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> [WD 5TB My Passport Ultra Portable External Hard Drive Instruction Manual](#)

WD WDBFTM0050BBL-WESN

WD 5TB My Passport Ultra Portable External Hard Drive Instruction Manual

Model: WDBFTM0050BBL-WESN

INTRODUCTION

The WD My Passport Ultra portable drive is designed to expand your storage capacity with a modern metal design. It features USB-C and USB 3.1 compatibility, offering plug-and-play storage. Enhanced security is provided through password protection and 256-bit AES hardware encryption, helping to safeguard your digital content.

WHAT'S IN THE BOX

- Portable hard drive
- USB 3.0 cable
- Quick Start Guide

SETUP

Connecting the Drive

To connect your WD My Passport Ultra drive, use the provided USB 3.0 cable. One end connects to the drive's USB-C port, and the other end connects to an available USB-C or USB 3.1 port on your computer. The drive is bus-powered, meaning no external power adapter is required.



Metal design with USB-C

Image: Connecting the WD My Passport Ultra drive to a laptop via USB-C.

The drive is designed for plug-and-play functionality.

Initial Formatting

The WD My Passport Ultra drive is pre-formatted for Windows 10 and newer operating systems, allowing for immediate use. For Mac users, the drive may require reformatting using Disk Utility for optimal compatibility and performance with macOS.

OPERATING THE DRIVE

Data Transfer

Once connected, the drive will appear as an external storage device on your computer. You can drag and drop files to and from the drive, or use your operating system's copy/paste functions to transfer data. The USB 3.1 interface ensures fast data transfer speeds.



Image: The WD My Passport Ultra drive connected to a laptop, ready for data operations.

Backup Software

The drive includes backup software to help you protect your important files. This software allows you to set up automatic backups, choosing between hourly, daily, or monthly schedules. Refer to the Quick Start Guide for instructions on installing and configuring the backup software.



Up to 5TB^{1A} of capacity

^{1A}: As used for storage capacity, one terabyte (TB) = one trillion bytes.
Total accessible capacity varies depending on operating environment.

Image: The WD backup software interface, demonstrating scheduling options for data protection.

Password Protection and Encryption

For enhanced data security, the My Passport Ultra features 256-bit AES hardware encryption and password protection. This functionality helps prevent unauthorized access to your files. You can set up and manage your password through the included WD Discovery software.

Control your backup plan either hourly, daily or monthly



Image: Password protection in action, securing data on the WD My Passport Ultra drive.

MAINTENANCE

- **Regular Backups:** Ensure your backup schedules are active and verify that data is being backed up correctly.
- **Safe Ejection:** Always safely eject the drive from your computer before disconnecting it to prevent data corruption.
- **Physical Care:** Keep the drive in a clean, dry environment. Avoid dropping or exposing it to extreme temperatures or moisture.
- **Firmware Updates:** Periodically check the WD support website for any available firmware updates for your drive to ensure optimal performance and compatibility.

TROUBLESHOOTING

- **Drive Not Detected:** Ensure the USB cable is securely connected to both the drive and the computer. Try a different USB port or cable. Restart your computer.
- **Slow Transfer Speeds:** Verify that you are using a USB 3.0/3.1 port on your computer. Large file transfers can naturally take longer. Close any unnecessary applications running in the background.
- **Cannot Access Files:** If password protection is enabled, ensure you are entering the correct password. If

the drive was formatted for a different operating system, ensure your current system has the necessary drivers or compatibility.

- **Drive Light Flashing Constantly:** This typically indicates activity (read/write operations). If it flashes constantly without apparent activity, ensure no background processes are accessing the drive.

SPECIFICATIONS

Feature	Detail
Digital Storage Capacity	5 TB
Hard Disk Interface	USB 3.1
Connectivity Technology	USB
Special Feature	Hardware Encryption, Portable
Hard Disk Form Factor	2.5 Inches
Compatible Devices	PC, Mac
Installation Type	External Hard Drive
Color	Blue
Item Weight	4.6 ounces
Product Dimensions	4.33 x 3.21 x 0.83 inches

WARRANTY AND SUPPORT

The WD 5TB My Passport Ultra Portable External Hard Drive comes with a 3-year manufacturer's limited warranty. For detailed warranty terms, technical support, and additional resources, please visit the official Western Digital support website or refer to the documentation included with your product.

Online Support: www.westerndigital.com/support