correct case model for your iPhone 11 Pro Max. Remove the case and re-install, ensuring proper alignment as described in the "Setup" section.
- **Wireless charging issues:** Verify that your wireless charger is Qi-certified and that your iPhone is centered on the charging pad. Ensure no foreign objects are between the phone and the charger.
- **Dust accumulation inside the case:** Periodically remove the case and clean both your iPhone and the interior of the case with a soft, lint-free cloth.
- **Wear and tear:** Over time, silicone cases may show signs of wear, especially on corners or edges, depending on usage. This is normal and does not typically affect the protective function unless the material is significantly compromised.

SPECIFICATIONS

Feature	Detail
Brand	Apple
Model Number	MWYV2ZM/A

Feature	Detail
Compatible Phone Models	iPhone 11 Pro Max
Material	Silicone
Color	(PRODUCT)RED
Item Weight	1.41 ounces
Product Dimensions	62.19 x 30.65 x 3.19 inches
ASIN	B07XL5SHPD
Manufacturer	Apple
Date First Available	September 11, 2019

WARRANTY INFORMATION

This Apple Silicone Case is covered by Apple's standard limited warranty. For detailed information regarding warranty terms, conditions, and coverage, please refer to the official Apple website or the warranty documentation included with your iPhone or other Apple products.

You can typically find warranty details and support resources at apple.com/support/warranty.

CUSTOMER SUPPORT

For further assistance, technical support, or product inquiries, please contact Apple Support directly.

- **Online Support:** Visit the official Apple Support website at support.apple.com.
- **Contact by Phone:** Find local Apple Support phone numbers on the Apple Support website.
- **Apple Store:** Visit an authorized Apple Store for in-person assistance.