

## PetSafe PAL00-16805

# PetSafe ScoopFree Crystal Pro Self-Cleaning Cat Litter Box User Manual

Model: PAL00-16805

## INTRODUCTION

The PetSafe ScoopFree Crystal Pro Self-Cleaning Cat Litter Box is designed to provide a convenient and hygienic solution for cat owners. This automatic system eliminates the need for daily scooping, offering weeks of fresh, clean litter. It utilizes crystal litter for superior odor control and features a health counter to monitor your cat's litter box usage. This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your PetSafe ScoopFree Crystal Pro Self-Cleaning Cat Litter Box to ensure optimal performance and longevity.

## IMPORTANT SAFETY INFORMATION

### WARNING:

- Read all instructions thoroughly before using the appliance.
- Do not immerse the unit in water.
- Keep out of reach of small children and pets when not in use or during maintenance.
- Use only with PetSafe ScoopFree Crystal Litter for optimal and safe operation.

## SETUP

### 1. Unboxing and Component Identification

Carefully remove all components from the packaging. Ensure you have the main litter box unit, one disposable crystal litter tray, and one pack of crystal litter.



Image: The PetSafe ScoopFree Crystal Pro Self-Cleaning Cat Litter Box, showing its open design and crystal litter, with a cat demonstrating its use.

## 2. Initial Placement

Place the litter box on a flat, stable surface in a location accessible to your cat and near a power outlet. Avoid placing it in high-traffic areas or where it might be easily disturbed.

## 3. Tray and Litter Installation

1. Open the disposable crystal litter tray.
2. Place the litter tray securely into the base of the litter box unit. Ensure it is seated correctly to prevent any leakage.
3. Pour the entire pack of PetSafe ScoopFree Crystal Litter into the tray, spreading it evenly.
4. Connect the power adapter to the litter box and plug it into a wall outlet. The unit will perform a brief self-test.

# ScoopFree® Crystal outperforms clay litter

**5x**

Better odor  
control

**99%**

Dust-free



Low tracking



Lightweight



Absorbs &  
dehydrates  
waste



Image: A visual guide illustrating the simple three-step process of setting up the litter box: loading the tray, allowing it to self-clean, and disposing of the used tray.

## OPERATING INSTRUCTIONS

The PetSafe ScoopFree Crystal Pro is designed for automatic operation. After your cat uses the litter box, the motion sensors detect their presence. A timer initiates a cleaning cycle approximately 20 minutes after your cat exits the box, allowing the crystal litter to absorb moisture and dehydrate solid waste.

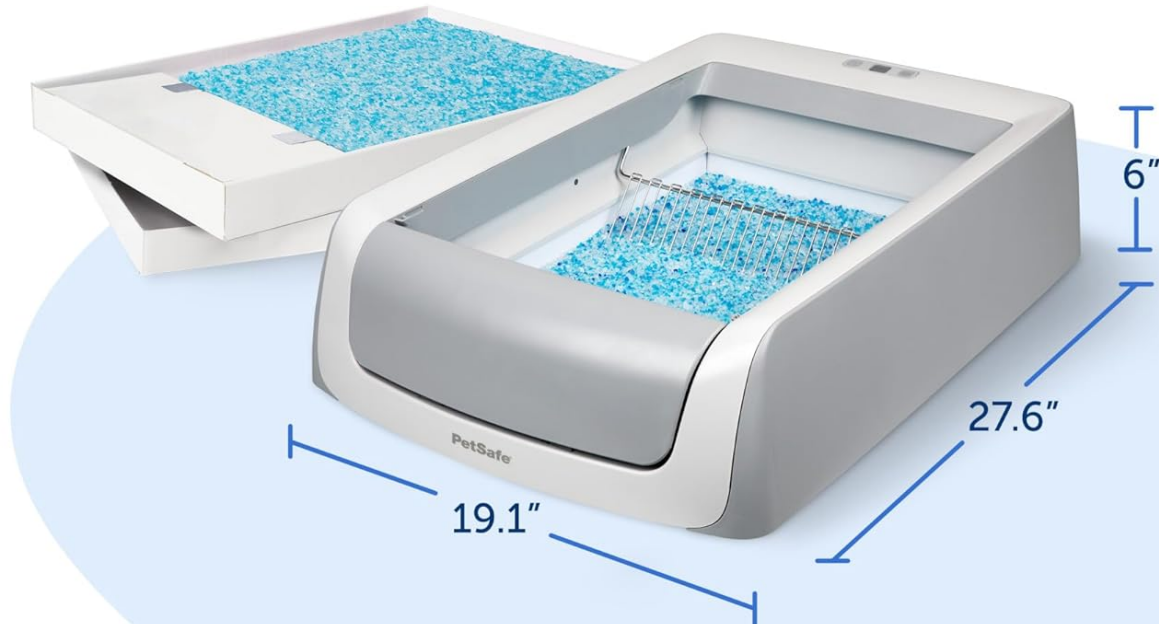
## Health Counter

The integrated health counter tracks the number of times your cat uses the litter box. This feature can help you monitor your cat's health and habits. The LCD display shows the current count.



# Small but mighty

ScoopFree® Crystal Pro is a space-saving, all-in-one automatic raking litter box system



## Health Counter LCD Display



Image: A detailed view of the litter box's control panel, highlighting the health counter LCD display, reset button, and manual rake button.

## Manual Rake Operation

If you need to initiate a cleaning cycle manually, press the 'Manual Rake Button' on the control panel. The rake will sweep the waste into the covered waste compartment.

## MAINTENANCE

Regular maintenance ensures the longevity and effective operation of your PetSafe ScoopFree Crystal Pro litter box.

### Replacing the Litter Tray

The disposable crystal litter tray should be replaced every few weeks, depending on the number of cats and their usage. When it's time to replace the tray:

1. Unplug the litter box from the power outlet.
2. Carefully remove the used litter tray from the unit. The tray comes with a lid for easy and hygienic disposal.
3. Dispose of the sealed tray according to local waste disposal regulations.
4. Insert a new PetSafe ScoopFree Crystal Litter Tray as described in the Setup section.

5. Plug the unit back in.

Cleaning the Unit

Periodically, wipe down the exterior of the litter box with a damp cloth and mild detergent. Avoid getting water into the electronic components. Do not use abrasive cleaners.

TROUBLESHOOTING

If you encounter issues with your PetSafe ScoopFree Crystal Pro, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Rake does not move or gets stuck.	Obstruction in the litter, litter piled too high, or sensor interference.	Unplug the unit, remove any obstructions (e.g., large waste, foreign objects), level the litter, and then plug it back in. If the issue persists, reset the unit by unplugging for 30 seconds.
Odor is still present.	Tray needs replacement, or unit is not cleaning effectively.	Ensure the litter tray is replaced regularly (every few weeks). Verify the rake is completing cycles. Ensure only PetSafe Crystal Litter is used.
Litter tracking outside the box.	Normal with crystal litter, or cat behavior.	While crystal litter is low-tracking, some may still occur. Consider placing a litter mat around the box. Ensure the litter level is not excessively high.
Health counter not accurate.	Sensor obstruction or malfunction.	Ensure the sensors are clean and unobstructed. If the issue persists, contact customer support.

SPECIFICATIONS

Feature	Detail
Model Name	Regular
Item Model Number	PAL00-16805
UPC	729849168053
Dimensions (LxWxH)	27.6" x 19.1" x 6.2"
Item Weight	16 Pounds
Weight Limit	15 Pounds
Material	Plastic
Included Components	1 Litter Box, 1 Litter Tray, 1 Pack of Litter
Manufacturer	Radio Systems Corporation
Country of Origin	China

## WARRANTY & SUPPORT

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### Warranty Information

The PetSafe ScoopFree Crystal Pro Self-Cleaning Cat Litter Box comes with a One Year Limited Warranty. Please refer to the warranty documentation included with your product for full details.

### Customer Support

For any questions, assistance, or troubleshooting not covered in this manual, PetSafe offers U.S.-based customer care. Our pet product experts are available to help you and your pet.

You can find additional support and contact information on the official PetSafe website or by referring to the original product packaging.

For a downloadable PDF version of the user manual, please visit: [PetSafe ScoopFree User Manual \(PDF\)](#)

