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› WOODBRIDGE F0020 Freestanding Clawfoot Tub Filler Faucet User Manual

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Model: F0020

IMPORTANT SAFETY INFORMATION

Please read all instructions carefully before installation and use. Failure to follow these instructions may result in property damage, personal injury, or voiding of the warranty. Keep this manual for future reference.

- Always turn off the main water supply before beginning any installation or maintenance.
- Wear appropriate personal protective equipment (PPE) such as safety glasses and gloves during installation.
- Ensure all local plumbing and building codes are met.
- If you are unsure about any part of the installation process, consult a qualified professional plumber.
- Do not overtighten connections, as this can cause damage to the product or plumbing.

PACKAGE CONTENTS

Verify that all components are present before beginning installation. If any parts are missing or damaged, contact WOODBRIDGE customer service.

- Faucet body
- 3 metal cross handles
- Hand shower with matching hose
- Base cover set
- Brass tubes
- Installation manual



Figure 1: Exploded view of faucet components for identification.

PRODUCT SPECIFICATIONS

Feature	Specification
Overall Size (L x W x H)	11-1/2" x 5-3/4" x 40-7/8"
Spout Height	30-3/4"
Spout Reach	5-3/4"
Spout Clearance	26-3/4"

Material	Solid Brass Faucet Body, Stainless Steel and Porcelain Hand Shower
Finish Type	Matte Black
Number of Handles	3 (Cross Handles)
Connection Type	Standard 1/2" IPS
Mounting Type	Two-hole floor mount (8" center to center)
Max Spout Flow Rate	9.5 GPM at 80 PSI
Max Hand Shower Flow Rate	1.8 GPM at 80 PSI (CEC compliant)
Certifications	ASME A112.18.1-2018, CSA B125.1-18

INSTALLATION INSTRUCTIONS

This section provides general guidelines for installing your WOODBRIDGE F0020 freestanding tub filler. Specific details may vary based on your plumbing setup. Professional installation is recommended.

1. Pre-Installation

- Inspect Product:** Carefully unbox and inspect all components for any damage or missing parts.
- Turn Off Water Supply:** Locate the main water shut-off valve and turn off the water supply to your bathroom.
- Prepare Mounting Surface:** Ensure the floor where the faucet will be mounted is clean, level, and structurally sound to support the faucet and water lines. The faucet requires two holes for mounting, 8 inches center to center.

2. Faucet Assembly and Mounting

- Attach the brass tubes to the bottom of the faucet body.
- Position the faucet over the pre-drilled holes in the floor.
- Secure the faucet to the floor using the provided mounting hardware and base cover set. Ensure the faucet is stable and level.



Figure 2: The F0020 faucet installed in a bathroom setting.

3. Water Line Connections

4. Connect the hot and cold water supply lines to the corresponding inlets on the faucet body. Use thread sealant tape on all threaded connections to prevent leaks.
5. Connect the hand shower hose to the designated outlet on the faucet body.

4. Final Checks and Testing

6. Once all connections are secure, slowly turn on the main water supply.
7. Check all connections for leaks. Tighten any leaking connections as necessary.
8. Operate the faucet and hand shower to ensure proper function and water flow.

OPERATION

The WOODBRIDGE F0020 faucet features a main spout for filling the tub and a hand shower for rinsing.

Using the Main Spout

To fill your tub, turn the hot and cold cross handles to achieve the desired water temperature and flow. The main spout provides a high flow rate for quick tub filling.



Figure 3: The main spout delivering water into a bathtub.

Using the Hand Shower

To use the hand shower, divert the water flow from the main spout to the hand shower by operating the diverter knob or lever on the faucet body. The hand shower is ideal for rinsing the tub or personal rinsing after a bath.



Figure 4: The hand shower in operation.

Product Video

Your browser does not support the video tag.

Video 1: Demonstration of the WOODBRIDGE F0020 tub filler faucet in use, showcasing water flow from the main spout.

MAINTENANCE AND CARE

Proper care will ensure the longevity and appearance of your WOODBRIDGE F0020 faucet.

- **Cleaning:** Clean the faucet regularly with a soft cloth and mild soap. Rinse thoroughly with clean water and dry immediately to prevent water spots.
- **Avoid Harsh Cleaners:** Do not use abrasive cleaners, harsh chemicals, or scouring pads, as these can damage the matte black finish.
- **Prevent Mineral Buildup:** In areas with hard water, wipe down the faucet after each use to minimize mineral deposits. For stubborn deposits, use a solution of white vinegar and water, applied with a soft cloth, then rinse and

dry.

- **Hand Shower Nozzles:** Periodically clean the hand shower nozzles to remove any mineral buildup that may affect spray performance.

TROUBLESHOOTING

This section addresses common issues you might encounter with your faucet. For problems not listed here, please contact customer support.

Problem	Possible Cause	Solution
Low water flow	Clogged aerator or hand shower nozzles; partially closed shut-off valve; debris in water lines.	Clean aerator/nozzles. Ensure shut-off valves are fully open. Flush water lines.
Leaks from connections	Loose connections; worn out O-rings or gaskets; insufficient thread sealant.	Tighten connections. Replace O-rings/gaskets if damaged. Reapply thread sealant.
Dripping from spout/hand shower	Worn ceramic disc cartridge.	Replace the ceramic disc cartridge. Contact customer support for replacement parts.
Water temperature issues	Incorrect hot/cold water supply connections; water heater issues.	Verify hot and cold lines are connected correctly. Check water heater settings.

WARRANTY AND SUPPORT

WOODBIDGE offers a **1-Year limited warranty** on this product, covering defects in material and workmanship. This warranty is valid from the date of purchase.

For warranty claims, technical assistance, or any product-related inquiries, please contact the WOODBRIDGE US-based product support team. Have your model number (F0020) and proof of purchase ready when contacting support.

Contact Information: Please refer to the contact details provided on the WOODBRIDGE official website or your purchase documentation.

This product is compliant with ASME A112.18.1-2018 and CSA B125.1-18 standards.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question