

## EKSA E1000USA

# EKSA E1000 USB Gaming Headset User Manual

Model: E1000USA | Brand: EKSA

## INTRODUCTION

The EKSA E1000 USB Gaming Headset is designed to provide an immersive audio experience and clear communication for PC, PlayStation, and laptop users. Featuring 7.1 surround sound, a noise-cancelling microphone, and comfortable ergonomic design, this headset is built for extended gaming sessions and professional use.

## WHAT'S IN THE BOX

- EKSA E1000 USB Gaming Headset
- USB Cable (integrated)
- User Manual
- Carry Pouch

## PRODUCT FEATURES

### 7.1 Surround Sound

Experience immersive audio with the built-in 7.1 surround sound chip and powerful 50mm magnetic neodymium drivers. This plug-and-play feature provides a vivid sound field for an enhanced gaming experience without requiring additional software downloads.

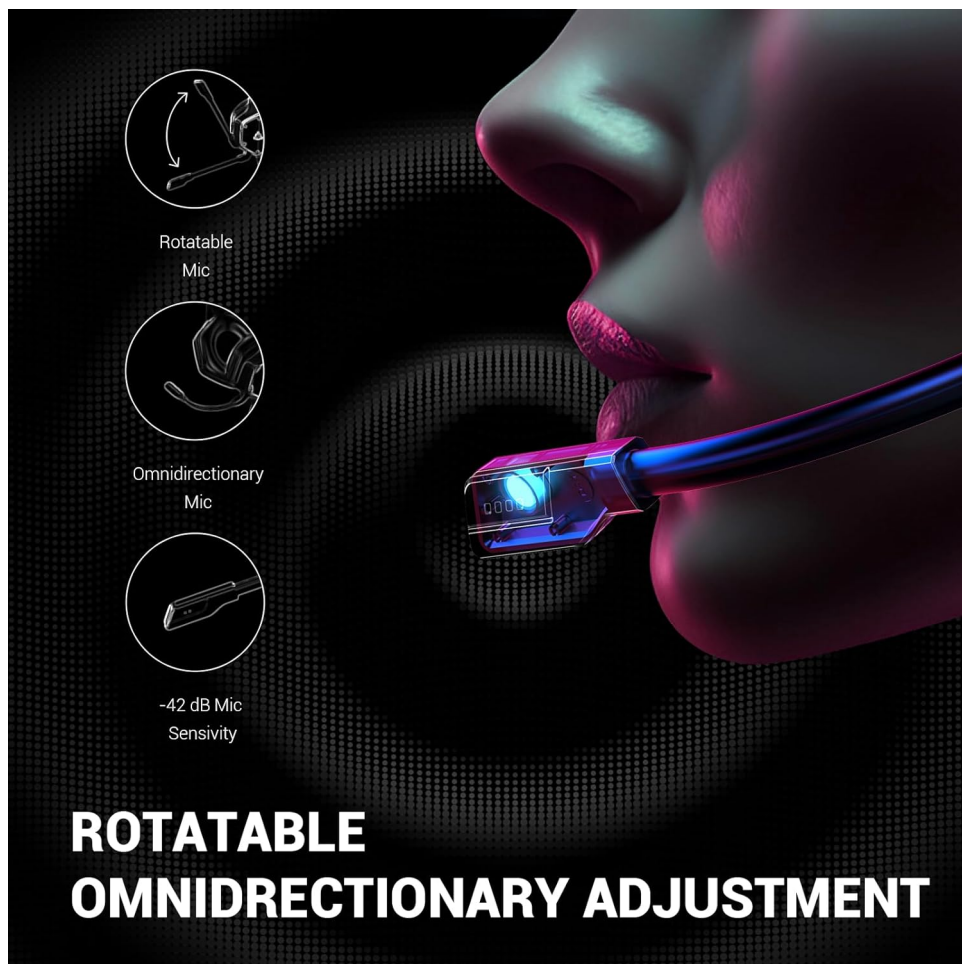


Figure 1: Professional 7.1 Surround Sound for immersive gaming.



Figure 2: Powerful 50mm drivers for clear audio performance.

Noise Cancelling Microphone

The 120° adjustable omnidirectional microphone features noise reduction technology, effectively minimizing distracting background noise. This ensures clear and crisp communication during in-game chats or calls.



Figure 3: Rotatable and omnidirectional microphone for flexible positioning.

Comfortable Ergonomic Design

Designed for prolonged use, the headset features premium soft memory protein earmuffs and an adjustable headband for balanced weight distribution and reduced clamping force. The 2.2-meter durable cable provides ample length for freedom of movement.

# 50 MM DRIVER POWERFUL AUDIO PERFORMANCE

Hear every detail while enjoying an all-around immersive acoustic experience



*Figure 4: Ergonomic design elements for maximum comfort during long sessions.*

## **Dynamic RGB Light Effect**

The headset features dynamic RGB lighting on the earcups, adding a vibrant aesthetic to your gaming setup.



Figure 5: Dynamic RGB lighting and broad compatibility.

## SETUP & INSTALLATION

### Compatibility

The EKSA E1000 headset is compatible with devices featuring a USB audio port, including:

- PC (Windows 7/8/10)
- PlayStation 4 (PS4)
- PlayStation 5 (PS5)
- Laptops

**Note: This headset is NOT compatible with 3.5mm interface devices such as game controllers.**

### Connecting the Headset

Simply plug the USB connector of the headset into an available USB audio port on your device. The headset is designed for plug-and-play functionality.



Figure 6: USB connector and inline controls for easy access.

If you experience issues with sound or microphone functionality, please check your system settings:



Figure 7: USB Connection Setting guide for Mac and Windows.

## OPERATING INSTRUCTIONS

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### Volume Control

Adjust the volume using the scroll wheel located on the inline control unit of the headset cable.

### Microphone Mute

The inline control unit also features a mute switch for the microphone. Slide the switch to toggle the microphone on or off.

**Important Note:** Some users have reported that the physical mute switch on the inline control may not fully mute the microphone. If this occurs, please use the mute function within your operating system or game software as a primary method for muting.

## MAINTENANCE & CARE

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- Keep the headset clean by wiping it with a soft, dry cloth.
- Avoid exposing the headset to extreme temperatures or humidity.
- Store the headset in its provided carry pouch when not in use to protect it from dust and damage.
- To address a potentially tight fit, gently and carefully stretch the headband to achieve a more comfortable fit.

## TROUBLESHOOTING

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### Common Issues & Solutions

- **No Sound/Microphone Not Working:** Ensure the USB connector is fully inserted into a compatible USB audio port. Check your computer's sound settings (as shown in Figure 7) to ensure the 'USB Audio Device' is selected for both input and output.
- **Microphone Mute Button Not Functioning:** If the inline mute switch does not fully silence the microphone, utilize the mute function available within your game or operating system's audio settings.
- **Headset Feels Too Tight:** The adjustable headband can be extended for a looser fit. For persistent tightness, gently stretch the headband outwards to reduce clamping force.

## SPECIFICATIONS

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Feature	Specification
Headphones Jack	USB
Model Name	EKSA E1000
Connectivity Technology	Wired
Wireless Communication Technology	Wired
Included Components	Cable, E1000 USB Gaming headset, User Manual, Carry pouch
Material	Plastic
Specific Uses For Product	Gaming

Compatible Devices	PlayStation 4, PC, Computer
Control Type	Call Control
Cable Feature	Fixed
Item Weight	198.45 Grams (7 ounces)
Cable Length	2.2 Meters
Audio Driver Type	Dynamic Driver
Audio Driver Size	50 Millimeters
UPC	769135718166
Manufacturer	EKSA
Color	Grey
Ear Placement	Over Ear
Form Factor	Over Ear
Noise Control	Sound Isolation

## WARRANTY & SUPPORT

The EKSA E1000 Gaming Headset comes with a **2-year warranty**.

For any questions, technical assistance, or warranty claims, please contact EKSA customer support. They offer **24-hour customer support** to assist you with your needs.

For support, please refer to the contact information provided in your User Manual or visit the official EKSA website.