

## Bissell 20037

# Bissell Pet Stain Eraser Cordless Portable Carpet Cleaner, Model 20037 - Instruction Manual

## PRODUCT OVERVIEW

The Bissell Pet Stain Eraser Cordless Portable Carpet Cleaner, Model 20037, is designed for convenient and effective removal of pet stains and messes from various surfaces. Its cordless design allows for easy use on carpets, upholstery, stairs, area rugs, and auto interiors. The device utilizes a spray, scrub, and suction method to clean, and comes with a ready-to-use formula for instant and permanent stain removal.

## SETUP INSTRUCTIONS

1. **Charging the Device:** Before first use, fully charge the unit. The device requires 1 Lithium Ion battery (included) and has a charge time of approximately 4 hours. The charging port is typically located on the handle.
2. **Filling the Solution Tank:** The cleaner uses a ready-to-use formula that does not require mixing with water. Locate the solution tank, typically a removable compartment on the unit. Open the cap and fill the tank with the appropriate Bissell cleaning formula up to the indicated fill line. Securely close the cap and reinsert the tank into the device.

# Instant + Permanent

## Stain Removal



**Image:** A hand pouring Bissell cleaning formula into the solution tank of the Pet Stain Eraser. This illustrates the process of preparing the device for use with the ready-to-use formula.

### OPERATING INSTRUCTIONS

1. **Power On:** Press and hold the power button to turn on the device. The power indicator lights will illuminate.
2. **Applying Solution:** Position the nozzle over the stained area. Press the spray button to dispense the cleaning solution onto the stain. Allow the solution to penetrate the stain for a few moments as recommended by the formula instructions.
3. **Scrubbing and Suction:** Gently scrub the stained area with the built-in brush on the nozzle. While scrubbing, apply downward pressure and slowly pull the device across the stain to suction up the dirty solution. Repeat this process until the stain is removed and the area is as dry as possible. The transparent nozzle allows you to see the dirty water being extracted.
4. **Target Areas:** This portable cleaner is effective on various surfaces including carpets, upholstery, stairs, area rugs, and auto interiors.

# Remove Pet Stains

## Anywhere, Anytime



**Image:** The Bissell Pet Stain Eraser is actively cleaning a stain on a light-colored area rug, with a small dog observing nearby. This highlights the product's use for pet-related messes.



# Spray, Scrub, Suction



**Image:** An illustrative diagram demonstrating the three-step cleaning process of the Bissell Pet Stain Eraser: solution is sprayed, the brush scrubs, and dirty liquid is suctioned into the dirty water tank.

## MAINTENANCE

1. **Emptying the Dirty Water Tank:** After each use, or when the dirty water tank reaches its 'Full' line, remove it from the device. Open the designated spout and empty the dirty water.
2. **Cleaning the Nozzle and Brush:** The transparent nozzle and brush can accumulate dirt and debris. Detach the nozzle and rinse it thoroughly under running water. The brush can also be removed for separate cleaning if necessary. Ensure all components are clean before reassembling.
3. **Air Drying:** Allow all tanks and removable parts to air dry completely before reassembling the unit and storing it.

# Ready-to-Use Formula

## No Water, No Hassle



**Image:** The Bissell Pet Stain Eraser is shown actively removing a red stain from a white carpet, with the dirty solution visible through the transparent nozzle as it is suctioned away.

## TROUBLESHOOTING

- **No Suction or Leaking:** Ensure all tanks and removable parts, especially the nozzle, are correctly and securely attached. A loose component can lead to reduced suction or leaks.
- **Reduced Battery Life:** Ensure the device is fully charged for the recommended 4 hours. Battery performance can decrease over time with prolonged use.
- **Poor Cleaning Performance:** Check if the solution tank is filled correctly and the nozzle/brush are free from obstructions. For stubborn stains, pre-treat the area before using the cleaner.

## SPECIFICATIONS

Feature	Detail
Brand	Bissell
Model Name	BISSELL, 20037 Pet Stain Eraser Cordless Portable Carpet Cleaner

Model Number	20037
Power Rating	7.2 V
Power Source	Battery Powered (1 Lithium Ion battery included)
Charge Time	4 Hours
Run Time	15 Minutes
Capacity	8 ounces
Item Weight	4.6 Pounds
Product Dimensions	16.5"D x 5.5"W x 7"H
Included Components	Brush, two trial-size formulas

## WARRANTY AND SUPPORT

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For specific warranty information, product registration, or technical support, please refer to the documentation included with your product or visit the official Bissell website. Contacting Bissell customer service directly can provide the most accurate and up-to-date support details.