

## Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

- › [EOZ AUDIO](#) /
- › [EOZ Icon True Wireless Earbuds User Manual](#)

## EOZ AUDIO EOZ3B

# EOZ Icon True Wireless Earbuds User Manual

Model: EOZ3B

## INTRODUCTION

Thank you for choosing the EOZ Icon True Wireless Earbuds. These earbuds are designed to provide a premium audio experience with balanced Hi-Fi sound, smart dual microphones for enhanced call clarity, and a comfortable fit. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your new earbuds to ensure you get the most out of them.



Image: A pair of black EOZ Icon True Wireless Earbuds, showcasing their sleek design and in-ear form factor.

## WHAT'S IN THE BOX

Your EOZ Icon package includes the following items:

- EOZ Icon True Wireless Earbuds (Left and Right)
- Charging Case
- Ear Cushions (Multiple Sizes: Small, Medium, Large)



Image: The EOZ Icon True Wireless Earbuds, their charging case, and the product packaging laid out on a surface, illustrating the contents of the box.

## SETUP

---

### 1. Initial Charging

Before first use, fully charge your EOZ Icon earbuds and charging case. Place both earbuds into the charging case. Connect the charging case to a USB power source using the provided charging cable. The indicator lights on the case will show the charging status. A full charge typically takes approximately 1-2 hours.

### 2. Pairing with Your Device

1. Ensure the earbuds are charged and inside the charging case.
2. Open the charging case lid. The earbuds will automatically enter pairing mode, indicated by flashing lights on the earbuds.
3. On your smartphone or Bluetooth-enabled device, go to the Bluetooth settings.
4. Search for new devices and select "EOZ Icon" from the list of available devices.
5. Once connected, the earbud indicator lights will stop flashing, and you will hear an audible confirmation.

*Note:* The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

### 3. Fitting the Earbuds

For optimal sound quality and comfort, select the ear tips that best fit your ears. The package includes three sizes (Small, Medium, Large). Gently insert the earbuds into your ear canal and twist slightly to secure them. A snug fit ensures better bass response and noise isolation.

## OPERATING

---

### Basic Controls

The EOZ Icon earbuds feature touch-sensitive controls for easy management of music and calls:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call or active call.
- **Reject Call:** Press and hold either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Triple tap on either earbud.

### Using a Single Earbud

You can use either the left or right earbud independently. Simply leave the earbud you don't wish to use inside the charging case. The active earbud will automatically switch to mono mode. To switch back to stereo, simply take the other earbud out of the case and it will automatically connect.

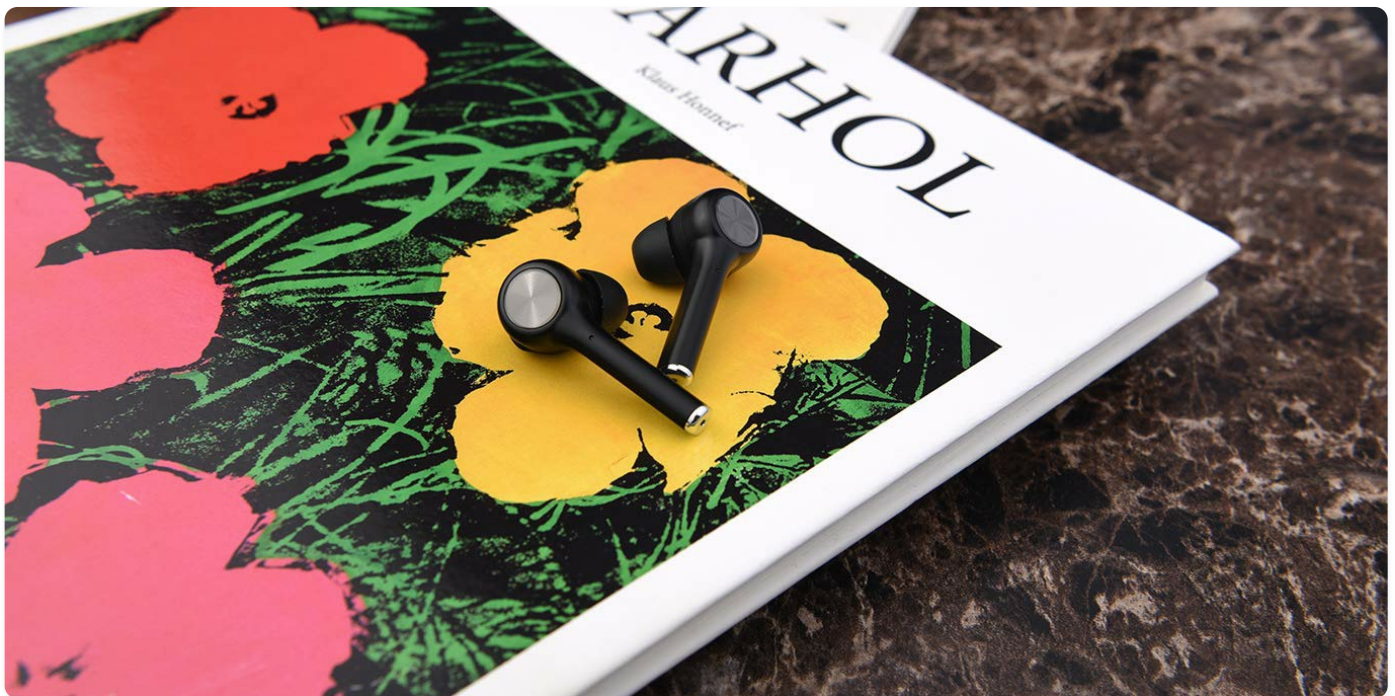


Image: The EOZ Icon True Wireless Earbuds resting on an open book, highlighting their compact and portable design.

## MAINTENANCE

---

### Cleaning Instructions

To maintain optimal performance and hygiene, regularly clean your earbuds:

- Use a soft, dry, lint-free cloth to wipe the surface of the earbuds and charging case.
- For ear tips, remove them from the earbuds and clean with a mild soap solution and water. Ensure they are

completely dry before reattaching.

- Gently clean the charging contacts on both the earbuds and the case with a dry cotton swab.

**Caution:** Do not use abrasive cleaners, alcohol, or chemical solvents. Do not submerge the earbuds or charging case in water.

## Storage

When not in use, always store your EOZ Icon earbuds in their charging case to protect them from dust, dirt, and damage. Store the case in a cool, dry place away from extreme temperatures.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Earbuds not pairing	Low battery; out of range; not in pairing mode; previously paired to another device.	Charge earbuds; ensure device Bluetooth is on and within 10m; put earbuds back in case and reopen lid to re-enter pairing mode; forget device on old device's Bluetooth settings.
No sound from one earbud	Low battery; earbud not properly connected; earbud dirty.	Charge both earbuds; place both earbuds back in case and take them out again; clean earbud charging contacts and speaker mesh.
Charging case not charging	Faulty cable/adaptor; dirty charging port.	Try a different USB cable and power adapter; clean the charging port on the case.
Poor sound quality	Improper fit; dirty ear tips/speaker mesh; interference.	Try different sized ear tips for a better seal; clean ear tips and speaker mesh; move away from sources of strong electromagnetic interference.

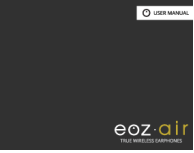


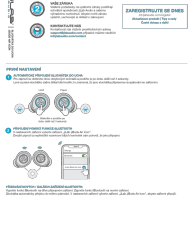
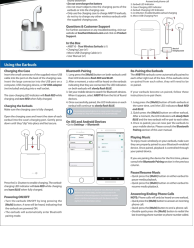
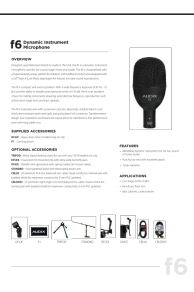
## SPECIFICATIONS

- **Model:** EOZ3B
- **Connectivity Technology:** Wireless (Bluetooth 5.0)
- **Ear Placement:** In Ear
- **Form Factor:** In Ear
- **Material:** Silicone (Ear Cushions)
- **Item Weight:** 90 Grams (Total package weight)
- **Batteries:** 3 Lithium Ion batteries (included)
- **Special Features:** Microphone Included, Sports-and-exercise compatible
- **Manufacturer:** EOZ AUDIO PTE LTD
- **First Available Date:** 29 January 2020

## WARRANTY AND SUPPORT

EOZ Audio stands behind the quality of its products. If you are not completely satisfied with your EOZ Icon purchase, you may return the product within 14 days for a full refund, no questions asked. For further assistance, technical support, or warranty claims beyond the initial return period, please visit the official EOZ Audio website or contact their customer service directly. Please refer to your purchase documentation for specific warranty terms and conditions.

## Related Documents - EOZ3B

	<p><a href="#">EOZ AIR True Wireless Earphones User Manual</a></p> <p>User manual for EOZ AIR true wireless earphones, detailing pairing, touch controls, charging, and troubleshooting for optimal audio experience.</p>
	<p><a href="#">PrimeAudio ICON True Wireless Earbuds: User Manual, Features, and Setup Guide</a></p> <p>Official instruction manual for PrimeAudio ICON True Wireless Earbuds. Get detailed guidance on charging, pairing, operation, features, specifications, and safety information for your Bluetooth earbuds.</p>
	<p><a href="#">DJI MIC Wireless Microphone System User Guide</a></p> <p>Comprehensive user guide for the DJI MIC dual-channel wireless microphone system, covering transmitter, receiver, charging case, specifications, safety, and compliance information.</p>
	<p><a href="#">JLab JBuds Air Icon True Wireless Earbuds User Manual</a></p> <p>A comprehensive guide to setting up, using, and troubleshooting your JLab JBuds Air Icon true wireless earbuds, covering pairing, button functions, equalizer modes, charging, wearing tips, and safety information.</p>
	<p><a href="#">ART+SOUND ARBT10 True Wireless Earbuds User Manual - Pairing, Charging, and Operation Guide</a></p> <p>Comprehensive user manual for ART+SOUND ARBT10 True Wireless Earbuds with Charging Case. Learn how to charge, pair, play music, and handle calls. Includes safety, warranty, and FCC information.</p>
	<p><a href="#">Audix f6 Dynamic Instrument Microphone: Features, Specifications, and Applications</a></p> <p>Explore the Audix f6, a versatile dynamic instrument microphone designed for live sound, stage, home, and studio use. Learn about its hypercardioid pattern, wide frequency response, high SPL handling, and applications for kick drums, toms, and bass cabinets.</p>

