



Manuals.plus /

› NESCAFÉ DOLCE GUSTO /

› NESCAFÉ Dolce Gusto Piccolo Manual Coffee Machine User Manual

## NESCAFÉ DOLCE GUSTO 12510188

# NESCAFÉ Dolce Gusto Piccolo Manual Coffee Machine User Manual

Model: 12510188

[Introduction](#)   [Safety Instructions](#)   [Components](#)   [Setup](#)   [Operating](#)  
[Instructions](#)   [Maintenance](#)   [Troubleshooting](#)   [Specifications](#)   [Warranty & Support](#)

## 1. INTRODUCTION

Thank you for choosing the NESCAFÉ Dolce Gusto Piccolo Manual Coffee Machine. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new coffee machine. Please read this manual thoroughly before first use and retain it for future reference.

The Piccolo XS is designed to deliver professional-quality coffee beverages with ease, featuring a high-pressure system and a compact design suitable for any kitchen.

## 2. IMPORTANT SAFETY INSTRUCTIONS

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and injury to persons.

- Read all instructions before operating the appliance.
- Do not immerse the appliance, cord, or plug in water or other liquids.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.

- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Extreme caution must be used when moving an appliance containing hot liquids.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

### 3. PRODUCT COMPONENTS

---

Familiarize yourself with the various parts of your NESCAFÉ Dolce Gusto Piccolo coffee machine.





**Figure 3.1:** Front view of the NESCAFÉ Dolce Gusto Piccolo Manual Coffee Machine with a prepared coffee beverage.



**Figure 3.2:** The coffee machine accommodating a taller travel mug, demonstrating adjustable drip tray height.



**Figure 3.3:** The removable capsule holder where coffee capsules are inserted.



**Figure 3.4:** The adjustable drip tray, designed to catch spills and accommodate different cup sizes.





**Figure 3.5:** The transparent water tank, allowing easy monitoring of water levels.



**Figure 3.6:** Top view of the machine with the capsule slot open, ready for capsule insertion.

Key components include the water tank, capsule holder, drip tray, and the manual lever for controlling water flow.

## 4. SETUP AND FIRST USE

1. **Unpacking:** Carefully remove all packaging materials. Ensure all components listed in Section 3 are present and undamaged.
2. **Placement:** Place the machine on a stable, flat, and dry surface, away from heat sources and direct sunlight. Ensure adequate ventilation around the machine.
3. **Cleaning:** Before first use, clean the water tank, capsule holder, and drip tray with warm water and mild detergent. Rinse thoroughly and dry.
4. **Filling the Water Tank:** Fill the water tank (Figure 3.5) with fresh, potable water up to the MAX fill line. Do not use hot water or other liquids.
5. **Initial Rinse Cycle:**
  - Insert the water tank into the machine.

- Place an empty cup or container on the drip tray.
- Plug the machine into a suitable power outlet (220 Volts). The power button will illuminate.
- Wait for the machine to heat up (approximately 40 seconds). The power button will turn solid green.
- Move the manual lever to the HOT (red) position and let water flow through until the water tank is empty.
- Repeat this process with the COLD (blue) position until the tank is empty.
- Refill the water tank. Your machine is now ready for use.

## 5. OPERATING INSTRUCTIONS

---

### 5.1 Preparing a Beverage

1. Ensure the water tank is filled with fresh water.
2. Plug in the machine and wait for the power button to turn solid green (ready).
3. Adjust the drip tray (Figure 3.4) to the appropriate height for your cup.
4. Open the capsule slot cover (Figure 3.6) and pull out the capsule holder (Figure 3.3).
5. Insert a NESCAFÉ Dolce Gusto capsule into the capsule holder.
6. Slide the capsule holder back into the machine and close the cover firmly.
7. Place your cup on the drip tray.
8. Move the manual lever to the HOT (red) position for hot beverages or COLD (blue) position for cold beverages.
9. Monitor the beverage flow and move the lever back to the central (STOP) position once the desired amount is dispensed.
10. Carefully remove your cup.
11. Open the capsule slot cover, remove the used capsule, and dispose of it.
12. Close the capsule slot cover. The machine will automatically switch off after 1 minute of inactivity (Eco-mode).

### 5.2 Eco-Mode

The machine features an eco-mode that automatically switches off the appliance after 1 minute of inactivity to conserve energy. To restart, simply remove and re-insert the capsule holder, or move the manual lever.

## 6. CLEANING AND MAINTENANCE

---

Regular cleaning ensures optimal performance and extends the lifespan of your coffee machine.

### 6.1 Daily Cleaning

- **Drip Tray and Capsule Holder:** After each use, empty and rinse the drip tray and capsule holder with warm water. They can also be washed in a dishwasher.
- **Water Tank:** Empty any remaining water from the tank daily. Rinse it thoroughly with fresh water.
- **Exterior:** Wipe the exterior of the machine with a soft, damp cloth. Do not use abrasive cleaners or solvents.

### 6.2 Descaling

Descaling is crucial to remove mineral deposits and maintain machine performance. The frequency depends on water hardness and usage, but generally every 3-6 months is recommended.

1. Use a descaling solution specifically designed for coffee machines. Follow the instructions on the descaling solution packaging.

2. Empty the water tank and fill it with the descaling solution mixed with water as per the descaler's instructions.
3. Place a large container (at least 1 liter) under the coffee outlet.
4. Run the descaling solution through the machine using the HOT setting until the tank is empty.
5. Rinse the water tank thoroughly and fill it with fresh water.
6. Run several full tanks of fresh water through the machine (both HOT and COLD settings) to rinse out any descaling residue.

**Note:** Failure to descale regularly may void your warranty and affect beverage quality.

## 7. TROUBLESHOOTING

---

This section addresses common issues you might encounter with your coffee machine. If the problem persists, contact customer support.

Problem	Possible Cause	Solution
Machine does not turn on.	Not plugged in; power outlet issue; machine malfunction.	Check power cord connection. Try a different outlet. If problem persists, contact support.
Water not flowing or very slow.	Water tank empty; machine needs descaling; air bubble in pump.	Refill water tank. Perform descaling procedure (Section 6.2). Run a rinse cycle without a capsule to clear air.
Coffee is cold or not hot enough.	Machine not preheated; machine needs descaling.	Wait for the power button to turn solid green before brewing. Perform descaling procedure.
Leaking from machine.	Drip tray full; capsule not inserted correctly; damaged water tank.	Empty drip tray. Ensure capsule is correctly seated. Check water tank for cracks.
Beverage tastes weak or watery.	Too much water dispensed; old capsule; machine needs descaling.	Reduce water volume by moving lever to STOP sooner. Use fresh capsules. Perform descaling.

## 8. PRODUCT SPECIFICATIONS

---

Feature	Detail
Brand	NESCAFÉ DOLCE GUSTO
Model Name	Piccolo Manual Coffee Machine
Model Number	12510188
Color	White
Coffee Maker Type	Espresso Machine (Single-Serve Brewer)
Operation Mode	Manual
Pressure System	Up to 15 bars
Voltage	220 Volts
Product Dimensions (L x W x H)	10.63 x 5.51 x 11.02 inches (27 x 14 x 28 cm)
Item Weight	4.4 pounds (2 kg)
Special Feature	Programmable (Eco-mode)
Included Components	1 x Nescafe Dolce Gusto Piccolo Manual Coffee Machine, X-Small White

## 9. WARRANTY AND SUPPORT

---

### 9.1 Warranty Information

This product is covered by a manufacturer's warranty. Please refer to the warranty card included with your product packaging for specific terms, conditions, and duration. Retain your proof of purchase for warranty claims.

For detailed warranty information, please visit the official NESCAFÉ Dolce Gusto website or contact their customer service.

### 9.2 Customer Support

For technical assistance, troubleshooting beyond this manual, or spare parts, please contact NESCAFÉ Dolce Gusto customer support. Contact details can typically be found on the product packaging, the official website, or by searching for "NESCAFÉ Dolce Gusto customer service" in your region.

You can also visit the official NESCAFÉ Dolce Gusto store on Amazon for more information: NESCAFÉ Dolce Gusto Store

