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› Miady 10000mAh Portable Power Bank User Manual

Miady AS-TPB21

Miady 10000mAh Portable Power Bank User Manual

Model: AS-TPB21 | Brand: Miady

1. INTRODUCTION

Thank you for choosing the Miady 10000mAh Portable Power Bank. This device is designed to provide reliable and fast charging for your mobile devices on the go. Its compact and slim design makes it an ideal companion for travel, daily commutes, or any situation where a power outlet is not readily available. This manual provides essential information on how to set up, operate, and maintain your power bank for optimal performance and safety.



Image 1.1: Two Miady 10000mAh Portable Power Banks, one black and one white, showcasing their sleek design.

2. PACKAGE CONTENTS

Upon opening your Miady Portable Power Bank package, you should find the following items:

- 2 x Miady 10000mAh USB Portable Charger (One White & One Black)
- 2 x USB Cable (Note: Lightning cord is not included)
- 1 x User Manual (This document)

3. PRODUCT FEATURES

The Miady 10000mAh Portable Power Bank is equipped with several advanced features to enhance your charging experience:

- **2023 Upgraded USB-C Output:** Features USB-C charging capability, making it compatible with a wider range of modern devices, including iPhones and Android phones with USB-C ports.
- **Dual Output & Input:** Each power bank has two USB output ports that intelligently detect connected devices and

deliver efficient current output up to 5V 2.4A. The USB-C and Micro USB input ports allow for quick recharging of the power bank itself, taking approximately 5 hours at 5V 2.0A.

- **Small & Slim Design:** Incredibly compact and lightweight, weighing just 218g and only 14mm thick. Its grippy design ensures easy handling and portability, fitting effortlessly into bags or pockets.
- **Reliable Li-polymer Cell:** Utilizes a Li-polymer battery pack, offering enhanced safety compared to traditional Li-ion chargers. This technology also contributes to its lighter and slimmer profile, making it safe for air travel.

USB-C Fast Charging

12W



* Lightning cable is not included *

Image 3.1: Illustration showing a smartphone being fast-charged via the USB-C port on the power bank.

Universal Compatible

iOS Devices



Android Devices



Other USB Devices



Image 3.2: Visual representation of the 10000mAh capacity, indicating approximate charges for iPhone, iPad Mini, AirPods Pro Case, and Galaxy S24.

Versatile Charging Options



USB-A × 2
Output: 5V/2.4A



USB-C × 1
Output: 5V/2.4A
Input: 5V/2.0A



Micro × 1
Input: 5V/2.0A

Image 3.3: Depiction of the power bank's universal compatibility with iOS, Android, and other USB devices like smartwatches and USB-powered fans.

Super Quick Refills

* Data based on internal tests *



** Charger adapter is not included **

Image 3.4: Close-up of the power bank's ports, highlighting two USB-A outputs, one USB-C input/output, and one Micro USB input.

Travel-friendly Companions



5.5*2.6*0.6 Inches



7.68 Oz



Image 3.5: Graphic illustrating the power bank's quick recharge time of 5 hours when connected to a wall adapter.

Caution!!!

1. Avoid extreme temperatures, physical shocks, and hazardous environments (such as open flames, water, or prolonged exposure to humid areas).
2. Keep current and voltage stable.
3. Avoid overcharging and don't charge for more than 5 hours. Avoid keeping the charger connected after the product is fully charged.
4. Avoid charging the power to 0%, and it is recommended that the power should not be less than 20% when using.
5. Avoid covering the heat sink when charging.
6. When not in use for a long time, store in a dry and cool place, and maintain about 50% of the electricity. A full charge and discharge cycle is performed every 3 months to maintain activity.
7. Once you find that the product has abnormal conditions such as bulging, can not be recharged or used, you can contact us in time for consultation.



Image 3.6: Image showing the compact size of the power banks (5.5 x 2.6 x 0.6 inches, 7.68 oz) next to a smartphone, emphasizing their portability for travel.

4. SETUP

4.1 Charging the Power Bank

1. Connect the provided USB cable to the Micro USB or USB-C input port on the power bank.

2. Plug the other end of the USB cable into a compatible USB wall adapter (not included) or a powered USB port.
3. The LED indicator lights on the power bank will illuminate to show the charging progress. All four lights will be solid when fully charged.
4. A full charge typically takes approximately 5 hours. Avoid overcharging by disconnecting the power bank once it is fully charged.

4.2 Charging Your Devices

1. Connect your device's charging cable (not included) to one of the USB-A output ports or the USB-C output port on the power bank.
2. Plug the other end of your device's charging cable into your mobile device.
3. The power bank will automatically begin charging your device. The LED indicators will show the remaining power level of the power bank.
4. You can charge up to two devices simultaneously using the USB-A ports, or one device via USB-C.

5. OPERATING INSTRUCTIONS

5.1 LED Indicator Lights

The power bank features LED indicator lights to display its battery status:

- **4 Lights Solid:** 75-100% charged
- **3 Lights Solid:** 50-75% charged
- **2 Lights Solid:** 25-50% charged
- **1 Light Solid:** 0-25% charged (Recharge soon)

5.2 Power On/Off

The power bank typically activates automatically when a device is connected for charging. To check the battery level, briefly press the power button located on the side of the unit.

6. MAINTENANCE

- **Storage:** When not in use for a long time, store the power bank in a dry and cool place. Maintain its charge at about 50% of its capacity.
- **Charge Cycle:** A full charge and discharge cycle should be performed every 3 months to maintain battery activity and longevity.
- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Do not use harsh chemicals or abrasive materials.

7. SAFETY INFORMATION

To ensure safe operation and prolong the life of your Miady Power Bank, please observe the following cautions:



Image 7.1: A visual warning highlighting critical safety precautions for the power bank.

- Avoid extreme temperatures, physical shocks, and hazardous environments (such as open flames, water, or prolonged exposure to humid areas).
- Keep current and voltage stable during charging and discharging.
- Avoid overcharging; do not charge for more than 5 hours. Disconnect the product once it is fully charged.
- It is recommended that the power should not be less than 20% when using the power bank to prolong battery life.
- Avoid covering the heat sink when charging to prevent overheating.
- If you find that the product has abnormal conditions such as bulging, cannot be recharged, or is unusable, contact customer support immediately for consultation.
- The Li-polymer battery pack is safer than Li-ion, but proper handling is still crucial.

8. TROUBLESHOOTING

If you encounter any issues with your Miady Portable Power Bank, please refer to the following common troubleshooting steps:

- **Power Bank Not Charging:** Ensure the charging cable is securely connected to both the power bank's input port and the wall adapter/USB port. Try a different cable or adapter.
- **Device Not Charging:** Check if your device's charging cable is properly connected to both the power bank's output port and your device. Ensure the power bank has sufficient charge (check LED indicators). Try a different output port or cable.
- **Slow Charging:** Verify that your charging cable and adapter are compatible with fast charging if desired. Ensure no other devices are drawing power simultaneously if charging multiple devices.
- **Power Bank Overheating:** Disconnect all devices and the charging cable. Allow the power bank to cool down in a well-ventilated area. Ensure the heat sink is not covered during use. If overheating persists, discontinue use and contact support.

For issues not covered here, please refer to the Warranty and Support section.

9. SPECIFICATIONS

Attribute	Value
Product Dimensions	7.09 x 5.51 x 0.79 inches
Item Weight	15.4 ounces
Item Model Number	AS-TPB21
Batteries	2 Lithium Polymer batteries required (included)
Battery Capacity	10000 Milliamp Hours
Color	Black+White
Manufacturer	Miady
Country of Origin	China
Date First Available	September 4, 2019
Connector Type	USB
Special Features	Auto Shut-Off, LED Indicator Lights, Slim, Pocket Size, Fast Charging

10. WARRANTY AND SUPPORT

Miady is committed to providing high-quality products and excellent customer service. Your Miady Portable Power Bank comes with:

- **18-Month Product Backing:** We stand behind the quality of our products.
- **24/7 Friendly Customer Support:** Our dedicated support team is available around the clock to assist you with any questions or concerns.



Image 10.1: Graphic detailing Miady's customer service commitment, including 180 days after-sales service, 24-hour customer support, and faster shipping by Amazon.

For further assistance, please contact Miady customer support through the details provided in your product packaging or visit the official Miady store on Amazon.

Miady Store Link: [Visit the Miady Store](#)

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question