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› Genie Universal Remote Control User Manual

## Genie 20706517-287a-4b16-8be6-b3051cf2d0bc

# Genie Universal Remote Control User Manual

Model: 20706517-287a-4b16-8be6-b3051cf2d0bc

Brand: Genie

## INTRODUCTION

This manual provides instructions for the Genie Universal Remote Control, designed to operate most major brands of garage door openers and electronic gate openers. This remote features a patented cloning process for easy setup and can control up to four different devices.



Image: The Genie Universal Remote Control, showing its compact design and the included visor clip for convenient attachment.

Key features include:

- Universal compatibility with most garage door opener and gate receiver brands in the USA.
- Compact design, similar in size to a car key fob.
- Four pre-set buttons for immediate use, with an exclusive cloning feature for additional programming.
- Ability to mix and match up to four different gate and garage door opener brands on a single remote.

## SETUP AND PROGRAMMING

### Battery Installation

The remote requires one CR2032 or similar lithium coin cell battery. To install or replace the battery, locate the battery compartment on the back of the remote. Use a small coin or screwdriver to gently open the compartment. Insert the battery with the positive (+) side facing up. Close the compartment securely.

### Cloning Your Existing Remote

The Genie Universal Remote utilizes a patented cloning process to learn from your existing, working remote. Follow these steps:

1. Ensure your existing remote has a fresh battery and is working correctly.
2. Place the Genie Universal Remote into 'cloning mode'. Refer to the detailed instructions provided in the remote's

packaging or the manufacturer's website for specific steps to enter cloning mode, as this may vary slightly.

3. Hold your existing working remote and the Genie Universal Remote close to each other.
4. Press and hold the button on your existing remote that you wish to clone. Simultaneously, press and hold the desired button on the Genie Universal Remote that you want to program.
5. The Genie Universal Remote will 'listen' to the signal from your existing remote. Once the signal is learned, the indicator light on the Genie remote will change, indicating successful cloning.
6. Release both buttons.

After cloning, you will need to perform a couple of quick steps to ensure the new Genie universal remote is ready for use with your garage door or gate opener. This typically involves a learning process with your opener's motor unit. Consult your opener's manual for its specific learning button location and procedure.

## Compatibility Information

The Genie Universal Remote is designed to be compatible with a wide range of garage door and gate opener brands. Refer to the compatibility chart below to verify your opener's specifications.



Image: A compatibility chart detailing various garage door opener and gate receiver brands, their frequencies, and specification notes. This chart helps users determine if their existing opener is compatible with the Genie Universal Remote.

### Important Note:

This remote is NOT FOR USE with any garage door opener manufactured prior to 1993. Safety beams (photocells) MUST

be in place and operational for safe use.

## OPERATING THE REMOTE

Once programmed, operating the Genie Universal Remote is straightforward.



Image: A close-up front view of the Genie Universal Remote Control, clearly showing its four distinct buttons, each with an indicator light.

- **Opening/Closing:** Press the programmed button corresponding to your garage door or gate opener. The door/gate should activate.
- **Multiple Devices:** If you have programmed multiple devices (up to four), simply press the respective button for the device you wish to operate.
- **Range:** The effective operating range will vary depending on environmental factors and the specific opener. Ensure you are within a reasonable distance for reliable operation.

## MAINTENANCE

### Battery Replacement

If the remote's indicator light becomes dim or the remote's range decreases, it may be time to replace the battery. Refer to the "Battery Installation" section under Setup for instructions on replacing the CR2032 battery.

### Cleaning

To clean the remote, use a soft, dry cloth. Do not use abrasive cleaners or solvents, as these can damage the remote's surface or internal components. Keep the remote dry and away from excessive moisture.

TROUBLESHOOTING

If your Genie Universal Remote is not functioning as expected, consider the following troubleshooting steps:

- Remote Not Responding:**
  - Check the battery. Replace it if it's old or if the indicator light is dim.
  - Ensure you are within range of the garage door or gate opener.
  - Verify that the opener's power supply is active.
- Cloning Issues:**
  - Ensure your existing remote is working correctly and has a strong battery.
  - Make sure the Genie Universal Remote is properly in 'cloning mode' before attempting to clone.
  - Hold the remotes very close to each other during the cloning process.
  - Repeat the cloning process carefully, following all steps.
- Remote Programmed but Opener Not Responding:**
  - After cloning, the Genie remote still needs to be "learned" by your garage door or gate opener's motor unit. Refer to your opener's specific manual for its learning procedure (often involves pressing a "learn" button on the motor unit).
  - Confirm your opener's compatibility using the chart in the Setup section.
  - Ensure safety beams (photocells) are installed and operational, especially for openers manufactured after 1993.
- Interference:**
  - Other radio frequency devices or strong electrical interference can affect remote performance. Try operating the remote from a different location.

If problems persist after attempting these steps, contact customer support for further assistance.

SPECIFICATIONS

| Feature                         | Detail                                                       |
|---------------------------------|--------------------------------------------------------------|
| Manufacturer                    | Genie                                                        |
| Item Weight                     | 1.76 ounces                                                  |
| Product Dimensions              | 1.5 x 1.5 x 2 inches                                         |
| Model Number                    | 20706517-287a-4b16-8be6-b3051cf2d0bc                         |
| Battery Type                    | 1 CR2032 or similar lithium coin cell battery (not included) |
| Color                           | Grey, White                                                  |
| Max Number of Supported Devices | 4                                                            |
| Special Feature                 | Universal Compatibility                                      |

### Warranty Information

Specific warranty details for this product are not provided in the available product data. Please refer to the product packaging or the official Genie website for the most current warranty information.

### Customer Support

For further assistance, technical support, or to view additional resources, please visit the official Genie website or contact their customer service department.

You may also find useful information by scanning the QR code found on the product packaging:



Image: Product packaging showing multilingual text and a QR code. The QR code links to additional product information or support.

Scan this QR code or visit: <http://qr.w69b.com/g/qn7yH69yw>

### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question