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## BEARTWO SX-990

# BEARTWO SX-990 Bluetooth Headphones User Manual

Upgraded Foldable Wireless Neckband Headset with Retractable Earbuds

## 1. INTRODUCTION AND OVERVIEW

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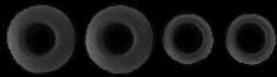
The BEARTWO SX-990 Bluetooth Headphones offer a blend of comfort, convenience, and high-quality audio. Designed with an ergonomic neckband and retractable earbuds, they are ideal for various activities including workouts, running, and driving. Key features include call vibration alerts, CVC noise cancellation for clear calls, and extended battery life for continuous enjoyment.

## 2. WHAT'S IN THE BOX

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- 1 x BEARTWO Bluetooth Headphones
- 1 x Micro USB Charging Cable
- 1 x Carrying Case
- 3 x Ear Tips (S, M, L)
- 1 x User Guide

# What's in the Box?



Ear Tips (S.M.L)\*3



Using Charging Cable\*1



BEARTWO Bluetooth Headset\*1



User Manual\*1



Carrying Case\*1

Image: All items included in the BEARTWO SX-990 retail package.

## 3. SETUP

### 3.1. Charging the Headphones

Before first use, fully charge the headphones. Connect the Micro USB charging cable to the charging port on the headset and the other end to a USB power source. A full charge takes approximately 3.5 hours. The LED indicator will show charging status.

### 3.2. Powering On/Off

To power on, slide the ON/OFF switch to the 'ON' position. You will hear a voice prompt indicating the device is powered on. To power off, slide the switch to the 'OFF' position.

### 3.3. Bluetooth Pairing

With the headphones powered on, they will automatically enter pairing mode. On your smartphone or other Bluetooth-enabled device, go to the Bluetooth settings and select 'SX-990' from the list of available devices. Once connected, you will hear a confirmation voice prompt.

## 4. OPERATING INSTRUCTIONS

### 4.1. Controls Overview

The headphones feature intuitive controls located on the neckband:

- **Volume + / Next Song:** Single press for next song, long press to increase volume.
- **Volume - / Previous Song:** Single press for previous song, long press to decrease volume.
- **Answer/End Call Button:** Press to answer or end a call.
- **Retractable Cable Buttons (L/R):** Press to retract the earbuds.



Image: Detailed view of the control buttons on the BEARTWO SX-990 neckband.

### 4.2. Making and Receiving Calls

When an incoming call is received, the headset will vibrate and provide a voice prompt. Press the Answer/End Call button to answer. To end a call, press the same button. The built-in microphone with CVC noise cancellation ensures clear communication.

**Hands-free Calling**  
**Incoming Call- Vibrate Alert**  
**Avoid Missing Calls**



Image: User demonstrating hands-free calling feature with the neckband headset.

### **4.3. Music Playback**

Once paired, you can stream audio from your device. Use the Volume +/- buttons to adjust playback volume and navigate tracks. The headphones provide up to 16 hours of continuous music playback on a single charge.



Image: Visual representation of the extended battery life, indicating up to 18 hours of playing time.

#### 4.4. Retractable Earbuds

The earbuds feature a unique retractable design for convenient cable management. Pull the earbuds out to the desired length. When not in use, press the dedicated retractable cable buttons (L or R) to automatically retract the earbuds back into the neckband, preventing tangles.



Image: The BEARTWO SX-990 headphones showcasing the retractable earbud mechanism.

#### 4.5. Foldable Design

The neckband is foldable, allowing for compact storage and easy portability in the included carrying case. This design makes the headphones convenient for travel and daily use.

## STYLISH NECKBAND DESIGN

Foldable Design Make it 1/2 Size after Bend  
Durable and Enhanced Materials, Can be Foldable 6500 Times



Soft Silicone Material



Easy to Carry



Retract Wire up to 28cm (10inch)

Image: The foldable design of the BEARTWO SX-990 neckband headphones, reducing their size for portability.

## 5. MAINTENANCE

To ensure the longevity and optimal performance of your BEARTWO SX-990 headphones, follow these maintenance guidelines:

- **Cleaning:** Use a dry, soft cloth to clean the headset. Do not use harsh chemicals or abrasive materials.
- **Ear Tips:** Regularly remove and clean the ear tips to prevent wax buildup. Replace them if they become worn or damaged.
- **Storage:** Store the headphones in the provided carrying case when not in use to protect them from damage and dust.
- **Battery Care:** Avoid exposing the headphones to extreme temperatures. Do not leave them fully discharged for extended periods. Charge regularly to maintain battery health.

## 6. TROUBLESHOOTING

If you encounter issues with your BEARTWO SX-990 headphones, refer to the following common troubleshooting steps:

Problem	Solution
Cannot power on	Ensure the battery is charged. Connect to a power source and try again.
Cannot pair with device	Ensure Bluetooth is enabled on your device and the headphones are in pairing mode. Move devices closer. Forget/remove 'SX-990' from your device's Bluetooth list and re-pair.
No sound/Low volume	Check volume levels on both the headphones and your connected device. Ensure headphones are properly paired.
Earbuds not retracting	Ensure no obstructions are blocking the retraction mechanism. Press the retraction button firmly.
Poor call quality	Ensure the microphone is not obstructed. Move to an area with less background noise. Check device's signal strength.

## 7. SPECIFICATIONS

Feature	Detail
Model Name	SX-990
Connectivity Technology	Wireless, Bluetooth 4.1, Bluetooth 5.0
Wireless Communication Technology	Bluetooth
Charging Time	3.5 Hours
Battery Life (Music)	16 Hours
Battery Life (Talk Time)	18 Hours
Bluetooth Range	10 Meters
Noise Control	Active Noise Cancellation
Water Resistance Level	Waterproof
Item Weight	74 Grams (2.61 ounces)
Product Dimensions	6.7 x 6.1 x 1.2 inches
UPC	610877799206

## 8. WARRANTY AND SUPPORT

BEARTWO offers a 12-month product warranty to ensure a worry-free purchase. Additionally, LIFETIME friendly 7x24 hours customer service is available for any assistance you may need. For support, please refer to the contact information provided with your product or visit the official BEARTWO website.