

TURBRO Suburbs TS17

TURBRO Suburbs TS17 Electric Fireplace Stove User Manual

Model: Suburbs TS17

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1. INTRODUCTION

The TURBRO Suburbs TS17 Electric Fireplace Stove is designed to provide supplemental heating and a realistic flame effect for indoor spaces. This compact, freestanding unit offers 1400W (4777 BTU) of heating power, suitable for areas up to 400 sq. ft. It features a vintage design with LED flame effects and is CSA certified for safety in North America.



Image 1.1: Front view of the TURBRO Suburbs TS17 Electric Fireplace Stove.

2. IMPORTANT SAFETY INFORMATION

Please read all safety warnings and instructions carefully before using this product to prevent injury or damage. Keep this manual for future reference.

- **Electrical Safety:** Do not use extension cords or power strips with this appliance. Plug the unit directly into a wall outlet.
- **Burn Hazard:** Do not allow bare skin to touch the air outlet of the heater during operation. The heating element is located at the bottom, but the air outlet can become hot. The body of the stove remains cool to the touch.
- **Overheat Protection:** The unit is equipped with overheating protection, which automatically shuts off the heater if the internal temperature becomes too high. If this occurs, unplug the unit, allow it to cool, and check for any obstructions before restarting.
- **Placement:** Ensure the fireplace stove is placed on a stable, level surface. Maintain adequate clearance from combustible materials.
- **Supervision:** Close supervision is necessary when the appliance is used by or near children or individuals with reduced physical, sensory, or mental capabilities.
- **CSA Certified:** This product is CSA certified, ensuring it meets North American safety standards.

3. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- 1 x Electric fireplace stove
- 4 x Legs
- 8 x Screws (packaged with the User Manual)
- 1 x User Manual (this document)

4. SETUP INSTRUCTIONS

Follow these steps to assemble and prepare your electric fireplace stove for use:

1. **Unpacking:** Carefully remove all components from the packaging. Retain packaging for future storage or shipping.
2. **Attach Legs:**

Locate the four legs and eight screws. Align each leg with the designated mounting points on the bottom of the fireplace stove. Secure each leg using two screws. Ensure all screws are fully tightened with a screwdriver for stability.



Image 4.1: The TURBRO Suburbs TS17 Electric Fireplace Stove with its four legs securely attached, ready for placement.

3. **Placement:** Place the assembled fireplace stove on a firm, level surface. Ensure it is not blocking any vents or air intakes. Maintain a safe distance from furniture, curtains, and other flammable materials.
4. **Power Connection:** Plug the power cord directly into a 110-120V / 60Hz wall outlet. Do not use extension cords or power strips.

5. OPERATING INSTRUCTIONS

The TURBRO Suburbs TS17 features a simple control panel for easy operation.

Simple Control Panel

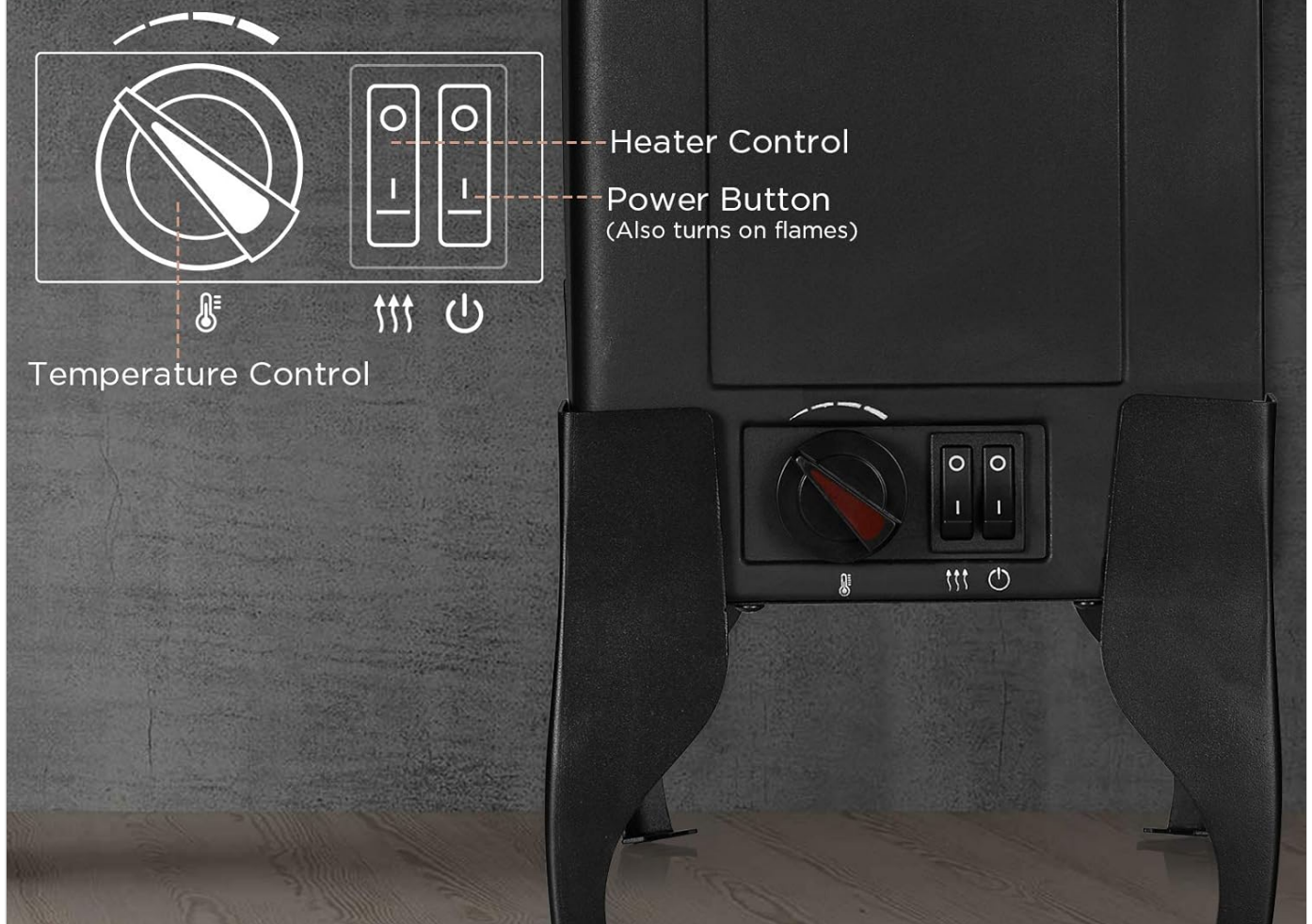


Image 5.1: Close-up of the control panel showing the temperature control knob and power buttons.

1. Power On/Off and Flame Effect:

Locate the power button (marked with a circle and vertical line, or a power symbol). Press this button to turn on the unit and activate the realistic flame effects. The flame effects can be operated independently without heat.

Realistic Dancing Flames

Can be used without heating

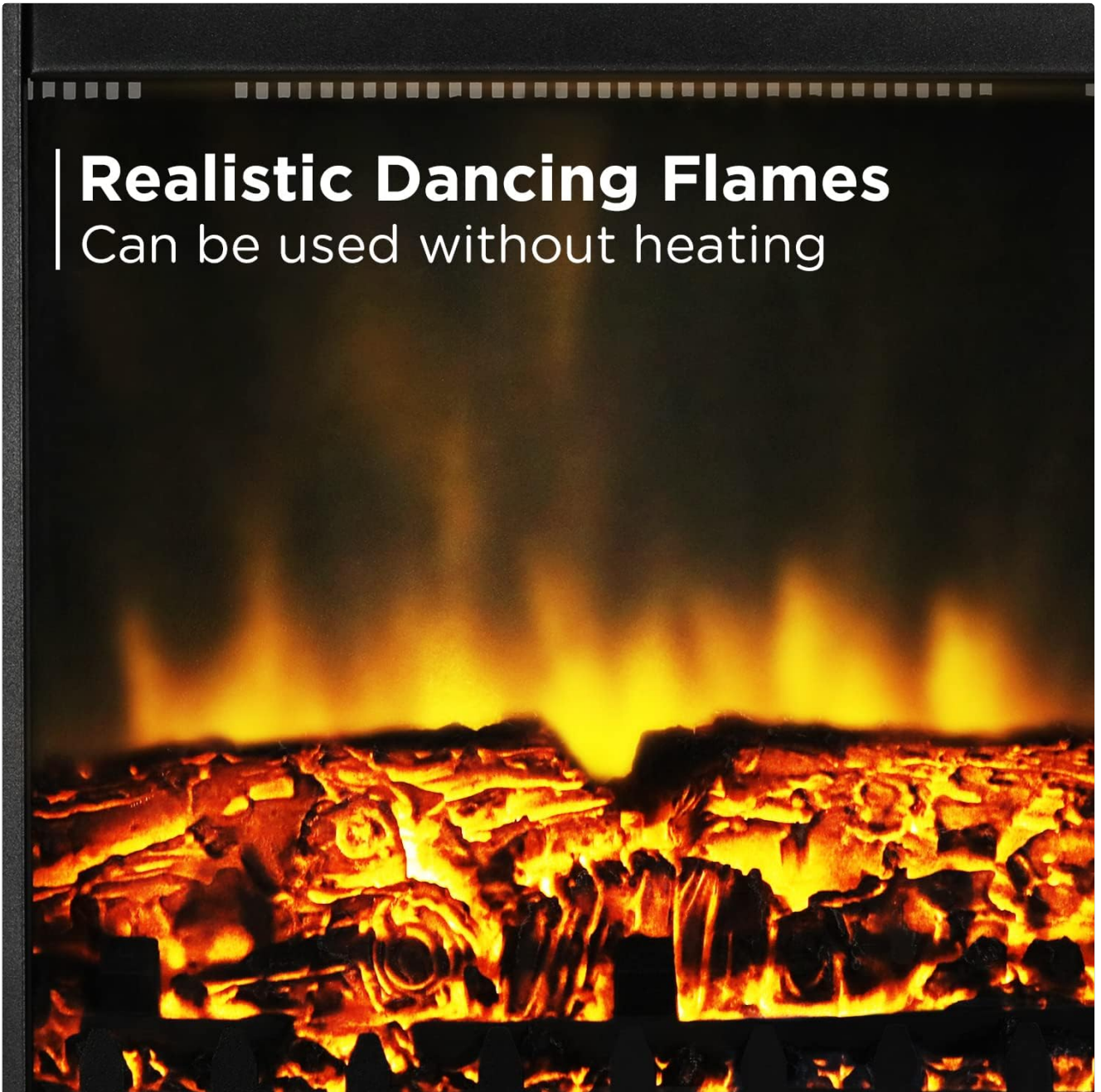


Image 5.2: Realistic dancing flames and burning log effect inside the fireplace.

2. **Activating Heat:**

To activate the heating function, locate the heater control button (marked with three wavy lines). Press this button to turn on the heating element.

3. **Adjusting Temperature:**

Use the temperature control knob to set your desired heat level. Turn the knob clockwise to increase the temperature and counter-clockwise to decrease it. The thermostat will maintain the set temperature by cycling the heater on and off.

4. **Cool-to-Touch Feature:**

The heating element is positioned at the bottom of the unit, ensuring that the top and sides of the stove remain cool to the touch even during extended operation. This enhances safety, especially in households with children or pets.

Cool to Touch

Even while heater is on



Image 5.3: A hand demonstrating that the top surface of the fireplace remains cool during operation.

6. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your electric fireplace stove.

- **Cleaning:** Always unplug the unit before cleaning. Use a soft, damp cloth to wipe down the exterior surfaces. Do not use abrasive cleaners or solvents.
- **Dust Removal:** Periodically vacuum or wipe dust from the air intake and outlet vents to ensure proper airflow and prevent overheating.
- **Storage:** If storing the unit for an extended period, unplug it and store it in a cool, dry place, preferably in its original packaging.

7. TROUBLESHOOTING

If you encounter issues with your TURBRO Suburbs TS17, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Unit does not turn on.	No power supply.	Ensure the unit is securely plugged into a functional 110-120V outlet. Check the circuit breaker.
No heat, but flames are visible.	Heater function not activated or thermostat set too low.	Press the heater control button. Increase the temperature setting using the control knob.
Unit shuts off unexpectedly.	Overheat protection activated.	Unplug the unit, allow it to cool for 10-15 minutes. Check for any obstructions around the air intake/outlet. Plug back in and restart.
Flames are not realistic or not visible.	LED lighting issue.	Ensure the unit is powered on. If the issue persists, contact customer support.

8. PRODUCT SPECIFICATIONS

Feature	Detail
Model	Suburbs TS17
Rated Power	1400W / 4777 BTU
Power Supply	110-120V / 60Hz
Power Consumption	11.67A at 120V
Power Cord Length	6 ft.
Recommended Applicable Area	400 sq. ft.
Heating Element	Convective heater trips (without light)
Lighting Effect	LED
LED Color	Red, Orange
Noise Level	≤37dBA
Approval	North America CSA certified
Dimensions (H x W x D)	18"H x 15"W x 9"D
Unit Weight	13 lbs (6 kg)
Material	Metal
Installation Type	Freestanding






9. WARRANTY AND CUSTOMER SUPPORT


The TURBRO Suburbs TS17 Electric Fireplace Stove comes with a **1-Year Limited Warranty**. For warranty claims, technical assistance, or any questions regarding your product, please contact TURBRO customer support. Refer to the back of your physical user manual for official brand email or visit the official TURBRO website for contact information.

When contacting support, please have your model number (Suburbs TS17) and purchase information readily available.



Related Documents - Suburbs TS17

	<p>TURBRO Suburbs TS25 Electric Fireplace Stove User Manual</p> <p>Comprehensive user manual for the TURBRO Suburbs TS25 Electric Fireplace Stove, covering installation, operation, safety instructions, troubleshooting, and warranty information. Learn how to safely and effectively use your electric fireplace.</p>
	<p>TURBRO SUBURBS TS23-C Electric Fireplace Stove User Manual</p> <p>Comprehensive user manual for the TURBRO SUBURBS TS23-C Electric Fireplace Stove, covering installation, operation, safety, maintenance, and troubleshooting.</p>
	<p>TURBRO SUBURBS TS25 Electric Fireplace Stove User Manual</p> <p>Comprehensive user manual for the TURBRO SUBURBS TS25 Electric Fireplace Stove, covering installation, operation, safety, troubleshooting, and warranty information.</p>
	<p>TURBRO Suburbs TS17Q Electric Fireplace User Manual</p> <p>Comprehensive user manual for the TURBRO Suburbs TS17Q electric fireplace, covering safety, installation, operation, maintenance, troubleshooting, and warranty information.</p>
	<p>TURBRO In-Flames INF28-3D Electric Fireplace Insert User Manual</p> <p>Comprehensive user manual for the TURBRO In-Flames INF28-3D electric fireplace insert, covering installation, operation, safety, maintenance, and troubleshooting.</p>



TURBRO

USER MANUAL


ELECTRIC LOG SET

EF30-PB SMART

IMPORTANT SAFEGUARDS

WARNING

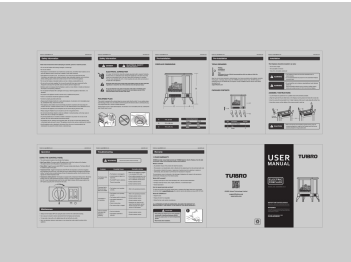
READ THIS MANUAL FOR



TURBRO EF30-PB SMART Electric Log Set User Manual

User manual for the TURBRO EF30-PB SMART Eternal Flame Electric Log Set, providing instructions on safety, installation, operation, maintenance, troubleshooting, and warranty information.

Documents - TURBRO – Suburbs TS17

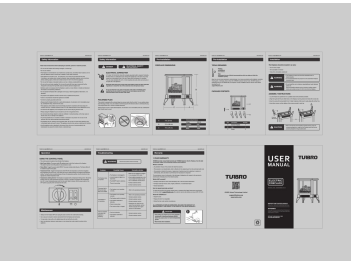


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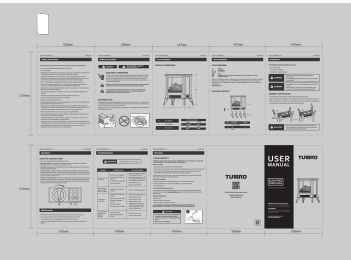


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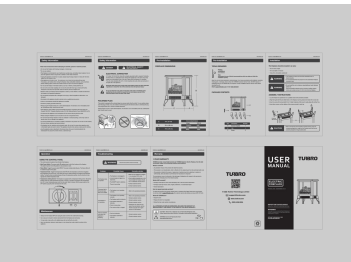


[\[pdf\]](#) User Manual Warranty Catalog

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